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I strongly support net neutrality. However, ISP's should be forbidden to receive payments to improve the flow of content from large providers (Netflix, Pandora, Google, etc) unless they can prove that the providers create the bottlenecks that prevent flow. If ISPs are allowed to receive payments then they should also be responsible for class action suits that authorize at least 30 fold penalties payable to the ISP's customers. This is essential to create fairness to the consumer since I have experienced how Verizon significantly degraded Netflix flowing to my house. I used speedtest and other Network testers to show that I had plenty of bandwidth that I had paid for but Verizon basically appeared to degrade Netflix streaming during high usage times even though I had paid to have the bandwidth to my home and local tests showed plenty of bandwidth. The situation recently improved when Netflix agreed to pay Verizon for higher speed access. Effectively as a consumer I was denied the services I paid Verizon for and if the FCC authorizes large providers to pay for access then ISP should be responsible for failure to deliver bandwidth to the end customer.

Thus if the FCC approves access payments from large content providers then the ISPs should have to accept large class action suits with 10-30 fold penalties so that the ISP's can be held accountable for failure to deliver promised bandwidth to the end consumer when the content providers are clearly not responsible for the bottleneck.