

**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554**

In the Matter of

Lifeline and Link Up Reform and
Modernization

Lifeline and Link-Up

Federal-State Joint Board on Universal
Service

Advancing Broadband Availability Through
Digital Literacy Training

WC Docket No. 11-42

WC Docket No. 03-109

CC Docket No. 96-45

WC Docket No. 12-23

**PETITION OF CALIFORNIA PUBLIC UTILITIES COMMISSION
AND THE PEOPLE OF THE STATE OF CALIFORNIA FOR
EXTENSION OF TIME TO IMPLEMENT THIRD-PARTY
IDENTIFICATION VERIFICATION SYSTEM**

The California Public Utilities Commission and the People of the State of California (CPUC or California) hereby file this Petition for Extension of Time to implement a third-party identification verification process into the California LifeLine Program. On March 4, 2013,¹ the FCC granted the CPUC's request to opt out² of the National Lifeline Accountability Database because California already had a process in

¹ See *LifeLine and Link Up Reform and Modernization et al.*, WC Docket No. 11-42 et al., Order, (March 4, 2013)

² See Petition of the State of California Public Utilities Commission and the People of the State of California to Opt Out of National Lifeline Accountability Database, WC Docket No. 11-42 et al., (Dec. 3, 2012) ; *see also* Supplement to the California Public Utilities Commission and the People of the State of California's Petition to Opt Out of National Lifeline Accountability Database, WC Docket No. 11-42 et al.. (Feb. 13, 2013).

place to detect and prevent duplicate Lifeline support. The FCC, however, conditioned the approval subject to the CPUC implementing an identity verification process by August 1, 2013. On May 31, 2013³, the CPUC filed a petition to request additional time to implement the process and on August 1, 2013⁴, the FCC granted the petition by extending the due date to December 31, 2013.

The CPUC requests additional four months – until May 1, 2014 - to comply with the FCC’s condition mandate. Before the implementation can begin, the CPUC needs to obtain approval from the State of California, Department of General Services (DGS) to amend the Lifeline service contract which would authorize Xerox State and Local Solutions, Inc. (Xerox) (third-party administrator), to perform the work. The CPUC submitted a contract amendment to DGS in November, 2013 and anticipates receiving approval by the end of December, 2013. Xerox estimates that it will take approximately four months to develop a fully operational identification verification system (*See attached Xerox’s Specification Document*). Xerox will begin development as soon as DGS approves the contract amendment. The CPUC commits to implementing an identity check into its Lifeline program eligibility and verification process no later than May 1, 2014.

Respectfully submitted,

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³ See Petition for Waiver and Compliance Plan of California Public Utilities Commission and the People of the State of California to Opt Out of the National Lifeline Accountability Database, WC Docket No. 11-42 et al., (May 31, 2013).

⁴ See *LifeLine and Link Up Reform and Modernization et al.*, WC Docket No. 11-42 et al., Order, (August 1, 2013)

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