Approved by OMB
3060-0819

FCC Form 555
December 2013

Annual Lifeline Eligible Telecommunications Carrier Certification Form
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

CA
State
(*An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service*).

See Attached Sheet
Study Area Code(s) (SAC)

-See Attached Sheet-
ETC Name(s)

-See Attached Sheet-
Holding Company Name(s)

-See Attached Sheet-
DBA, Marketing or Other Branding Name(s)

Affiliated ETCs (*include names and SACs, attach additional sheets if necessary*)	-See Attached Sheet-

Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation shall be determined in accordance with section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification

Section 1: ***All ETCs MUST COMPLETE SECTION 1– Initial Certification***

I certify that the company listed above has certification procedures in place either to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** jcm

Section 2: ***All ETCs MUST COMPLETE SECTION 2– Annual Recertification***
Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.

A	B	C
Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year	**Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers**	**Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year**
13447	0	78

Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial ___**

D	E	F =D-E	G	H = (F+G)	I
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	**Number of Subscribers Responding to ETC Contact**	**Number of Non-Responding Subscribers**	**Number of Subscribers Responding That They Are No Longer Eligible**	**Number of Subscribers De-enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility**	**Number of Subscribers Who De-Enrolled Prior to Recertification Attempt**
0	0	0	0	0	0

AND/OR

In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC) and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.

B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on Xerox. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** jcm

J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC	**Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC**	**Number of Subscribers Who De-Enrolled Prior to Recertification Attempt**
13705	3192	1715

OR

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial ____**

Section 3: *ALL ETCS MUST COMPLETE SECTION 3 –De-enroll percentage*
What is the percentage of subscribers de-enrolled for this ETC?

M	N	O	P = N + O	Q = ((P ÷ M) * 100)
Number of Subscribers Claimed on February FCC Form(s) 497 *(From Column A)*	**Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility** *(From Column H)*	**Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility** *(From Column K)*	**Total Number of Subscribers De-Enrolled or Scheduled to be De-E nrolled**	**Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497**
13447	0	3192	3192	24%

Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4

Is the ETC Pre-Paid?

Yes ☐ ***No*** ☑ *(A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers)*

If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.

Non-Usage Results Applicable to Pre-Paid ETCs:

R	S
Month	**Subscribers De-Enrolled for Non-Usage**
January	
February	
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	

Signature Block: *ALL ETCS MUST COMPLETE SIGNATURE FIELDS*
By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Signed,

Jessica C. Matushek	Jessica C. Matushek
Signature of Officer	Printed Name of Officer
Director, Accounting	Jan-29-14
Title of Officer	Date
Cassandra Guinness	585-777-4557
Person Completing this Certification Form	Contact Phone Number

ETC Identification

SAC	ETC Name
542344	Frontier Communications West Coast Inc.
544342	CITIZENS TELECOMM CO OF CA
542308	CITIZENS TELECOMM CO OF CA
543402	CITIZENS TELECOMM CO OF CA
541863	Frontier Communications of the Southwest Inc.
542315	CITIZENS TELECOMM CO OF CA

Holding Company Name(s)

SAC	Holding Company Name
542344	Frontier Communications Corporation
544342	Frontier Communications Corporation
542308	Frontier Communications Corporation
543402	Frontier Communications Corporation
541863	Frontier Communications Corporation
542315	Frontier Communications Corporation

DBA, Marketing or Other Branding Name(s)

SAC	Name
542344	Frontier Communications of California
544342	Frontier Communications of California
542308	Frontier Communications of California
543402	Frontier Communications of California
541863	Frontier Communications Of The Southwest Inc.
542315	Frontier Communications of California

