

April 11, 2014

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: Comment

In the Matters of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123; Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch,

I am genuinely concerned that there is a real possibility that our home address has been repeatedly harvested and/or accessed from the TRS and/or VRS databases for the purpose of door-to-door evangelism. The evangelists were themselves deaf and hearing, sign language users, and had materials specifically designed for deaf and hard of hearing demographic on hand.

Whilst this may appear harmless, I disagree. The TRS and VRS database is unique in its nature where it identifies us as a vulnerable person whereas when our home addresses fall in the wrong hands; one may have malicious intent. Malicious intent could range from vehicle thefts, residence break-ins, and even murder as one is asleep and so on.

My home was first visited by door-to-door evangelists in late 2003 after I got my very first video phone (VP-100 with Sorenson VRS) when I lived in Washington, DC. I've then continued to get visits from door-to-door evangelists over the years as I've moved several times. With the power of social networking, I've learned that I was not alone, countless of TRS/VRS users were systemically visited by door-to-door evangelists and left wondering and fearful how their home address was discovered or rather divulged and how they were identified as a deaf/hard of hearing individual.

I respectfully ask the FCC to take a look into this and post public acknowledgement and assurance that the TRS/VRS database containing our home addresses is 100% safe and secure.

Sincerely,
Sonny Wasilowski