

Hello,

I am an American citizen who has watched the events over Net Neutrality for quite a while. I have been wary of the consequences of the direction things are headed and until very recently I have never known what I can do to try and affect things other than discuss the issues on websites. I believe that my fellow Americans and I both demand, and President Obama pledged, real net neutrality.

This requires: 1) FCC Chairman Tom Wheeler should resign or be removed from his position. The recent policy proposal from the FCC on net neutrality enables service providers to blackmail content providers with fees for the delivery of content that the subscriber already paid them for. Such a proposal is consistent with Wheeler's former role as head of National Cable Television Association but it is a violation of the chairman's responsibility to the public. I.E. Tom Wheeler has a conflict of interests, his actions speak to this.

2) Internet service has become an essential tool for work, commerce, and the exercise of free speech. Broadband providers use public rights of way to string cable across the country and the space to do so is limited. Accordingly the government has an obligation to ensure that this natural monopoly is not abused. Given that the installation of internet cables is controlled by the local governments just as utilities are, it is unjust to not list them as a utility to be controlled by the government granting them this monopoly.

3) Few households in America have more than one provider of real (> 6 mpbs) broadband internet access. The FCC has done nothing to promote competition for this critical service. I have seen statistics that of any kind of internet service options other than satellite internet, more than 99% of Americans have two or less options. This is a problem as there is no legitimate competition between any companies and it stifles technological growth and allows for ISP's to overcharge for internet speeds that pale in comparison to many other countries.

4) Internet Service should be regulated as a "telecommunications service". The companies that operate the network must not be allowed to discriminate regarding the physical devices connected, or the type of traffic transmitted over the network. For almost all people, there is only one high speed 'pipe' available to them. The operator should be compensated fairly for operating the pipe infrastructure but they must not be permitted to control who and what can be accessed or to artificially affect the throughput; just as Ma Bell was obligated to connect people wanting long distance service from Sprint and other providers.

5) Any network services over and above the raw transmission of data through the network should be provided by third parties; without discrimination based on content, source, or destination. There are many ISP's that are attempting to collect and sell your data to other companies which is obviously something that should be illegal as their customers have no way to stop them from doing so.

6) Broadband providers should be permitted to inspect traffic only for the purpose of routing it to its intended destination and not otherwise, scan, store, forward or share it. In short, Internet Access should be treated exactly the same way that phone service was; after the dismantling of the Bell monopoly. The necessity and issues that happened around phone services at this time mirror our current situation with internet service providers and so I believe they should be regulated as Title II Telecommunication Services as that is what internet traffic at its core is just communication from one end to the other via 1's and 0's representing what is said.

Sincerely,  
Alanna Woodbeck