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Lynn R. Charytan  
SVP, Legal Regulatory Affairs  
Senior Deputy General Counsel  
Comcast Corporation

May 9, 2014

**VIA HAND DELIVERY and ELECTRONIC FILING**

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company, and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees*, MB Docket No. 10-56  
**REDACTED – FOR PUBLIC INSPECTION**

Dear Ms. Dortch:

Pursuant to the *Compliance Protective Orders* in the above-captioned proceeding,<sup>1</sup> Comcast Corporation hereby submits the public, redacted version of the compliance report. The [ ] symbols denote where Confidential Information has been redacted. The Confidential, unredacted version of the report is being filed simultaneously under separate cover and is being hand-delivered to the Media Bureau.

Sincerely yours,

Lynn R. Charytan  
Senior Vice President, Legal Regulatory Affairs  
Senior Deputy General Counsel  
Comcast Corporation

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<sup>1</sup> *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign or Transfer Control of Licenses*, Protective Order, 26 FCC Rcd 2045 (MB 2011) (“First Protective Order”); *Second Protective Order*, 26 FCC Rcd 2052 (MB 2011) (“Second Protective Order”) (jointly the “*Compliance Protective Orders*”).

**REDACTED – FOR PUBLIC INSPECTION**

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Enclosure

cc: Vanessa Lemmé



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**Re:** *In the Matter of Applications of Comcast Corporation, General Electric Company and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees*, MB Docket No. 10-56

**REDACTED – FOR PUBLIC INSPECTION**

Dear Ms. Dortch:

Comcast Corporation (“Comcast”) hereby submits the following information regarding the standalone Broadband Internet Access Service condition in Appendix A § IV.D (the “Condition”) of the *Comcast-NBC Universal Order*.<sup>1</sup> This letter contains certain information designated as Confidential (identified by [[brackets]]) and is being submitted pursuant to the *Compliance Protective Orders*.<sup>2</sup>

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<sup>1</sup> *Applications of Comcast Corporation, General Electric Company and NBC Universal, Inc. For Consent to Assign Licenses and Transfer Control of Licensees*, Memorandum Opinion and Order, 26 FCC Rcd 4238 (MB 2011) (“*Comcast-NBCUniversal Order*”).

<sup>2</sup> *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses or Transfer Control of Licensees*, Protective Order for Compliance, 26 FCC Rcd 2045 (MB 2011) (“*First Protective Order*”); Second Protective Order for Compliance, 26 FCC Rcd 2052 (MB 2011) (“*Second Protective Order*”) (jointly, the “*Compliance Protective Orders*”).

**CONTAINS [[CONFIDENTIAL]] INFORMATION –  
SUBJECT TO PROTECTIVE ORDER FOR COMPLIANCE IN MB DOCKET NO. 10-56  
BEFORE THE FEDERAL COMMUNICATIONS COMMISSION**

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Introduction

Pursuant to Condition § IV.D.3, Comcast is required to submit a report describing compliance with Condition § IV.D.1 regarding Comcast's provision of standalone Broadband Internet Access Service ("BIAS") and providing certain additional information upon any price adjustment of a standalone BIAS offering. In April 2014, Comcast adjusted certain standalone BIAS services in certain service areas in which it offers BIAS services in addition to those reported in its tiers submission dated February 21, 2014.

Report

Comcast continues to offer standalone BIAS to customers throughout the service areas in which it offers BIAS services.<sup>3</sup> Those offerings include a standalone BIAS tier in each of its markets under the name "Performance Starter" that Comcast has provisioned to deliver 6 Mbps down and offers at the retail price of \$49.95 per month. Comcast also offers other standalone tiers of BIAS, at reasonable market-based prices, with speeds that correspond to those offered in its retail multi-product offerings in the relevant service area.<sup>4</sup> Such standalone offerings are available on equivalent terms and conditions to the most comparable BIAS tier available in Comcast's multi-product offerings. Further detail is available in Exhibit A.

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<sup>3</sup> Comcast offers BIAS to over 99 percent of homes passed by Comcast cable systems.

