Approved by OMB
3060-0819

FCC Form 555
December 2013

**Annual Lifeline Eligible Telecommunications Carrier Certification Form**
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

# IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

***Deadline: January 31st (Annually)***

NC
State
(*An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service*).

230503 230497
Study Area Code(s) (SAC)

-See Attached Sheet-
ETC Name(s)

-See Attached Sheet-
Holding Company Name(s)

-See Attached Sheet-
DBA, Marketing or Other Branding Name(s)

| Affiliated ETCs (*include names and SACs, attach additional sheets if necessary*) | Piedmont Telephone Membership Corp 230497 |
|---|---|

*Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation shall be determined in accordance with section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.*

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification

Section 1: ***All ETCs MUST COMPLETE SECTION 1– Initial Certification***

I certify that the company listed above has certification procedures in place either to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ARF

Section 2: ***All ETCs MUST COMPLETE SECTION 2– Annual Recertification***
*Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.*

| A | B | C |
|---|---|---|
| **Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year** | **Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers** | **Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year** |
| 516 | 0 | 0 |

*Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.*

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ARF

| D | E | F =D-E | G | H = (F+G) | I |
|---|---|---|---|---|---|
| **Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation** | **Number of Subscribers Responding to ETC Contact** | **Number of Non-Responding Subscribers** | **Number of Subscribers Responding That They Are No Longer Eligible** | **Number of Subscribers De-enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility** | **Number of Subscribers Who De-Enrolled Prior to Recertification Attempt** |
| 516 | 448 | 68 | 55 | 123 | 0 |

**AND/OR**

*In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC) and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.*

B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on _____. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ____

| J | K | L |
|---|---|---|
| **Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC** | **Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC** | **Number of Subscribers Who De-Enrolled Prior to Recertification Attempt** |
| 0 | 0 | 0 |

**OR**

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** ____

Section 3: *ALL ETCS MUST COMPLETE SECTION 3 –De-enroll percentage*
***What is the percentage of subscribers de-enrolled for this ETC?***

| M | N | O | P = N + O | Q = ((P ÷ M) * 100) |
|---|---|---|---|---|
| **Number of Subscribers Claimed on February FCC Form(s) 497** *(From Column A)* | **Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility** *(From Column H)* | **Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility** *(From Column K)* | **Total Number of Subscribers De-Enrolled or Scheduled to be De-E nrolled** | **Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497** |
| 516 | 123 | 0 | 123 | 23% |

Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4

***Is the ETC Pre-Paid?***

***Yes*** ☐ ***No*** ☑ *(A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers)*

*If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.*

***Non-Usage Results Applicable to Pre-Paid ETCs:***

| R | S |
|---|---|
| **Month** | **Subscribers De-Enrolled for Non-Usage** |
| January | |
| February | |
| March | |
| April | |
| May | |
| June | |
| July | |
| August | |
| September | |
| October | |
| November | |
| December | |

Signature Block: *ALL ETCS MUST COMPLETE SIGNATURE FIELDS*
By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Signed,

| | |
|---|---|
| Amy R Hanson | Amy R Hanson |
| Signature of Officer | Printed Name of Officer |
| Chief Operating Officer | Jan-07-14 |
| Title of Officer | Date |
| Brenda A. Goad | 336-374-4510 |
| Person Completing this Certification Form | Contact Phone Number |

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## ETC Identification

| SAC | ETC Name |
|---|---|
| 230503 | Surry Telephone Membership Corp. |
| 230497 | Piedmont Telephone Membership Corp |
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## Holding Company Name(s)

| SAC | Holding Company Name |
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## DBA, Marketing or Other Branding Name(s)

| SAC | Name |
|---|---|
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## Affiliated ETCs

| SAC | Name |
|---|---|
| 230497 | Piedmont Telephone Membership Corp |