

Server error



The website encountered an error while retrieving

<http://apps.fcc.gov/ecfs/upload/process>. It may be down for maintenance or configured incorrectly.

Here are some suggestions:

- [Reload](#) this webpage later.

HTTP Error 500 (Internal Server Error): An unexpected condition was encountered while the server was attempting to fulfill the request.

Comments - Complaint by W. Havens. Filed in docket 11-71. 12.30.13

To FCC Secretary, Marlene Dortch.

1. In submitting a filing today before 5:30 PM eastern time (a file titled "Request Consent under sec. 1.301 (b) of 12-30-13"), I got the above response. (I tried many times, and believe I eventually got it filed, but EFCS did not give a filing confirmation: it does not does that sometimes.) ECFS, like most all websites open for actual business, should accommodate various standard access methods, including standard Browsers, and should have redundant servers and systems so that it does not result in this sort of problems that frustrates and disallows access.

2. EFCS does not provide a date-stamped receipt for filings, and that causes problems since a filer should be able to get proof of the filing date, when the filing is made, by an automatic and immediate method that can be confirmed by the filer (who has his/ her own clock and calendar), and not by subsequent EFCS staff manual or other method to, eventually, place the filing on the publicly accessible ECFS docket where the filing date is shown. That sometimes takes a day or two after the filing date. There is no such proof, and to check on EFCS for a day or to, to see date the FCC has determined on its own, is not efficient, and those determinations is challengeable since they are not automatic and at the time of the filing. They are hidden. To implement this would be a simple computer function. Web merchants do this with no problems. The communications agency for the "leader of the free world" ("yes we can..." remember) can do this too, imho.

3. The ALJ Sippel in this docket alleges that he ordered that parties (effectively at least me), have to file by 5:30 PM on ECFS. But your ECFS has not been amended to accommodate this order. ECFS does not provide any filing receipt with the date, what to speak of with the date and time. I object to this to you, the Secretary, since it is my understanding that you handle all filings ordered or allowed by the ALJ and his office, in this docket. A party cannot comply with an order, as to his obligations and rights, when the system that the party must use does not allow compliance. If I am wrong, and your EFCS provides a means that can be objectively verified as to the day and time of filings, please let me know.

Eitt líf. Koma nú. Griðastaðir
Warren Havens