

**TEXAS STATE TROOPERS ASSOCIATION**

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FCC Mail Room

The Honorable Tom Wheeler
Chairman
Federal Communication Commission
445 12th Street, SW
Washington, DC 20554

Dear Commissioner Wheeler:

The alarming news released last week by the Federal Communications Commission (FCC) indicating that our nation's 911 emergency call system is so seriously flawed is of great concern to me as the Executive Director, of the Texas State Troopers Association.

The FCC's data indicates that 70% of all emergency 911 calls in the U.S. are now being placed on cell phones and that 2/3 of these calls made in Texas reach our emergency call centers without needed information on the location of the caller.

Law enforcement, fire department and emergency medical personnel in rural areas often have to travel significant distances to reach our citizens in need and every second that they are delayed can make the difference between life or death, especially when a heart attack, fire or threat of violence occur. The State Troopers of Texas, along with the above named other personnel, need the advantage of technology being able to quickly and efficiently locate 911 callers. There is no time to waste in life-threatening situations.

I urge you to assure that the FCC acts on this matter – which has been under consideration by the FCC for several years – without any further delay by issuing new standards to correct this problem.

Sincerely,

Claude A. Hart
Executive Director
Texas State Troopers Association

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