

|       |  |   |
|-------|--|---|
| <010> | Study Area Code  | 419014  |
| <015> | Study Area Name  | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> | Program Year   | 2015  |
| <030> | Contact Name: Person USAC should contact with questions about this data      | Nick Kretchmar                                    |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 4053750180 ext.                                   |
| <039> | Contact Email Address: Email of the person identified in data line <030>     | nekretchmar@ptci.com                              |

|  |   |   |
|--|---|---|
| <b>ANNUAL REPORTING FOR ALL CARRIERS</b> | <b>54,313</b><br>Completion<br>Required | <b>54,422</b><br>Completion<br>Required |
|--|---|---|

|        |  |   |                                     |                                     |
|--------|--|---|-------------------------------------|-------------------------------------|
| <100>  | Service Quality Improvement Reporting                                      | <i>(complete attached worksheet)</i>                                    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <200>  | Outage Reporting (voice)   | <i>(complete attached worksheet)</i>                                    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <210>  | <input checked="" type="checkbox"/> <-- check box if no outages to report  |   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <300>  | Unfulfilled Service Requests (voice)                                       | <input type="text" value="0"/>  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <310>  | Detail on Attempts (voice)   | <div style="border: 1px solid black; height: 40px; width: 100%;"></div> | <input type="checkbox"/>            | <input type="checkbox"/>            |
|        |  | <i>(attach descriptive document)</i>                                    |                                     |                                     |
| <320>  | Unfulfilled Service Requests (broadband)                                   | <input type="text" value="0"/>  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <330>  | Detail on Attempts (broadband)   | <div style="border: 1px solid black; height: 40px; width: 100%;"></div> | <input type="checkbox"/>            | <input type="checkbox"/>            |
|        |  | <i>(attach descriptive document)</i>                                    |                                     |                                     |
| <400>  | Number of Complaints per 1,000 customers (voice)                           |   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <410>  | Fixed  | <input type="text" value="0.0"/>  |                                     |                                     |
| <420>  | Mobile   | <input type="text" value="1.0"/>  |                                     |                                     |
| <430>  | Number of Complaints per 1,000 customers (broadband)                       |   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <440>  | Fixed  | <input type="text" value="0.0"/>  |                                     |                                     |
| <450>  | Mobile   | <input type="text" value="1.0"/>  |                                     |                                     |
| <500>  | Service Quality Standards & Consumer Protection Rules Compliance           | <i>(check to indicate certification)</i>                                | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <510>  | <div style="border: 1px solid black; padding: 2px;">419014ks510.pdf</div>  | <i>(attached descriptive document)</i>                                  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <600>  | Functionality in Emergency Situations                                      | <i>(check to indicate certification)</i>                                | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <610>  | <div style="border: 1px solid black; padding: 2px;">419014ks610.pdf</div>  | <i>(attached descriptive document)</i>                                  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <700>  | Company Price Offerings (voice)  | <i>(complete attached worksheet)</i>                                    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <710>  | Company Price Offerings (broadband)  | <i>(complete attached worksheet)</i>                                    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <800>  | Operating Companies and Affiliates   | <i>(complete attached worksheet)</i>                                    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <900>  | Tribal Land Offerings (Y/N)?   | <input type="radio"/> <input checked="" type="radio"/>                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <1000> | Voice Services Rate Comparability  | <i>(check to indicate certification)</i>                                | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <1010> | <div style="border: 1px solid black; padding: 2px;">419014ks1010.pdf</div> | <i>(attach descriptive document)</i>                                    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <1100> | Terrestrial Backhaul (Y/N)?  | <input checked="" type="radio"/> <input type="radio"/>                  | <input type="checkbox"/>            | <input type="checkbox"/>            |
|        |  | <i>(if not, check to indicate certification)</i>                        |                                     |                                     |
| <1110> |  | <i>(complete attached worksheet)</i>                                    | <input type="checkbox"/>            | <input type="checkbox"/>            |
| <1200> | Terms and Condition for Lifeline Customers                                 | <i>(complete attached worksheet)</i>                                    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

|        |  |  |                          |                          |
|--------|--|--|--------------------------|--------------------------|
| <2000> | <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i> | <i>(check to indicate certification)</i> | <input type="checkbox"/> | <input type="checkbox"/> |
| <2005> |  | <i>(complete attached worksheet)</i>     | <input type="checkbox"/> | <input type="checkbox"/> |

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

|        |  |  |                          |                          |
|--------|--|--|--------------------------|--------------------------|
| <3000> |  | <i>(check to indicate certification)</i> | <input type="checkbox"/> | <input type="checkbox"/> |
| <3005> |  | <i>(complete attached worksheet)</i>     | <input type="checkbox"/> | <input type="checkbox"/> |

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 419014  |
| <015> | Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR                 |
| <020> | Program Year  | 2015  |
| <030> | Contact Name - Person USAC should contact regarding this data   | Nick Kretchmar  |
| <035> | Contact Telephone Number - Number of person identified in data line <030>                                 | 4053750180 ext.   |
| <039> | Contact Email Address - Email Address of person identified in data line <030>                             | nekretchmar@ptci.com  |
| <110> | Has your company received its ETC certification from the FCC?   | (yes / no) <input type="radio"/> <input checked="" type="radio"/> |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) <input type="radio"/> <input type="radio"/>            |

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

419014ks112.xls, 419014ks112.pdf, 419014ks112.docx

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

|   |
|---|
| ✓ |
| ✓ |
| ✓ |
| ✓ |
| ✓ |
| ✓ |









|  |  |
|--|--|
| <b>(900) Tribal Lands Reporting<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 419014  |
| <015> | Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> | Program Year  | 2015  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select<br>(Yes, No,<br>NA) |
|----------------------------|
|                            |
|                            |
|                            |
|                            |
|                            |
|                            |
|                            |
|                            |
|                            |

|  |  |
|--|--|
| <b>(1100) No Terrestrial Backhaul Reporting<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 419014  |
| <015> | Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> | Program Year  | 2015  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

|  |  |
|--|--|
| <b>(1200) Terms and Condition for Lifeline Customers</b><br><b>Lifeline</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 419014  |
| <015> | Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> | Program Year  | 2015  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

<1210> Terms & Conditions of Voice Telephony Lifeline Plans



Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

|   |  |
|---|--|
| <b>(2000) Price Cap Carrier Additional Documentation</b><br><b>Data Collection Form</b><br><i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 419014  |
| <015> | Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> | Program Year  | 2015  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

- Incremental Connect America Phase I reporting
- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}
- Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}
- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification
- Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}
- <2016> Certification Support Used to Build Broadband
- Connect America Phase II Reporting {47 CFR § 54.313(e)}
- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

|  |  |
|--|--|
| <b>(3000) Rate Of Return Carrier Additional Documentation</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|  |   |
|--|---|
| <b>&lt;010&gt;</b> Study Area Code   | 419014  |
| <b>&lt;015&gt;</b> Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <b>&lt;020&gt;</b> Program Year  | 2015  |
| <b>&lt;030&gt;</b> Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <b>&lt;035&gt;</b> Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <b>&lt;039&gt;</b> Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**  
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor insitutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(iii)}

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(3014) If yes, does your company file the RUS annual report (Yes/No)  Yes  No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)  Yes  No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

|   |  |
|---|--|
| <b>Certification - Reporting Carrier<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|   |   |
|---|---|
| <010> Study Area Code   | 419014  |
| <015> Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> Program Year  | 2015  |
| <030> Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

|   |   |
|---|---|
| <b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>   |   |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |   |
| Name of Reporting Carrier:  | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR                                   |
| Signature of Authorized Officer:  | CERTIFIED ONLINE <span style="float: right;">Date</span>                            |
| Printed name of Authorized Officer:   |   |
| Title or position of Authorized Officer:  |   |
| Telephone number of Authorized Officer:   |   |
| Study Area Code of Reporting Carrier:   | 419014 <span style="float: right;">Filing Due Date for this form: 06/30/2014</span> |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.  |   |

|   |  |
|---|--|
| <b>Certification - Agent / Carrier<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|   |   |
|---|---|
| <010> Study Area Code   | 419014  |
| <015> Study Area Name   | CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR |
| <020> Program Year  | 2015  |
| <030> Contact Name - Person USAC should contact regarding this data                 | Nick Kretchmar                                    |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 4053750180 ext.                                   |
| <039> Contact Email Address - Email Address of person identified in data line <030> | nekretchmar@ptci.com                              |

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

|  |                                      |
|--|--------------------------------------|
| <b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>   |                                      |
| I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. |                                      |
| Name of Authorized Agent: _____  |                                      |
| Name of Reporting Carrier: _____   |                                      |
| Signature of Authorized Officer: _____   | Date: _____                          |
| Printed name of Authorized Officer: _____  |                                      |
| Title or position of Authorized Officer: _____   |                                      |
| Telephone number of Authorized Officer: _____  |                                      |
| Study Area Code of Reporting Carrier: _____  | Filing Due Date for this form: _____ |
| <small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>  |                                      |

