



National Cable & Telecommunications Association
25 Massachusetts Avenue, NW – Suite 100
Washington, DC 20001
(202) 222-2300
www.ncta.com

Diane B. Burstein
Vice President and Deputy General Counsel

(202) 222-2445
(202) 222-2446 Fax

December 23, 2013

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Closed Captioning of Video Programming, CG Docket No. 05-231

Dear Ms. Dortch:

On December 20, 2013, Rick Chessen, Senior Vice President, Law & Regulatory Policy, Jill Luckett, Senior Vice President, Program Network Policy, and I participated in a round-table discussion about the quality of closed captioning with the following participants:

Dave Wenhold (NCRA)	Michelle Carey (MB, FCC)
Blake Reid (Samuelson-Glushko Technology Law & Policy Clinic)	Mary Beth Murphy (MB, Policy, FCC)
Nick Poser (CBS)	Steven Broeckaert (MB, Policy, FCC)
Bob Seidel (CBS)	Diana Sokolow (MB, Policy, FCC)
Larry Goldberg (WGBH)	John Ward (DirectTV, SVP, Operations)
Amy Bowlen (VITAC)	Stacy Fuller (DirectTV, VP, Reg Affairs)
Alison Godburn (WGBH)	Mark Turits (CBS, VP, Captioning & Video Description)
Quang Pho (WGBH)	Anne Lucey (CBS Corporation)
Gerald Freda (CaptionMax)	Hadass Kogan (DISH Network)
Leonardo Velazquez (AT&T)	Mary Crespy (Verizon, Director)
Debra Phillips (AT&T)	Will Johnson (Verizon, VP)
Stephen Goldberg (AT&T)	Margaret Tobey (NBCU, VP, Regulatory Affairs)
Mark Weiland (AT&T)	Brandon Schall (NCRA, Government Relations Specialist)
Robert Vitanza (AT&T)	Adam Finkel (NCRA, Asst. Director, Government Relations)
Aaron Garza (Legal Advisor, CGB, FCC)	Jane Mago (NAB)
Eliot Greenwald (CGB, DRO, FCC)	Kelly Williams (NAB)
Kris Monteith (CGB, Acting Chief, FCC)	Ann Bobeck (NAB)
Karen Strauss (CGB, Deputy Chief, FCC)	Claude Stout (TDI)
Caitlin Vogus (CGB, DRO, FCC)	Christian Vogler (Gallaudet, TAP)
Greg Hlibok (CGB, DRO, FCC)	
Suzy Rosen Singleton (CGB, DRO, FCC)	
Susan Aaron (OGC, FCC)	

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Andrew Phillips (National Association of the Deaf)

Cheryl Heppner (Assn of Late-Deafened Adults)

Lise Hamlin (HLAA, Director, Public Policy)

Darlene Parker (NCI, Director, Steno Captioning)

Jill Toschi (NCI, VP for Operations)

Drake Smith (NCI, CTO)

Heather York (VITAC, VP, Marketing)

David Talbott (AT&T, Director)

FCC Chairman Wheeler and his Legal Advisor, Maria Kirby, also attended the beginning of the meeting.

NCTA reiterated the cable industry's commitment to providing high quality captioning. We noted that live captioning poses particular challenges, but that industry efforts could help improve the quality in some cases. NCTA discussed its efforts to develop meaningful cable industry best practices to address these concerns.

Respectfully submitted,

/s/ Diane B. Burstein

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