

<010> Study Area Code	623021
<015> Study Area Name	SANDWICH ISLES COMM.
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Broamne Hoq
<035> Contact Telephone Number: Number of the person identified in data line <030>	8085405750 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	likohewalmana.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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<i>(check box when complete)</i>		
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <- check box if no outages to report		<input checked="" type="checkbox"/> <input type="checkbox"/>
<300> Unfulfilled Service Requests (voice) <input type="text" value="0"/>		<input checked="" type="checkbox"/> <input type="checkbox"/>
<310> Detail on Attempts (voice)	<input type="text" value=""/> <i>(attach descriptive document)</i>	<input type="checkbox"/> <input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) <input type="text" value="0"/>		<input checked="" type="checkbox"/> <input type="checkbox"/>
<330> Detail on Attempts (broadband)	<input type="text" value=""/> <i>(attach descriptive document)</i>	<input type="checkbox"/> <input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		
<410> Fixed <input type="text" value="0.0"/>		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<420> Mobile <input type="text" value="0.0"/>		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		
<440> Fixed <input type="text" value="0.0"/>		<input checked="" type="checkbox"/> <input type="checkbox"/>
<450> Mobile <input type="text" value="0.0"/>		<input checked="" type="checkbox"/> <input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<510> <input type="text" value="623021S1C510.pdf"/> <i>(attached descriptive document)</i>		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<610> <input type="text" value="623021S1C610.pdf"/> <i>(attached descriptive document)</i>		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<1010> <input type="text" value="623021S1C1010.pdf"/> <i>(attach descriptive document)</i>		<input checked="" type="checkbox"/> <input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/> <input type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/> <input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/> <input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	423022
<015>	Study Area Name	SAMOAN ISLES COMM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035>	Contact Telephone Number - Number of person identified in data line <030>	8085405750 OKL.
<039>	Contact Email Address - Email Address of person identified in data line <030>	11koheva@mana.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

623021STC112.xlsx, 623021STC112Mapa.pdf

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	✓
<114> Report how much universal service (USF) support was received	✓
<115> How (USF) was used to improve service quality	✓
<116> How (USF) was used to improve service coverage	✓
<117> How (USF) was used to improve service capacity	✓
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	623021
<015> Study Area Name	SANDWICH ISLES COMM.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035> Contact Telephone Number - Number of person identified in data line <030>	8085405750 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	likoh@waimana.com

<910> Tribal Land(s) on which ETC Serves

The Department of Hawaiian Homelands (DHHL) is the State of Hawaii's agency responsible for the management of Hawaii's tribal lands, Hawaiian Homelands (HHL), as created by the Hawaiian Homes Commission Act, 1921 USC 42-108. DHHL granted Waimana Enterprises, Inc., an exclusive license for all communications rights-of-way(s). Waimana provides communications services through its affiliate companies Sandwich Isles Communications, Inc. (SIC) (voice), ClearCom Inc. (broadband), and Po Ma'ani LLC (wireless). HHL consists of non-contiguous parcels on six Hawaiian Islands totaling over 200,000 acres. SIC's study area is defined as all HHL without facilities or services as of 1997. SIC consults with DHHL to keep it apprised of SIC's progress in connection with HHL development. SIC also consults with the Office of Hawaiian Affairs (OHA) the State of Hawaii's agency designated in Hawaii's Constitution with the broad mandate of providing for a better life and future for all Hawaiians.

623021SIC920.pdf

<920> Tribal Government Engagement Obligation

<921>

Select (Yes, No, NA)
Yes

- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	623021
<015>	Study Area Name	SANDWICH ISLES COMM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035>	Contact Telephone Number - Number of person identified in data line <030>	8085405750 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jhh@hawaiiiana.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	623021
<015>	Study Area Name	SANDWICH ISLES COMM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035>	Contact Telephone Number - Number of person identified in data line <030>	8085405750 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jikeh@vaimana.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

623021SIC1210.pdf

<1220> Link to Public Website

HTTP

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

[2000] Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 451 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	621C21
<015>	Study Area Name	SANDWICH ISLES COMM.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Broanthe Hoo
<035>	Contact Telephone Number - Number of person identified in data line <030>	8065405750 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	11knbaw@islands.com

CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>		<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	<input type="checkbox"/>

Name of Attached Document Listing Required Information

(3000) Rate of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0596/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	623021
<015> Study Area Name	BANTWICH TELECOM.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	BRADNOR HOE
<035> Contact Telephone Number - Number of person identified in data line <030>	866465760 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	bhoey@bntw.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(7). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011)

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iv))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
 (3014) If yes, does your company file the RUS annual report

(Yes/No) Yes No
 (Yes/No) Yes No

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016)

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?
 If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(7), contains:

(Yes/No) Yes No

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020)

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.
 (3025)

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	623021
<015> Study Area Name	SANDWICH ISLES COMM.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035> Contact Telephone Number - Number of person identified in data line <030>	8085405750 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	11kohewainana.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SANDWICH ISLES COMM.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/18/2014
Printed name of Authorized Officer: Breanne Hee	
Title or position of Authorized Officer: Director, Corporate Services	
Telephone number of Authorized Officer: 8085405750 ext.	
Study Area Code of Reporting Carrier: 623021	Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	623021
<015> Study Area Name	SANDWICH ISLES COMM.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Breanne Hee
<035> Contact Telephone Number - Number of person identified in data line <030>	8085405750 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	likohewaimana.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

623021SIC510.pdf

SANDWICH ISLES COMMUNICATIONS, INC.

QUESTION #500-510

SERVICE QUALITY STANDARDS & CONSUMER
PROTECTION RULES COMPLIANCE

(1 page)

623021SIC510

Sandwich Isles Communications, Inc.

Question #500-510

Service Quality Standards & Consumer Protection Rules Compliance

Consumer Protection

Sandwich Isles Communications, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Sandwich Isles Communications, Inc. complies with the service standards of the State of Hawaii as promulgated in part VII of the Hawaii Public Utilities Commission General Order No. 8, entitled "Standards for Telephone Service in Hawaii" and subchapter 8 of the Hawaii Administrative Rules, Chapter 6-80, entitled "Competition in Telecommunications Services."

