

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	542323
<015> Study Area Name	WINTERHAVEN TEL. CO.
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Bruce Schiefelbein
<035> Contact Telephone Number: Number of the person identified in data line <030>	6086645455 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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<i>(check box when complete)</i>		
<100> Service Quality Improvement Reporting <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <i>check box if no outages to report</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice) <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband) <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		
<410> Fixed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110> <i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

<2000> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>		
<2005>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		
<3005>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

- <1010> Study Area Code 542323
- <1015> Study Area Name WINTERHAVEN TEL. CO.
- <1020> Program Year 2013
- <1030> Contact Name - Person USAC should contact regarding this data Bruce Schiefelbein
- <1035> Contact Telephone Number - Number of person identified in data line <1030> 6086645455 ext.
- <1039> Contact Email Address - Email Address of person identified in data line <1030> bruce.schiefelbein@dstelecom.com
- <110> Has your company received its ETC certification from the FCC? (yes / no) (yes) (no)
- If your answer to line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) (yes) (no)
- <111> year plan" filed with the FCC?
- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

542323ca112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 542323
 <015> Study Area Name WINNEBAGO TRIB. CO.
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Bruce Schiefelbein
 <035> Contact Telephone Number - Number of person identified in data line <030> 6086645455 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> bruce.schiefelbein@tdstelecom.com

<910> Tribal Land(s) on which ETC Serves
 Quechan Tribe

<920> Tribal Government Engagement Obligation

542323ca920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning.
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

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<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6096645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHIVEN TST. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiofelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiofelbein@ctdaretel.com.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

542323ca1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERSUNVEN, TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	60866455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b)(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

- Incremental Connect America Phase I reporting
 - <2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
 - <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))
 - Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))
 - <2012> 2013 Frozen Support Certification
 - <2013> 2014 Frozen Support Certification
 - <2014> 2015 Frozen Support Certification
 - <2015> 2016 and future Frozen Support Certification
 - Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))
 - <2016> Certification Support Used to Build Broadband
 - Connect America Phase II Reporting (47 CFR § 54.313(e))
 - <2017> 3rd Year Broadband Service Certification
 - <2018> 5th year Broadband Service Certification
 - <2019> Interim Progress Certification
- Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form

FCC Form 481
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July 2013

<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schlegelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086654535 ,ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce_schl@belnetdatelec.com

CHECK the boxes below to note compliance on the five year service quality plan pursuant to 47 CFR § 54.202(a) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(3014) If yes, does your company file the RUS annual report

(3015) Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(3019) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

(3022) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	542323
<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: WINTERHAVEN TEL. CO.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/05/2014
Printed name of Authorized Officer: Kevin Hess	
Title or position of Authorized Officer: Executive Vice President	
Telephone number of Authorized Officer: 6086644160 ext.	
Study Area Code of Reporting Carrier: 542323	Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	542323
<015> Study Area Name	WINTERHAVEN TEL. CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035> Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Winterhaven Telephone Company, dba TDS Telecom

State: CALIFORNIA

Study Area: 542323

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

As an Incumbent Local Exchange Carrier (ILEC) and Eligible Telecommunications Carrier (ETC), Winterhaven has been providing ubiquitous, high-quality voice telecommunications services in its study area for many years. To accomplish and maintain this service level, Winterhaven has made significant historical investment to deploy, operate, and maintain an integrated, highly-reliable network. In addition to its own capital spending, Winterhaven draws from the federal Universal Service Fund (USF). Universal service support has been (and continues to be) critical in enabling Winterhaven's services in its rural markets to be reasonably comparable in quality and price to services in more urban markets, as Congress mandated in the Telecommunications Act. Winterhaven draws USF support because the cost of providing voice and data services in its rural study area are substantially higher than those in urban areas, and thus all of the costs cannot be recovered solely from Winterhaven's customers while maintaining reasonably comparable prices. Winterhaven has made investments to bring high speed data services to its customers when the level of customer revenues and universal service support has made it financially viable to do so.

For Winterhaven, federal high cost support is used to help offset ongoing network costs, but the monies received cover only a portion of the cost of updating and operating the network. In 2013, Winterhaven received \$399,594 in USF support while incurring [REDACTED] in operating expenses and investing [REDACTED] in new plant. As evidenced by these support and expenditure numbers provided for the current reporting year, the universal service support that Winterhaven receives covers only a fraction of its cost to provide service. Continued receipt of USF support is vital to helping Winterhaven maintain reasonably comparable rates for local exchange service; and to incrementally upgrade its telecommunications facilities and equipment to help meet evolving service requirements and maintain high quality service.

Because USF funding support is modest compared to Winterhaven's ongoing network operating expense, the spending of USF support money is primarily focused on repair, maintenance and incremental upgrades to maintain existing service levels rather than further expansion of broadband services deeper into the network. Given the current level of customer revenues, the level of universal

Winterhaven Telephone Company, dba TDS Telecom

State: CALIFORNIA

Study Area: 542323

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

support, and the technology available today, the additional costs associated with expanding broadband services to unserved portions of the study area, or increasing speeds to already served portions of the study area, far exceed Winterhaven's financial ability to make such investments.

Winterhaven, however, was able to undertake a broadband expansion project due to grant funding made available through the California Advanced Services Fund, a state program to award grants to support deployment of broadband infrastructure projects offering advanced communications services. Through this program, Winterhaven received funding to expand its broadband service offerings to more rural portions of its service area, as shown on the attached map, to which broadband had not been deployed, and which otherwise would be too costly to serve at reasonable prices. In 2014 and 2015, Winterhaven anticipates spending [REDACTED], a combination of 60% state grant funding and 40% Winterhaven's own capital investment, in order to bring broadband to these customers. The project brings broadband service availability to approximately 950 rural premises, including 5 anchor institutions, which otherwise would have remained unserved without this additional grant funding.

The telecommunications industry continues to change rapidly and significantly as a result of the unprecedented pace of technological advances, increasing customer needs and regulatory reforms. The level of uncertainty brought about by these factors make long-range network planning a difficult task. By necessity, significant capital investment in network upgrades is cyclical. Capital expenditures in one year are typically followed by a number of years of maintenance of the network to allow time for recovery and return on the investment before the next upgrade is undertaken.

Rapid and significant changes in technology are expected to continue to occur in the telecommunications industry over the next five years. Winterhaven believes that its existing network architecture will enable it to incorporate many of these technological changes efficiently, but expects that such changes will also shorten product lifecycles and drive an increase in the rate of obsolescence experienced with existing network equipment. However, having the capability to evolve and being able to afford the cost to evolve, are both necessary to support the capital expenditure.

Winterhaven Telephone Company, dba TDS Telecom

State: CALIFORNIA

Study Area: 542323

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

In an attempt to deliver products similar to those available in more urban areas, telecom companies, like Winterhaven, are under growing pressure to provide access to services and applications that are driving enormous growth in customer demand for bandwidth. Absent predictable and sufficient universal service support for broadband services, Winterhaven will be unable to meet this growing demand.

In addition, Winterhaven also faces significant regulatory uncertainty at this time brought about by the FCC Transformation Order. This Order has made it difficult to forecast and develop long-range, detailed network plans. The FCC Transformation Order adopted a number of comprehensive reforms to the universal service and intercarrier compensation mechanisms and established a new broadband-focused support mechanism, the Connect America Fund (CAF). Significant tasks related to the first phase of implementing these reforms are currently underway, including revisions to broadband mapping data, phase-down of intercarrier compensation, and refinement of the regression analysis model for implementing expense caps and determining future support levels. Due to the complexity of the reform changes currently being implemented, but incomplete at the time of this reporting, it remains unclear what level of support the CAF will provide Winterhaven in future years compared to what it currently receives.

