



Federal Communications Commission  
Washington, D.C. 20554

April 25, 2014

La Voz Hispana TV  
1000 N. West Avenue  
Suite 225  
Sioux Falls, SD 57104

Re: Case Identifier: CGB-CC-1158  
CG Docket No. 06-181  
Petition for Closed Captioning Exemption  
Request for Supplemental Information

Dear Mr. Bonilla:

This letter concerns your Petition for Exemption from the Federal Communications Commission's ("FCC's") closed captioning requirements. After reviewing your Petition, the Consumer & Governmental Affairs Bureau (Bureau) has determined that additional information, as set forth below, is required to enable us to determine whether the programming noted in your Petition should be exempted from the FCC's closed captioning requirements because captioning such programming would be economically burdensome to your organization.

Your petition also requests a waiver of our closed captioning rules because, you contend, providing closed captioning of your program would potentially confuse the viewer. Your program, La Voz Hispana TV Show, is presented in a bilingual format whereby if you are interviewing someone in English, you subtitle it in Spanish, and if you are interviewing someone in Spanish you subtitle in English. You assert confusion would result because there would be so many words on the screen or possibly cover up the subtitles on the screen. On February 20, 2014, the Commission confirmed that bilingual English and Spanish language programming and 75 percent of pre-rule bilingual English and Spanish language programming not subject to an exemption must be closed captioned in their respective languages.<sup>1</sup> Pre-rule programming is digital programming that was first published or exhibited before July 1, 2002.<sup>2</sup> Since January 1, 2010, 100% of new nonexempt bilingual programming in Spanish and English must be captioned in their respective languages.<sup>3</sup>

The purpose of the television closed captioning requirements is to make programming accessible to people who are deaf and hard of hearing. Unless an individual who is deaf or hard of hearing can read and understand both English and Spanish, the program would not be accessible to that individual. Therefore, in addition to English subtitles when Spanish is spoken and Spanish

<sup>1</sup> *Closed Captioning of Video Programming; Telecommunications for the Deaf and Hard of Hearing, Inc. Petition for Rulemaking, Report and Order, Declaratory Ruling, and Further Notice of Proposed Rulemaking*, CG Docket No. 05-231, FCC 14-12, (released February 24, 2014) (*Closed Captioning Quality Report and Order*).

<sup>2</sup> 47 CFR § 79.1(a)(6)(ii).

<sup>3</sup> 47 CFR § 79.1(b)(3)(iv).

subtitles when English is spoken, people who are deaf and hard of hearing require captioning in the language that is spoken. Appropriate caption placement should be used to prevent the captions from blocking the subtitles as well as to minimize viewer confusion between the captions and the subtitles. For example, if the subtitles are at the bottom of the screen, the captions can be placed at the top of the screen.

Specifically, your Petition included the name of your program, information on your overall operations, and the impact that captioning would have on your operation or program. We conclude, however, that because your Petition is missing required information, we cannot take further action on your Petition.

If you wish for your Petition to receive further consideration for a closed captioning exemption, you must supplement your Petition by providing us with the information described below by **May 27, 2014**, which is 30 days from the date of this letter:

- The nature and cost of the closed captions for the programming. Provide information about your organization's costs associated with closed captioning each specific program for which you are requesting an exemption, and your efforts to find companies that can provide captioning at a reasonable cost.
  - Include documentation for two or more recent quotes you received from closed captioning services to provide closed captioning specifically for each program. "Recent" means a quote you obtained within one year of the date of this letter.
  - For each of the quotes received, include an estimate of your annual cost to caption your program(s). For example, multiply the cost to caption each of your program episodes by the number of program episodes to be produced in one year.
  - In addition to providing the quotes described above, if you have considered buying equipment to produce the closed captioning yourself, provide information about the costs to purchase and maintain the equipment and for any costs associated with hiring personnel to operate the equipment for one year.
- Your financial resources.
  - Provide information about all income and all expenses for your organization, as follows:
    - Provide a statement of all income (cash receipts) and all expenses (cash disbursements) for the two most recent completed calendar or fiscal years. Cash receipts include money received from all sources for your entire organization, not just the video program(s). Cash disbursements include money paid for purchases, expenses, and settlement of obligations throughout the year for your entire organization, not just the video program(s). List, describe, and provide the dollar amount for each type of cash receipt and cash disbursement for the two most recent completed calendar or fiscal years. Cash receipts and cash disbursements may each be subtotaled. You must provide a total net dollar amount (sometimes called a surplus or deficit, or profit or loss) for all cash receipts and all cash disbursements.



captions, whether this request was accepted or rejected, and, if accepted, describe the assistance that each distributor has offered to provide.