623021SIC610.pdf

SANDWICH ISLES COMMUNICATIONS, INC.

QUESTION #600-610

FUNCTIONALITY IN EMERGENCY SITUATIONS

(3 pages)

623021SIC610

Sandwich Isles Communications, Inc.

Question #600-610

Functionality in Emergency Situations

Back-up Power

Sandwich Isles Communications, Inc. has the following back-up power capabilities:

LOCATION	KW	FUEL TYPE	FUEL CAPACITY	RUN TIME	BATTERY STRINGS	RUN TIME



Network Interface Devices (NIDs)



Ability to reroute traffic around damaged facilities:



Capability to manage traffic spikes resulting from emergency situations



623021SIC1010.pdf

SANDWICH ISLES COMMUNICATIONS, INC.

VOICE SERVICES RATE COMPARABILITY

(1 page)

623021SIC1010

Residential Services			
Basic Phone Service (no features)	Monthly Recurring Charges*		
		Haw Tel	SIC
	Oahu	\$ 14.40	\$ 12.50
	Hawaii	\$ 14.40	\$ 12.50
	Maui	\$ 14.40	\$ 12.50
	Kauai	\$ 14.40	\$ 12.50
	Molokai	\$ 10.85	\$ 10.85
	Lanai	\$ 9.90	\$ 9.90
Residential Packages			
Calling Feature Package (3 features)		\$ 3.25	\$ 3.00
Calling Feature Package (4 features)		\$ 3.75	\$ 3.75
Phone and 13 Calling features Bundle (no voicemail)		\$22.95**	n/a
Phone and 13 Calling features Bundle WITH VOICEMAIL		\$ 27.95	\$ 17.95
Phone, 13 Calling features and Unlimited Nationwide Long Distance Bundle		\$29.95***	\$ 39.95
*Monthly Recurring Charges do not include other monthly fees and taxes.			
**\$22.95 Phone and 13 Calling Features Bundle is price for the first 24 months; adjusts to \$28.95 in 25th month.			
***\$29.95 HT Phone, Calling Features and Unlimited Nationwide Long Distance Bundle is a 3-year term.			
Prices and promotions are subject to change.			
Business Services			
Basic Phone Service (no features)	Monthly Recurring Charges*		
		Haw Tel	SIC
	Oahu	\$ 35.60	\$ 24.30
	Hawaii	\$ 26.40	\$ 24.30
	Maui	\$ 24.30	\$ 24.30
	Kauai	\$ 24.30	\$ 24.30
	Molokai	\$ 19.70	\$ 19.70
	Lanai	\$ 17.35	\$ 17.35
Rotary line	Oahu	\$ 44.30	\$ 35.50
	Hawaii	\$ 32.40	\$ 27.00
	Maui	\$ 30.00	\$ 27.00
	Kauai	\$ 30.00	\$ 27.00
	Molokai	\$ 24.30	\$ 24.30
	Lanai	\$ 21.25	\$ 21.25
PBX Trunk	Oahu	\$ 56.15	\$ 42.95
	Hawaii	\$ 40.80	\$ 33.75
	Maui	\$ 37.25	\$ 33.75
	Kauai	\$ 37.25	\$ 33.75
	Molokai	\$ 29.90	\$ 29.90
	Lanai	\$ 26.30	\$ 26.30
Business Packages			
		1-year term	1-year term
Calling Feature Package (3 features)		\$ 5.00	\$ 5.00
Calling Feature Package (4 features)		\$ 6.10	\$ 6.10
Centrex (phone and calling features)		\$ 47.50	\$17.95-\$25.95**
Phone, 13 Calling features and Unlimited Nationwide Long Distance Bundle		not available	\$ 69.95
*Monthly Recurring Charges do not include other monthly fees and taxes.			
**Centrex rates vary based on number of lines			
Prices and promotions are subject to change.			

623021SIC112.xlsx
623021SIC112MAPS.pdf

SANDWICH ISLES COMMUNICATIONS, INC.

NETWORK IMPROVEMENT PROJECTS

(10 pages)

NETWORK IMPROVEMENT PROJECTS
5-year plan 2015-2019 due July 1, 2024
2015

WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USE SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	Notes
A	B	C	D	E=LD	***	***	***	***	***	***	
[REDACTED CONTENT]											

NOTES

NETWORK IMPROVEMENT PROJECTS
AS OF 2013 ANNUAL REPORT SUBMISSION - JULY 1, 2013

2016											
WIRE CENTER NAME & CLLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USE SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	Notes
A	B	C	D	E-C/D	***	***	***	***	***	***	
[Redacted Content]											

NOTES

NETWORK IMPROVEMENT PROJECTS
AS OF 2013 ANNUAL REPORT SUBMISSION - JULY 1, 2013

2017											
WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	Notes
A	B	C	D	E=CxD	***	***	***	***	***	***	
[Redacted Content]											

NOTES

NETWORK IMPROVEMENT PROJECTS
AS OF 2013 ANNUAL REPORT SUBMISSION - JULY 1, 2013

2018											
WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USEF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	Notes
A	B	C	D	E=CxD	***	***	***	***	***	***	***
[REDACTED]											

