

14-57

DOCKET FILE COPY ORIGINAL

February 18, 2014

Received & Inspected

FEB 25 2014

FCC Mail Room

Federal Communications Commission  
Consumer and Government Affairs Bureau  
Consumer Inquiries and Complaints Division  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Re: Time Warner and Comcast Proposed Merger – NO MONOPOLY

I am a customer of Time Warner Cable. And, while they are not the best service company or the cheapest, if the merger with Comcast goes through, I am convinced the service will be even worse and the costs will go up. I already pay close to \$150.00 a month (just got them to go down from over \$200.00) and if this merger is allowed to go through, my costs will sky rocket.

I am also NOT comfortable with one company owning so many cable services, radio stations, newspapers etc. I do not want to live in a country that does not have competition for the news (I want to make sure I am getting REAL news, not what the owner wants me to see and hear). We do not live in China or North Korea that only has one media outlet. In these countries the news is not freely given, the people are lied to and given propaganda news.

The government is supposed to protect the populace from monopolies, isn't that why AT&T was broken up? To give us more choices and supposedly reduced costs? Make sure you protect us from too few media outlets and therefore "hand picked news".

DO NOT LET THIS MERGER GO THROUGH. NO MONOPOLIES ON THE NEWS

Thank you,

*Patrice Kaufman*

Patrice Kaufman



Ms. Patrice Kaufman  
23681 Candlewood Way  
West Hills, CA 91307-1311



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# Albany Medical Group

An Association of Individual Practitioners

Received & Inspected

FEB 25 2014

FCC Mail Room

Nelson Bunin, M.D.  
Janet Ewing, M.D.  
Michael Lewis, M.D.  
Fred Miller, M.D.  
Louise Nurre, D.O.  
Michael Smith, M.D.

1181 Solano Avenue  
Albany, CA 94706  
(510) 525-2400  
Fax (510) 525-0836

2.19.14

TO the FCC:

I am dead set against  
the Comcast / Time-warner  
merger.

Keep and expand competition  
and have net neutrality.

Michael Smith MD

14-57

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Received & Inspected

2/19/14

FEB 25 2014

FCC Mail Room

Gentlemen

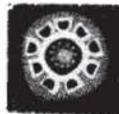
please vote against Comcast Acquiring Time Warner. Just look at all the independent companies they have gobbled up over the years — cut the overhead laying off people causing unemployment to rise and increasing rates and charging obscene rates.

my monthly rate has doubled in the past 6 yrs. The rate was a charge of \$5.97 for using a 411 information operator. Previous costs with MA Bell was a realistic 30¢.

Their success to me was the stupid play by ex-MAPR Ed Rendell when he and his assistant Dorid Cohen (now a Vice President with Comcast) exclusive rights to pay TV in the City of Phila. Imagine NO competition. What a great start!

Sincerely

John D. Schering



Mr. John F. Schanne  
414 Oakshade Rd  
Shamong, NJ 08088-8411

14-57

DOCKET FILE COPY ORIGINAL

Received & Inspected

FEB 25 2014

FCC Mail Room

Pat Lay Wilson  
13261 Southport Lane, #184-E  
Seal Beach, CA 90740  
562 596-9013  
patlaywils@aol.com

February 19, 2014

Dear F.C.C.

Please do not allow Time Warner and Comcast to join forces. They both have a reputation for horrid customer service, and a merger will just worsen this situation.

I am one of the unlucky ones here in California who lost an hour of the Super Bowl, and Time Warner's response was to increase their costs to me. Isn't it time we had real "pay per view" of our cable stations?

Yours very sincerely,

*Pat Lay Wilson*

Pat Lay Wilson



14-57

DOCKET FILE COPY ORIGINAL

Received & Inspected  
FEB 25 2014  
FCC Mail Room

Peter N. Creighton  
10105 SW 190 CT  
Dunnellon, FL. 34432-4284  
352-465-1946  
Suepete25@yahoo.com

February 20, 2014

Federal Communications Commission  
445 12th SW  
Washington, D.C. 20554

To whom it may concern; RE; complaint concerning the buyout by Comcast of  
Time Warner Communication

I sincerely hope you are aware of the following conditions concerning Comcast.