Not only are there a number of uncertainties regarding the future level of universal support funding related to the reforms commenced in the FCC Transformation Order, the Order was accompanied by a Further Notice of Proposed Rulemaking seeking comment on a range of additional proposals relevant to rate of return carriers, such as Winterhaven. For example, the FCC is considering (1) represeting the authorized interstate rate-of-return, possibly to a level lower than the current 11.25%; (2) developing a broadband CAF mechanism for rate-of-return carriers; (3) eliminating high cost support in areas where there is an unsubsidized competitor offering service to less than 100% of customers; (4) limiting the recovery of Interstate Common Line Support (ICLS); and (5) lowering originating switched access rates similar to terminating rates. Having these additional unknown impacts on the planning horizon (most, if not all of which could have a negative impact on Winterhaven's level of support) make it impossible to predict to what extent Winterhaven can rely on universal service support at historic levels for continued

Winterhaven Telephone Company, dba TDS Telecom

State: CALIFORNIA

Study Area: 542323

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

aid in supporting its network. Any future rulemaking that results from these proposals could have significant impacts on the future network plans of Winterhaven.

Given all of the uncertainty surrounding the industry, and the need for Winterhaven to allocate scarce resources, invest prudently, and operate efficiently, long range predictive forecasting at any level of granularity is difficult and subject to revision as new information becomes known. Also, the speculative nature of planning in this type of environment hinders Winterhaven's ability to effectively develop long-term network build out plans based on projected future USF support.

The attached schedule summarizes Winterhaven's actual expenses and capital outlay for 2013 and projected expenditures for 2015 – 2019. The projected 5-year period is based upon historical spending data, which, given the many unknown factors, may have limited value in predicting future network needs and may vary widely from actual spending incurred in the forecasted years, and thus should be treated with that in mind.

The content, timing, and specific geographic locations of projects that will be undertaken in the next five years, is unknown at this time. The selection of future projects will be based on the evaluation of many factors, including current consumer demand, limited capital resources and estimated amounts of universal service support. These and other external factors are not within Winterhaven's control and are subject to change. Such changes may affect the assumptions and calculations regarding the optimal improvements to network facilities required to provide high-quality advanced services to Winterhaven's customers.

With full recognition of the difficulty in predicting exact locations, specific projects or levels of expenditures, Winterhaven commits to utilize available universal service support to help maintain and improve network quality, and if feasible, deploy advanced technologies and new services, expand coverage and improve broadband speeds for its customers.

Winterhaven Telephone Company (SAC 542323)

Line 100 - Service Quality Improvement Reporting

Rule 54.202(a)(1) and 54.313(a)(1)

