

EXHIBIT C

From: Michelle Garber [mgarber@usac.org]
Sent: Monday, January 13, 2014 2:59 PM
To: Finn, Tamar E.
Cc: David Capozzi; Gabriela L. Gross Guinan
Subject: RE: Cablevision
Attachments: Cleveland PCS.PDF; usac.pdf; USAC 2.pdf; Cablevision November 2013 Invoice Transactions.xlsx; 2004 A-Q True up 821814.pdf

Tamar,

Upon a closer review, I have provided additional information on the account. Please review and let me know if there is more information I can provide.

As stated in the letters attached, the amounts reflected only include amounts at USAC considered delinquent as of October 31st. They did not include amounts that were current, or in other words, not yet due. So in addition to the \$96,936.43 and \$2,400 reflected in the letters as past due, there was an additional October 15th billed amount of \$15,573.38 not due until November 15th. In total, these tie to the previous balance on the November invoice spreadsheet of \$114,909.81.

Regarding the transactions on the November invoice spreadsheet itself, the activity reflects USAC's reversal of billings that occurred on the account after the deactivation date of May 5, 2004. Upon further inspection, however, we have identified that there were additional billings in fourth quarter 2013 that should have been reversed in full, but such a reversal was not completed. As a result, additional credits of approximately \$15,530 are expected to be applied to the forthcoming January 2014 invoice. The estimated credit balance at that point is approximately (\$44,930).

Although billings that have occurred after the deactivation date of May 5, 2004 will be reversed in full as of the January 2014 invoice, USAC has transferred \$797,477.67 of debt to the U.S. Treasury for collection for periods prior to the deactivation date. The majority of this is because the company did not remit full payment towards its obligations calculated based on its 2004 FCC Form 499-A filing. Because it relates to calendar year 2003 revenue, the company is responsible for making payment. Calculation and transactions related to the 2004 A/Q True up are attached.

Finally, USAC believes it may not have the best mailing address for the USAC invoice. Please provide the best address to which USAC can send the forthcoming January 2014 invoice and other related mailings to the company.

Please let me know if you have any additional questions.

Michelle Garber

(202) 772-5251 (ph)

mgarber@usac.org | www.usac.org

From: Finn, Tamar E. [mailto:Tamar.Finn@bingham.com]
Sent: Monday, January 06, 2014 11:43 AM
To: Michelle Garber
Cc: David Capozzi; Gabriela L. Gross Guinan
Subject: FW: Cablevision

Michelle,

We were not able to reconcile the previous balance (\$114,909.81) on your excel spreadsheet with the notices (USAC and USAC 2) that had been sent to Cablevision. Those notices included a delinquent total of \$96,936.43 and \$2,400 that was less than 30 days past due. The reversed charges on your excel spreadsheet were for billed periods in 2004 and 2005. Could you please confirm that no outstanding amount for the Cleveland PCS filer ID 821814 was sent to FCC/Treasury for collection?

Thanks,

Tamar

From: Michelle Garber [<mailto:mgarber@usac.org>]
Sent: Wednesday, December 18, 2013 3:01 PM
To: Finn, Tamar E.
Cc: David Capozzi; Gabriela L. Gross Guinan
Subject: FW: Cablevision

Tamar,

I am following up on your inquiry to Dave Capozzi, below. This company has been deactivated in our system. The November 2013 invoice reflected credits to reverse the appropriate charges. The company received the attached November 4, 2013 delinquency notices before that reconciliation had taken place. I have provided a spreadsheet of the November invoice transactions and the resulting balance at USAC, which is currently a credit balance. If the company would like to request a refund of this credit, please use the process described at <http://www.usac.org/cont/invoices/refunds.aspx>.

Thank you,

Michelle Garber
(202) 772-5251 (ph)
mgarber@usac.org | www.usac.org

From: Finn, Tamar E. [<mailto:Tamar.Finn@bingham.com>]
Sent: Monday, December 09, 2013 2:41 PM
To: David Capozzi
Subject: RE: Cablevision

Letters attached, thanks Dave.

From: David Capozzi [<mailto:dcapozzi@usac.org>]
Sent: Monday, December 09, 2013 2:38 PM
To: Finn, Tamar E.
Subject: RE: Cablevision

Haven't seen the letters or the response. Please resend with them attached. I will then call you.

