

MOAPA VALLEY TELEPHONE COMPANY

183 South Andersen St

PO Box 365 Overton, NV 89040-0365

Telephone 702-397-2601 Fax 702-397-5656

**Annual 47 C.F.R. S: 64.2009 (e) CPNI Certification
EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for **2013**

Date filed: **February 28, 2014**

Name of company covered by this certification: **Moapa Valley Telecommunications, Inc.
dba Moapa Valley Telephone Company, MVT Long Distance, Moapa Valley Tel. Co.**

Form 499 Filer ID: **804657**

Name of signatory: **John W. Lyon**

Title of signatory: **President**

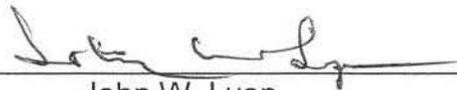
I, John W. Lyon, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed



John W. Lyon

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STATEMENT

Moapa Valley Telecommunications, Inc.. (“MVT”) has established operating procedures that ensure compliance with the Federal Communication Commission (“Commission”) regulations regarding the protection of customer proprietary network information (“CPNI”).

- MVT has implemented a system whereby the status of a customer’s CPNI approval can be determined prior to the use of CPNI.
- MVT continually educates and trains its employees regarding the appropriate use of CPNI. MVT has established disciplinary procedures should an employee violate the CPNI procedures established by MVT.
- MVT maintains a record of its sales and marketing campaigns. **MVT does not use customer’s CPNI for marketing purposes.**
- MVT has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of its compliance for a minimum period of one year. Specifically, MVT’s sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.
- MVT took the following actions against data brokers in 2013, including proceedings instituted or petitions filed by MVT at a state commission, in the court system, or at the Federal Communications Commission: **There were no data broker incidents in 2013.**
- The following is information MVT has with respect to the processes pretexters are using to attempt to access CPNI, and (if any) what steps carriers are taking to protect CPNI: **MVT used a variety of methods to authenticate customers prior to disclosing CPNI when discussing Call Detail Records with the customer of record. MVT does not use CPNI for marketing purposes.**

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- The following is a summary of all customer complaints received in 2013 regarding the unauthorized release of CPNI:
 - Number of customer complaints MVT received in 2013 related to unauthorized access to CPNI: **None**

 - Category of complaint:
 - Number of instances of improper access by employees: **None**

 - Number of instances of improper access to online information by individuals not authorized to view the information: **None**

 - Number of instances of improper access to online information by individuals not authorized to view the information: **None**

 - Number of other instances of improper access or disclosure: **None**

 - Description of instances of improper access or disclosure: **None**