



Universal Service Administrative Company
Schools & Libraries Division

Date: June 9, 2011

Allen P. Angell
Haiku Learning Systems
P.O. Box 240
Goshen, IN 46527-0240

Response Due Date: June 24, 2011

Dear Mr. Angell

We are in the process of evaluating the eligibility of the request for web hosting services for Riverside Unified School District.

A **web hosting** service that provides a means for a school or library to display content on the Internet is eligible. The following web hosting functions are eligible:

- 1) Provision of web site traffic (bandwidth);
- 2) Provision of disk space for storing applicant provided content;
- 3) Provision of File Transfer Protocol (FTP) transfer or a Web interface to upload files.

In addition, web hosting may include password-protected pages, interactive communication features such as blogging and webmail, and other features that facilitate real-time interactive communication such as instant messaging and chat. Web hosting does NOT include content created by third-party vendor and any features involving data input or retrieval – including searching of databases for grades, student attendance files, or other reports – and will not include support for the applications necessary to run online classes or collaborative meetings.

Additional http://www.usac.org/res/documents/sl/pdf/ESL_archive/EligibleServicesList_110910.pdf .

Remember that cost allocations must be based on tangible criteria that reaches realistic results. In order to accept revised cost allocations, please be sure to include the rationale as to how you arrived at your proposed cost allocation. USAC will be unable to accept cost allocations that do not meet the standard of being based on tangible criteria that reaches realistic results.

If any of the ineligible features are included in your web hosting solution, you submit a cost allocation to us at services@sl.universalservice.org. Please refer to the attached template which may be used to aid the cost allocation of your web hosting solution. If your company offers multiple web hosting solutions, which often will require different cost allocations, please provide this information as well and if using the Excel spreadsheet, a separate tab per service is helpful.

Please visit <http://www.usac.org/sl/applicants/step06/cost-allocation-guidelines-products-services.aspx> for cost allocation guidelines. We also recommend that you visit <http://www.usac.org/sl/applicants/step06/free-services-advisory.aspx> for an understanding of products and services offered to customers at no cost (free).

Thank you for your cooperation and I look forward to hearing from you.

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