

Carol Waxman
1255 Fairfield Beach Road
Fairfield, CT 06824
January 17, 2014

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FCC Mail Room

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
Room TW-B204 / Doc. # 10-71
445 Twelfth Street SW
Washington, DC 20554

My dear Ms. Dortch-

Enclosed please find a copy of my letter of complaint to Cablevision's President, James Dolan, regarding the elimination of Channel 3 - WFSB. There was no public hearing and according to WFSB, Cablevision refused to pay "fair market value" for the right to carry the station in Fairfield County, Connecticut. It does provide WFSB in other Connecticut counties but has told Fairfield County Cablevision users that we can "tune in Channel 2 for CBS shows".

We do go to Channel 2-CBS for New York shows but for Connecticut Weather, school closings, MetroNorth (commuter trains) we rely on WFSB. This station was of particular importance to us during and after Hurricane Sandy when we were out of our home for eleven days.

I would appreciate the Federal Communications Commission getting involved regarding the transmission of this prepaid service. I was told to refer to Document #10-71. I was surprised to learn that FCC does not have jurisdiction over "prepaid services" such as Cablevision.

Sincerely yours,

Carol Waxman

Att. 1 - letter to James Dolan

No. of Copies rec'd _____
List ABCDE _____

1255 Fairfield Beach Road
Fairfield, Connecticut 06824
January 16, 2014

Mr. James Dolan
President & CEO
Cablevision Systems Corp.
6 Cablevision Corporate Center Dr.
Melville, New York 11747

Dear Mr. Dolan:

I am writing you regarding the demise of Channel 3 - WFSB under our Optimum contract. We have been Cablevision customers for a great many years and appreciate the customer service response to our needs.

We don't find your rational of "you can watch CBS NY on Channel 2". But Channel 2 - CBS does not provide the Connecticut information we need. One recent AM for example, the weather report was generic for the area and the travel report covered LIRR, NJ Transit, NYC Subway but no mention of Metro North, or CT school closings.

When we wanted to check on trains, school openings and travel, we did get this information from WFSB. We got even more during Hurricane Sandy when we were out of our home for eleven days. The station kept us up to date as we lived in Norwalk in a motel on Route 7.

We know that we have the option of watching NBC and ABC's Connecticut channels but over the years we have found that Channel 3 is the best for what we need to know to live our lives in Fairfield, Connecticut.

I sincerely hope that Cablevision will negotiate a fair market deal with WFSB and once again provide us with this channel as part of our contract. We would prefer not to go for a dish or an antenna.

Sincerely yours,

Carol Waxman