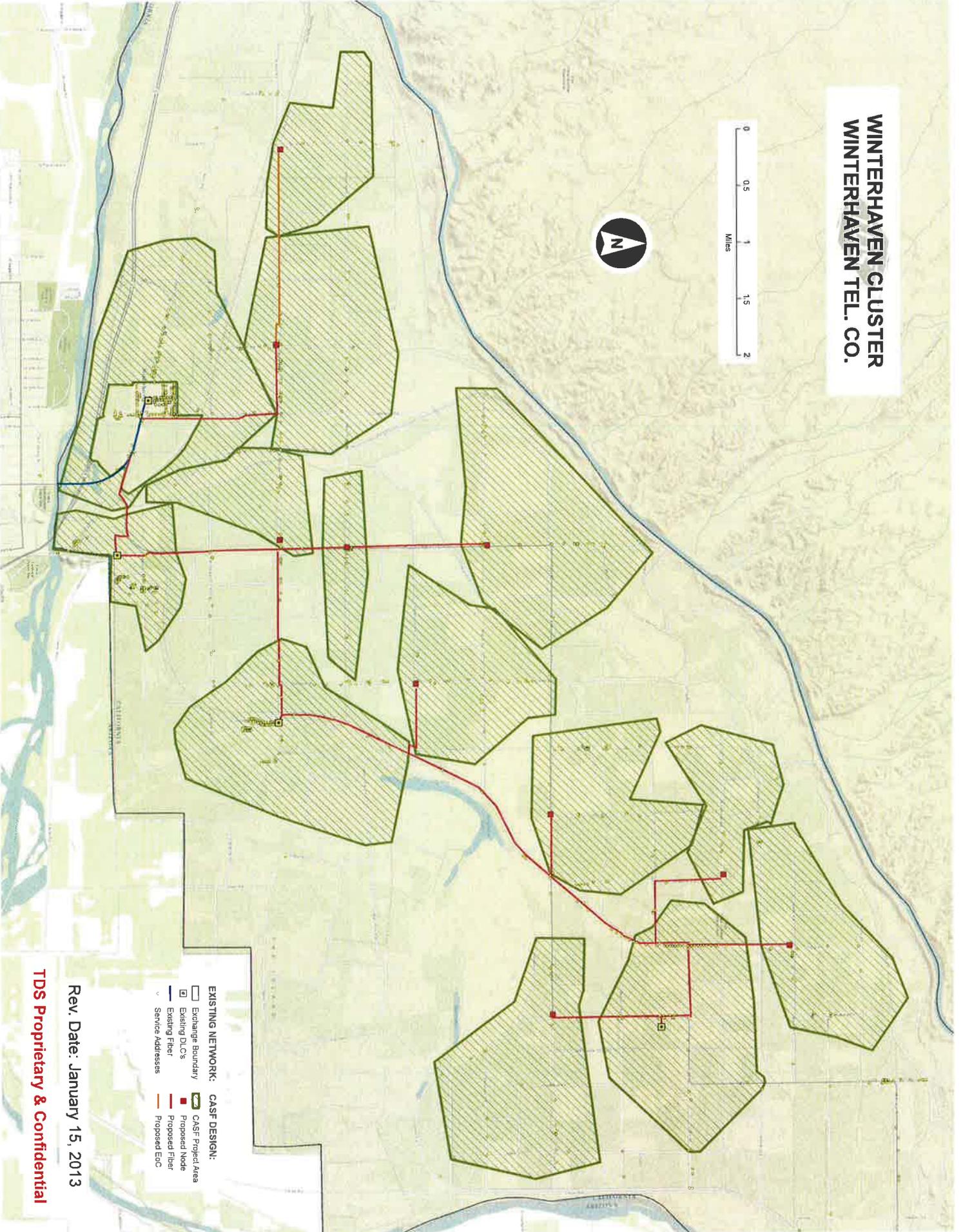
USF Received in 2013

High Cost Loop Support	\$	116,706
ICLS Support	\$	200,058
Safety Net Additive	\$	-
Safety Value Additive		
CAF	\$	82,830
TOTAL	\$	399,594

Five-Year Plan

	2015	2016	2017	2018	2019
Operating Expenses					
Capital Expenditures					

WINTERHAVEN CLUSTER WINTERHAVEN TEL. CO.



- | | |
|--------------------------|---------------------|
| EXISTING NETWORK: | CASF DESIGN: |
| Exchange Boundary | CASF Project Area |
| Existing DLC's | Proposed Node |
| Existing Fiber | Proposed Fiber |
| Service Addresses | Proposed EOC |

Rev. Date: January 15, 2013

TDS Proprietary & Confidential

Line 330 – Detail on Attempts (broadband)

Rule 54.313(a)(3)

Winterhaven Telephone Company has implemented service availability tracking tools and employee training capabilities to respond to direct customer requests for broadband services.

Upon receipt of a new broadband service request, Winterhaven Telephone Company's service advisors follow these steps for provisioning the service:

- 1) The Winterhaven Telephone Company service advisor uses a customized service addressability software tool to determine if broadband service is available to the requested service address. If it is determined that service is offered to the address, an installation order will be initiated and scheduled immediately.
- 2) If the information in the service addressability tool indicates that extension of broadband service to the service address might be possible, a field service technician is dispatched to the customer premise to perform additional diagnostic testing. Such testing will determine whether there are any reasonable adjustments to the network or customer facilities which can be made to enable the provision of service. If tests confirm that broadband service can be offered at the service address, an order is initiated and service is provisioned.
- 3) In situations where Winterhaven Telephone Company's terrestrial broadband service is not available to a requesting customer, Winterhaven Telephone Company has partnered with Dish Network to offer dishNET satellite broadband service to customers. Winterhaven Telephone Company's service advisors are trained to discuss and assist the customer in ordering dishNET broadband service.

As the Commission acknowledged¹, some of the service areas served by rate of return Carriers like Winterhaven Telephone Company, have characteristics that make it highly cost prohibitive to extend broadband service using terrestrial wireline technology. Except as may be noted in Winterhaven Telephone Company's 5-year plan attached to this filing, any further build-out of terrestrial broadband service to additional locations within its study area will be dependent upon the cost of the technology to be deployed and the capital infrastructure funding level available.