From: Finn, Tamar E. [<mailto:Tamar.Finn@bingham.com>]
Sent: Monday, December 09, 2013 2:37 PM
To: David Capozzi
Subject: Cablevision

Hi Dave, hope all is well. I just tried to call and got your voicemail. When you have a moment, could you please call me about the letters USAC's Collections Department sent to Cleveland PCS at Cablevision's address? Cablevision sent a response but asked me to follow up with you.

Thanks,
Tamar

Tamar E. Finn
T 202.373.6117
F 202.373.6001

B I N G H A M

Bingham McCutchen LLP
2020 K Street NW
Washington, DC 20006-1806

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Universal Service Administrative Company

Collections Department

For billing inquiries call 888-641-8722

October 3, 2013

Cleveland PCS, LLC
Paul Oetken
1111 Stewart Avenue
Bethpage, NY 11714

RE: Filer 499 ID 821814

Dear Contributor,

As of September 30, 2013, our records indicate we have not received a payment for your entire account balance that was invoiced to you and due September 13, 2013. Unless your debt is under appeal, either at USAC or the FCC, your account is currently in Red Light status (see 47 C.F.R. § 1.1910).

If you have already mailed the full payment, we apologize for the inconvenience, and you may disregard this notice. If you have neglected to pay your account balance in full, we ask that you do so immediately, and we remind you herein of the important notice we include with every invoice about the consequences of failing to pay the amounts due by the Date of Delinquency.

The portion of your account balance on the invoice that is delinquent, but less than 30 days past due, totals \$96,936.43. Each monthly invoice is a First Demand for Payment (see 31 U.S.C. § 901.2 and 47 C.F.R. § 1.1911). This is a **Second Notice of Demand for Payment**. If you failed to make a payment due on an earlier invoice, so that some portion of your account is more than 30 days past due, you may have received a separate Notice of Demand for Payment informing you of our action on that delinquent amount. Each monthly invoice notifies you that the amount due is your portion of the required Universal Service Fund contribution, plus any accrued but unpaid interest, penalties, and administrative charges that may be applicable to your account. Our invoice notifies you that if you believe the amount of the balance due was in error, then within fifteen (15) days of the date of the invoice, you may ask to inspect or you may ask USAC to review the records relevant to the invoice by submitting to our Customer Service office as noted on the invoice a written request for inspection or review specifying the nature of the error(s). That time has expired without receiving your request for review, thus it appears that you acknowledge the amount owed is correct. If your debt is under appeal, either at USAC or the FCC, you will not be transferred under the Debt Collection Act of 1982 (Public Law 97-365) and the Debt Collection Improvement Act of 1996 (Public Law 104-134), as amended (the DCIA) to the Secretary of Treasury for further collection. In addition, while your appeal is being considered, your Red Light status will be suspended. However, you will continue to receive USAC Collection Letters during the appeals process, and if your appeal is denied, you will be subject to transfer under the DCIA.

Additionally, our invoice notified you that interest at an annual rate equal to the U.S. prime rate as of the Date of Delinquency plus 3.5 per cent, accrues on the unpaid balance from the Date of Delinquency. But, if we receive full payment of the amount due within thirty (30) days of that Date of Delinquency, we will waive payment of the accrued interest. If the invoice payment remains delinquent more than 90 days, a penalty equal to six (6) percent per year will accrue from the Date of Delinquency.

Sincerely,

USAC Collections Department



Universal Service Administrative Company

Collections Department

For billing inquiries call 888-641-8722

November 4, 2013

Cleveland PCS, LLC
Paul Oetken
1111 Stewart Avenue
Bethpage, NY 11714

RE: Filer 499 ID 821814

Dear Contributor,

As of October 31, 2013, our records indicate we have not received a payment for your entire account balance that was invoiced to you and due October 15, 2013. Unless your debt is under appeal, either at USAC or the FCC, your account is currently in Red Light status (see 47 C.F.R. § 1.1910).

If you have already mailed the full payment, we apologize for the inconvenience, and you may disregard this notice. If you have neglected to pay your account balance in full, we ask that you do so immediately, and we remind you herein of the important notice we include with every invoice about the consequences of failing to pay the amounts due by the Date of Delinquency.