1. Consumer Reports in December 2013, and January, 2014 rated Comcast as # 5 in the list of worst consumer complaints.  
<http://forums.comcast.com/t5/Customer-Service/Consumer-Reports-rates-Comcast-dead-last-among-major-cable/td-p/961149>
2. Comcast refuses to resolve open complaints, as noted on the attached documentation.
3. Comcast is only interested in cranking up the consumer billing. In 2013 Comcast had a 17% increase in net revenue over 2012. Good for share holders, bad for consumers.  
<http://247wallst.com/services/2014/01/28/comcast-boosts-dividend-buybacks-after-earnings/>
4. There is absolutely no doubt, that by eliminating competition in the cable business, only the consumer will get screwed.

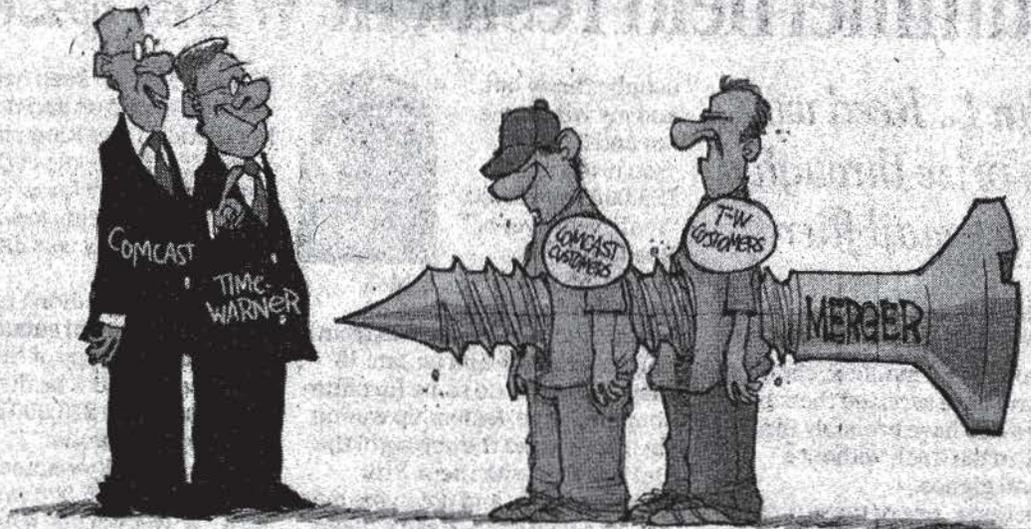
PLEASE do not approve the Comcast buyout !!!!!!!

  
Peter N. Creighton

CC:  
Kelly Nolan  
BBB of Metro Washington DC & Eastern Pennsylvania (Washington, DC)  
1411 K St. NW, 10th Floor  
Washington, DC 20005-3404  
RE; complaint #9899705

FEDERAL COMMUNICATIONS COMMISSION  
1215 NINTH STREET, N.W. WASHINGTON, DC 20541-2000

THIS  
MAKES OUR  
BUSINESS MODEL  
FAR MORE  
EFFICIENT.



JOHN KOLE © 2001 THE Ocala TIMES TRIBUNE/SWANTON, FL / OcalaCartoons.com

Peter N. Creighton  
10105 SW 190 CT  
Dunnellon, FL. 34432-4284  
352-465-1946  
[Suepete25@yahoo.com](mailto:Suepete25@yahoo.com)

February 13, 2014

Kelly Nolan  
BBB of Metro Washington DC & Eastern Pennsylvania (Washington, DC)  
1411 K St. NW, 10th Floor  
Washington, DC 20005-3404

Kelly Nolan, RE; complaint #9899705

I have enclosed the following.