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

|  |                                      |
|--|--------------------------------------|
| <b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>  |                                      |
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |                                      |
| Name of Reporting Carrier: _____   |                                      |
| Name of Authorized Agent or Employee of Agent: _____   |                                      |
| Signature of Authorized Agent or Employee of Agent: _____  | Date: _____                          |
| Printed name of Authorized Agent or Employee of Agent: _____   |                                      |
| Title or position of Authorized Agent or Employee of Agent: _____  |                                      |
| Telephone number of Authorized Agent or Employee of Agent: _____   |                                      |
| Study Area Code of Reporting Carrier: _____  | Filing Due Date for this form: _____ |
| <small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>  |                                      |

## Attachments





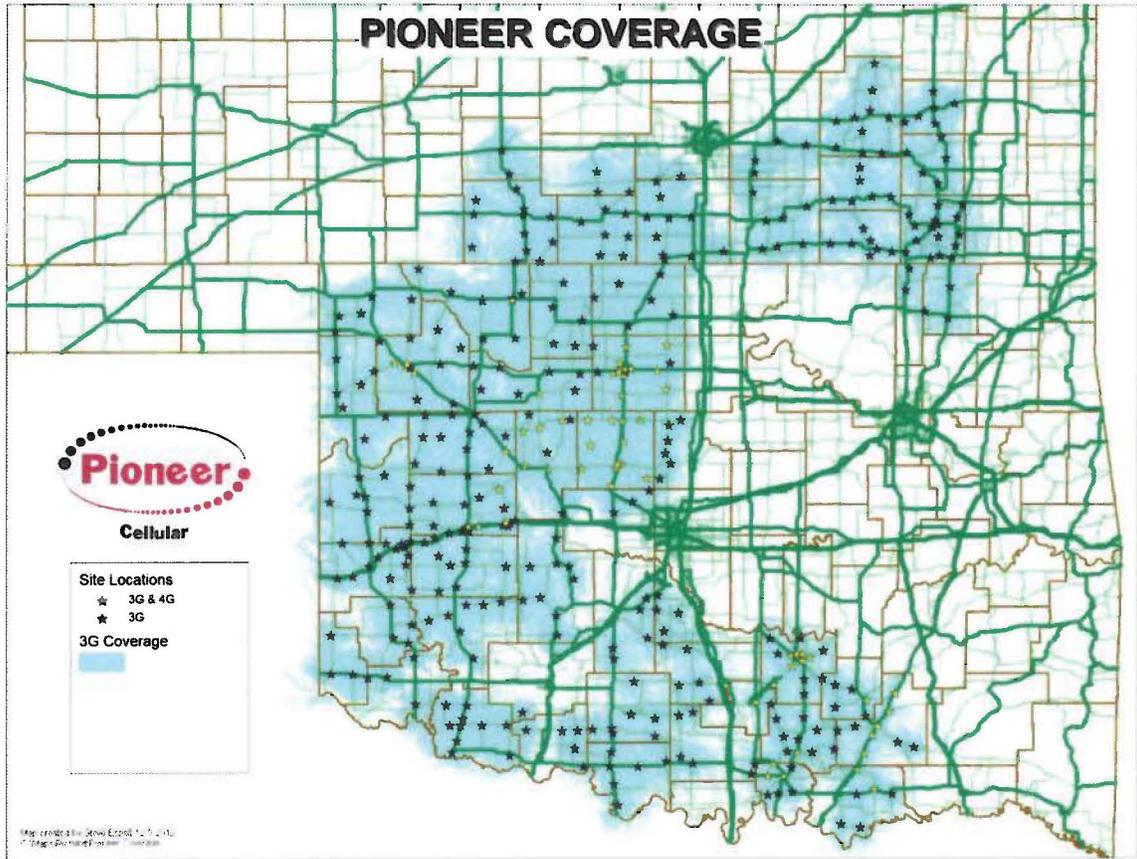


419014 KS 112

| Budget Year | Comp Code | Budget ID | Description  | 2014      | 2015      | 2016      | 2017      | 2018      | Total Project \$ 2014-2018 | Narrative  |
|-------------|-----------|-----------|--|-----------|-----------|-----------|-----------|-----------|----------------------------|--|
| 2014        | CNP       | S1-2805   | OK5 Business Offices Remodel - CNP   | 200,000   |           |           |           |           | 200,000                    |  |
| 2014        | CNP       | S1-2806   | Woodward Business Office Land - CNP  | 100,000   |           |           |           |           | 100,000                    |  |
| 2014        | CNP       | S1-2807   | Woodward Business Office Remodel - CNP   | 300,000   |           |           |           |           | 300,000                    |  |
| 2014 - 2015 | CNP       | N3-2929   | (WQKH 563) Substantial Service by 2015. NW Oklahoma (Overlaid existing sites)                          | 500,000   | 250,000   |           |           |           | 750,000                    |  |
| 2014 - 2015 | CNP       | N3-2930   | (WQKH 565) Substantial Service by 2015. Nowata and partial Washington County. (Overlay Existing Sites) | 230,000   | 120,000   |           |           |           | 350,000                    |  |
| 2014 - 2016 | CNP       | N3-2931   | AAA Upgrade  | 75,000    | 75,000    | 75,000    |           |           | 225,000                    |  |
| 2014        | CNP       | N3-2932   | Adtran 6100 upgrade to LMX   | 105,000   |           |           |           |           | 105,000                    | Garber, Woodward, and Kingfisher   |
| 2014 - 2018 | CNP       | N3-2933   | Aux cabine A/C unit parts  | 30,000    | 35,000    | 40,000    | 45,000    | 45,000    | 195,000                    |  |
| 2014        | CNP       | N3-2934   | Base Station Site for Weatherford SWOSU Center   | 250,000   |           |           |           |           | 250,000                    |  |
| 2016        | CNP       | N3-2935   | BTA 200 (WQKP 311) Substantial Service by 2017 Hutchison (2 Co-Locate Sites)                           |           |           | 230,000   |           |           | 230,000                    |  |
| 2015        | CNP       | N3-2936   | BTA 248 (WQKD 236) Substantial Service by 2016 Lawton Duncan (2 Co-Locate Sites)                       |           | 230,000   |           |           |           | 230,000                    |  |
| 2016        | CNP       | N3-2937   | BTA 418 (KNLH 309) Substantial Service by 2017 Durant Area (2 Co-Locate Sites)                         |           |           | 230,000   |           |           | 230,000                    |  |
| 2016 - 2017 | CNP       | N3-2938   | BTA 472 (WQKP 312) Substantial Service by 2017 9 of 12 counties for Wichita                            |           |           | 500,000   | 500,000   |           | 1,000,000                  |  |
| 2014 - 2015 | CNP       | N3-2939   | Cellular IP Core Network (MW to sites and site eq from TDM to IP)                                      | 500,000   | 500,000   |           |           |           | 1,000,000                  |  |
| 2014 - 2018 | CNP       | N3-2940   | CMUs for Capacity  | 100,000   | 100,000   | 100,000   | 100,000   | 100,000   | 500,000                    |  |
| 2014 - 2016 | CNP       | N3-2941   | CNP EPC Core   | 3,075,000 | 375,000   | 383,000   |           |           | 3,833,000                  | Includes all core equipment and services from ALU. Also includes training (400K in 2014, 200K in 2015 and 2016)  |
| 2014 - 2018 | CNP       | N3-2942   | CNP LTE Overlay  | 1,330,000 | 1,330,000 | 2,530,000 | 7,510,000 | 7,510,000 | 20,210,000                 | All ALU Equipment (75K/site), AUX Equipment (15K/site), MW (40/site 25% of sites). Site count for each year (13 in 2014, 13 in 2015, 25 in 2016, 75 in 2017, and 75 in 2018)   |
| 2014 - 2018 | CNP       | N3-2943   | CNP Tower Turn Key for LTE Overlay   | 1,023,660 | 1,323,660 | 2,545,500 | 7,636,500 | 7,636,500 | 20,165,820                 | Structural, Lines & Antennas, Applications (27K/site), Modifications (49K/site), and Generators (43K/site). Modifications sites is 60% of total sites. Site count for each year (13 in 2014, 13 in 2015, 25 in 2016, 75 in 2017, and 75 in 2018) |
| 2014 - 2018 | CNP       | N3-2944   | EVDO Carrier Upgrades  | 900,000   | 900,000   | 900,000   | 900,000   | 900,000   | 4,500,000                  |  |
| 2014 - 2018 | CNP       | N3-2945   | F3 Carrier Add to 3G-1X BTS (3 Sites @ \$90K/Site/Yr)  | 270,000   | 270,000   | 270,000   | 270,000   | 270,000   | 1,350,000                  | 3 carrier adds per year  |
| 2014; 2016  | CNP       | N3-2946   | Fuel Trailers  | 3,500     |           | 3,500     |           |           | 7,000                      |  |
| 2014 - 2018 | CNP       | N3-2947   | General Spares - Construction  | 8,000     | 8,000     | 8,000     | 8,000     | 8,000     | 40,000                     |  |
| 2014 - 2018 | CNP       | N3-2948   | General Spares - MSC   | 50,000    | 50,000    | 50,000    | 50,000    | 50,000    | 250,000                    |  |
| 2014 - 2018 | CNP       | N3-2949   | General Spares - RAN   | 300,000   | 300,000   | 300,000   | 300,000   | 300,000   | 1,500,000                  | Includes MW and Las  |
| 2014 - 2018 | CNP       | N3-2950   | General Tools - Cellular Network   | 250,000   | 250,000   | 250,000   | 250,000   | 250,000   | 1,250,000                  | Includes tools and test equipment.   |
| 2014 - 2018 | CNP       | N3-2951   | General Tools - Construction   | 25,000    | 20,000    | 25,000    | 25,000    | 20,000    | 115,000                    |  |
| 2014 - 2017 | CNP       | N3-2952   | IP Backhaul  |           | 1,000,000 | 1,000,000 | 1,000,000 |           | 3,000,000                  |  |
| 2014        | CNP       | N3-2953   | MIND PrePay Platform   |           |           |           |           |           |                            | Actually purchased in 2013?  |
