Sprint Corporation
Mailstop VARESA0209
12502 Sunrise Valley Drive
Reston, VA 20196
Office: (703) 592-7580
Fax: (703) 433-4084

Maureen Cooney
Head of Privacy
Office of Privacy
Maureen.Cooney@sprint.com

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March 4, 2014

Mr. Greg Hlibok
Federal Communications Commission
Disability Rights Office
445 12th Street, S.W.
Washington, D.C. 20554

Re: **Annual TRS CPNI Compliance Certification, CG Docket No. 03-123**

Dear Mr. Hlibok:

Attached, for filing in CG Docket No. 03-123, is the Annual 47 C.F.R. §64.5109(e) TRS CPNI Compliance Certification and accompanying statement of Sprint Corporation.

If there are questions regarding this filing, please contact the undersigned. Thank you for your assistance.

Respectfully submitted,

Maureen Cooney
Head of Privacy – Office of Privacy
Sprint Nextel Corporation

Sprint

Sprint Corporation
1300 E. Rochelle Blvd.
Irving, TX 75062
Phone: 972-405-2526
Fax: 404-649-9001

Nancy A. Salisbury
Vice President – Western Region
Nancy.Salisbury@sprint.com

2013 Annual 47 C.F.R. §64.5109(e) TRS CPNI Certification
CG Docket 03-123

Date Filed: March 4, 2014

Name of company covered by this certification: Sprint Corporation

Name of Signatory: Nancy A. Salisbury

Title of Signatory: Vice President – Western Region

I, Nancy A. Salisbury, certify that I am an officer of Sprint Corporation and I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's TRS CPNI rules (see 47 C.F.R. §64.5101 *et* seq.).

Attached to this certification is an accompanying statement explaining how the company's operating procedures ensure that the company is in compliance with the requirements set forth in sections 64.5101 through 64.5111 of the Commission's rules. The statement also addresses any (1) actions taken against data brokers, (2) customer complaints received in the past year concerning the unauthorized release of TRS CPNI, and (3) instances where the TRS provider, or its agents, contractors, or subcontractors, used, disclosed, or permitted access to TRS CPNI without complying with the procedures specified in this subpart.

The company represents and warrants that the certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Executed on 3-4-2014

Nancy Salisbury

Nancy A. Salisbury
Vice President – Western Region
Sprint Corporation

Attachment: Accompanying statement

SPRINT CORPORATION
ATTACHMENT A
2013 Annual 47 C.F.R. §64.5109(e) TRS CPNI Compliance Statement

The following statement explains the operating procedures established by Sprint Corporation (f/k/a Sprint Nextel Corporation) ("Sprint" or "Company") to ensure that it is in compliance with the Federal Communications Commission's ("FCC" or "Commission") T R S Customer Proprietary Network Information ("TRS CPNI") rules (see 47 C.F.R. §64.5101 *et* seq).

Data Brokers

Sprint did not detect any pretexting activities by data brokers in 2013. Therefore, Sprint did not institute any proceedings or file any petitions against any data broker in any state commission, the court system or the FCC. Sprint continues to deploy safeguards to protect against, detect, and mitigate pretexting activities.

CPNI Complaints

Sprint did not receive any complaints in 2013 concerning the unauthorized release of TRS CPNI.

Use, Disclosure and Access to CPNI

Sprint did not use, disclose or permit access to TRS CPNI in 2013 without complying with the procedures specified in 47 C.F.R. §64.5101 *et* seq. More specifically, Sprint does not use, disclose, or permit access to TRS CPNI for marketing purposes or for any other reason not authorized in 47 U.S.C. §64.5105(c). As such Sprint does not send notices, or obtain approvals, for the use of TRS CPNI.

Safeguards

Sprint takes reasonable measures to discover and protect against attempts to gain unauthorized access to TRS CPNI.

Consistent with Sprint's commitment to preserving customer privacy, the Company has a variety of training programs for its employees and contractors. The training explains how Sprint employees and contractors must access, use, store, disclose and secure CPNI to ensure compliance with the FCC's rules and Company policies. In 2013, the employee completion rate for this training was 100%.

Sprint also maintains a disciplinary process as part of Company procedures that addresses CPNI compliance. Sprint security personnel investigate instances of potential improper access or disclosure of CPNI by employees. If the investigation indicates a violation has occurred, disciplinary action is taken, up to and including termination.

Before disclosing CPNI to independent contractors or joint venture partners, Sprint enters into agreements with strict privacy and confidentiality provisions that require third parties to maintain confidentiality, protect the information, and comply with the law. Sprint's Office of Privacy continually reviews Sprint's standard privacy-related contract terms and conditions to ensure that those provisions adequately safeguard customer information. In negotiating and renewing its contracts, Sprint requires independent contractors and joint venture partners with which it shares CPNI to safeguard this information in a manner that is consistent with the FCC's rules and retains the right to terminate the contract in the event of a breach.

Authentication

Sprint does not currently offer telephonic, online or in-store access to TRS CPNI. Therefore, the authentication requirements in 47 C.F.R. §64.5110 are not applicable at this time.

Notification of Account Changes.

A Sprint iTRS customer may provide Sprint with a password for an online account and his/her physical and electronic address. Sprint will ensure that customer notifications are made when any such account information is changed, in accordance with the Commission's rules.

SPRINT CORPORATION
ATTACHMENT A
2013 Annual 47 C.F.R. §64.5109(e) TRS CPNI Compliance Statement

Notification of CPNI Breaches

In accordance with the Commission's rules, Sprint provides notice to law enforcement in the event that a breach of customer information includes CPNI. Sprint also provides notice to impacted customers after completing the process of notifying law enforcement. Such notification provides customers with enough information to understand the nature of the breach, the scope of impacted information and recommendations on how the customer should respond. If the impacted customer alerts Sprint of a potential breach, Sprint investigates the customer's allegations and communicates as necessary with the customer and/or law enforcement.