



Sprint
900 7th Street, NW
Suite 700
Washington, DC 20001

Ray Rothermel
Counsel-Legal/Government Affairs
703 433-4220
Ray.Rothermel@Sprint.com

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Via Electronic Filing

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW, Room TW-A325
Washington D.C. 20554

ATTN: David Furth, Deputy Chief, Public Safety and Homeland Security Bureau

Re: Final Report Summarizing the Status of the Voluntary Deployment of a National Text-to-9-1-1 Service Capability (*See In the Matter of Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, PS Docket No. 11-153; and, In the Matter of Framework for Next Generation 911 Deployment, PS Docket No. 10-255.*)

Dear Ms. Dortch:

In connection with the Voluntary Commitment signed by the four largest wireless carriers, Sprint Corporation (“Sprint”) hereby voluntarily submits this final report summarizing the status of its voluntary deployment of a national text-to-911 service capability.¹ As you know, Sprint supports the voluntary text-to-911 interim measure as the industry continues to move toward a more comprehensive next generation 9-1-1 system. Last year, Sprint implemented a bounce back or “auto reply” message to alert subscribers attempting to text an emergency message to instead call 9-1-1 when text-to-911 is unavailable in that area and that functionality will remain in place.

Sprint met its voluntary commitment to make text-to-911 service available on its wireless network by May 15, 2014 and is actively coordinating with the vendor acting as Sprint’s Text Control Center (“TCC”) to respond to individual requests for implementation from public safety answering points (“PSAPs”) capable of receiving text messages. Sprint has already begun implementation of the service with several PSAPs around the country ready to receive text-to-

¹ See Letter from Terry Hall, APCO International, Barbara Jaeger, NENA, Charles W. McKee, Sprint Nextel, Robert W. Quinn, Jr., AT&T, Kathleen O’Brien Ham, T-Mobile USA, and Kathleen Grillo, Verizon, to Julius Genachowski, Chairman, Federal Communications Commission, and Commissioners McDowell, Clyburn, Rosenworcel and Pai; PS Docket No. 11-153, PS Docket No. 10-255 (Dec. 6, 2012) (the “Voluntary Commitment”).

911 messages and will act upon other requests in the order received. As of the date of this letter, Sprint has implemented text-to-911 in response to requests from the following PSAPs which are now ready to receive text-to-911 messages: Durham Emergency Communications Center (Durham, North Carolina); Vermont State Police-Williston (State of Vermont); York-Poquoson-Williams 9-1-1 Center (York, Virginia); Kosciusko Communication Center (Kosciusko County, Indiana); Cabarrus County, North Carolina; and, York County, South Carolina.

Sprint continues to participate in standards bodies and industry working groups and has been engaged in cooperative efforts regarding text-to-911 with PSAPs across the nation. As a participant in *The National SMS Text-to-9-1-1 Service Coordination Group*, Sprint has worked with other stakeholder organizations on “Version 2” of the *SMS Text-To-9-1-1 Information and Planning Guide* with expanded information, such as language translation for text messaging at the PSAP level and a summary of early-adopter experiences. Sprint sits on the FCC’s Communications Security, Reliability and Interoperability Council (“CSRIC”) IV Working Group 1 (“WG-1”), which continues to research and work on recommendations regarding enhanced location of wireless consumer devices while texting. The group is also working on best practices for testing, operational procedures and security requirements that wireless carriers, PSAPs, and third party service providers should follow in provisioning PSAP requests for the service.

Pursuant to Section 1.1206 of the Commission’s rules, 47 C.F.R. § 1.1206, this letter is being electronically filed via the FCC’s Electronic Comment Filing System with your office. Should you have any questions, please contact the undersigned.

Respectfully submitted,

/s/ Ray Rothermel

Ray Rothermel
Counsel-Legal/Government Affairs
Sprint Corporation

cc: APCO (by e-mail)
NENA (by e-mail)