¹ See *In the Matter of Connect America Fund*, WC Docket No. 10-90, Order DA 13-332, released March 3, 2013 at paras 10-11.

Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection

Rule 54.313(a)(5)

TDS Telecommunications Corporation's ILEC companies follow applicable federal and state service quality and consumer protection rules. They comply with quality of service requirements including monitoring and reporting service quality metrics where required. TDS Telecom has implemented numerous consumer protection measures to protect customer information. For example, TDS implemented Customer Proprietary Network Information (CPNI) policies and procedures that are consistent with the FCC's regulations. Employees are required to complete CPNI training and in addition, employees who have access to CPNI data receive additional guidance through written procedures regarding customer authentication. Annually, all employees are required to review TDS' Business Code of Conduct which includes information and requirements on protecting sensitive customer information from improper use and disclosure. TDS data privacy and security policies are reinforced through periodic training required of all employees. Additional consumer protection measures include TDS' use of a third-party verifier to prevent unauthorized presubscribed interexchange carrier (PIC) changes ("Slamming") and the elimination of billing and collection arrangements that could have potentially allowed unauthorized third-party charges to be added to customer's bills ("Cramming").

Line 610 – Description of Functionality in Emergency Situations

Rule 54.313(a)(6)

Company is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The Company's standard for battery backup is 8 hours in offices with no generator and 4 hours in offices with a generator. This is ensured during semi-annual routine maintenance which includes battery inspection, cleaning, documentation of float voltage and cell temperature, as well as equalization or replacement if necessary. In addition, permanent generators are present at significant wire centers to maintain power in the event a commercial power failure extends beyond battery backup capabilities. Also, portable generators are available for deployment to remote wire centers without permanent generators. The Company's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations. Company facilities are remotely monitored and managed by a centralized Network Operations Center which is staffed 24 x 7, 365 days a year. Technicians are able to remotely access and respond to alarm conditions. By design, transport redundancy is built into the telephony and data network on many levels and in the event of a hardware or circuit failure or traffic spike, the networks are able to self-correct in many cases or, at many locations, technicians are able to manually switch network elements to standby facilities both locally and remotely.

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542323		
<015>	Study Area Name	WINTERHAVEN TEL. CO.		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdsrelecom.com		
<810>	Reporting Carrier	Winterhaven Telephone Company		
<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	NR		
<813>	<a1>	<a2>	<a3>	
	Affiliates	SAC		Doing Business As Company or Brand Designation
	Telephone and Data Systems, Inc.			TDS
	TDS Telecommunications Corporation			TDS Telecom
	Amelia Telephone Corporation	190217		TDS Telecom
	Arcadia Telephone Company	300585		TDS Telecom
	Arizona Telephone Company	452171		TDS Telecom
	Arvid Telephone Company	361350		TDS Telecom
	Northwest Minnesota Special Access LLC			TDS Telecom
	Asotin Telephone Company, OR	532404		TDS Telecom
	Asotin Telephone Company, WA	522404		TDS Telecom
	Badger Telecom, LLC	330844		TDS Telecom
	Barnardsville Telephone Company	230469		TDS Telecom
	Black Earth Telephone Company, LLC	330849		TDS Telecom
	Blue Ridge Telephone Company	220346		TDS Telecom
	Bonduel Telephone Company, LLC	330851		TDS Telecom
	Bridge Water Telephone Company	361362		TDS Telecom
	Burlington, Brighton & Wheatland Telephone Company, LLC	330856		TDS Telecom
	Butler Telephone Company	250284		TDS Telecom
	Calhoun City Telephone Company, Inc.	280448		TDS Telecom
	Camden Telephone Company, Inc.	320744		TDS Telecom
	Camden Telephone & Telegraph Company, Inc.	220351		TDS Telecom
	Central State Telephone Company, LLC	330859		TDS Telecom
	Chatham Telephone Company	310685		TDS Telecom
	Cleveland County Telephone Company, Inc.	401698		TDS Telecom

