

2/20/2014

From: Empire Unified Communications LLC
1 West Main St, Suite 650
Rochester, NY 14614

Telephone: 800-571-5711
Facsimile: 585-454-5416

VIA ECFS TRANSMISSION:

Attn: Marlene H. Dortch
To: Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, DC 20554

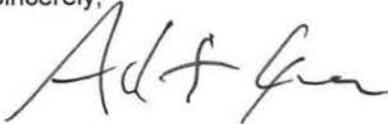
Re: Empire Unified Communications LLC
Annual 47 C.F.R. §64.2009(e) Certification
EB Docket No. 06-36

Dear Ms. Dortch:

Enclosed herewith for filing with the Federal Communications Commission in the above-referenced docket is the Annual §64,2009(e) CPNI Certification and supporting statement of Empire Unified Communications LLC.

To the extent you have any questions concerning this filing, please contact the undersigned.

Sincerely,



Adam Glynn, President
Empire Unified Communications LLC

Annual 47 C.F.R. §64.2009(e) CPNI Certification For 2013

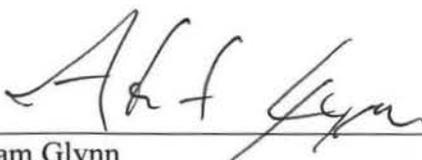
Date Filed: February 20th, 2014
Name of Company Covered by this Certification: Empire Unified Communications LLC
Form 499 Filer ID: 827499
Name of Signatory: Adam Glynn
Title of Signatory: President

I, Adam Glynn, certify that I am an officer of the company named above and acting as an agent of the above-named company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. §64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year. The company has no information to report with respect to the processes pretexters are using to attempt to access CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized use of CPNI.

Signed: 
Adam Glynn
President

Statement of CPNI Procedures and Compliance

We do not use or permit access to CPNI to market any telecommunications or non-telecommunications services and we have trained our personnel not to use CPNI for marketing purposes. Should we elect to use CPNI in future marketing efforts, we will follow the applicable rules set forth in 47 CFR Subpart U, including the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

As explained below, we have put into place processes to safeguard our customers' CPNI and call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to customer CPNI. Account information, i.e., billing information is verified by customer. In addition, information is only given to the main point of contact for each customer. This person is also the only person allowed to make any account or service changes and report trouble or repair issues. If any other person besides the main contact calls, no account information or changes take place until it is verified with the main contact for that customer account.

We do not provide call detail information over the telephone. If we elect to do so in the future, we will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical or account information.

We do not provide on-line access to CPNI.

We do not have any retail locations and therefore do not disclose CPNI in-store.

We have procedures in place to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or, if applicable, when so authorized by law enforcement.

We have not experienced any breaches of CPNI to date, but will maintain records, either written or electronic, of any and all breaches discovered and notifications made to the USSS and the FBI, and to customers.

We have not taken any actions against data brokers in the last year.

We did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2013.

We do not have any information with respect to the processes Pretexters are using to attempt to access CPNI, but we routinely take steps to protect CPNI from pretexters as described above.