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When I lived in Rochester, NY, I had very few options for cable. In my neighborhood there was Time Warner Cable (TWC), and then Verizon. However, if you called Verizon for their service, you found out that Verizon's internet /cable service was run through TWC, so I chose the vanilla TWC experience. During my time with that company I had the worst experience and customer service ever experienced. I got 3 bills, and 2 of them weren't mine. There was a bill that was for a different apartment. The little amount that they care about the customer, is quite apparent. Now you're telling me that they are merging with Comcast? A company that has the same, or a worse, reputation? And they'll be in control of a majority of Cable and Internet in the country? Is this not a monopoly? Is this not what Teddy Roosevelt tried to protect us from? If you don't act on the looming corporate control over our digital domain, then who can stop them from trampling over us and making the tolls even greater? Barring your family and friends from using the basic information services? You must act and stop this merger and every merger in order to protect the dissemination of information and the American People.