| 2014 - 2016 | CNP       | N3-2954   | MSC Upgrade  | 1,800,000 | 1,600,000 | 2,100,000 |           |           | 5,500,000                  |  |
| 2014 - 2018 | CNP       | N3-2955   | PDSN License   | 80,000    |           | 80,000    |           | 80,000    | 240,000                    |  |
| 2014 - 2018 | CNP       | N3-2956   | Power plant changeout  | 310,000   | 310,000   | 310,000   | 310,000   | 310,000   | 1,550,000                  |  |
| 2014 - 2018 | CNP       | N3-2957   | Product Development  | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 100,000                    | Evaluation products  |
| Budget Year | Comp Code | Budget ID | Description  | 2014      | 2015      | 2016      | 2017      | 2018      | Total Project \$ 2014-2018 | Narrative  |
| 2014 - 2018 | CNP       | N3-2958   | Replace batteries in outdoor cabinets (160 sites)  | 450,000   | 450,000   | 450,000   | 450,000   | 450,000   | 2,250,000                  |  |
| 2016        | CNP       | N3-2959   | Required Sites to Fulfill Auction 71 (Hutchison BTA) (3 Co-Locate Sites in 2016)                       |           |           | 840,000   |           |           | 840,000                    |  |
| 2014 - 2018 | CNP       | N3-2960   | RF Engineering   | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 50,000                     |  |
| 2014 - 2018 | CNP       | N3-2961   | RF Performance   | 120,000   | 10,000    | 10,000    | 10,000    | 10,000    | 160,000                    | Telsasoft 100K (CDMA, EVDO, LTE), test gear 130K (2 sets, scanner, LTE, EVDO, LTE), Rest Gea 65K   |
| 2014        | CNP       | N3-2962   | SE Oklahoma SRA only @ 40 Sites  | 2,500,000 |           |           |           |           | 2,500,000                  | Move unspent in 2013 to 2014. ~2.5 million.  |
| 2014        | CNP       | N3-2963   | Sectorization of Omni Sites (2/Yr)   | 120,000   |           |           |           |           | 120,000                    | Move unspent 2013 dollars to 2014.   |
| 2014        | CNP       | N3-2964   | Sectorizations (Base station)  | 45,000    |           |           |           |           | 45,000                     |  |
| 2014 - 2018 | CNP       | N3-2965   | SMSC, MMSC upgrade   | 25,000    | 25,000    | 25,000    | 25,000    | 25,000    | 125,000                    |  |
| 2014 - 2018 | CNP       | N3-2966   | Spares - Tower Lights  | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 50,000                     | Spares will be purchased by CNP and re-orders will be billed to the tower owner.   |
| 2015; 2017  | CNP       | N3-2967   | Switch battery replacement   |           | 150,000   |           | 150,000   |           | 300,000                    |  |
| 2014 - 2018 | CNP       | N3-2968   | Switch Test Gear   | 50,000    | 50,000    | 50,000    | 50,000    | 50,000    | 250,000                    |  |
| 2014 - 2018 | CNP       | N3-2969   | Switch Upgrade for new release   | 250,000   | 250,000   | 250,000   | 250,000   | 250,000   | 1,250,000                  |  |
| 2014 - 2018 | CNP       | N3-2970   | Tower Anchor fence gate installation   | 15,000    | 15,000    | 15,000    | 15,000    | 15,000    | 75,000                     | Add 15K to 2018  |

|                   |                   |                   |                                    |                   |                   |         |  |  |                  |  |
|-------------------|-------------------|-------------------|------------------------------------|-------------------|-------------------|---------|--|--|------------------|--|
| 2014 - 2016       | CNP               | N3-2971           | Verizon LTE Overlay                | 3,620,000         | 3,880,000         | 360,000 |  |  | <b>7,860,000</b> | All ALU Equipment (65K/site), AUX Equipment (15K/site), MW (40/site 25% of sites). Site count for each year (57 in 2014, 43 in 2015, and 4 in 2016).   |
| 2014              | CNP               | N3-2972           | VoLTE Phase I                      | 450,000           |                   |         |  |  | <b>450,000</b>   | For existing LTE sites. Actually purchased in 2013.  |
| 2014 - 2016       | CNP               | N3-2973           | VZW Tower Turn Key for LTE Overlay | 4,638,000         | 4,544,000         | 525,000 |  |  | <b>9,707,000</b> | Structural, Lines & Antennas, Applications (27K/site), Modifications (49K/site), and Generators (43K/site). Modifications sites is 60% of total sites. Generators in two years. All others in three years. Site count for each year (57 in 2014, 43 in 2015, |
| 2014              | CNP               | N3-2981           | VZW Phase 5 Towers                 | 300,000           |                   |         |  |  | <b>300,000</b>   |  |
| <b>24,438,160</b> | <b>18,460,660</b> | <b>14,495,000</b> | <b>19,894,500</b>                  | <b>18,319,500</b> | <b>95,607,820</b> |         |  |  |                  |  |

419014KS 112



419014 KS 112

**Cellular Network Partnership (SAC 419014)  
FCC Form 481 (Calendar Year 2013 Data)  
Line 112-Service Quality Improvement Reporting**

**Line 113-See Coverage Map**

**Line 114-\$1,264,332 USF Support Received in 2013**

**Line 115-USF Support was used to convert sites from 3G to 4GLTE**

**Line 116-USF Support was used to add additional cell sites for improved coverage.**

**Line 117-USF was used to add fiber backhaul which improved service capacity.**

**Line 118-All service target improvements were met in 2013.**

## RULES AND REGULATIONS

### VI. Telephone Solicitation Restrictions, (Cont'd)

#### K. National Do-Not-Call Registry

##### 1. Registration

The Federal Trade Commission has established a National Do-Not-Call registry for residential customers. Both landline and wireless numbers can be registered. To register the customer may call 1-888-382-1222, or for TTY access, 1-866-290-4236. Customers may also go to [www.donotcall.gov](http://www.donotcall.gov) to register.

##### 2. Annual Notice

We are required to give an annual notice to our customers telling them how to register.

##### 3. Calls Not Covered

The National Registry will not preclude telephone solicitations made by political organizations, charities, telephone surveyors, or companies with whom customers had or have an existing business relationship within the last 18 months of registration.

##### 4. Complaints

The same telephone numbers and website can be used by customers to file complaints.

### VII. CPNI

#### A. What is CPNI? - CPNI is defined as:

1. information that relates to the quantity, technical configuration, type, destination, location, and amount of use, of a telecommunications service subscribed to by any customer of a telecommunications carrier, and that is made available to the carrier by the customer, solely by virtue of the carrier-customer relationship; and,
2. information contained in the bills pertaining to the telephone exchange service, or telephone toll service, received by a customer of a carrier.

CPNI includes personal information such as phone numbers called by a customer, the length of the phone calls, and services purchased by the consumer, such as call waiting.

## RULES AND REGULATIONS

### VII. CPNI, (Cont'd)

#### B. Items Not Considered CPNI, (Cont'd)

1. CPNI does NOT include published directory information, i.e. customer list information such as a customer's name, address, and telephone number, as well as any information that is available in the public domain, or from any other, non-company source.
2. Customer Premises Equipment (CPE) and information services are not considered "telecommunications service" under CPNI rules.
3. Since customer information derived from sales of CPE is not considered CPNI, this information may be used to market CPE and information services to customers, in conjunction with bundled offerings that may include telecommunications service.
4. CPNI regulations may apply to the use of the information covered in paragraph 3., above, for marketing functions.
5. Any information which is in the aggregate, such as the total charges due.

#### C. Permitted Use of CPNI

CPNI may be used by the carrier in the provision of telecommunications services. CPNI may be used, without customer approval, for four additional reasons:

1. to initiate, render, bill, and collect for telecommunications services;
2. to protect the rights or property of the carrier, or to protect users and other carriers from fraudulent or illegal use of, or subscription to, such services;
3. to provide inbound marketing, referral, or administrative services, to the customer for the duration of the call, if the call was initiated by the customer and the customer approves of the carrier's use to provide such service; or
4. provide call location information concerning the user of a commercial mobile service in certain specified emergency situations.

#### D. Affiliate Relationships

The federal regulations allow the use of CPNI for marketing of services based on an existing service relationship. The FCC refers to this as "implied consent". So, if a customer already takes service from two of our entities -- for example, Pioneer and PLD -- that existing relationship allows for the sharing of CPNI, without any further authorization from the customer. In this example the customer's CPNI could not be used to try to market cellular service to them; however, the decision has been made to give all customers notice, and to provide this information to our affiliates, only if the customer does not "opt-out".

## RULES AND REGULATIONS

### VII. CPNI, (Cont'd)

#### E. Opt-Out

Use of CPNI by carriers, or disclosure of CPNI to parties providing communications services, requires notification to the customer, and a chance to "opt-out", i.e. deny disclosure of their CPNI to our affiliates. When Pioneer sends the CPNI notice to the customer, the customer has 30 days in which to respond to this notice. If the customer does not respond to the notice, then we can assume the customer has no objection to disclosure of their CPNI. Carriers must provide refresher notices to the customers of their opt-out rights every two years. Customers are not given any right to prevent use of their own CPNI, if such use is allowable under C. above.

For customers who do deny our use of their CPNI, make a service order, check the appropriate block on the master screen, and enter the date of their denial. This will be the only record of their opt-out. In the master remarks, note the name of who called with the denial. If a customer later changes their mind, remove the check and date from the master, and note the change in the Master Remarks.

#### F. Verbal Passwords & Call Detail

Customers must have a verbal password in order to inquire, over the telephone, concerning call detail, or call records. The only time a verbal password is not required to discuss call detail is if a customer calls and has the call details (a copy of the phone bill with call in question) in front of them. Call detail is information on specific calls the customer has made, such as date, time, number called, etc. Only the account holder can establish or change a verbal password. The verbal password can be up to 12 characters, and can be letters or numbers, or a combination of both. If a verbal password is forgotten, the account holder must come in to the office and show a photo ID to get the verbal password. New applicants will need to establish a verbal password when signing up for service.

Many customers do not keep their monthly phone bills, so they must have a verbal password to discuss their call detail with you over the phone. If a customer does not choose to have a verbal password, that is okay.

#### G. PayONline Passwords

PayONline customers must have a copy of their last bill in order to set up their account, and must establish a password at that time. THIS IS NOT THE SAME AS THE VERBAL PASSWORD. If the online password is forgotten, an e-mail will be sent to the e-mail address of record for the account with a new randomly selected password.

#### H. Customer Notice

Pioneer utilizes a bill message to notify it's customers of their ability to "opt-out" or deny the use of their CPNI by Pioneer's affiliates, Pioneer Long Distance, Inc. and Pioneer Cellular. This notice is sent every 2 years. Once a customer utilizes their option to opt-out, they will receive no further notices.

## RULES AND REGULATIONS

### VII. CPNI, (Cont'd)

#### H. Customer Notice, (Cont'd)

Customer notices will also be sent by Pioneer Long Distance, Inc. and Cellular Network Partnership (Pioneer Cellular). **If a customer tells us they want to opt-out, this decision will apply to all entities.**

#### I. Notice to Customer of Account Changes

MIS will create a program to automatically handle the notification by mail to the address of record of certain account changes. Creation and changes requiring notification include: password, change to back-up authentication, online account, and address of record. Notice will only be given when we are contacted to make a change. The notice will be generic, and no details will be given on the change. MIS will create an audit trail to document the sending of these notices. These notices will be mailed once a week. As far as back-up authentication, if we generate a random password for a PayONline customer, and they call wanting to change it, then we will have to give notice of the change. The types of changes that fall under the "online account" would be a change in e-mail address, a change in bank, or something along that line.

#### J. Breach of CPNI

Anyone receiving a call from a customer complaining that they believe one of our employees has compromised their personal information, or improperly accessed their information, should immediately take their name and phone number and tell them you will have the appropriate person return their call. You should then refer the complaint to the Department Manager of Human Resources, who will initiate the investigation. **Do not get the particulars of the call, only the name and phone number of customer for the Department Manager of Human Resources to contact.**

#### K. Notice of Unauthorized Disclosure of CPNI

Following investigation, if it is determined that a breach of CPNI has occurred, the Department Manager of Legal will notify the United States Secret Service, and the Federal Bureau of Investigation for them to investigate. At the appropriate time as determined by law enforcement, the Department Manager of Legal will contact the customer with the findings.

#### L. New Customers

Each office will have a master of the Customer CPNI Notice, Form 399, to use for copying purposes. The Application Wizard will provide every new customer with a copy of all their paperwork, including the CPNI Notice, and advise of their right to opt-out. If they want to opt-out, this will be chosen on Wizard.

## **RULES AND REGULATIONS**

### VII. CPNI, (Cont'd)

#### M. Authorization For Release to Others

If Pioneer receives a request from a third party (who does not provide communications services) for CPNI, we will have to issue a specific notice asking the customers to notify us if they want to opt-in. In other words, the release of CPNI information to a third party requires a specific "opt-in", or approval, from the customer before their information will be released.

#### N. Pretexting

If it is determined that a caller is, or may be, pretending to be someone else, in an attempt to get that person's personal information, you should click the "Pretexting Box" in either the LOB screen, Connection screen, or AR-INQ screen in the Flexibill account, which will bring up a box for you to enter the circumstances and reasons you believe a pretexting event has occurred, and click 'save'. If you did not mean to click the "Pretexting Box", click 'cancel', and information will not be saved or logged. Pretexting attempts will be logged and reported by the Legal Manager to the FCC in the annual CPNI report.

#### O. Viewing Call Detail and Customer Billing Records

The Flexibill system is currently logging when Flexibill is entered by an employee. An additional log is created anytime an employee looks at a customer's call detail by going to the last bill, hot bill, or a billing on the Intranet. Anytime an employee clicks on the last bill, hot bill, or a bill on the Intranet, a pop-up box will appear, and employees must enter the reason they are viewing a customer's call detail. If you did not mean to look at call records, when the pop-up box appears, click cancel and it will not be logged.

#### P. Sales and Marketing Campaigns

In compliance with Title 47 Section 64.2009, Cooperative has established the following procedures for maintaining a record of the use of CPNI between Cooperative and it's affiliates.

An electronic "Promotions" file has been created within the FlexiBill system. This file automatically assigns a promotion number to each entry in the system. It contains a description of the promotion, the company requesting information, all companies whose data will be searched, and whether or not this search, utilized CPNI data. Additional information includes the start and end dates of the promotion, and the identity of the supervisor approving the promotion. A promotion memo area allows for detailed remarks to be added.

A member of the Marketing Department will enter the appropriate information for each promotion. The information contained in the system will be maintained for an extended period of time, which in all instances will be longer than the statutory requirement of one year.

## RULES AND REGULATIONS

### VII. CPNI, (Cont'd)

#### Q. Certification & Policy Application

##### 1. Certification

- a. Compliance Officer - Cooperative's Compliance Officer must certify on an annual basis that the FCC's CPNI rules are being followed.
- b. FCC Filing

Annually, on or before March 1, the Legal Manager will file the annual CPNI Certification, executed by the Compliance Officer, with the Enforcement Bureau of the FCC. Also, included in this filing, will be a report on any pretexting attempts by data brokers, and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI.

##### 2. Employee Responsibility

All Cooperative employees need to understand what is or is not CPNI, and when they can or cannot access or use a customer's CPNI for business purposes. The master record in FlexiBill should always be checked before providing information to an affiliated company to be certain the customer has not denied us authority to do so.

No employee has the right to access customer information for any purpose other than Cooperative business. An electronic record is created each time an employee accesses a customer's information in the FlexiBill system. An additional log is created anytime an employee looks at a customer's call detail by going to the last bill, hot bill, or a billing on the Intranet, and employees must enter the reason they are viewing a customer's call detail.

