

The
Flower Cottage
800.477.2128

1217 W. 31st St. Chicago, IL 60608 (773)523-2228 (800)477-2128

March 7, 2014

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: WT 14-17; Cricket 700 MHz wireless license

Dear Federal Communications Commissioners,

Wireless devices are becoming more important all the time for businesses and in our personal lives, and we need more high-quality bandwidth devoted to their usage. This is made clear by noting the Cisco report that states there was about an 80 percent increase in mobile usage last year alone, and the figure is expected to skyrocket in the years ahead. A handful of people who would potentially have reception problems for one television channel must not hold up progress on the wireless front. I am asking your agency to grant Leap's request to allow Cricket Wireless to put its licensed spectrum at the bottom end of the 700 MHz band to use for wireless broadband.

At Flower Cottage, we have two company phones, and I use one of them. We call people all the time for deliveries, and sometimes customers want a picture sent of something they ordered, such as a flower arrangement. My delivery worker has Cricket service, and he has problems with it. We talk for a variety of reasons, and there are many different issues including long pauses and dropped calls. I also occasionally utilize my wireless Internet service for personal use. Faster speeds and better coverage would be great, and Cricket's spectrum is ideal for mobile broadband use in the cities because it can get to hard-to-reach places behind walls.

Please allow Cricket to put this valuable spectrum to good use for wireless broadband, and suggest to those who may have reception issues with channel 51 to simply back away from the TV just a few feet. Too often, actions taken by the government do not make sense. The FCC can take action that benefits millions of mobile-device users in our area by authorizing Cricket to open up spectrum at the bottom end of the 700 MHz band for wireless broadband.

Sincerely,

Kevin Graff
President