NOTES

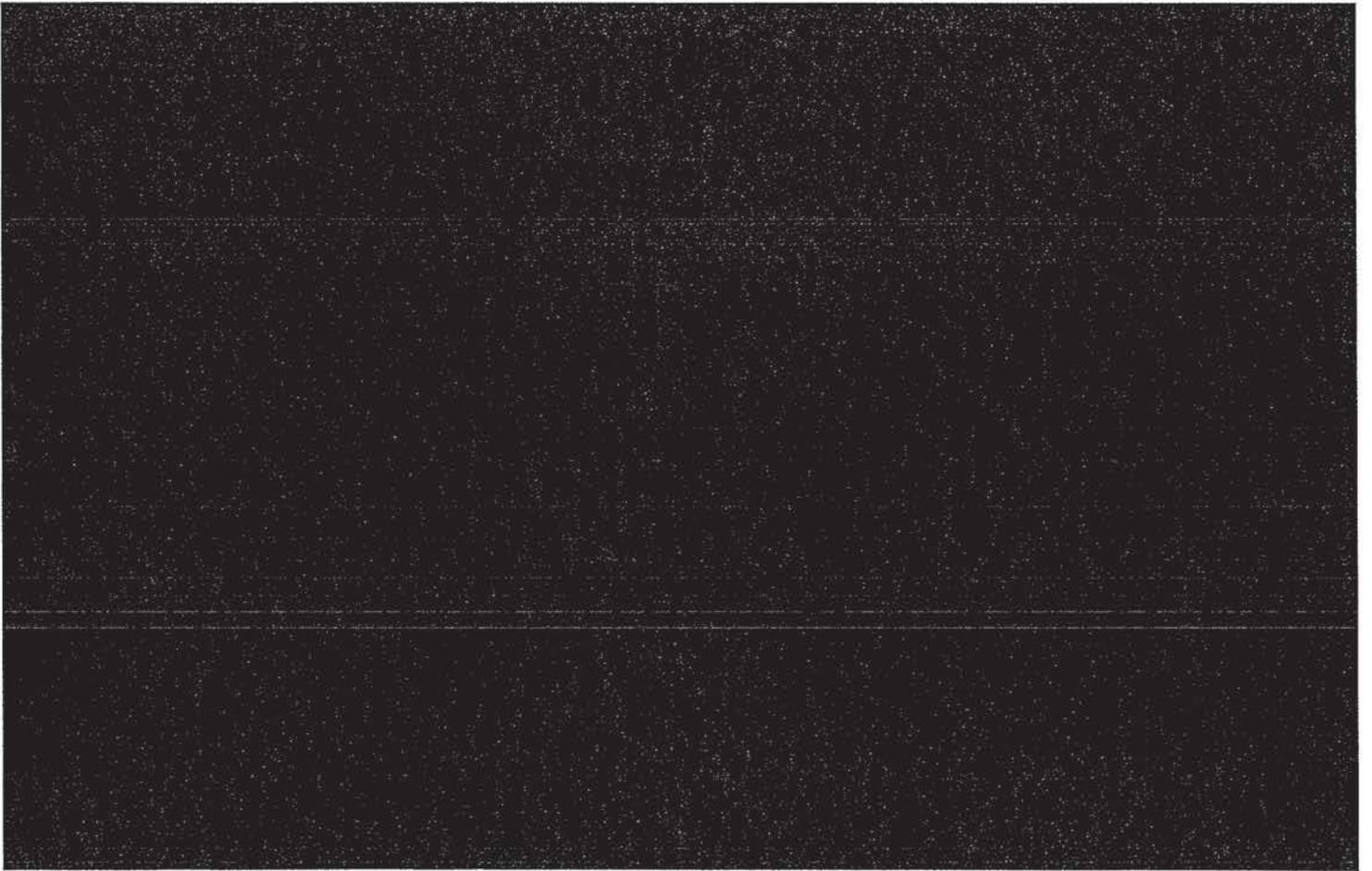
NETWORK IMPROVEMENT PROJECTS
AS OF 2013 ANNUAL REPORT SUBMISSION - JULY 1, 2013

2013											
WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	Notes
A	B	C	D	E=CxD	***	***	***	***	***	***	
[REDACTED DATA]											

NOTES











623021SIC920.pdf

SANDWICH ISLES COMMUNICATIONS, INC.

QUESTION #920-929

TRIBAL LAND OFFERING

(6 pages)

623021SIC920

Sandwich Isles Communications, Inc.

Question #920-929

Tribal Land Offering

920: Tribal Engagement Document

921: Needs Assessment and Deployment Planning with Focus on Anchor Institutions

100% of SIC's telecommunication services are located exclusively on Hawaiian Homelands (HHL). Since its inception in 1997, both SIC management and the DHHL administration have worked in partnership formulating needs assessments and deployment planning for all developing communities on HHL parcels, including all anchor institutions that benefit the native residents of these communities.

As a result of 17 years of cooperation and coordination of infrastructure placement, SIC now proudly provides telecommunication services to all anchor institutions in the SIC Study Area on DHHL tribal lands. **ISLAND OF KAUAI:** Kanuikapono Public Charter School, Anahola Hawaiian Homes Association, Kuma and Teen Academy; **ISLAND OF OAHU:** Department of Hawaiian Home Lands Headquarters, Hawaii Maoli, Ulu Ke Kukui Transitional Housing, Boys & Girls Club Hawaii-NFL YET Center, Sovereign Council of the Hawaiian Homelands Assembly, Ke Ola Mamo, Waimanalo Hawaiian Homelands Association, Kulanakauhale Maluhia O Na Kupuna-Elderly Housing, Papakolea Community Development Corporation, Partners in Development Foundation, Hawaiian Community Assets, Samuel O Kamakau Public Charter School, American Renaissance Academy, Kamehameha Schools Waimanalo, Punana Leo O Waianae, Parent Child Development Center, Kamehameha Schools Waianae, Ka Waihona O Ka Na'auao Public Charter School, Honolulu Community Action Program Head Start-Waianae, Parents and Children Together, Honolulu Community Action Program Head Start, Family Programs Hawaii, Waianae Coast Comprehensive Health Center; **ISLAND OF**

