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this 911 system is a good idea only if all callers are treated fairly because we couldn't afford to pay protection money to the Emmetsburg chamber of commerce, many times they refused to dispatch police and the cops refused to come to our aid. these were crimes of attempted murder committed by cops and others. beating rape. we were told they controll certain entities in town but we had no idea it was this bad. these 911 operators should be charged as an accessory. i even talked to judge about this my son and I have been assaltd many times. because we refused to pay protection money the local cops began a campaign of isolation against us telling everyone we were all liars and ostercizing us. even when we recorder all this and people threatening us with guns the judge would not even see or hear it. the attorney general tom miller and the federal prosecutor from cedar rapids refused to help us but tried everything to prosecute us. 911 should be federally controlled and complaints be dealt with with respect to the person filing complaint