

7521147295.txt

I'm going to cut the bullshit and get right down to it, because I know there are a lot of these comments to go through (some 26,000 or so, thus far).

Net Neutrality is important. Reclassification of broadband ISPs as common carriers is important and MUST HAPPEN or the Internet as we know it will cease to exist.

Already since Net Neutrality was struck down in the courts I've seen massive declines in the quality and reliability of my Internet service. Here's a run down of how this has already come to hurt me, a citizen and a consumer:

For the past 8 years I have paid for the "Extreme" tier of internet service provided by Time Warner Cable, which is advertised to give their best speeds, and at over \$100/month I'm paying an awful lot of money just for Internet service.

When Net Neutrality was struck down I saw an immediate decline in the quality of service I was being offered. I can no longer stream video at "blazing speeds" (an advertised perk of their "Extreme" tier of service) and instead get throttled to the point where, if I wanted to watch a movie I bought on iTunes, it would take 49 HOURS to download/stream. Contrast this with Time Warner Cable's own video streaming service (which costs MORE money on top of the already high internet service charges) and the videos stream instantly.

So now one might be thinking "well that's probably because the video streaming services are congested," right? Well I gave them the benefit of the doubt at first, but then I put it to the test.

One night I was especially pissed off at, once again, not being able to utilize my Netflix service (a direct competitor to Time Warner Cable's own streaming service) that I have been paying for since 2008 and decided to test if it was TWC throttling competitors or if it was the competitors' servers themselves suffering from congestion. So I did what any self-respecting, technologically savvy, citizen would do: I tethered my network router to my iPhone and used my phone as an ISP. What happened next blew my mind..

Wireless technologies are supposed to be slower than wired technologies, and they definitely have much lower throughout speeds, but what I found is that I could browse ANYTHING INSTANTLY, and could stream HD video INSTANTLY from Netflix, iTunes, YouTube, and ALL of the other TWC streaming service competitors through my phone. My phone that I'm already spending another \$100 a month on for talk, text and internet and it works better than the post-net neutrality service TWC is offering me at over \$100/month for JUST internet service.

But that's not all! In addition to the ridiculous reduction in quality immediately following the striking down of net neutrality in the courts, in the months following Time Warner Cable saw fit to reclassify my "Extreme" tier of service as their new "Regular" tier of service for the same price.

It is because of this that I am now seeking a class action lawsuit against Time Warner Cable for false advertising of their services.

We know that the current FCC Chairman, Tom Wheeler, used to work for the same people he's now supposed to be keeping in check. We know that the past FCC Chairpersons now work for those same entities. We know about the lies you tell about how net neutrality is bad for ISPs and how you're "doing everything in your panoply of power to adequately regulate [these companies]." We're sick of it, and the people of this country are starting to taking action. So I suggest you all get your greedy heads out of your asses and do your fucking jobs instead of catering to the oligarchy before you find yourselves playing for the losing team and find yourselves out of a job, or even in jail.

Sincerely,

Mark Lewis

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