The portion of your account balance on the invoice that is delinquent, but less than 30 days past due, totals \$2,400.00. Each monthly invoice is a First Demand for Payment (see 31 U.S.C. § 901.2 and 47 C.F.R. § 1.1911). This is a **Second Notice of Demand for Payment**. If you failed to make a payment due on an earlier invoice, so that some portion of your account is more than 30 days past due, you may have received a separate Notice of Demand for Payment informing you of our action on that delinquent amount. Each monthly invoice notifies you that the amount due is your portion of the required Universal Service Fund contribution, plus any accrued but unpaid interest, penalties, and administrative charges that may be applicable to your account. Our invoice notifies you that if you believe the amount of the balance due was in error, then within fifteen (15) days of the date of the invoice, you may ask to inspect or you may ask USAC to review the records relevant to the invoice by submitting to our Customer Service office as noted on the invoice a written request for inspection or review specifying the nature of the error(s). That time has expired without receiving your request for review, thus it appears that you acknowledge the amount owed is correct. If your debt is under appeal, either at USAC or the FCC, you will not be transferred under the Debt Collection Act of 1982 (Public Law 97-365) and the Debt Collection Improvement Act of 1996 (Public Law 104-134), as amended (the DCIA) to the Secretary of Treasury for further collection. In addition, while your appeal is being considered, your Red Light status will be suspended. However, you will continue to receive USAC Collection Letters during the appeals process, and if your appeal is denied, you will be subject to transfer under the DCIA.

Additionally, our invoice notified you that interest at an annual rate equal to the U.S. prime rate as of the Date of Delinquency plus 3.5 per cent, accrues on the unpaid balance from the Date of Delinquency. But, if we receive full payment of the amount due within thirty (30) days of that Date of Delinquency, we will waive payment of the accrued interest. If the invoice payment remains delinquent more than 90 days, a penalty equal to six (6) percent per year will accrue from the Date of Delinquency.

Sincerely,

USAC Collections Department



Universal Service Administrative Company

Collections Department

For billing inquiries call 888-641-8722

November 4, 2013

Cleveland PCS, LLC
Paul Oetken
1111 Stewart Avenue
Bethpage, NY 11714

**THIS NOTICE PROVIDES IMPORTANT INFORMATION
ABOUT YOUR ACCOUNT AND YOUR RIGHTS
AND OBLIGATIONS UNDER LAW
- PAST DUE NOTICE -**

Dear Contributor,

Our records indicate that as of October 31, 2013, your account (Filer 499 ID 821814) is **31 to 60 days past due and delinquent**. The portion of your account balance that is delinquent totals \$96,936.43. To obtain a final payoff amount for your account please contact USAC customer service at 888-641-8722.

**THE FOLLOWING PROVISIONS CONTAIN IMPORTANT INFORMATION AND A DESCRIPTION
OF LEGAL RIGHTS, OBLIGATIONS, AND OPPORTUNITIES.
THIRD NOTICE-DELINQUENT ACCOUNT**

1. Pursuant to the provisions of the Debt Collection Act of 1982 (Public Law 97-365) and the Debt Collection Improvement Act of 1996 (Public Law 104-134), as amended (the DCIA), as set forth below, continued failure to make the demanded payment has resulted in the assessment of administrative charges, penalties, and interest, and it may result in sanctions, including, but not limited to, administrative proceedings or judicial action to recover the outstanding debt.

2. As set forth at 31 U.S.C. § 3717, 31 C.F.R. § 901.1, and 47 C.F.R. § 1.1940, interest, penalties and administrative charges of collection accrue from the due date stated on the invoice and demand for payment (Date of Delinquency). You were notified on the invoice of the basis for the debt owed to the United States, your opportunity to request inspection or review of your account, the date by which payment had to be received to avoid late charges (*e.g.*, interest, penalties, and charges of collection), and any enforced collection action if the debt remained delinquent. Our Second Notice of Demand for Payment repeated the notice of the consequences of failing to make payment of the delinquent amount. We remind you that interest and penalties continue to accrue as stated in the earlier notices. Further, unless we receive full payment, evidence that the debt is not owed, or a request for an installment payment plan, we intend to transfer the delinquent debt, plus all accrued late charges to the Secretary of the Treasury (Treasury) for debt collection. The Treasury will impose additional charges (currently 28% of the delinquent debt). Additional information regarding the DCIA is available at 31 U.S.C. §§ 3701, 3711, 3716, 3717, and 3720B, the Federal Claims Collection Standards (*e.g.*, 31 C.F.R. § 900.1, *et seq.*), and 47 C.F.R. § 1.1901, *et seq.*

3. Unless your debt is under appeal, either at USAC or the FCC, your account is currently in Red Light status (*see* 47 C.F.R. § 1.1910). Please be advised that when the debt is transferred, you may be subject to an administrative proceeding if one has not already been initiated. For example, information about your delinquent account has been or will be reported to credit bureaus (*see* 31 USC § 3711(e)), and administrative offset has been or may be applied (*see* 31 USC § 3716). Moreover, under 31 USC § 3720B, a person owing an outstanding nontax debt that is in delinquent status shall not be eligible for Federal financial assistance. Furthermore, the Debt may be referred to the United States Department of Justice (DOJ) for enforced collection, which may result in additional administrative costs. Separately, we may also request action by the Commission's Enforcement Bureau.



Opportunity for Inspection, Review, and Repayment Agreement

4. The time we provided you to inspect and copy the invoices and the records pertinent to your Delinquent Debt has expired; however, if you have evidence that all or part of the Debt has been paid and is no longer delinquent, you must present it to us within fifteen (15) days of the date of this Demand. If your debt is under appeal, either at USAC or the FCC, you will not be transferred under the DCIA to the Treasury for further collections activities. In addition, while your appeal is being considered, your Red Light status will be suspended. However, you will continue to receive USAC Collection Letters during the appeals process, and if your appeal is denied, you will be subject to transfer under DCIA.

5. If due to financial hardship you are unable to pay the full amount of the past due invoice in a lump sum, you may contact our Customer Service Office to request an installment payment plan, which will require the payment of interest and execution of a promissory note. If you fail to pay the installment payment plan amount in full, plus accrued interest, penalties, and administrative charges, several administrative or judicial actions may result. First, your delinquent account information will be reported to credit bureaus, your account will be subject to administrative action by the FCC and the Treasury, including administrative offset, denial of certain federal benefits, withholding of action on any pending application (*see* 47 C.F.R. § 1.1910 (Red Light)), and referral to private collection attorneys. Next, we may refer the circumstances of your delinquency to the FCC's Enforcement Bureau for further action. Finally, your delinquent debt may be transferred to either the Treasury for further administrative collection or the DOJ for enforced collection. Additional information regarding the obligations associated with installment payment plans is available at www.universalservice.org.

6. To provide evidence that all or part of the Debt has been paid or to request an installment payment plan, you may notify us in writing by mail or facsimile transmission at the following address and telephone number:

USAC - Customer Support
2000 L Street, N.W., Suite 200
Washington, DC 20036
Attention: Customer Support
Facsimile # (888) 637-6226
Voice telephone # (888) 641-8722



Universal Service Administrative Company

Collections Department

For billing inquiries call 888-641-8722

7. Submit payments using the instructions and addresses below:

U.S. Postal Service/Standard Mail for Payments:

USAC
PO Box 105056
Atlanta, GA 30348-5056
Please include 499 Filer ID on check

Courier/Overnight Packages:

USAC
1075 Loop Road, Lockbox 105056
Atlanta, GA 30337
404.209.6377

ACH payments:

Should be sent in a CCD+ format to
ABA Routing #071000039, Account #5590045653
Please include 499 Filer ID in your ACH

Wire Transfers:

Bank Name: Bank of America.
Location: 100 West 33rd Street, New York, NY 10001
Bank ABA Routing Number: 026009593
Bank Account Number: 5590045653
Account Type: DDA
Account Name: UNIVERSAL SERVICE ADMINISTRATIVE COMPANY

Correspondence/Mail without Payments to:

USAC - Customer Support
2000 L Street, N.W., Suite 200
Washington, DC 20036
Attention: Customer Support
Facsimile # (888) 637-6226
Voice telephone # (888) 641-8722

