

Nneka Ezenwa Chiazor
Executive Director
Federal Regulatory Affairs



March 5, 2014

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Ex Parte

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, PS Docket No. 11-153; Framework for Next Generation 911 Deployment, PS Docket No. 10-255

Dear Ms. Dortch:

On February 28, 2014, Robert Morse and the undersigned of Verizon, and Susan Sherwood of Verizon Wireless (together “Verizon”), met via teleconference with David Furth, Tim May, Erika Olsen, David Siehl and Dana Zelman of the Public Safety and Homeland Security Bureau to discuss matters relating to the text-to-911 requirements proposed in the above-referenced proceedings.

At staff’s request, Verizon discussed the status of its voluntary text-to-911 deployments, including the various technology options available to PSAPs as described in more detail in its quarterly status reports.¹ Verizon has initiated service for nearly 50 jurisdictions since 2011, and 17 additional deployments are currently in progress. Verizon also discussed technology-specific issues that have arisen with the TTY option, and the potential use of commercial location based service (“cLBS”) methods that may enable a PSAP to obtain more precise caller location information under certain circumstances. Finally, Verizon discussed its ongoing text-to-911 outreach efforts to PSAPs in a number of states.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Nneka Chiazor".

¹ See, e.g., Verizon Wireless, *Third Voluntary Text to 911 Quarterly Status Report*, PS Docket No. 11-153, filed Jan. 2, 2014.