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com		
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	Cobbsseecontee Telephone Company	100005	TDS Telecom	
	Communications Corporation of Indiana	320776	TDS Telecom	
	Communication Corporation of Michigan	310672	TDS Telecom	
	Communications Corporation of Southern Indiana	320809	TDS Telecom	
	Concord Telephone Exchange, Inc.	290559	TDS Telecom	
	Continental Telephone Company	300607	TDS Telecom	
	Contoocook Valley Telephone Company	123321	TDS Telecom	
	Decatur Telephone Company	401599	TDS Telecom	
	Delta County Tele-Comm, Inc.	462184	TDS Telecom	
	Deposit Telephone Company, Inc.	150089	TDS Telecom	
	Dickeyville Telephone, LLC	330875	TDS Telecom	
	Eastcoast Telecom of Wisconsin, LLC	330914	TDS Telecom	
	Edwards Telephone Company, Inc.	150092	TDS Telecom	
	The Farmers Telephone Company, LLC	330880	TDS Telecom	
	Grantland Telecom, LLC	330930	TDS Telecom	
	Hampden Telephone Company	100010	TDS Telecom	
	Happy Valley Telephone Company	542321	TDS Telecom	
	Hartland & St Albans Telephone Company	100011	TDS Telecom	
	Hollis Telephone Company, Inc.	123321	TDS Telecom	
	The Home Telephone Company of Pittsboro, Inc.	320777	TDS Telecom	
	Home Telephone Company (OR)	532377	TDS Telecom	
	Home Telephone Company, Inc. (IN)	320778	TDS Telecom	
	Hornitos Telephone Company	542322	TDS Telecom	

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<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@astralecom.com		
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<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	WA		
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	Affiliates		SAC	Doing Business As Company or Brand Designation
	Humphreys County Telephone Company	290566	TDS Telecom	
	Island Telephone Company (MI)	310677	TDS Telecom	
	The Island Telephone Company, Inc. (ME)	100007	TDS Telecom	
	Kearsarge Telephone Company	120045	TDS Telecom	
	Mid-State Telephone Company, KMP	361413	TDS Telecom	
	Leslie County Telephone Company	260411	TDS Telecom	
	Lewisport Telephone Company	260412	TDS Telecom	
	Lewis River Telephone Company, Inc.	522427	TDS Telecom	
	Little Miami communications Corporation	300613	TDS Telecom	
	Ludlow Telephone Company	140058	TDS Telecom	
	Mahanoy & Mahantango Telephone Company	170183	TDS Telecom	
	M.C.T. Communications, Inc.	123321	TDS Telecom	
	McClellanville Telephone Company, Inc.	240533	TDS Telecom	
	McDaniel Telephone Company	522430	TDS Telecom	
	The Merchants and Farmers Telephone Company	320788	TDS Telecom	
	Merrimack County Telephone Company	120047	TDS Telecom	
	Mid-Plains Telephone, LLC	330881	TDS Telecom	
	Mid-State Telephone Company	361433	TDS Telecom	
	Midway Telephone Company, LLC	330809	TDS Telecom	
	Mosinee Telephone Company, LLC	330915	TDS Telecom	
	Mt. Vernon Telephone Company, LLC	330917	TDS Telecom	
	Myrtle Telephone Company, Inc.	287449	TDS Telecom	
	Nelson-Ball Ground Telephone Company	220375	TDS Telecom	

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<035>	Contact Telephone Number - Number of person identified in data line <030>	608664555 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tsttelecom.com		
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<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	NA		
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	Affiliates		SAC	Doing Business As Company or Brand Designation
	New Castle Telephone Company	193029		TDS Telecom
	New London Telephone Company	421928		TDS Telecom
	New York Access Billing LLC			TDS Telecom
	Northfield Telephone Company	140061		TDS Telecom
	Norway Telephone Company, Inc.	240535		TDS Telecom
	Oakman Telephone Company, Inc.	250311		TDS Telecom
	Oakwood Telephone Company	300645		TDS Telecom
	Oklahoma Communications Systems, Inc.	431984		TDS Telecom
	Mid-America Telephone, Inc.	432010		TDS Telecom
	Orchard Farm Telephone Company	421934		TDS Telecom
	Oriskany Falls Telephone Corporation	150114		TDS Telecom
	Peoples Telephone Company, Inc.	250314		TDS Telecom
	Perkinsville Telephone Company, Inc.	140062		TDS Telecom
	Port Byron Telephone Company	150118		TDS Telecom
	Potlatch Telephone Company	472230		TDS Telecom
	Quincy Telephone Company, FL	210338		TDS Telecom
	Quincy Telephone Company, GA	220338		TDS Telecom
	Riverside Telecom, LLC	330943		TDS Telecom
	S&W Telephone Company, Inc.	320816		TDS Telecom
	Salem Telephone Company	260417		TDS Telecom
	Saluda Mountain Telephone Company	230498		TDS Telecom
	Scandinavia Telephone Company, LLC	330945		TDS Telecom
	Service Telephone Company	230500		TDS Telecom

