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FCC Mail Room

1141 Cardinal Drive
West Chester, PA 19382

January 6, 2014

Chairman Thomas Wheeler
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Dear Mr. Chairman:

I write to you about the issue of in-flight cellphones. I hope I am not too late. As a retired flight attendant of 25 years, I feel I have some advice about this proposed practice. I have been retired for some time now and do not fly that much anymore. However, with my limited current experience, I really do not feel that in-flight cellphones should be introduced. They are not necessary and are only pandering to business people and those addicted to their "toys".

Travel by air is very stressful now. Airports are crowded, more people are travelling, delays are common, and I find the whole process has overwhelmed us since 911. I know the government is doing all it can to maintain a safe environment. Nonetheless, adding in-flight cellphones will only create more problems. To be seated next to someone on the phone, perhaps for long periods of time could be very annoying. It must be hard enough for flight attendants to

make sure all phones are off at certain times, put up with cranky passengers who do not want to follow directions, as well as a possibility of listening to a cacophony of chatter during the flight. Must those who just want to enjoy the ride put up with this insanity? Air crews are trained for many situations, but dealing with rude, insensitive passengers can sometimes go beyond their control - the police are not near by. The next thing that will be presented is certain sections for those using phones! How much "accommodation" must there be? A suggestion - LET THEM PHONE BEFORE BOARDING!

I hope you will consider my opinions and turn down this concept. Otherwise, the ride will become akin to being at a theme park and could start to be physical. I'm looking into train schedules if this takes place. Thank you so much for your time

Sincerely,

A handwritten signature in cursive script that reads "Mrs. Dana B. Hawa". The signature is written in dark ink and is positioned below the word "Sincerely,".

Mrs. Dana B. Hawa.