Sincerely,

USAC Collections Department

November 2013 Invoice Transactions: 821814

Transaction	Description	Amount
Previous Balance		\$ 114,909.81
HCSMCR	4-Aug 2004 499Q	\$ (16,222.02)
SLSMCR	4-Aug 2004 499Q	\$ (7,514.22)
LISMCR	4-Aug 2004 499Q	\$ (4,076.73)
RHCSMCR	4-Aug 2004 499Q	\$ (178.23)
HCSMCR	4-Feb 2004 499Q	\$ (5,654.70)
SLSMCR	4-Feb 2004 499Q	\$ (2,419.02)
LISMCR	4-Feb 2004 499Q	\$ (1,145.28)
RHCSMCR	4-Feb 2004 499Q	\$ (7.08)
HCSMCR	4-Feb 2005 499Q	\$ (4,071.96)
SLSMCR	4-Feb 2005 499Q	\$ (2,316.30)
LISMCR	4-Feb 2005 499Q	\$ (833.60)
RHCSMCR	4-Feb 2005 499Q	\$ (24.44)
HCSMCR	4-May 2004 499Q	\$ (15,476.94)
SLSMCR	4-May 2004 499Q	\$ (6,104.37)
LISMCR	4-May 2004 499Q	\$ (3,375.87)
RHCSMCR	4-May 2004 499Q	\$ (229.89)
HCSMCR	4-Nov 2004 499Q	\$ (6,021.84)
SLSMCR	4-Nov 2004 499Q	\$ (3,292.77)
LISMCR	4-Nov 2004 499Q	\$ (1,177.35)
RHCSMCR	4-Nov 2004 499Q	\$ (71.13)
LATE PAY CREDIT		\$ (62,795.34)
LATE FILE CREDIT		\$ (2,700.00)
DCIA-PEN		\$ 569.52
Balance Due		\$ (30,229.75)

Filer_Id	2004 Form 499-A Base	Related Form 499-Q Revenue	Variance- True Up base	True Up Factor	Circularity Factor
821814	\$ 9,710,432.59	\$ 289,000.00	\$ 9,421,432.59	0.093500	0.090966

Date	Transaction	Amount
7/15/2004	RHCSMADJ	14.68
7/15/2004	LISMADJ	215.62
7/15/2004	SLSMADJ	389.89
7/15/2004	HCSMADJ	988.53
8/13/2004	RHCSMADJ	14.68
8/13/2004	LISMADJ	215.62
8/13/2004	SLSMADJ	389.89
8/13/2004	HCSMADJ	988.53
9/15/2004	RHCSMADJ	14.68
9/15/2004	LISMADJ	215.62
9/15/2004	SLSMADJ	389.89
9/15/2004	HCSMADJ	988.53
1/14/2005	HCSMCR	(988.53)
1/14/2005	SLSMCR	(389.89)
1/14/2005	LISMCR	(215.62)
1/14/2005	RHCSMCR	(14.68)
1/14/2005	RHCSMADJ	2,436.21
1/14/2005	LISMADJ	35,776.34
1/14/2005	SLSMADJ	64,691.94
1/14/2005	HCSMADJ	164,019.39
2/15/2005	HCSMCR	(988.53)
2/15/2005	SLSMCR	(389.89)
2/15/2005	LISMCR	(215.62)
2/15/2005	RHCSMCR	(14.68)
2/15/2005	RHCSMADJ	2,436.21
2/15/2005	LISMADJ	35,776.34
2/15/2005	SLSMADJ	64,691.94
2/15/2005	HCSMADJ	164,019.39
3/15/2005	HCSMCR	(988.53)
3/15/2005	SLSMCR	(389.89)
3/15/2005	LISMCR	(215.62)
3/15/2005	RHCSMCR	(14.68)
3/15/2005	RHCSMADJ	2,436.21
3/15/2005	LISMADJ	35,776.34
3/15/2005	SLSMADJ	64,691.94
3/15/2005	HCSMADJ	164,019.39
	Total	\$ 800,771.64

Calculated True Up = (D x E) - (D x Ex F)
\$ 800,771.64