

Please Do Not Reply To This Email.

Public Comments on Wireless E911 Location Accuracy Requirements:=====

Title: Wireless E911 Location Accuracy Requirements

FR Document Number: 2014-06618

RIN:

Publish Date: 3/28/2014 12:00:00 AM

Submitter Info:

First Name: Maureen

Last Name: Walsh

Mailing Address: 5014 Rio Linda Circle

City: North Las Vegas

Country: United States

State or Province: NV

ZIP/Postal Code: 89031

Email Address: thedancingdolphin@cox.net

Comment: I am employed at a PSAP as a 911 dispatcher. I have been doing this job in two different cities since 1998. During that time, the use of cell phones has increased exponentially! It is imperative that we have accurate location information when we receive a cell phone call for service and the call is lost or the person is unable to speak, before we can get any information as to where the person who needs help is located. Oftentimes we don't even get an accurate phone number displayed or the cell phone is disconnected, so we are unable to call back. I strongly support the passage of this rule regarding wireless E911 location accuracy requirements!

I am employed at a PSAP as a 911 dispatcher. I have been doing this job in two different cities since 1998. During that time, the use of cell phones has increased exponentially! It is imperative that we have accurate location information when we receive a cell phone call for service and the call is lost or the

person is unable to speak, before we can get any information as to where the person who needs help is located. Oftentimes we don't even get an accurate phone number displayed or the cell phone is disconnected, so we are unable to call back. I strongly support the passage of this rule regarding wireless E911 location accuracy requirements!