

March 22, 2011

DialTone Services
c/o Big Canyon Television
610 N. 5th
Alpine, TX 79830

To Whom It May Concern,

On March 1st, a controlled burn that began on a neighboring ranch, got out of control and go on to our ranch which is located about 20 miles southwest of Alpine.

This fire quickly spread and was finally extinguished by March 5th after burning approximately 8000 acres on the initial ranch, ours and another neighbors.

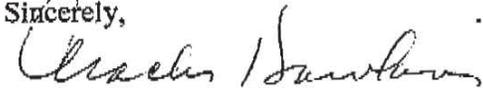
During this time there were lots of firefighters from several fire service agencies coming to our aid and needing to communicate but, at this time, our ranch was experiencing rural phone service problems and we are located in an area where there is no cell service, so communication (which, as you can imagine, was crucial) was a terribly lacking.

Several years ago, I bought two satellite phones through Big Canyon Television, which are powered by DTS. These two phones became a necessary part of the communication during those several days and I cannot imagine what we would have done without them. I even loaned one of them to one of the Los Diablos (a firefighting crew from Mexico) commanders and he used it for the duration of the fire.

You need to know how important rural phone communication is during an emergency and even when the situation is not so urgent. Sometimes that satellite phone is our only way to communicate.

We are very lucky to have this satellite phone capability. Thank you.

Sincerely,



Chachi Hawkins
Triangle H Ranch
Brewster County