##### 3. Authentication

When dealing with requests for account information or changes, it is each employee's responsibility to ascertain that they are in fact talking with the actual account holder, the spouse, or an authorized user. Spousal denial, and a listing of authorized users, is included for each account in the FlexiBill system.

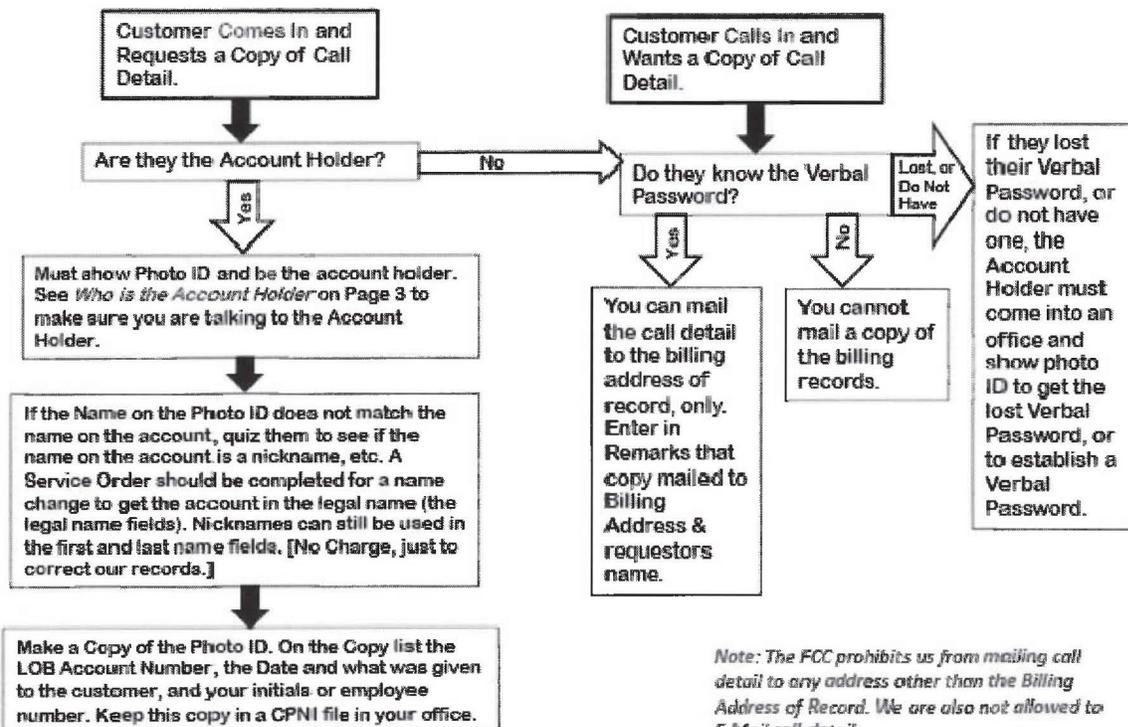
**RULES AND REGULATIONS**

VII. CPNI, (Cont'd)

R. CPNI Decision Tree

CPNI includes personal information, such as phone numbers called by a customer, the length of the phone calls, and services purchased by the consumer, such as call waiting.

***CPNI – Call Detail or Billing Records (includes Hot Bill with Detail)***



*Note: The FCC prohibits us from mailing call detail to any address other than the Billing Address of Record. We are also not allowed to E-Mail call detail.*

(N)

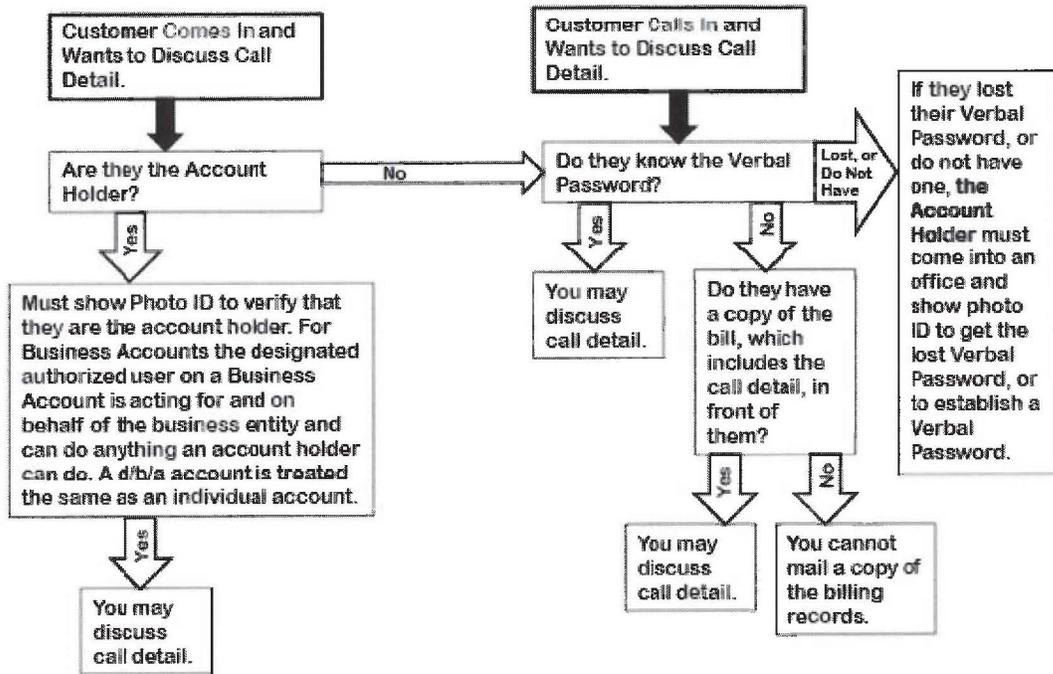
(N)

**RULES AND REGULATIONS**

VII. CPNI, (Cont'd)

R. CPNI Decision Tree, (Cont'd)

***CPNI – Discuss Call Detail – No Copies of Call Detail Requested***



If copies of call detail are requested – See Page 1

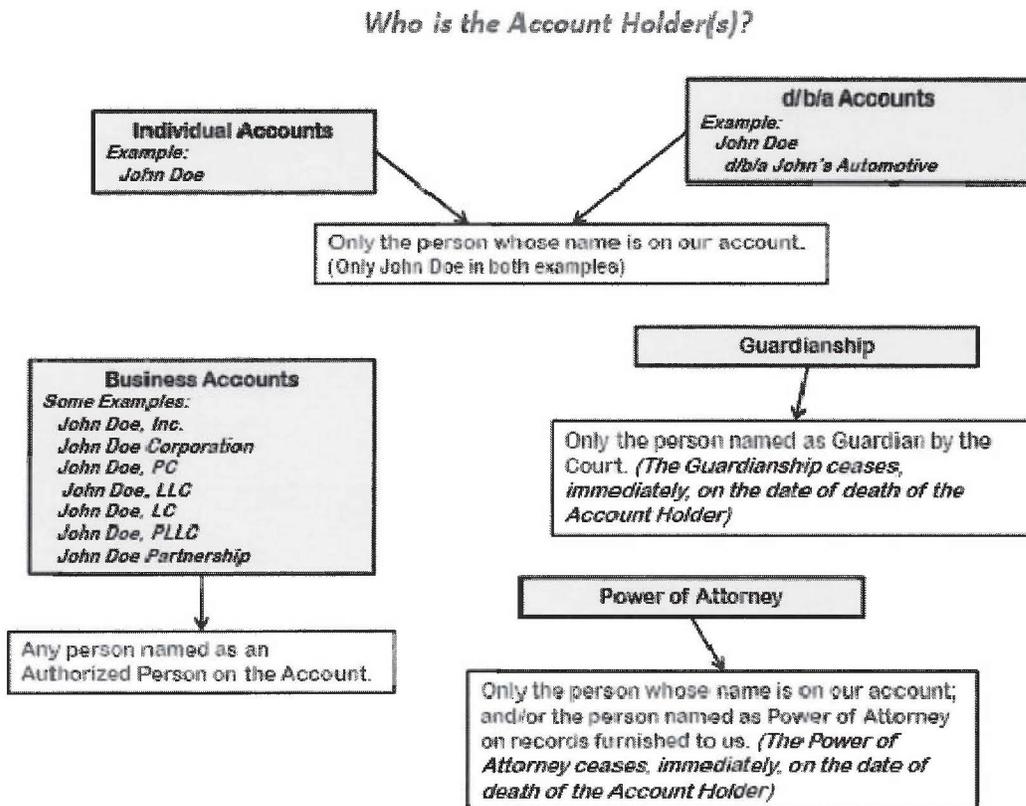
(N)

(N)

### RULES AND REGULATIONS

#### VII. CPNI, (Cont'd)

##### R. CPNI Decision Tree, (Cont')



#### VIII. Local Number Portability (LNP)

##### A. Wireless to Wireline (Porting In)

##### 1. Customer Information

If the customer calls in, or comes in, ask the customer to bring a copy of his current bill from his prior carrier. We need this to get the correct account number and name. Tell the customer not to disconnect his phone, as a disconnected phone can not be ported. The Port Center will take care of disconnection with the prior carrier.