MOLOKAI: University of Hawaii College of Tropical Agriculture and Human Resources, Department of Hawaiian Homelands Homestead Services Division, Office of Hawaiian Affairs, Alu Like Inc. (Native Hawaiian Library), Ola Molokai, Sustainable Molokai, Molokai Community Service, Molokai Habitat for Humanity, Ahapua'a O Molokai, Alu Like Inc. Kaunakakai, Association of Owners of Kulana'oiwi, Molokai Regional Resource Center, Ke , Aupuni Lokahi, Inc., Molokai Humane Society, Punana Leo O Molokai, Tutu and Me Traveling Pre-School, Kamehameha Schools Bishop Estate Accounts Payable (KS Preschool), Na Kamalii Hoaloha School, Ka Honua Momona, Na Pu'uwai, Diagnostic Lab Services; **ISLAND OF MAUI:** Department of Hawaiian Home Lands Paukukalo District, Kamehameha Schools Paukukalo, Boys & Girls Club of Maui, Hawaiian Community Assets, The Salvation Army, Waiohuli Homestead Association; **BIG ISLAND OF HAWAII:** Kamehameha Schools Waimea, Kanu O Ka Aina Learning Ohana, Kamehameha Schools Keaukaha, Ke Ana La'ahana Public Charter School, Kamehameha Preschool-Laiopua, Punana Leo-Waimea, Kaniohale at the Village of Laiopua, Hawaiian Community Assets-Hilo, Office of Hawaiian Affairs-Keaukaha, Department of Hawaiian Homelands-Keaukaha and Waimea; **ISLAND OF LANAI:** [small residential area with no anchor institutions at this time.]

The CEO of SIC met with the DHHL Deputy Director on April 30th and had a conference call with him on May 31st. Consulting in accordance with regulatory requirements SIC provided a general update and discussed expected future deployment.

922: Feasibility and Sustainability Planning Tribal Land Network

Since its inception, SIC, its lender, the USDA Rural Utilities Service (RUS), and the DHHL administration have worked jointly in determining the feasibility and appropriate engineering design to deploy infrastructure (voice and broadband) necessary to fulfill both the immediate and long-term service requirements of Native Hawaiians expected to locate within the 70

noncontiguous HHL parcels scattered across the 6 major islands of Hawaii. For the communities established to date, DHHL has granted easements to SIC allowing access to easily maintain, sustain and grow service at reasonable cost levels. From the very beginning during these joint periodic planning sessions, the DHHL administration has informed SIC of all new developments in the planning stage, their specific community layout, anticipated household counts and anchor institutions so that the engineering of each new community includes appropriate SIC telecommunication underground infrastructure.

SIC met with administrative and community leaders of DHHL and OHA for the purpose of feasibility and sustainability planning for new services in developing tribal land in 2013 specifically: Feb 25 discussed service needs with association board members in Laiopua; Mar 27, July 31, August 28 and November 25 discussed requirements to serve DHHL & OHA offices located on Molokai; May 8 discussed upcoming projects and service needs in Hilo on Hawaii island; May 14 discussed upcoming and existing projects in Kapolei on Oahu with DHHL Land Development Department; June 20 discussed upcoming and existing projects in Kapolei on Oahu with DHHL Land Management Department.

923: Marketing Services in a Culturally Sensitive Manner

Since its inception, SIC staff and the DHHL administration have worked together in devising marketing strategies that are culturally sensitive. Given that all of SIC's current customers do and potential new customers shall reside on tribal lands, the sole intent of its marketing strategy is to appeal to, and be appropriate for, Native Hawaiians. SIC management and staff have

instituted a corporate practice of attending DHHL regularly scheduled monthly community events and meetings. In addition, SIC staff work directly with local Native Hawaiian leaders and residents in the HHL communities, which keeps SIC's marketing message continually fresh, relevant, and sensitive to the culture of those currently served and to be served in the future.

To ensure that the marketing in the various communities is handled in a culturally sensitive manner, SIC management met with DHHL community association leaders and agreed on the products and marketing strategy for the following areas: March 17 Waimanalo Community on Oahu; June 17 Papakolea Community on Oahu; July 22 Kapa'a community on Kauai; August 19 Paukukalo community on Maui; September 23 Laiopua community on Oahu and October 28 Kula community on Maui.

924: Rights-of-Way Processes

DHHL granted an exclusive license for all communications rights-of-way(s) to Waimana Enterprises, Inc. SIC uses that license and if necessary obtains other Right of Way permits from the state and county, in addition to the DHHL administration, before it can begin constructing any telecommunications infrastructure. SIC engineers design plans in conjunction with their consulting engineer, Mid-State Consultants, and DHHL engineers to ensure total compliance with all Right of Way permitting requirements.

925: Compliance with Land Use Permitting Requirements

DHHL administered tribal lands are specifically set aside for the use of native Hawaiians. SIC staff and the DHHL administration continue joint efforts to complete infrastructure deployment

planning for all developing communities on HHL parcels. As an integral component of its planning process, SIC obtains easements for telecommunication infrastructure essential in placing network facilities to allow for the services required by each community. Applications are submitted to, and easements are received from, DHHL prior to any construction. Beginning Oct 26 with subsequent meetings, top SIC management met with the DHHL Land Development office to update all easements and amendments to license for recording with State of Hawaii.

926: Compliance with Facility Siting Rules

DHHL administered tribal lands are specifically set aside for the use of native Hawaiians. Since its inception, SIC and the DHHL administration have worked together very closely to complete infrastructure deployment planning for all developing communities on HHL parcels. To obtain permission for the use of HHL lands for its telecommunications facilities, SIC works in partnership with the DHHL administration to assure compliance with all DHHL facility siting rules. SIC and DHHL have updated the original license granting authority to serve the HHL for each facility site and recorded these easements updating the State land records.

927: Compliance with Environmental Review Processes

DHHL administered tribal lands are located on parcels considered to be both culturally sensitive and, having been lightly or non-developed to this point, environmentally protected. SIC works closely with the DHHL administration to ensure that all required environmental assessments, federal, state, and other, are completed to the satisfaction of these governmental authorities and consistent with the needs of the Native Hawaiian community.

928: Compliance with Cultural Preservation Review Process

As a Hawaiian-owned company, SIC has the highest sensitivity regarding preserving the cultural integrity of the land. Understanding that DHHL tribal lands are rich with Hawaiian artifacts and ancient burials, SIC ensures that tribal cultural preservation requirements are always followed. A Memorandum of Agreement (MOA) specifying the protocols for identifying and handling cultural artifacts and burials was created for each of the Hawaiian Islands. The parties to this MOA are the U.S. Department of Agriculture, Rural Utilities Service; the Hawaii State Historic Preservation Officer (SHPO); and SIC. The MOA specifically incorporates the impacted tribal entities with the following language: “Whereas, RUS, through SIC, has and will continue to consult with the SHPO and native Hawaiian organizations, including...Office of Hawaiian Affairs, and...DHHL...” SIC has faithfully adhered to the MOA agreed upon protocols as part of its corporate procedures.

929: Compliance with Tribal Business and Licensing Requirements

Since its inception, SIC staff and the DHHL administration have worked together to complete infrastructure deployment planning for all developing communities on HHL parcels. These planning efforts include SIC working in concert with the DHHL administration to ensure compliance with all business and licensing requirements.

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SANDWICH ISLES COMMUNICATIONS, INC.

TERMS AND CONDITIONS FOR LIFELINE CUSTOMERS

(5pages)

Date Filed: June 1, 2012

SECTION 3 LOCAL EXCHANGE SERVICE

3.4 Telephone Assistance Programs

3.4.1 Regulation and Application

- A. The Telephone Assistance Program establishes regulations for providing financial assistance in the form of installation and monthly bill discounts to residential customers eligible for certain federal and state government low-income programs.
- B. The purpose of the financial assistance is to support the federal Universal Service policy of ensuring that every household in the United States has access to affordable telephone service.
- C. The following two (2) assistance programs are offered under this tariff:
 1. The "Link Up Program" offers a one-time discount for the initial residential access line installation. (C)
 2. "Lifeline Services" provides a recurring monthly discount for residential telephone line service.

3.4.2 Customer Eligibility

A. Eligibility

Low income customers meeting either of the following federal government guidelines for classification as "Low Income" are eligible for both the Link-Up and Lifeline Service discounts:

1. Household income is at or below 135% of the federal government's annual published guidelines. The poverty definition threshold will change annually.
2. Participate in any of the following Government Aid programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Public Housing Assistance (Section 8) (T)
 - e. Low Income Home Energy Assistance (LIHEAP)
 - f. Temporary Assistance for Needy Families (TANF)
 - g. National School Lunch's – free lunch programs (NSL)

(D)

(C) added "one-time" to Link Up Program discount

(T) changed "Federal" to "Public" Housing Assistance (Section 8)

(D) deleted "Exhibit 1" from footer

Date Filed: June 1, 2012

SECTION 3 LOCAL EXCHANGE SERVICE

3.4.2 Customer Eligibility (Continued):

B. Income Information – required only if non-participant in Government Aid Programs as described in Section 3.4.2.A.2 (N)

1. Customer must report their annual Household income (i.e. the total combined income earned each year by all members of their Household)
2. Customer must report number of people residing in Household
3. Customer is required to show that Household's income is at or below 135% of the Federal Poverty guidelines for a household of its size. Customer must also provide documentation for each Household member who may have received such documentation or to whom such documentation may apply. The following is approved documentation:
 - a. Prior year's state or federal tax return
 - b. Current income statement from an employer or paycheck stub*
 - c. Social Security statement of benefits*
 - d. Veterans Administration statement of benefits*
 - e. Retirement/pension statement of benefits*
 - f. Unemployment/workmen's compensation statement of benefits*
 - g. Federal notice letter of participation in General Assistance
 - h. Divorce decree, child support, or other official document containing current income information

*If document doesn't cover a full year, Customer must present the same type of documentation covering three consecutive months with the previous twelve months.

C. Customer Proof of Eligibility

Applicants must provide proof of income eligibility by submission of a signed Lifeline Support Application available from the Telephone Company and at least one of the required documents:

1. Current or prior year's statement of benefits from the qualifying state or federal program (N)
2. Notice of letter of participation in the qualifying state or federal program
3. Program participation document
4. Other official document evidencing Customer's participation in the qualifying state or federal program

(D)

(N) added Income Information to Customer Eligibility
(C) added documents to Customer Proof of Eligibility
(D) deleted "Exhibit 1" from footer

Date Filed: June 1, 2012

SECTION 3 LOCAL EXCHANGE SERVICE

3.4.3 Link-Up Program

A. Allowances and Regulations

1. Customers qualifying for Link-Up Service in a SIC serving area will receive a one-time initial service connection discount for a single landline up to the actual cost, not to exceed \$100.00.
2. The Link-Up program shall be limited to one access line per qualifying household.

(M)

(C)

(D)

3.4.4 Lifeline Program

A. Allowances Under Federal Guidelines

The Lifeline Program is a federally mandated program that helps reduce the cost of phone service to lower-income subscribers. Lifeline support helps qualified subscribers by providing discounted rates on residential service plans that provide voice telephony service including bundled service packages combining voice, broadband, and/or calling features. You are eligible for these discounts if you participate in or receive benefits from certain Government Aid Programs or if the household income meets certain requirements. Eligible subscribers will receive the following discounts:

(T)

1. A monthly reduction of up to \$34.25 per month is applied to:
 - the local individual line residential rate; or
 - residential service plan that includes optional calling features; or
 - bundled packages that include telephony service as part of the bundle(See Section 5 – Rates and Charges)

(C)

(D)

B. Other Lifeline Service Regulations

1. Lifeline Telephone Service is provided only to the customer's primary residence in a SIC serving area. Under no circumstances may a single consumer receive more than one Lifeline-supported service. Subscribers must choose to apply Lifeline discount to either one landline or one wireless number, and cannot have the discount on both.
2. Additionally, Lifeline support is limited to a single discount per qualifying household. A "household" is defined as any individual or group of individuals who are living together at the same address as one economic unit. An economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. Lifeline customers must agree to notify SIC within 30 days if they no longer qualify for Lifeline Support.