<sup>4</sup> Comcast generally sells BIAS in three ways: (i) on a standalone basis; (ii) with discounted, multi-product pricing (such that the price for the Internet access service is reduced if the customer subscribes to one or more other Comcast products); and (iii) as part of bundles for which Comcast determines aggregate prices, without separate pricing for the individual products. As Comcast does not determine separate pricing for the individual products within a bundle, Parts I and II of Exhibit A set forth speeds and pricing only for standalone and multi-product BIAS offerings. For reference purposes, Part II of Exhibit A also provides pricing information for Comcast's National Triple Play Bundles, and pricing information for variations of those pricing plans that have been adopted in the Markets identified therein.

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The aggregate number of standalone BIAS lines Comcast provisioned as of April 21, 2014 was [[ ]].<sup>5</sup>

Parts I and II of Exhibit A set forth the standalone and multi-product BIAS speeds and pricing offered by Comcast to customers as of April 21, 2014 in Comcast's top 30 markets (which were determined as of April 21, 2014). The information reflects post-promotional pricing, and (in the case of the multi-product pricing) assumes that the customer continues to subscribe to one other product (video or voice) or all three products (video, voice, and Internet), as applicable.

Part III of Exhibit A sets forth, by company and to the best of Comcast's knowledge after review of those companies' websites, the standalone BIAS offerings of Comcast's principal competitors and the post-promotional pricing of such offerings. Comcast has identified principal competitors, their standalone BIAS offerings, and the pricing of such offerings as of April 2014.

In addition, Comcast notes that, pursuant to Condition § XVI.2, Comcast offers BIAS service under the name *Internet Essentials* throughout its service areas, including in each of the 30 markets referenced in Exhibit A. *Internet Essentials* is a comprehensive broadband adoption program that provides low-cost broadband access to households meeting the program's unique eligibility requirements.<sup>6</sup> As this service tier is designed for a specific population with unique eligibility criteria and is subject to separate reporting under the *Comcast-NBCUniversal Order*, Comcast treats it separately from the generally available retail services that are the subject of this report. Subject to the program's eligibility requirements, *Internet Essentials* is available on both a standalone and multi-product basis, with no differentiation in price. Likewise, Comcast is

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<sup>5</sup> Comcast recently revised its methodology for counting and reporting customers who reside in multiple dwelling units that are billed under bulk contracts. For purposes of this submission, Comcast is reporting the aggregate number of standalone BIAS lines consistent with the methodology it has used in prior submissions. Comcast intends to continue reporting on this basis through the end of calendar year 2014. Thereafter, it will report the aggregate number of standalone BIAS lines provisioned based upon its more recently adopted methodology. Under the newly adopted methodology, the aggregate number of standalone BIAS lines provisioned as of April 21, 2014 was [[ ]].

<sup>6</sup> The eligibility criteria are codified in Condition § XVI.2.f of the *Comcast-NBCUniversal Order*.

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offering a prepaid standalone BIAS product in a few cities on a trial basis. It has limited availability and has not been adopted widely, and therefore is not included in Exhibit A.<sup>7</sup>

Please do not hesitate to contact me should you have any questions.

Sincerely yours,



Lynn Charytan  
Senior Vice President, Legal Regulatory Affairs  
Senior Deputy General Counsel  
Comcast Corporation

cc (by e-mail): Martha Heller  
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Media Bureau  
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<sup>7</sup> The service speed is 3 Mbps/768 kbps, and service can be purchased in 7 or 30 day increments.