- Additional sponsorships. Verify that you have sought additional sponsorships (other than from your program distributor) or other sources of revenue. State your efforts to obtain such revenue, and whether these requests were accepted or rejected. If rejected, state whether you do not otherwise have the means to provide captioning. If accepted, describe the assistance that each sponsor has offered to provide. If your organization is precluded from seeking outside assistance or you cannot solicit and/or accept such sponsorships, provide the reason why you are unable to do so.
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- Affidavit or declaration. Your submission must contain a detailed, full showing, supported by a signed affidavit or sworn declaration attesting to the truthfulness and accuracy of the information and representations contained in your submission. An affidavit is a written statement made under oath, before an official who is authorized to administer oaths, such as a notary public or county clerk. A declaration is a written statement made under penalty of perjury, such as "I declare under penalty of perjury that the information contained in this submission is true and correct." (See 47 C.F.R. § 1.16.)

You may also provide other information that you deem relevant to our determination of your exemption request pertaining to the impact that captioning will have on your program or programming activities and any available alternatives that might constitute a reasonable substitute for the closed captioning requirements including, but not limited to, text or graphic display of the content of the audio portion of the programming.

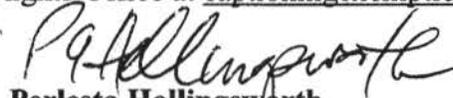
Because of the public nature of FCC proceedings, your submission, as well as any supporting financial or other information provided, will be available for inspection by the general public. If your submission contains some specific information that you would like not to be made routinely available for public inspection, you may request its "confidential treatment, pursuant to FCC rules. (See 47 C.F.R. § 0.459.). If you seek such treatment, you must identify the *specific* information which you would not like to be made available to the general public and provide the basis for your request, for example, that the information is proprietary financial information, contains a trade secret, or is legally privileged. Also describe how disclosing the information to the general public may cause you substantial competitive harm. You must also submit a second version of your submission with the confidential information redacted (removed or blacked out). This second version must be submitted along with your request for confidential treatment. The redacted version (*i.e.*, the version that does not contain the confidential information) will be disclosed publicly. If your request for confidential treatment is granted, the "public version" of your submission must still contain sufficient documentation to support your claim that closed captioning would be economically burdensome. This documentation is needed so that members of the public have notice of the basis for your exemption request and can comment on its merits.

If the Bureau determines that your Petition, as supplemented by your response to this letter, provides sufficient information upon which to make a determination of whether or not to grant a closed captioning exemption, we will place your Petition on public notice under Docket No. 06-181 at <http://fjallfoss.fcc.gov/ecfs>. Members of the public will then have 30 days to file comments on and/or oppositions to your Petition, including the supplemental information you have provided in response to this letter, after which you will have 20 days to respond. At the end of this timeframe, the

Bureau will review your Petition, along with any comments and responses received, to determine whether you have demonstrated that providing closed captions would be economically burdensome. If Bureau denies your Petition, you will have ninety (90) days from the date of your notification of the denial to begin captioning.

**If you do not supplement your Petition with all of the updated information and documentation requested in this letter within thirty (30) days of the date of this letter, we will conclude that you have failed to support your exemption request with adequate explanation and evidence, and will dismiss your Petition. In the event of such dismissal, your organization will be required to begin providing closed captioning for your program(s) within ninety (90) days of the date of our notification to you that your Petition has been dismissed.**

If you have questions pertaining to this letter or the information and materials requested herein, please contact the FCC's Disability Rights Office at [captioningexemption@fcc.gov](mailto:captioningexemption@fcc.gov).



**Perlesta Hollingsworth**  
Attorney, Disability Rights Office  
Consumer and Governmental Affairs Bureau

## **Instructions for Filing a Supplement to a Closed Captioning Exemption Petition**

You must send the FCC an original and two (2) copies of the information supplementing your previously filed petition for a closed captioning exemption. Filings must be delivered by hand or messenger service, commercial overnight courier, or by first class or overnight U.S. Postal Service mail.

For delivery by hand or messenger service, U.S. Postal Service mail, including express mail, priority mail, and first class mail, please use the following address:

Office of the Secretary  
Federal Communications Commission  
Attention: Disability Rights Office, Room 3-C438  
445 12th Street, SW  
Washington, DC 20554

For commercial overnight mail, such as Federal Express or United Parcel Service, please use the following address:

Office of the Secretary  
Federal Communications Commission  
Attention: Disability Rights Office, Room 3-C438  
9300 East Hampton Drive  
Capitol Heights, MD 20743

**Electronic filing and faxes of supplements to petitions will not be accepted at this time.**

Please wait *at least two weeks* before contacting FCC staff to make inquiries about whether your supplement has been received. **You must include your case identifier number, which is located at the top of this letter, in all correspondence with the FCC regarding your petition.**