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2-26-14

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

RE: Annual Customer Proprietary Network Information Compliance Certification; EB Docket No. 06-36.

Please find attached the Annual Customer Proprietary Network Information ("CPNI") Compliance Certification for TELE-PAGE, Incorporated.

Please feel free to call me if you have any questions regarding this filing.

Sincerely,

Melissa Young

Missy Young

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February 26, 2014

CPNI COMPLIANCE CERTIFICATE

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2013 covering the prior calendar year 2013.

1. Date filed: 2-26-14
2. Name of company(s) covered by this certification: TELE-PAGE, Inc.
3. Form 499 Filer ID: 823098
4. Name of signatory: Melissa F. Young
5. Title of signatory: Secretary/treasurer

6. Certification:

I, *Melissa F. Young*, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Melissa F. Young

Melissa F. Young 2-26-2014
Secretary/Treasurer

Attachments: Accompanying Statement explaining CPNI procedures that ensure CPNI compliance.

February 26, 2014

Attachment 1

STATEMENT OF POLICY IN TREATMENT OF CUSTOMER PROPRIETARY NETWORK INFORMATION

1. It is TELE-PAGE, Incorporated ("TELE-PAGE") policy not to use CPNI for any activity other than permitted by law. Any disclosure of CPNI to other parties (such as affiliates, vendors, and agents) occurs only if it is necessary to conduct a legitimate business activity related to the services already provided by the company to the customer. If the Company is not required by law to disclose the CPNI or if the intended use does not fall within one of the carve outs, the Company will first obtain the customer's consent prior to using CPNI.

2. TELE-PAGE follows industry-standard practices to prevent unauthorized access to CPNI by a person other that the subscriber or TELE-PAGE. However, TELE-PAGE cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose personally identifiable information. Therefore:

   A. If an unauthorized disclosure were to occur, TELE-PAGE shall provide notification of the breach within seven (7) days to the United States Secret Service ("USSS") and the Federal Bureau of Investigation ("FBI").

   B. TELE-PAGE shall wait an additional seven (7) days from its government notice prior to notifying the affected customers of the breach.

   C. Notwithstanding the provisions in subparagraph B above, TELE-PAGE shall not wait the additional seven (7) days to notify its customers if TELE-PAGE determines there is an immediate risk of irreparable harm to the customers.

   D. TELE-PAGE shall maintain records of discovered breaches for a period of at least two (2) years.

3. All employees will be trained as to when they are, and are not, authorized to use CPNI upon employment with the Company and annually thereafter.

   A. Specifically, TELE-PAGE shall prohibit its personnel from releasing CPNI based upon a customer-initiated telephone call except under the following three (3) circumstances:

      1. When the customer has pre-established a password.
      2. When the information requested by the customer is to be sent to the customer's address of record, or
      3. When TELE-PAGE calls the customer's telephone number of record and discusses the information with the party initially identified by customer when service was initiated.