Exhibit A - Part I

Top 30 Markets - Standalone HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Standalone Pricing
Atlanta	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
Baltimore Metro	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
Bay Area	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	Central PA/Harrisburg Area	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 66.95
Blast		105 Mbps / 10 Mbps	\$ 76.95
Extreme 150		150 Mbps / 20 Mbps	\$ 114.95
Extreme 505		505 Mbps/100 Mbps	\$ 399.95
Chesapeake Bay/Eastern Shore	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
Chicago	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
Connecticut/Hartford Area	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
Denver	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95

Top 30 Markets - Standalone HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Standalone Pricing
<b>Greater Boston Region</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Houston</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	<b>Indianapolis Region</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 66.95
Blast		50 Mbps/10 Mbps	\$ 76.95
Extreme 105		105 Mbps/20 Mbps	\$ 114.95
<b>Jacksonville</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	<b>Knoxville</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 66.95
Blast		50 Mbps/10 Mbps	\$ 76.95
Extreme 105		105 Mbps/20 Mbps	\$ 114.95
<b>Mass - Western New England</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Michigan</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	<b>Nashville</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 66.95
Blast		50 Mbps/10 Mbps	\$ 76.95
Extreme 105		105 Mbps/20 Mbps	\$ 114.95
<b>New Jersey - North (Union/Central NJ)</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95

Exhibit A - Part I

Top 30 Markets - Standalone HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Standalone Pricing
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>New Jersey - South (Cherry Hill/Pleasantville/Vineland)</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Philadelphia Metro</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Pittsburgh</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Portland</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
<b>Richmond</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Sacramento/Central CA</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
<b>Salt Lake City</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
<b>Seattle</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95

Exhibit A - Part I

Top 30 Markets - Standalone HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Standalone Pricing
South Florida/Miami	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
SW FL - Sarasota	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
Twin Cities (Minneapolis/St. Paul)	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95
Washington DC Metro/Tri County/NVA	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	105 Mbps / 10 Mbps	\$ 76.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 114.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
West Palm	Economy Plus	3.0 Mbps/768 Kbps	\$ 39.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast	50 Mbps/10 Mbps	\$ 76.95
	Extreme 105	105 Mbps/20 Mbps	\$ 114.95

Top 30 Markets - Multi Product HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Product Pricing
<b>Atlanta</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 54.95
	Blast	50 Mbps/10 Mbps	\$ 64.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Baltimore Metro</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Bay Area</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 52.95
	Blast	50 Mbps/10 Mbps	\$ 62.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Central PA/Harrisburg Area</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Chesapeake Bay/Eastern Shore</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Chicago</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Connecticut/Hartford Area</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Denver</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95

Exhibit A - Part II

Top 30 Markets - Multi Prouct HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Product Pricing
<b>Greater Boston Region</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Houston</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	<b>Indianapolis Region</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 53.95
Blast		50 Mbps/10 Mbps	\$ 63.95
Extreme 105		105 Mbps/20 Mbps	\$ 99.95
<b>Jacksonville</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	<b>Knoxville</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 53.95
Blast		50 Mbps/10 Mbps	\$ 63.95
Extreme 105		105 Mbps/20 Mbps	\$ 99.95
<b>Mass - Western New England</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Michigan</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	<b>Nashville</b>	Economy Plus	3.0 Mbps/768 Kbps
Performance Starter		6 Mbps/1 Mbps	\$ 49.95
Performance		25 Mbps/5 Mbps	\$ 53.95
Blast		50 Mbps/10 Mbps	\$ 63.95
Extreme 105		105 Mbps/20 Mbps	\$ 99.95
<b>New Jersey - North (Union/Central NJ)</b>		Economy Plus	3.0 Mbps/768 Kbps
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95

Exhibit A - Part II

Top 30 Markets - Multi Product HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Product Pricing
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>New Jersey - South (Cherry Hill/Pleasantville/Vineland)</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Philadelphia Metro</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Pittsburgh</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>Portland</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Richmond</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	20 Mbps/4 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	305 Mbps/65 Mbps	\$ 399.95
<b>Sacramento/Central CA</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 52.95
	Blast	50 Mbps/10 Mbps	\$ 62.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Salt Lake City</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 51.95
	Blast	50 Mbps/10 Mbps	\$ 61.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Seattle</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 51.95
	Blast	50 Mbps/10 Mbps	\$ 61.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95

Exhibit A - Part II

Top 30 Markets - Multi Product HSD Pricing as of April 21, 2014 - alphabetical order

