

Appeal to FCC for change from

“Certified – Out of Window” to “Certified – in Window”

October 14, 2013

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Re: Form 471 Application Number: 901722

BEN: 27234

Applicant’s Form Identifier: 13-14 F471

I had created my forms using the online forms in February 2013. Once I created them, I hit the Submit & Certify button on 2/21/13 and assumed that they were submitted, but I was having trouble with the USAC website that entire day when I was filling out my forms. (I realized later that I did not receive a certification number proving the certification.) I then created my Item 21 attachments and submitted them online on 2/25/13.

I called USAC on 4/15/13 (Case #: 22-492573) to inquire as to why I had not yet received a response letter (RAL) to my 471 submission. My application status showed incomplete on their website. The gentleman I spoke with told me that they had not been certified and to just go ahead and certify them that day (4/15/13) and they would be changed from “Certified - out of Window” to “Certified – in Window” in a couple days.

I thought this was all taken care of, but when the application status was still not changed today I called USAC (Case #: 22-550128). The woman I spoke with suggested I submit this appeal to the FCC to have the status changed. I did not realize that I needed to submit an appeal any earlier as the gentleman from USAC had told me it would just take time until the status would automatically be changed.

I had tried to submit and certify my 471 in February 2013. All information was submitted at that time on the USAC website. I don’t know whether the problems I had with the website were due to my computer or the USAC website, but I did not realize that the form was not certified. I had assumed that it was certified. I am sorry for this trouble, but could you please change the certification to “in Window”? As you can see from the date I submitted the Item 21 Attachments (2/25/13) I did have all information in well before the 3/14/13 deadline.

Thank you for your time and effort on our behalf. The E-Rate program has been a large benefit to our school and its almost 250 students.