Please forward to complaints dept.

RE: Wright Petition (C.C. Docket # 96-128): Complaint

DOCKET FILE COPY ORIGINAL
Received & Inspected 13 FEBRUARY 2014

To whom it may Concern,

FEB 24 2014
FCC Mail Room

I am an inmate housed in a Corrections Corporation of America (CCA) facility named Saguaro Correctional Center (SCC). I am writing to complain about the price of phone rates. I am doing this because it is right now February 13, 2014 and our phone rate's are 24.55¢ per minute for debit (off the inmate store) w/ no connection fee, 21¢ for pre-pay debit with no connection fee but with a $5.00 processing fee to place money on the account and at the present I do not know the collect call rates. At this facility phone debit is sold in one dollar increments on the inmate commissary and our phone vendor is Global Tel Link (G.T.L.)

I am sending you this complaint because of your ruling in November 2013 to Lower phone rate's by February 11th, 2014. None of the rate's at this facility fall within the Safe harbor Zone of 12¢ to 14¢ per minute including ancillary fees. They do meet the max rates with the exception of the debit rate which is 3.55¢ per minute over the 21¢ max cap if the surpassing the 12¢-14¢ has been justified to the Satisfaction of your association

I'm just a poor inmate that would like to be able to communicate with my loved one's more frequently. Right now I have exactly 25¢ on my debit account and when I try to use it am told I have insufficient funds. It doesn't seem right please help.

Respectfully,

John McGovern

John McGovern
A5015032
1250 E. Arica Road
Eloy, AZ 85131