Market	Tier	Speed (Downstream/Upstream)	Product Pricing
<b>South Florida/Miami</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
	Extreme 505 *	505 Mbps/100 Mbps	\$ 399.95
<b>SW FL - Sarasota</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Twin Cities (Minneapolis/St. Paul)</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95
<b>Washington DC Metro/Tri County/NVA</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	105 Mbps / 10 Mbps	\$ 63.95
	Extreme 150	150 Mbps / 20 Mbps	\$ 99.95
	Extreme 505	505 Mbps/100 Mbps	\$ 399.95
<b>West Palm</b>	Economy Plus	3.0 Mbps/768 Kbps	\$ 29.95
	Performance Starter	6 Mbps/1 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 53.95
	Blast	50 Mbps/10 Mbps	\$ 63.95
	Extreme 105	105 Mbps/20 Mbps	\$ 99.95

National Triple Play Bundles  
(as of April, 2014)

Triple Play 5.0 Bundles	EDP*
Starter XF	
- Performance	\$147.49 - \$149.95
Preferred XF	
- Performance	\$159.95 - \$160.49
HD Preferred XF	
- Performance	\$169.95 - \$170.49
HD Preferred Plus XF	
- Blast	\$189.95 - \$190.49
HD Premier XF	
- Blast	\$215.49 - \$ 219.95
HD Complete XF	
- Blast	\$245.49 - \$249.95

\* High speed service not separately priced

**Predominant Competitors Standalone Pricing as of April 21, 2014**

Market	Competitor (s)
Atlanta	AT&T DSL & Uverse (BellSouth)
Baltimore Metro	VZ DSL & FiOS
Bay Area	AT&T DSL & Uverse (SBC)
Central PA/Harrisburg Area	VZ DSL & FiOS, Frontier
Chesapeake Bay/Eastern Shore	VZ DSL & FiOS
Chicago	ATT DSL & Uverse; Frontier, RCN, WOW
Connecticut/Hartford Area	ATT DSL/Uverse (soon to be Frontier), Minor VZ DSL/FIOS
Denver	CenturyLink
Greater Boston Region	VZ DSL & FiOS, RCN
Houston	ATT DSL/Uverse, VZ DSL/FIOS
Indianapolis Region	AT&T DSL & Uverse (SBC), Frontier
Jacksonville	ATT DSL & Uverse, VZ DSL & FiOS
Knoxville	AT&T DSL & Uverse (BellSouth), Frontier
Mass - Western NE/Manchester	VZ DSL & FiOS
Michigan	AT&T DSL & Uverse (SBC), Frontier
Nashville	AT&T DSL & Uverse (BellSouth)
New Jersey - North (Union/Central NJ)	VZ DSL & FiOS
New Jersey - South (Cherry Hill/Pleasantville/Vineland)	VZ DSL & FiOS
Philadelphia Metro	VZ DSL & FiOS
Pittsburgh	VZ DSL & FiOS
Portland	Frontier, CenturyLink
Richmond	VZ DSL & FiOS
Sacramento/Central CA	ATT DSL/Uverse, Frontier
Salt Lake City	CenturyLink
Seattle	Frontier, CenturyLink, Fairpoint
South Florida/Miami	AT&T DSL & Uverse (BellSouth), VZ DSL & FiOS
SW FL - Sarasota	VZ DSL & FiOS
Twin Cities (Minneapolis/St. Paul)	Frontier, CenturyLink
Washington DC Metro/Tri County/NVA	VZ DSL & FiOS, RCN
West Palm	AT&T DSL & Uverse (BellSouth), Minor VZ FiOS, VZ DSL

Source: Company Websites

Verizon		Verizon DSL		Verizon FiOS						
Package		HSI 500 kbps to 1 Mbps	HSI 1.5 Mbps to 15 kbps	FiOS Internet 3/1	FiOS Internet 15/5	FiOS Internet 50/25	FiOS Internet 75/35	FiOS Internet 150/65	FiOS Internet 300/65	FiOS Internet 500/100
Access Speed	Downstream	1 Mbps	15 Mbps	3 Mbps	15 Mbps	50 Mbps	75 Mbps	150 Mbps	300 Mbps	500 Mbps
	Upstream	384 kbps	1 Mbps	1 Mbps	5 Mbps	25 Mbps	35 Mbps	65 Mbps	65 Mbps	100 Mbps
Monthly Base Price		\$24.99/mo	\$34.99/mo	\$64.99/mo	\$74.99/mo	\$84.99/mo	\$94.99/mo	\$144.99/mo	\$214.99/mo	\$304.99/mo

