

Comment on AT&T's Proposal for Service-Based Technology Transitions Experiments

GN Docket Nos. 12-353 and 13-5

I have been an AT&T customer for many years utilizing both landline telephone and DSL Internet services. On February 27, 2014 at 5:36 p.m. I received a call from the AT&T Service Center at phone (404-419-7801). The caller said that AT&T would not be supporting DSL services. I asked her why and when, but she proceeded to try to sell me U-Verse services. I told her I was not interested in U-Verse services. She said that I would receive a letter from AT&T explaining everything. I received a letter about a week later selling AT&T U-Verse services. As I read the letter, I see that the pricing, bundles, and limitations will be costly. I still do not want U-Verse.

I am retired and receive Social Security and VA Disability benefits for service-connected wounds. I would like AT&T to explain its plans clearly to people like me who do not want U-Verse services.