(N)

(N)

**I. Organizational Structure****A. EOP Statement**

*The establishment of the Emergency Operations Plan (EOP) committee serves as an extension of management only in the event the EOP is activated. This committee will have the overall authority to plan, and to implement, in times of an emergency such as fires, floods, bombing, severe storms, etc., that interrupt routine business activity. This committee will be activated whenever EOP has been given full authority by management, at which time notification of appropriate personnel begins. It will also help and coordinate with the District Action Committee, or subcommittees, in the event a disaster has struck in any Pioneer Telephone property(s), in either telephone district or cellular district. This committee holds meetings on a regular basis for continued review of the plan, along with table-top exercises and drills held throughout the year.*

**B. Primary Committee**

The Cooperative's Emergency Operations Plan (EOP) has been developed under a two part strategy. An EOP Primary Committee has been created, consisting of persons with the following job titles:

- Division Manager of Local Techs (Chairman)
- Division Manager of Records (Vice-Chairman)
- Division Manager of Outside Plant
- Division Manager of Cellular
- General Manager
- Legal Department Manager
- Public Relations Specialist
- Accounting Administrator
- Safety Engineer
- Field Engineer

The establishment of this committee is of extreme importance to the successful implementation of the EOP. This committee will have the overall authority to plan, and to implement, the EOP in times of an emergency, such as fires, floods, bombing, severe storms, etc., that interrupt routine business activity. This committee will be activated whenever an emergency strikes one of the Headquarters buildings. It will also help and coordinate with the District Action Committee in the event of a disaster in one of the two appropriate telephone districts, or the cellular district. This committee will hold meetings on a regular basis for continued review of the plan.

**C. Sub-Committees**

Several sub-committees have been formed to provide input for the EOP for their specific segment of our Cooperative. Following is a list of the sub-committees and a list of the sub-committee leaders and/or members and their job titles.

**1. District Action Committee – Northern District**

|          |                    |                                    |
|----------|--------------------|------------------------------------|
| Leader:  | Bill Loyall        | Dept Manager of Locals North Dist. |
| Members: | Richard Hedrick    | Local Manager                      |
|          | Bobby Richardson   | Dept Mgr of OSP & Vehicle Maint.   |
|          | Kerry Fuksa        | Customer Service Rep II            |
|          | Johnny McAlexander | Local Service Administrator        |
|          | Ron Ramey          | Outside Plant Administrator        |
|          | Sara Jech          | Dept Mgr of CSR District #2        |
|          | Robert Jones       | Local Manager                      |

**2. District Action Committee – Southern District**

|          |                |                                    |
|----------|----------------|------------------------------------|
| Leader:  | Mike McClung   | Dept Manager of Locals South Dist. |
| Members: | Weldon Craig   | Outside Plant Administrator        |
|          | Shandi Riggins | Customer Service Rep II            |
|          | Blake Callaham | Local Service Administrator        |
|          | Brian Potts    | Transmission Tech                  |
|          | Bob Reid       | Local Service Administrator        |

**3. District Action Committee - Central Offices**

|          |                 |                                      |
|----------|-----------------|--------------------------------------|
| Leader:  | Scott Ulsaker   | Division Mgr of PTC/PLD Inside Plant |
| Members: | Dale Schoeling  | Special Services Administrator       |
|          | Ron Wetzel      | Dept Mgr of Switching & Transport    |
|          | Steven Copeland | Dept Mgr of Network Services         |
|          | Mike Sanders    | Central Office Administrator         |
|          | Steve Perdue    | Transmissions Administrator          |

**4. District Action Committee - Engineering**

Leader: Bobby Richardson Dept Mgr of OSP & Vehicle Maint.

Members: Chad Hart Outside Plant Administrator  
Greg Copeland Special Project Coordinator  
J. R. Ools Special Project Coordinator

**5. District Action Committee - Warehouses**

Leader: Nick Kretchmar Div Mgr of Inventory/Billing/  
Regulatory

Members: Tom Uhlenhake Dept Mgr of Warehouse Services  
Zach Toepfer Cellular Inventory Administrator

**6. District Action Committee - PLD**

Leader: Donnie Miller Dept Mgr of Broadband Services

Members: Scott Ulsaker Div Mgr of PTC/PLD Inside Plant  
Francis Nault Dept Mgr of NOC  
Jaime Matthews Broadband Technician

**7. Wireless Planning Committee**

Leader: Neal Brown Dept Mgr of Wireless Development

Members: Justin Brewster Dept Mgr of Wireless Infrastructure  
Brian Coats Wireless Broadband Coordinator  
Kevin Bomhoff Cell Staging Center Rep  
Jeff Wittrock Lead RF Performance Tech

**8. District Action Committee - Cellular**

Leader: Tony Provenzano Division Manager of Wireless

Members: Maleia Dungan Wireless Office Administrator  
Rodney Washmon Wireless Office Administrator  
Tim Littau Cell Site Technician  
Heather Lovell Dept Mgr of CSR District #1  
Roger McCollum Cell Site Technician  
David Clarke Cell Site Technician

**D. Damage Assessment Teams**

**1. Building Damage Assessment Team**

Leader: Ron Jeter Dept Mgr of Building and Ground  
Maint.

Members: Rick Jones Electrician  
John Reheman Maintenance Technician  
Bruce Lumpkin Heat & Air Technician  
Brent Ince Electrician

**2. C.O. Damage Assessment Team**

Leader: Steve Perdue Transmission Administrator

Members: Jude Bryant CO Networking Administrator  
Roger Summars Network Engineering Tech  
Dale Schoeling Special Services Administrator  
Mike Sanders Central Office Administrator

**3. Headend Damage Assessment Team**

Leader: Donnie Miller Dept Mgr of Broadband Services

Members: Patrick Brawner Broadband Technician  
Francis Nault Department Manager NOC  
Jaime Matthews Broadband Technician

**4. Outside Plant Damage Assessment Team**

Leader: Bobby Richardson Dept Mgr of OSP & Vehicle Maint.

Members: Chad Hart Outside Plant Administrator  
Greg Copeland Special Project Coordinator  
J. R. Ools Special Project Coordinator

## **II. Emergency Operations Center ('EOC')**

Of primary importance to the successful restoration and return to normal working conditions, after a disaster, will be the establishment of the EOC. Not all damage situations will be of a magnitude to require establishment of an EOC, and implementation of the complete Emergency Operations Plan. An assessment of the extent of damages will have to be done, on a case by case basis. See Assessment of Emergencies in Section 2.

After the initial assessment is completed, the EOP Chairman will meet with Management to determine if the EOC needs to be established. Once the EOC is established, a conference bridge will be utilized for communication:

(405) 375-9911 – Kingfisher      (405) 387-8088 – Newcastle

In the event of a disaster at one of the Headquarters buildings, the EOP Primary Committee has determined that Building G will be the EOC. In the event of destruction to Building G, the alternate location will be Building J. For information on the EOC for each of the two telephone districts see Section 9. For information on the EOC for the cellular offices, see Section 10. All personnel responding to an emergency should check in at the EOC for further instructions.

## **III. Incident Command**

Incident Command is a management system designed to enable effective and efficient incident management by integrating a combination of facilities, equipment, personnel, procedures and communications. Every incident, or event, requires that certain management functions be performed. The problem must be identified and assessed, a plan to deal with it developed and implemented, and the necessary resources procured and paid for. Regardless of the size of the incident, these management functions still will apply.

The following are major command functions; the Primary Committee Member assigned to each function; and, a brief description of the duties assigned to that function:

### **A. Incident Commander - Mike Gore**

The Incident Commander ("IC") has overall responsibility for managing the incident. The IC must be fully briefed. He has full authority from Management to be in charge of the EOC. Initially, assigning tactical resources and overseeing operations will be under the direct supervision of the IC.

Personnel assigned by the IC have the authority of their assigned positions, even if it's not the same authority that they normally have.

The IC is able to delegate his authority to others to manage the IC's organization. He will take general direction and receive his delegation of authority from Management.

In addition to having overall responsibility for managing the entire incident, the IC has responsibility for ensuring incident safety, providing information service to internal and external stakeholders, and for establishing and maintaining liaison with other agencies participating in the incident.

One of the first things the IC must do is assess the need for staff. For an incident that is both complex and long term, we will need more staff.

There is a need to establish incident objectives for the organization based on the situation and direction given by Management. The type of plan depends on the magnitude of the incident.

