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Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

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FCC Mail Room

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May 21, 2014

Subject: 100% Net Neutrality is the only solution

Dear FCC,

I am very concerned about your non-neutral stance regarding net neutrality, the idea that the Internet is open for all to use.

This is a VERY VERY important principle! The fact that the Internet has up until now been open to all users. ISPs (Internet Service Providers) have their own products to push and want to squash other products, services and access.

If the FCC goes forward with even the slightest bit of non-neutral favoritism for the ISPs it will harm innovation, freedom of speech, small startups, communications etc etc.

The ISPs are not honest about the issues. They can easily use "Open Connect" (1) for free to deliver Netflix content. Comcast has refused to do this for the express purpose of creating a problem that they now charge for. Truly the ISPs are lying and they are out of control.

Also there is no open market for Internet service. I really do not have a choice. I am stuck with 2 providers, both of which do not provide speed as fast as other countries and they over charge. American Internet speeds are slower than most of the world and the rates are higher (2). Yet the ISPs make record profits, are not expanding or improving their networks but are crying that they cannot handle the traffic and offering the "solution" of just charging more for some content.

Part of my family lives in rural areas and have no high speed Internet, a requirement for most citizens. The ISPs are not expanding or improving their networks. Further in some states they are passing laws that prohibit

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communities from making their own Internet networks (3).

An open Internet is good for the economy, innovation and is essential to freedom of speech. If the ISPs can discriminate on what content is delivered or at what speed different content is delivered at then freedom of speech is dead.

Today any person can have a web site, blog etc. If the ISPs get their way then the Internet will be just like television, tightly controlled by the ISP. No more open Internet.

The FCC needs to protected the public and the Internet, a valuable open resource.

There is only one solution: 100% Net Neutrality.

Sincerely,

Chery Reeves
19844 N 3rd Ave
Phoenix, Az 85027

1 Open Connect. Free to ISPs
<https://www.netflix.com/openconnect>

2 U.S. Broadband Connectivity: Higher Prices, Lower Speeds
<http://mashable.com/2013/10/28/study-broadband-connectivity/>

3 ISP lobby has already won limits on public broadband in 20 states
<http://arstechnica.com/tech-policy/2014/02/isp-lobby-has-already-won-limits-on-public-broadband-in-20-states/>