

DOT 13-301

Danielle Barnes

From: Amanda Huetinck
Sent: Monday, March 03, 2014 5:20 PM
To: Danielle Barnes
Subject: FW: Cell phone use

ACCEPTED/FILED

MAR 13 2014

Federal Communications Commission
Office of the Secretary

Can you please add this to the comments for Docket 13-301? I have a few more, as well

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*** Non-Public: For Internal Use Only ***

From: Private General [qatoday@yahoo.com]
Sent: Saturday, February 22, 2014 7:56 AM
To: Amanda Huetinck
Subject: Cell phone use

Dear Ms Huetinck,

I am opposed to the FCC allowing cell phone use on planes for ANY US public carriers that carry more than 10 people. Just go to the grocery store or drive down the street-WITHOUT your cell phone and watch what happens when people are on a cell phone. I challenge you to leave your cell phone at home for 2 days and just observe our lives today with them. Now imagine that same thing with 100+ people in a tight space, with horrible air quality, the constant noise of the engines, games, TV, radios, lines to the bathroom, babies crying, don't forget people talking to each other and flight attendants trying hard to make sure everyone is complying with FCC regulations and pilot instructions(both often ignored and people have to be reminded). Next time you're in a terminal imagine how much quieter it would be without everyone talking on their cell phones. Its noisy there but we can choose to walk away from it and find a quieter spot, on a plane that's a whole different story.

Many people are highly stressed on flights just by flying, others come stressed due to situations at home or work. Some people are medicated on flights so they can fly and others drink prior to or on the flight. These issues alone give flight attendants a LOT to contend with. A flight does allow some people a break from life, whether its 8 hours or 2. They can't be reached. They can regroup to face another day. The other thing that happens is people actually talk to the strangers next to them and if there is an emergency of any kind they already have a bond, these conversations can also helps to identify possible issues that the flight attendants may not be aware of.

The rest of the world stops when people are on cell phones, only their conversation exists. People on cell phones are distracted in a way that even they don't realize. The phones rings are loud and annoying and people speak loudly! People who are "normally" very polite stand in lines at registers and say nothing to the clerks who are trying to ring them out, while lines grow and they continue to talk on their cell phones. Nice dinners are interrupted. Children are second to their parents constant phone calls. The only 3 places left where cell phone use is deterred are churches, movie theatres and planes.

The other concern I have is, most reports on TV, radio and in the papers of terrorist attacks, of any kind, involve them communicating via cell phone-either by text or voice, prior to the attack. I fly at

least twice a year and always feel like a sitting duck on plane, there is no where to go but down. Please keep it a FCC regulation that no cell phone use is allowed on US carriers. I believe, by the FCC deregulating it, the carriers will have even more contention to deal with onboard flights if they ask passengers not to use cell phones. I can already see someone taking one out and using it saying "the FCC allows it so I can use it on this flight if I want too. I paid for my ticket." I also think that when booking flights that could create even more problems, which day, which time, which kind of seat, where the seat is, cell phone flight or no cell phone flight. I don't mind moving my seat on a plane so others can sit together. How are they going to manage cell phone use or lack there of?

Thank you for your time, Liz