**B. Operations Chief – ~~Ken Musick~~**

Operations Chief is responsible for all activities focused on reduction of the immediate hazard, saving lives and property, establishing situational control, and restoration of normal operations.

The Operations Chief ("OC") is responsible to the IC for the direct management of all incident-related operational activities. The OC will establish tactical objectives for each operational period. The OC may have one or more deputies assigned. An OC's responsibilities include organizing, assigning, and supervising all tactical field resources assigned to an incident. The Operations function is where the tactical fieldwork is done; therefore, most incident resources are assigned to the Operations Section.

**C. Logistics Chief – Rhonda Chlouber**

The Logistics Chief is responsible for all support requirements needed to facilitate effective and efficient incident management, including ordering resources from off-incident locations.

The Logistics Section develops several portions of the written Incident Action Plan, and forwards them to the Planning Section. Logistics and Finance have to work closely to contract for, and purchase, goods and services needed at the incident.

The Logistics Section is responsible for all of the services and support needs, including:

1. Obtaining, maintaining, and accounting for essential personnel, equipment, and supplies.
2. Providing communication planning and resources.
3. Setting up food services.
4. Setting up and maintaining incident facilities.
5. Providing support transportation.
6. Providing medical services to incident personnel.

**D. Public Information Officer ('PIO') – Cindy Gore**

The PIO is responsible for interfacing with the public, media, and/or with other organizations with incident-related information requirements. The PIO develops accurate and complete information on the incident's cause, size, and current situation; resources committed, and other matters of general interest for both internal and external consumption. The PIO may also perform a key public information-monitoring role.

Some of the responsibilities of the Public Information Officer include:

1. Advising the incident Commander on issues related to information dissemination and media relations.
2. Serving as the primary contact for anyone who wants information about the incident and the response to it.
3. Serving both an external audience through the media, and an internal audience.
4. Coordinating with other public information staff to ensure that confusing or conflicting information is not issued.
5. Obtaining information from the Planning Section, since the Planning Section is gathering intelligence and other information pertinent to the incident.
6. Obtaining information from the community, the media, and others, and providing that information to the Planning Section Chief and the Incident Commander.

**E. Safety Officer ('SO') - Mark Huddleston**

The SO monitors incident operations and advises the IC on all matters relating to operational safety, including the health and safety of emergency responder personnel. The ultimate responsibility for the safe conduct of incident management operations rests with the IC, and supervisors at all levels of incident management. The SO is, in turn, responsible to the IC for the set of systems and procedures necessary to ensure ongoing assessment of hazardous environments, coordination of multi-location safety efforts, and implementation of measures to promote emergency responder safety, as well as the general safety of incident operations. The SO has emergency authority to stop and/or prevent unsafe acts during incident operations.

The SO, Operations Section Chief, and Planning Section Chief, must coordinate closely regarding operational safety and emergency responder health and safety issues. The SO must also ensure the coordination of safety management functions and issues across divisions.

**F. Liaison Officer ('LO') - Steve Liebl**

The LO is the point of contact for representatives of governmental agencies, nongovernmental organizations, and/or private entities. Representatives from assisting or cooperating organizations coordinate through the LO. Organizational representatives assigned to an incident must have the authority to speak for their organizations on all matters, following appropriate consultations with their organization's leadership. Assistants and personnel from the other organizations (public or private), involved in incident management activities, may be assigned to the LO to facilitate coordination.

**G. Finance/Administration Chief – Mark Huddleston**

The Finance/Administration Chief is the one who worries about paying for the response efforts. She is responsible for all of the financial and cost analysis aspects of an incident. These include contract negotiation, tracking personnel and equipment time, documenting and processing claims for accidents and injuries occurring at the incident, and keeping a running tally of the costs associated with the incident.

The Finance/Administration Chief will coordinate with all members of the Command and General Staff; but, works most closely with Logistics to be sure that all resources needed to manage the incident are contracted and procured.

The Finance/Administration Section is set up for any incident that requires incident-specific financial management. The Finance/Administration Section is responsible for:

1. Personnel check-in and check-out of incident.
2. Contract negotiation and monitoring.
3. Timekeeping.
4. Cost Analysis.
5. Compensation for injury or damage to property.

**H. Planning Chief - Connie Holthus**

Responsibilities of the Planning Chief Include:

1. Gathering and analyzing information.
2. Gathering, analyzing, and disseminating of intelligence and information.
3. Managing the planning process.
4. Preparing and documenting Incident Action Plans.
5. Developing a written Incident Action Plan (usually done for large incidents, and when the Incident Commander has directed).
6. Managing the activities of Technical Specialists.
7. Working closely with the Incident Commander and other members of the General Staff to be sure that information is shared effectively and results in an efficient planning process to meet the needs of the Incident Commander and Operations.
8. Conducting long-range and/or contingency planning.
9. Developing plans for demobilization as the incident winds down.
10. Maintaining incident documentation.

At the simplest level, all Incident Action Plans must have four elements:

1. **What** do we want to do?
2. **Who** is responsible for doing it?
3. **How** do we communicate with each other?
4. **What** is the procedure if someone is injured?

#### **IV. Training/Drills**

- A. In order to have an Emergency Operations Plan that is functional at the time of an emergency, it is necessary that all personnel be informed of, and trained in, the proper use of the plan. It is the intent of the Primary Committee that all personnel are aware that an EOP exists; that they are familiar with its contents; and, that those responsible for its successful use are fully trained in its contents.

It is the intent of the Primary Committee that all personnel will receive an initial overview of the plan and, at periodic intervals thereafter. This will include instructions regarding their responsibilities when an emergency situation has been declared by the Primary Committee.

All personnel that would be involved in the implementation of the plan will also receive instruction into the workings of the plan, and their responsibilities contained therein. Certain designated persons will be issued two (2) completed copies of the plan, one to be maintained at their office location, and one to be maintained at their home. Others will have only an office copy, or only a home copy.

When updates or changes are made to the plan, all personnel with copies will receive those updates or changes and be asked to acknowledge receipt of those documents. Critical updates, other than just informational changes, will be so noted in the cover memo, and any required training will be conducted. All new personnel will be advised of the plan and given instructions as to their responsibilities under this plan.

- B. The Primary Committee will have a minimum of one evacuation drill; one storm drill; and, at least one table top exercise, per year. Drills are intended to exercise all aspects of the EOP, and to keep personnel aware of proper procedures associated with the EOP. All employees are required to participate in these drills, and are subject to disciplinary measures for failure to do so. If there are customers in the building,

they should be given the choice of going with you to the meeting place, or returning later, after the drill. The buildings with public access should be locked during the drill. If you are on the phone, excuse yourself, take a call back number, and proceed with the drill instructions. Supervisors should report any problems with the drill to the Safety Engineer.

- C. The emergency broadcast system will be tested on a routine basis.

**Cellular Network Partnership dba Pioneer Cellular**  
**SAC 419014**  
**Form 481**  
**Line 1010 – Descriptive Document for Voice Services Rate Comparability**

The Commission’s rules require a recipient of high-cost support to certify that “the pricing of the company’s voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau . . . .” 47 C.F.R. § 54.313(a)(1).<sup>1</sup> The Wireline Competition Bureau (“WCB”) released a Public Notice on March 20, 2014, specifying the national average urban rate for voice service and indicating that “each ETC, including competitive ETCs, must certify that the pricing of the voice services is no more than \$46.96.” Public Notice, DA 14-384 (rel. Mar. 20, 2014), at 2.

Pioneer Cellular currently offers voice services that are below the \$46.96 specified in the WCB Public Notice. Specifically, Pioneer Cellular offers a “Basic Choice 500” voice service, which includes 500 minutes of usage covering a local calling area consisting of nationwide coverage, for a monthly charge of \$30.00. Pioneer Cellular also offers a “Basic Choice Unlimited” voice service, which includes unlimited local usage covering a local calling area consisting of nationwide coverage, for a monthly charge of \$40.00.<sup>2</sup>

---

<sup>1</sup> In the *Further Notice*, the Commission sought comment on how to define the “basic offering” that a mobile wireless provider must report for voice rate comparability purposes. Specifically, the Commission asked how a mobile wireless “basic offering” should be defined in a way that “take[s] into account packages that offer varying numbers of minutes of usage and/or additional features such as texting[.]” *Connect America Fund Further Notice of Proposed Rulemaking*, WC Docket No. 10-90, *et al.*, 26 FCC Red 17663, 18046 (para. 1020). The Commission has not yet adopted a definition. In the absence of a definition of “basic offering” for purposes of the voice service rate comparability, Pioneer Cellular provides an analysis with respect to two rate plans that are arguably its most “basic” offerings.

<sup>2</sup> Each of these offerings includes voice, text, and basic e-mail, but does not include broadband Internet access.