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<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein		
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com		
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<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	NA		
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	Shiawasse Telephone Company	310726	TDS Telecom	
	Somerset Telephone Company	100024	TDS Telecom	
	Southeast Mississippi Telephone Company, Inc.	283301	TDS Telecom	
	Southeast Telephone Co. of Wisconsin, LLC	330952	TDS Telecom	
	Milwaukee SMSA Tower Holding LLC		TDS Telecom	
	Milwaukee SMSA LP		TDS Telecom	
	Southwestern Telephone Company	452174	TDS Telecom	
	The State Long Distance Telephone Company, LLC	330955	TDS Telecom	
	Stockbridge & Sherwood Telephone Company, LLC	330954	TDS Telecom	
	Strasburg Telephone Company	462207	TDS Telecom	
	St. Stephen Telephone Company	240544	TDS Telecom	
	The Stoutland Telephone Company	421951	TDS Telecom	
	Sugar Valley Telephone Company	170206	TDS Telecom	
	TDS Communication Solutions, Inc.		TDS Telecom	
	TDS Long Distance Corporation		TDS Telecom	
	TDS METROCOM, LLC		TDS Telecom	
	TDS Telecom Service Corporation		TDS Telecom	
	Tellico Telephone Company, Inc.	290578	TDS Telecom	
	Tennessee Telephone Company	290575	TDS Telecom	
	Tenney Telephone Company, LLC	330958	TDS Telecom	
	The Vanlue Telephone Company	300662	TDS Telecom	
	Tipton Telephone Company, Inc.	320829	TDS Telecom	
	Township Telephone Company, Inc.	150129	TDS Telecom	

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<035>	Contact Telephone Number - Number of person identified in data line <030>	6086615455 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelecom.com		
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<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	NA		
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	Tri-County Telephone Company, Inc.	320830	TDS Telecom	
	Tri-County Communications Corporation		TDS Telecom	
	Union Telephone Company	120049	TDS Telecom	
	U.S. Link, Inc.		TDS Telecom	
	UTELCO, LLC	330963	TDS Telecom	
	Vernon Telephone Company, Inc.	150133	TDS Telecom	
	Virginia Telephone Company	190253	TDS Telecom	
	Warren Telephone Company	100031	TDS Telecom	
	Wannakee Telephone Company, LLC	330968	TDS Telecom	
	The West Penobscot Telephone & Telegraph Company	100034	TDS Telecom	
	West Point Telephone Company, Incorporated	320837	TDS Telecom	
	Williston Telephone Company	240551	TDS Telecom	
	Wilton Telephone Company, Inc.	120050	TDS Telecom	
	Winsted Telephone Company	361507	TDS Telecom	
	Winterhaven Telephone Company	542323	TDS Telecom	
	Wolverine Telephone Company	310738	TDS Telecom	
	Wyandotte Telephone Company	432034	TDS Telecom	
	United States Cellular Corporation			
	Barat Wireless, Inc.			
	Carroll PCS, Inc.			
	CellVest Inc.			
	Eastern North Carolina Cellular Joint Venture			
	USCOC of Wilmington, LLC			