(C)

(N)

(D)

(M) Moved Link Up Program Allowances and Regulations from page 3-4

(C) Changed service connection charge up to \$100; Changed Lifeline credit up to \$34.25 per month; Revised Lifeline discount to one landline or wireless number

(D) Deleted Link Up option to pay for installation charge in installments over a fourth month period; Discontinued Additional Allowance for Elderly or Handicapped; deleted "Exhibit 1" from footer

(T) Revised description of Lifeline Program Allowances under Federal Guidelines

(N) Added single discount per qualifying household; and notify SIC within 30 days if no longer qualify

Date Filed: June 1, 2012

SECTION 3 LOCAL EXCHANGE SERVICE

3.4.4 Lifeline Program (Continued)

B. Other Lifeline Service Regulations (Continued)

4. Lifeline customers must agree to provide SIC with their new address within 30 days of moving. (N)
5. Lifeline customers must consent to the release of name, telephone number and address to the FCC to ensure the proper administration of the Lifeline program.
6. The Lifeline Service tariff (and Link-Up Program if new service) will only be provided upon receipt of a completed Company provided Lifeline Support Application, including documentation that the customer meets the eligibility requirements of this tariff. (T)
7. Customers receiving the Lifeline Service allowances are required to be re-certified annually as to their eligibility to continue service under this tariff. The Company will mail the appropriate re-certification forms to each Lifeline Service customer. If the completed recertification form is not returned within 60 days from the mailing, the service will be converted to the applicable standard local individual line residential rate shown in Section 5.
8. When a customer no longer qualifies for Lifeline Service allowances, the service will be converted to the applicable local individual line residential rate shown in Section 5.
9. Lifeline Service shall not be disconnected for non-payment of toll charges.
10. Qualifying, low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline Service.
11. Other services will be provided to Lifeline Telephone Service customers at applicable rates and charges.

(D)

(N) added new address must be provided within 30 days of moving; customers consent to release of information.

(T) changed "Company provided application" to "Lifeline Support Application"

(D) deleted "Exhibit 1" from footer

Sandwich Isles Communications, Inc.

Question #1200-1223

Lifeline

Q: 1222 & 1223

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every SIC subscriber, are free to choose their own toll usage plans through IXC's that serve SIC's locations

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SANDWICH ISLES COMMUNICATIONS, INC.

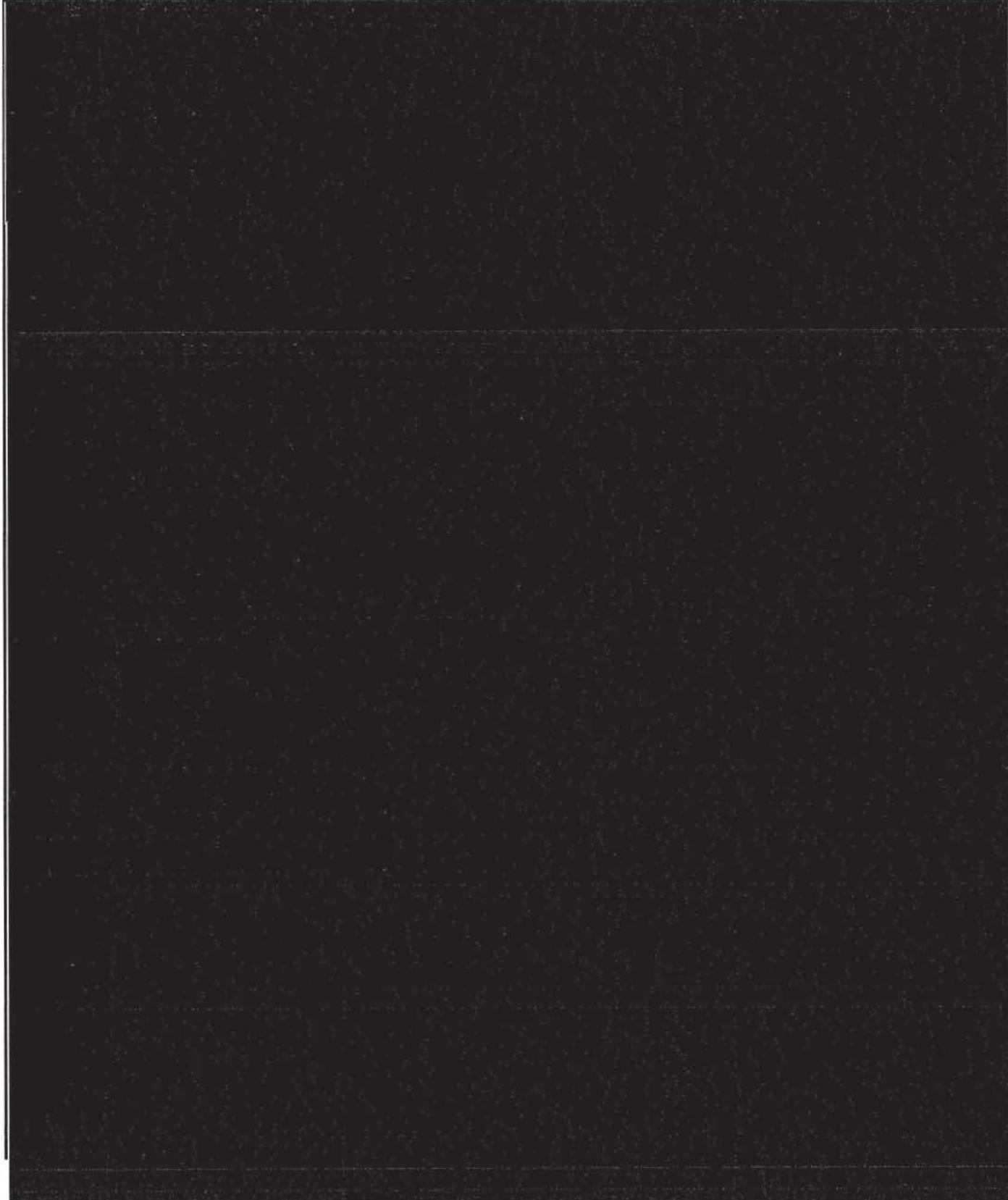
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

(9 pages)

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

<p>USDA-RUS</p> <p>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	<p><i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i></p> <p>BORROWER NAME</p> <p>Sandwich Isles Communications, Inc.</p> <p>(Prepared with Audited Data)</p>
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<p><i>INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.</i></p>	<p>PERIOD ENDING December, 2013</p>	<p>BORROWER DESIGNATION HI0501</p>
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USDA-RUS