A copy on the original complaint.  
A copy of an email I received from Comcast, Palm Beach.  
Apparently they represent the district that I live in, area code 34432.  
A copy of my reply to the Comcast email.

To date the response to my complaint has been nothing more than disgusting.

Comcast has not tried to resolve the complaint.  
They are not issuing a refund for the over payment for no services.  
Massive equipment problems with other residential users apparently are preventing Comcast from taking any corrective measures to resolve complaints.

Peter N. Creighton



CC:  
Nina Turner ticket #1226129  
Comcast Executive Liaison  
1401 Northpoint Parkway  
West Palm Beach, Fl. 33407  
Phn. 561 227-3421  
Fax 561-882-4338

Complaint Submitted

Your complaint has been submitted and assigned the ID 9899705. For your reference, a copy of your complaint appears below. You will also receive an email with a link that you may use to view this complaint.

The complaint is being handled by the dispute center listed below. Please contact them with any questions.

BBB of Metro Washington DC & Eastern Pennsylvania (Washington, DC)

1411 K St. NW, 10th Floor

Washington, DC 20005-3404

info@mybbb.org

Web: <http://www.mybbb.org>

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CONSUMER INFORMATION

Date Filed: 1/25/2014

Sal: Mr.

First Name: Peter

Middle Name: N

Last Name: Creighton

Suffix:

Address: 10105 Sw 190 Ct

Dunnellon Florida 34432

UNITED STATES

Daytime Phone: 352-465-1946

Evening Phone:

Fax:

Email: suepete25@yahoo.com (email)

BUSINESS INFORMATION

Business ID: 0080003221

Name: Comcast Cablevision, Incorporation

Address: 1701 John F. Kennedy Boulevard

City: Philadelphia

State/County: PA

Zip/Postal Code: 19103

Business Phone Number: (800) 266-2278

PROBLEM

Nature of Complaint: Contract Issues - A failure to honor a contract or agreement

Complaint Background

Not all of these questions are required. Please provide as much information as you have.

1. Product/Service Purchased: Cable signal

2. Model Number:

3. Contract, Account, or Policy #:

4. Order #:

5. Purchase Date: 1/2/2014

6. Date Problem First Occurred: 1/21/2014

Dates you complained to the company/organization

7. First Date: 1/21/2014

10. Payment Made: In Full

11. Payment Method: Check

Name of Sales Person

13. First Name: Mail

15. Last Name: in

17. Purchase Price: \$21.00

18. Disputed Amount: \$21.00

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On Monday, February 10, 2014 10:23 AM, CENFLR-WPB ESL Staff <wpb\_Execteam@Cable.comcast.com> wrote:

Dear Peter Creighton:

Thank you for contacting our executive office with your questions and concerns. We would like the opportunity to resolve your issue; however, we are unable to reach you.

Please contact me at 561-227-3421 and reference ticket #1226129 at your earliest convenience, so we can discuss your concern(s). We are looking forward to hearing from you.

Sincerely,

Nina Turner  
Comcast  
Executive Liaison  
1401 Northpoint Parkway  
West Palm Beach, Fl. 33407  
Phn. 561 227-3421  
Fax 561-882-4338

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To CENFLR-WPB ESL Staff

Feb 10 at 1:16 PM

I have tried the phone number several times with no answer. I don't know how you have tried to contact me, but we have been here with no calls. Also, our neighbors are without TV over last weekend, as the boxes have all burned out. The Dunnellon office stated there are no available replacements. Comcast conversion to digital is nothing but a big joke.

Pete Creighton

The attached document is part of a mass mailing. The number of identical documents as specified in the File Number/City, St. field have been received by the Commission on this same date. You may view the documents at the FCC Reference Information Center, at 445 12<sup>th</sup> Street, SW, Washington, DC, Room CY-A257.