**RATE PLANS**

VI. Lifeline Plan

A. Basic Cellular Lifeline Plan - PSOC 101-105 \$34.95

- Unlimited local calling within their home area code on Pioneer's Network.
- Cannot make calls to another area code (other than 911).
- No Roaming • No Toll (Toll Restriction)
- No Carryover Minutes
- No Phone Commitments
- Included Features:
  - Call Waiting
  - Caller ID
  - 3 Way Calling
  - Basic Voice Mail with Message Waiting Indicator
- Cannot remove no roaming requirement, or add additional features or Partners.
- Must purchase feature phone; discount up to \$199.00 off of retail price of phone.
- Outside Agents cannot sign customers up for Lifeline Service.
- Lifeline Service shall not be available on a retroactive basis.
- The customer can have the cellular service in their name, if their dependent is receiving benefits under a qualifying program..
- A customer can only have one phone on Lifeline (cellular or landline, not both).
- Lifeline customers are not billed the Federal Universal Service Charge.

(N)

If the customer has requested calling outside the area, a credit check should be run. They are subject to a deposit and disconnection for non-pay. If the customer then calls outside their area code they will be charged 35¢ per minute.  
Toll Allowed Lifeline PSOC 101-107.

(N)

(N)

B. Eligibility for Lifeline

The applicant, or customer, shall complete and sign, under penalty of perjury, an Authorization and Certification provided by Pioneer Cellular. The applicant or customer must show the CSR documentation that proves that the customer, or one of the customer's dependents, receives benefits under the qualifying program the customer checked. Documentation can consist of a notice or letter of participation in a program, program participation documents, or other documentation demonstrating that the customer, or dependents in their household, receive benefits (See Form 555).

(N)

If the customer is qualifying for Lifeline due to their dependent receiving benefits under one of the qualifying programs, they will also need to bring their dependent's full name, Social Security Number and/or Tribal ID Number, Name of Indian Tribe, and date of birth. They do not have to show us their Social Security Card.

It is also required by the FCC that the customer's full name, residential address, date of birth, last four digits of their Social Security Number, and the cellular phone number associated with the Lifeline Program benefits will be entered in a Lifeline Accountability Database with the Government.

(N)

The CSR should fax the completed lifeline form to the CCC for processing. At that time the form should also be faxed to the Billing Department at 405-699-3109.

**RATE PLANS**

VI. Lifeline Plan

B. Eligibility for Lifeline, (Cont'd)

2. The applicant must also certify:

- a. Agree to notify Company if applicant, or customer, no longer participates in the program, or programs, described in paragraph 1., above, for which the applicant, or customer previously certified their participation.
- b. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60.
- c. This is applicant's primary residence number and applicant is not receiving Lifeline credits on any other number.

C. Tribal Lifeline - Form 552 CNP - OK Tribal

This form is used for all customers who are living on Tribal lands, as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v)

| <u>OK Tribal Lifeline Credits</u>   | <u>Monthly Credit</u> |
|---|-----------------------|
| PSOC - 101-103 Federal Lifeline Credit  | \$ 9.25               |
| PSOC - 101-104 Additional Federal Credit<br>necessary to reduce customer's bill to \$1.00 | \$24.70               |

OK Tribal Group 1 Customer pays \$1.00, before taxes.  
(In no instance will a customer's monthly Lifeline Plan rate be less than \$1.00, after the application of the Lifeline Credits and before taxes.)

OK Tribal Group 2 Customer pays \$25.70, before taxes.

D. Non-Tribal Lifeline Form No. 553 CNP - Non Tribal

Certain counties in the State of Oklahoma are not classified as tribal lands. Those Oklahoma counties are: Beaver, Cimarron, Greer, Harmon, Jackson, Texas, and part of Beckham. Individuals in the Erick, Gould, and Hollis exchanges, and the Greer County portion of the Carter exchange, who meet the criteria are eligible for the Lifeline Program for non-Tribal Land.

| <u>Non-Tribal Lifeline Credit:</u>                     | <u>Monthly Credit</u> |
|--|-----------------------|
| PSOC 101-103 Federal Credit to Residential Access Line | \$ 9.25               |

Oklahoma Non-Tribal Customer would pay \$25.70, before taxes.

(N)

(N)

**RATE PLANS**

VI. Lifeline Plan - (Oklahoma), (Cont'd)

- E. Kansas Lifeline Non-Tribal Form 552 KS PSOC 101-105 \$34.95  
All of the State of Kansas is classified as Non-tribal land.

(N)

| <u>Non-Tribal Lifeline Credit:</u>                       | <u>Monthly Credit</u> |
|--|-----------------------|
| (PSOC 500-517) Federal Credit to Residential Access Line | \$ 9.25               |
| (PSOC 500-520) Kansas Lifeline Credit                    | \$ 7.77               |

Kansas Lifeline Customer pays \$17.93, before taxes.

(N)

F. PSOCs

When entering the Lifeline PSOC (101-103), be sure to enter the out-date. For example, if the in-date is January 14, 2013, then the out-date will be January 14, 2014. Do not enter an out-date for Toll Restriction PSOC (101-106). The activation module will delete the Toll Restriction if an out-date is entered.

G. Toll Restriction

1. Customers meeting the criteria for the Lifeline Plan should be advised they will be placed on Toll Restriction, unless they choose another plan. Use the PSOC 101-106 Toll Restriction No Charge to add this restriction. Do not enter an out-date for Toll Restriction PSOC (101-106). The activation module will delete the Toll Restriction if an out-date is entered.
2. If Toll Restriction is added, you will not do a credit check, and no deposit should be requested.
3. We do not promote toll allowance; however, if the customer insists, they must be able to make toll calls, do not add PSOC 101-106. Instead enter PSOC 101-107 Lifeline Toll Allowed. If they later decide to add Toll Restriction, they will be required to pay the \$15.00 Service Order charge.
4. Customers with Lifeline Toll Allowed may not be disconnected for non-pay if they pay all charges except the toll; however, once they refuse to pay toll charges, you may change them to Toll Restriction. Be sure to note this in remarks indicating it is mandatory Toll Restriction.
5. When a Toll Allowed customer has a nonpay disconnect, we need to change them to Toll Restriction on the reconnect service order. Non-pay customers who have Toll Restriction already, should be required to post a deposit.
6. After each bill cycle, the Billing Department will receive a report of Lifeline customers with Toll Restriction who have been removed from the program, but still have an active connection. They will then prepare a service order removing the Toll Restriction PSOC.

## RATE PLANS

### VI. Lifeline Plan - (Oklahoma), (Cont'd)

#### H. Moves/Disconnects

1. When a Lifeline customer is disconnected, be sure there is a notation in the connection comments so that the bad debt will show they were a Lifeline customer.
2. The reconnect charge of \$35.00 (PSOC 100-101) will apply when reconnecting after a non-pay disconnect.

#### I. Annual Recertification

**The customer will need to fill out a new form and bring documentation to prove their eligibility for the program they checked.**

#### J. Lifeline Customers Subscribing to Other Calling Plans

Lifeline customers may subscribe to other cellular calling packages, other than Basic Lifeline, subject to the appropriate credit check and deposit; and they would be subject to disconnection for non-pay.

Oklahoma Lifeline eligible (Group 1) would apply \$33.95 toward another plan.  
Oklahoma Lifeline eligible (Group 2) would apply \$9.25 toward another plan.  
Kansas Lifeline eligible would apply \$17.02 toward another plan.

Lifeline customers **can have** the following, if subscribing to a package other than Basic Lifeline: Additional Features, BREW, Cell-U-Care, Data or Text Messaging, Mobile to Mobile, Nights & Weekend, and Partners.

### VII. Link Up America - (Oklahoma) - Tribal

#### A. Applicability

1. The Link Up America Service Connection Program is a federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households on tribal lands only.
2. Through the program, the service charge for activation of the Lifeline service, will be discounted \$35.00, one time.

#### B. Eligibility

Upon receipt of the applicant's Oklahoma Tribal Authorization and Certification form, and showing documentation establishing eligibility for the Lifeline Plan, the customer will automatically be provided the activation charge credit.

#### C. Tribal Link-Up Activation Charge

PSOC 101-109 Tribal Link Up Credit (Activation Charge) (1 time) \$35.00.

(N)

(N)

[USAC Home](#) [High Cost Program](#) [Search Tools](#) **Form 481**

---

## CONFIRMATION

---

**Congratulations. Your filing has been successfully certified.**

Filing 1 was successfully certified on Thu 12 Jun 14 02:20:41 PM EDT by nekretchmar@ptci.com .

SAC : 419014

SPIN : 143012168

Carrier Name : CELLULAR NETWORK PARTNERSHIP DBA PIONEER CELLULAR

Program Year : 2015

[Return to 481 Search](#)

---