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

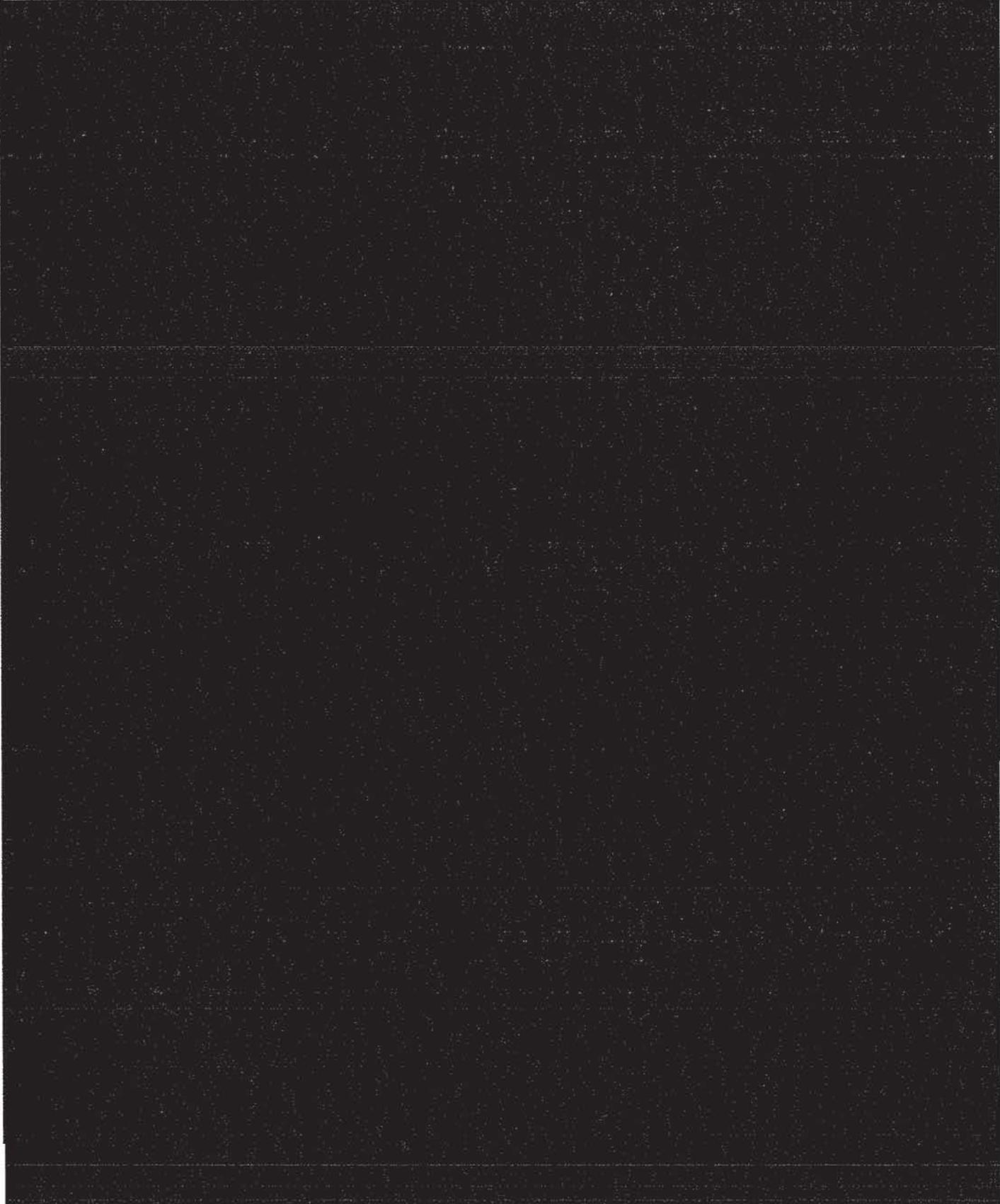
BORROWER DESIGNATION

HI0501

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2



USDA-RUS

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

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PERIOD ENDED

December, 2013



USDA-RUS

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

HI0501

PERIOD ENDED

December, 2013



USDA-RUS

OPERATING REPORT FOR
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BORROWER DESIGNATION

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PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2



