

Industry Telephone Company

Study Area Code: 442093

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in Industry Telephone Company's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates:⁽¹⁾⁽²⁾

| Exchange Name | R-1 Rate |
|----------------------|-----------------|
| Carmin | \$ 14.50 |
| Industry | \$ 14.50 |
| New Ulm | \$ 14.50 |

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
5th Revised Page 13
Replacing 4th Revised Page 13

LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM

A. General

1. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers.

2. Consumers qualifying for Lifeline Service are offered the voice telephony services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas.

3. The Company shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service.

4. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.

5. Lifeline Service rate reductions only apply to basic network service and do not apply to long distance service, 976 and other non-basic services either regulated or non-regulated. Customers may subscribe to such services including bundled services, where available, at their discretion, however the discount will only apply to the basic service charge included in the bundled rate.

6. The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for the Tribal Link Up program will receive a reduction in applicable service connection charges, as set forth in Section 2, Subsection II. of this tariff.

7. The Company will waive number portability charges, subject to the tariff, for the Lifeline customer.

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By: Mary Ackley
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
APR 2 '12 CONTROL# TC. NO. 40225
TARIFF CLERK

INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
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Replacing

LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM (Continued)

A. General (Continued)

8. A consumer eligible for Lifeline Service may be eligible for Tribal Link Up Service.

B. Eligibility Requirement

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.

2. To determine eligibility, the applicant must certify that their annual household income is at or below 150% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline.

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By: Mary Ackley
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
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TARIFF CLERK

INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
7th Revised Page 14A
Replacing 6th Revised Page 14A

LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM (Continued)

B. Eligibility Requirement (Continued)

3. Procedures for Establishing Lifeline Discounts

(a) Consumers within the Company's service area identified as eligible for Lifeline Service by Texas Low-Income Discount Administrator (LIDA) through the automatic enrollment process under Commission Substantive Rule 26.412, shall be provided Lifeline Service discounts, unless the Company receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list to the Company are responsible for contacting the Company and initiating a request for Link Up Service from the Company.

(b) The LIDA shall provide the Company with a monthly list of consumers eligible for Lifeline Service and shall provide an updated list to the Company on a periodic basis.

(c) Consumers, or households with a person or child, who do not participate in one of the designated programs but who meet annual income qualifications by having an annual household income at or below 150% of the federal poverty guidelines, may establish eligibility for Lifeline Service by contacting the LIDA.

By: Mary Ackley
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PUBLIC UTILITY COMMISSION OF TEXAS
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INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
6th Revised Page 15
Replacing 5th Revised Page 15

LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM (Continued)

B. Eligibility Requirement (Continued)

4. Provision of Service

(a) The Company shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area if the consumer is the customer of the Company. Within 60 days after receipt of the list, the Company shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.

(b) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Company shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.

(c) The Company will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.

(d) The Company has provided a confidentiality agreement to the LIDA and to the Texas Department of Human Services specifying the use of confidential client information is solely for providing Lifeline Service.

C. Deposits

The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Restriction Service.

By: Mary Ackley
Title: President

**PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED**

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TARIFF CLERK

INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
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LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM (Continued)

D. Lifeline Service Discounts

Eligible consumers who subscribe to Lifeline Service will receive the following discounts:

1. Federal Lifeline support amount. The Company shall grant qualifying low-income consumers support of up to \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline support.

2. State reduction. The Company shall grant a state reduction of up to \$3.50 in the monthly amount of intrastate charges due.

By: Mary Ackley
Title: President

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INDUSTRY TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
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Replacing 1st Revised Page 16A

LOCAL EXCHANGE SERVICE

V. LIFELINE PROGRAM (Continued)

E. Service Charges

1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

2. Service charges apply when:

(a) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.

(b) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.

(c) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges, except those new customers who qualify for the Tribal Link Up program as specified in Section 2 of this tariff. T

3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges, except for cases where the charges would be reduced under the provisions of Tribal Link Up.

F. Payments and Disconnection of Service

1. The Company may not disconnect Lifeline Service for nonpayment of toll charges.

2. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Company's customers.

By: Mary Ackley
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS
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APR 2 '12 CONTROL* TC. NO. 40225

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INDUSTRY TELEPHONE COMPANY (SAC 442093)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY