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FCC-Competition Policy Division

FCC Mail Room

Chicago IL 60605

2 December 2013

Federal Communications Commission  
Wireless Competition Bureau  
Corporate Policy Division  
Washington DC 20554

Ref: Paragraph 63.71: Discontinuance of Telefonica Digital: Jajah VOIP service

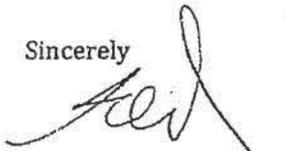
I am writing to let you know that discontinuing the Jajah VOIP service offered by Telefonica Digital significantly REDUCES competition and thus INFLATES consumer costs for Voice Over Internet Service, especially for calls to less serviced countries overseas.

Calls to my aged father in South Africa over Jajah cost me a MAXIMUM of \$5/ month for calls at any time of day. In contrast, the so-called 'competition' from US based services like ATT or Vonage require subscription at inflated 'flat rates' that require spending \$25 or more/per month, far more than the cost of calls, even once a week. Jajah offers the best, most affordable service for overseas calls to elderly people who are not able to use Skype and other computer services

I, my family members, and the many other satisfied customers who use Jajah would appreciate retaining this service and would therefore like to see the FCC respect consumer wishes rather than the pressure evidently brought by U S 'competition' so called.

Thank you in advance for considering the needs of consumers rather than the demands of corporations.

Sincerely



Dr. Loren Kruger  
Professor: University of Chicago