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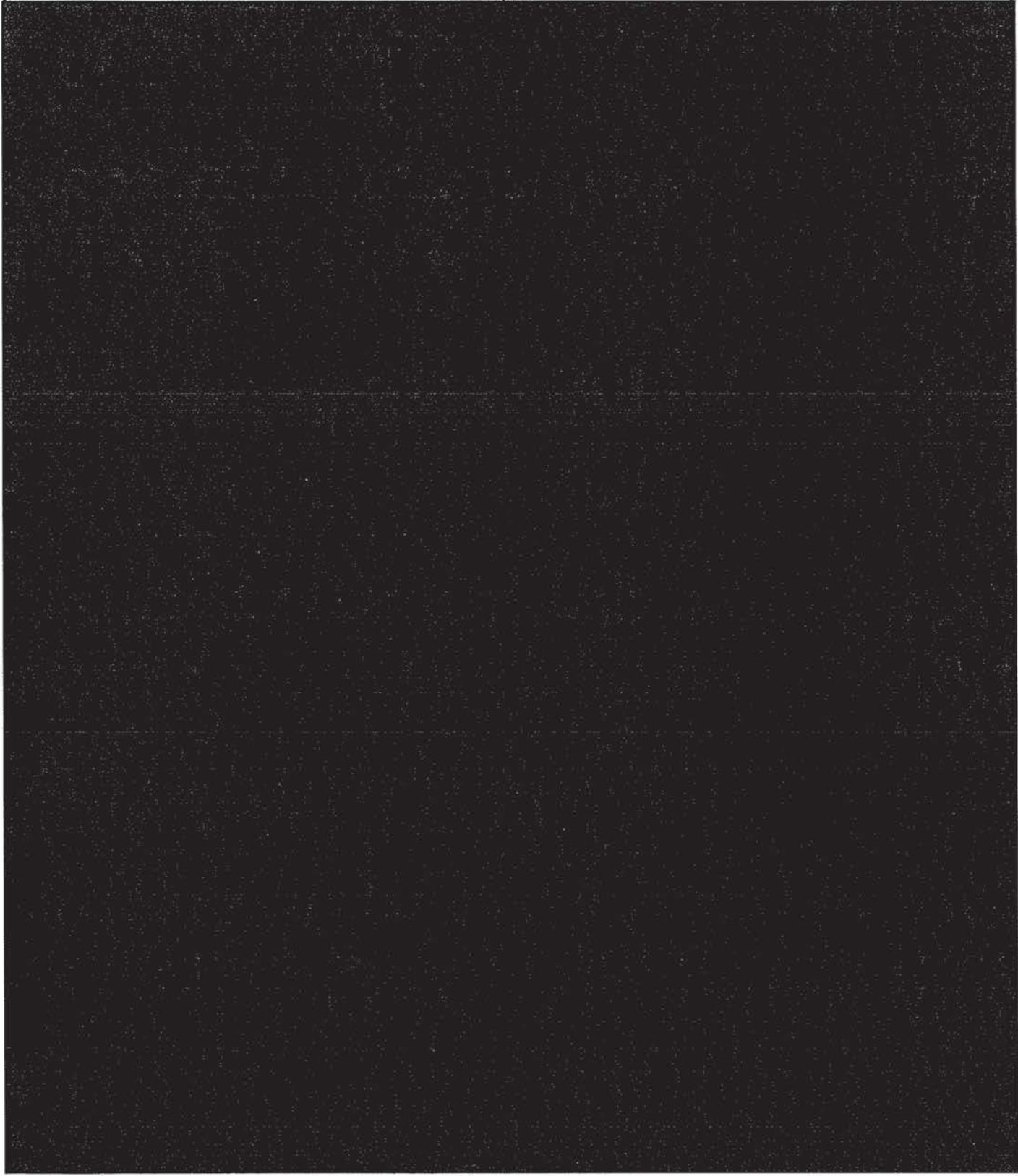
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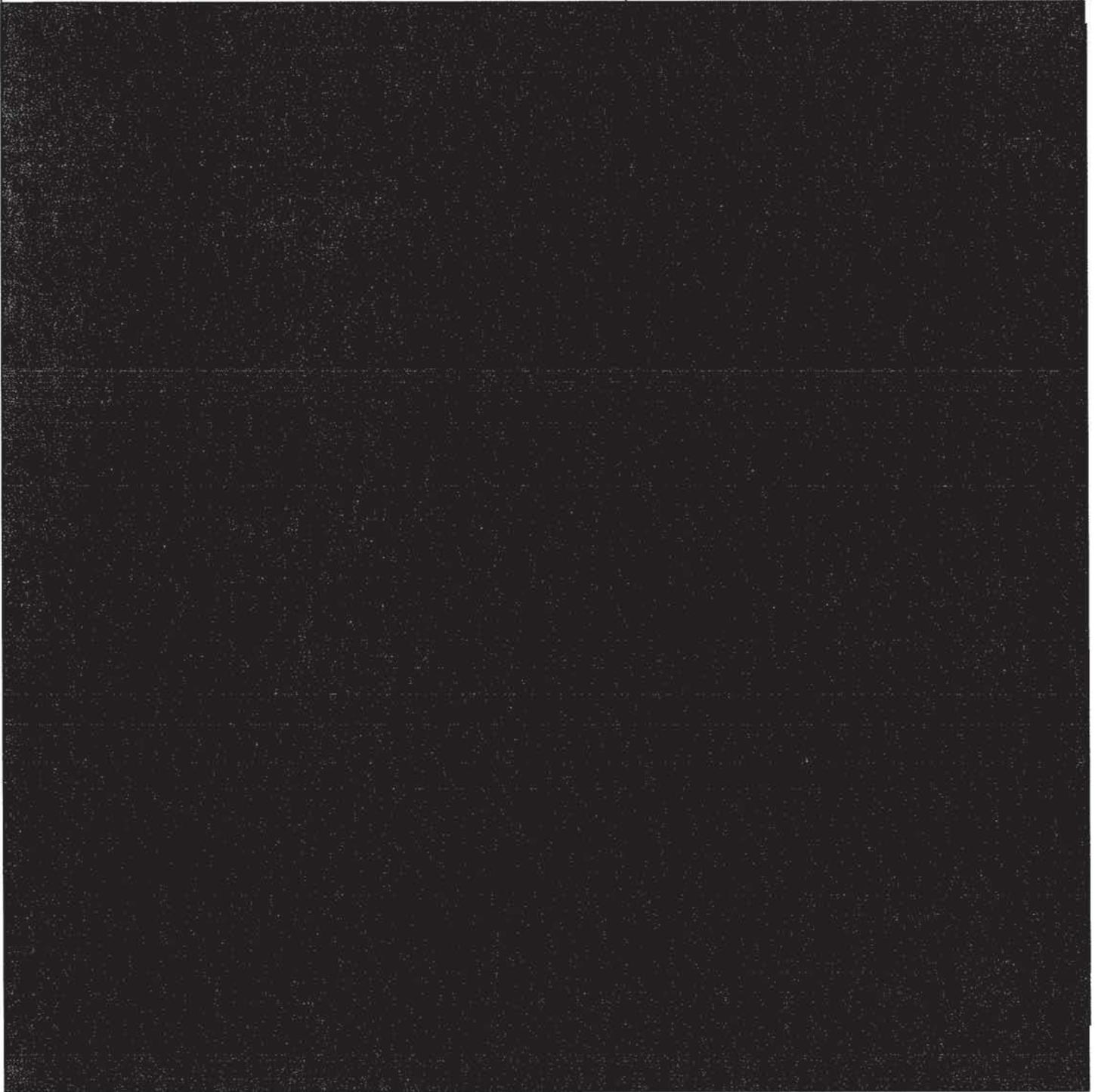
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PERIOD ENDED

December, 2013

INSTRUCTIONS – See help in the online application.



USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION HI0501
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
	

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION HI0501
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013