Note - VZ DSL no longer offered as standalone - DSL prices shown are when bundled w/Voice

ATT		AT&T DSL (as of 3/1)				AT&T U-verse (as of 3/1)					
Package		FastAccess DSL Direct 768k (Lite)	FastAccess DSL Direct 1.5M (Ultra)	FastAccess DSL Direct 3.0M (Xtreme)	FastAccess DSL Direct 6.0M (Xtreme 6.0)	AT&T U-verse High Speed Internet Pro	AT&T U-verse High Speed Internet Elite	AT&T U-verse High Speed Internet Max	AT&T U-verse High Speed Internet Max Plus	AT&T U-verse High Speed Internet Max Turbo	AT&T U-verse High Speed Internet Power
Access Speed	Downstream	768 kbps	1.5 Mbps	3 Mbps	6 Mbps	3 Mbps	6 Mbps	12 Mbps	18 Mbps	24 Mbps	45 Mbps
	Upstream	384 kbps	384 kbps	512 kbps	768 kbps	1 Mbps	1 Mbps	1.5 Mbps	1.5 Mbps	3 Mbps	6 Mbps
Monthly Base Price		\$36.00/mo	\$44.00/mo	\$49.00/mo	\$54.00/mo	\$46.00/mo	\$53.00/mo	\$56.00/mo	\$61.00/mo	\$71.00/mo	\$81.00/mo

ATT competitive pricing is the same for former Bell South & SBC markets.

CenturyLink		CenturyLink DSL					CenturyLink Prism			
Package		Ultimate Start Up	Essential	Advanced	Extreme	Pro	VDSL2 (40/20)	HSD	HSD	HSD
Access Speed	Downstream	1.5 Mbps	7 Mbps	12 Mbps	20 Mbps	40 Mbps	40 Mbps	1.5 Mbps	3.0 Mbps	10 Mbps
	Upstream	896 kbps	896 kbps	896 kbps	896 kbps	5 Mbps	20 Mbps	768 kbps	768 kbps	768 kbps
Monthly Base Price		\$40.00/mo	\$45.00/mo	\$50.00/mo	\$60.00/mo	\$70.00/mo	\$80.00/mo	\$49.95/mo	\$54.95/mo	\$59.95/mo

RCN		RCN		
Package		25 Mbps Internet	50 Mbps Internet	110 Mbps Internet
Access Speed	Downstream	25 Mbps	50 Mbps	110 Mbps
	Upstream	4 Mbps	10 Mbps	15 Mbps
Monthly Base Price		\$59.99/mo	\$64.99/mo	\$69.99/mo

No list price available, prices reflect months 25 through 36

WOW		Wide Open West			
Package		2Mbps Internet	15Mbps Internet	30Mbps Internet	50Mbps Internet
Access Speed	Downstream	2 Mbps	15 Mbps	30 Mbps	50 Mbps
	Upstream	1 Mbps	1 Mbps	3 Mbps	5 Mbps
Monthly Base Price		\$42.00/mo	\$52.00/mo	\$72.00/mo	\$92.00/mo

Frontier		Frontier DSL (Seattle, WA)			Frontier FiOS (Seattle, WA)		
Package		Max	Ultra	Ultimate	FiOS Internet 15/5	FiOS Internet 25/25	FiOS Internet 35/35
Access Speed	Downstream	6 Mbps	12 Mbps	25 Mbps	15 Mbps	25 Mbps	35 Mbps
	Upstream	769 kbps	2 Mbps	3 Mbps	5 Mbps	10 Mbps	15 Mbps
Monthly Base Price		\$39.99/mo	\$49.99/mo	\$59.99/mo	\$39.99/mo	\$49.99/mo	\$59.99/mo

Source: Company Websites