Affiliated ETCs

SAC	Name
554431	CITIZENS TEL COMPANY
300682	Frontier Communications of Michigan Inc.
330886	Frontier North Inc.
542308	CITIZENS TELECOMM CO OF CA
200271	CITIZENS MOUNTAIN STATE TEL
240479	Frontier Communications of the Carolinas Inc.
205050	Frontier West Virginia Inc.
452302	Frontier Communications of the Southwest Inc.
220362	Frontier Communications of Fairmount LLC
532416	Frontier Communications Northwest Inc.
542315	CITIZENS TELECOMM CO OF CA
452172	CITIZENS UTILITIES RURAL TEL CO
154534	ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
210318	Frontier Communications of the South LLC
154532	ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
154533	ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
330891	Rhinelander Tel Co
323034	Frontier Midstates Inc.
543402	CITIZENS TELECOMM CO OF CA
230509	Frontier Communications of the Carolinas Inc.
170161	Commonwealth Telephone Company
544342	CITIZENS TELECOMM CO OF CA
220387	Frontier Communications of Georgia LLC
320750	Frontier Communications of Indiana Inc.
294336	CITIZENS TEL OF TENNESSEE LLC
330912	Frontier Communications of Mondovi LLC
472416	Frontier Communications Northwest Inc.
150072	Frontier Communications of AuSable Valley Inc.
170168	Frontier Communications of Pennsylvania LLC
341073	Frontier Communications - Prairie Inc.
341079	Frontier Communications - Schuyler Inc.
494449	NAVAJO COMM CO
371128	CITIZENS TEL OF NEBRASKA
504449	NAVAJO COMM CO
341067	Frontier Communications of Orion Inc.
522416	Frontier Communications Northwest Inc.
170149	Frontier Communications of Breezewood LLC
230479	Frontier Communications of the Carolinas Inc.
170152	Frontier Communications of Canton LLC
330941	Rhinelander Tel Co
250301	Frontier Communications Lamar County LLC
280460	Frontier Communications of Mississippi Inc.
330940	Rhinelander Tel Co
341061	Frontier Communications of Mt. Pulaski Inc.

Affiliated ETCs

SAC	Name
330944	Frontier Communications - St. Croix LLC
341055	Frontier Communications - Midland Inc.
300615	Frontier North Inc.
150100	Frontier Communications of New York Inc.
250306	Frontier Communications of Alabama LLC
170194	Frontier Communications of Oswayo River LLC
351127	Frontier Communications of Iowa Inc
150110	OGDEN TELEPHONE COMPANY
310695	Frontier North Inc.
341183	CITIZENS TEL OF ILLINOIS INC
250318	Frontier Communications of the South LLC
341036	Frontier North Inc.
361123	CITIZENS TEL OF MINNESOTA
341038	Frontier Communications of Illinois Inc.
504429	CITIZENS TELECOMM CO OF UTAH
170178	Frontier Communications of Lakewood LLC
320772	Frontier North Inc.
522449	Frontier Communications Northwest Inc.
330964	Frontier Communications of Wisconsin LLC
330967	Frontier Communications of Viroqua LLC
240526	Frontier Communications of the Carolinas Inc.
367123	CITIZENS TEL OF MINNESOTA
320779	Frontier North Inc.
454426	CITIZENS UTILITIES CO
204338	Citizens Mountain State Tel
542344	Frontier Communications West Coast Inc.
313033	Frontier Midstates Inc.
343035	Frontier Communications of the Carolinas Inc.
150128	Frontier Communications of Sylvan Lake Inc.
474427	CITIZENS TELECOMM CO OF IDAHO
341015	Frontier North Inc.
541863	Frontier Communications of the Southwest Inc.
484322	CITIZENS TELECOMM CO OF MONTANA
533401	CITIZENS TELECOMM CO OF OREGON
341011	Frontier Communications of Lakeside Inc.
552302	Frontier Communications of the Southwest Inc.
320828	Frontier Communications of Thorntown Inc.
454449	NAVAJO COMM CO
361367	Frontier Communications of Minnesota Inc.
310682	Frontier Communications of Michigan Inc.
340998	Frontier Communications of DePue Inc.
554432	CITIZENS TEL COMPANY
290580	CITIZENS TEL OF VOLUNTEER STATE
330870	RHINELANDER TEL CO

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Affiliated ETCs

SAC	Name
150121	Frontier Telephone of Rochester Inc.
150122	Frontier Communications of Seneca Gorham Inc.