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<035>	Contact Telephone Number - Number of person identified in data line<030>	6086645455 ext.		
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	Wilmington Cellular Partnership			
	Wilmington Cellular Telephone Company	239006	United States Cellular Corporation	
	USCOC of Jacksonville, LLC			
	Jacksonville Cellular Partnership			
	Jacksonville Cellular Telephone Company	239006	United States Cellular Corporation	
	Hardy Cellular Telephone Company	209005	U.S. Cellular (Hardy Cellular Telephone Co.)	
	Humphreys County Cellular, Inc.			
	Iowa RSA #3, Inc.			
	Iowa RSA #12, Inc.			
	Farmers Cellular Telephone Company, Inc.	359016	United States Cellular	
	Farmers Mutual Cellular Telephone Company, Inc.			
	Iowa RSA No. 12 Limited Partnership	359016	United States Cellular	
	Jefferson Cellular Telephone Company, Inc.			
	McDaniel Cellular Telephone Company	529001	United States Cellular Corporation	
	USCC Distribution Co., LLC			
	USCC Financial L.L.C.			
	USCC Services, LLC			
	USCC Purchase, LLC			
	USCC Real Estate Corporation			
	USCC Wireless Investment, Inc.			
	Aquinas Wireless, L.P.			
	Barat Wireless, LP			
	Carroll Wireless, LP			

(800) Operating Companies
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<015>	Study Area Name	WINTERHAVEN TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelacem.com
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<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

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	Affiliates	SAC	Doing Business As Company or Brand Designation
	King St Wireless, LP		
	USCOC of Rochester, Inc.		
	USCOC of Oregon RSA #5, Inc.	539002	United States Cellular Corporation
	USCOC of Washington-4, Inc.	529001	United States Cellular Corporation
	Vermont RSA No. 2-B2, Inc.		
	United States Cellular Investment Company, LLC		
	Central Cellular Telephones LTD		
	Madison SMSA Tower Holding LLC		
	Iowa RSA #9, Inc.		
	Iowa RSA No.9 Limited Partnership	359016	United States Cellular
	Minnesota Invooc of RSA #7, Inc.		
	Redding MSA Limited Partnership		
	Texas Invooc of RSA #6, Inc.		
	Community Cellular Telephone Company		
	Texas TSA 6 Tower Holdings, LP		
	Texas RSA 6 Limited Partnership		
	USCCI Corporation		
	USCIC of Fresno		
	Fresno MSA Limited Partnership		
	United States Cellular Investment Corporation of Los Angeles		
	Los Angeles SMSA Limited Partnership		
	USCIC of North Carolina RSA #1, Inc.		
	North Carolina RSA I Partnership		

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<811>	Holding Company	Telephone and Data Systems, Inc.		
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	Affiliates		SAC	Doing Business As Company or Brand Designation
	Township Cellular Telephone, Inc.			
	St. Lawrence Seaway RSA Cellular Partnership			
	United States Cellular Operating Company Of Bangor			
	Bangor Cellular Telephone, L.P.	109002		United States Cellular Corporation
	United States Cellular Operating Company of Cedar Rapids			
	Cedar Rapids Cellular Telephone, L.P.	359016		United States Cellular
	United States Cellular Operating Company of Chicago, LLC			
	USCOC of Chicago Real Estate Holdings, LLC	349007		United States Cellular Corporation
	United States Cellular Operating Company of Dubuque			
	Dubuque Cellular Telephone, L.P.	359016		United States Cellular
	United States Cellular Operating Company of Knoxville			
	Tennessee RSA No. 3 Limited Partnership	299010		United States Cellular Telephone Co. (Greater Knoxville) LP
	United States Cellular Telephone Company (Greater Knoxville), LP.			
	299010			United States Cellular Telephone Co. (Greater Knoxville) LP
	Texahoma Cellular Limited Partnership			
	Newport Cellular, Inc.			
	United States Cellular Operating Company of Medford	539002		United States Cellular Corporation
	United States Cellular Operating Company of Yakima			
	Yakima MSA Limited Partnership	529001		United States Cellular Corporation
	USCOC of Central Illinois, LLC	349007		United States Cellular Corporation
	USCOC of Greater Iowa, LLC (IA)	359016		United States Cellular
	USCOC of Greater Iowa, LLC (IL)	349007		United States Cellular Corporation
	USCOC of Greater Iowa, LLC (NE)			
	USCOC of Greater Iowa, LLC (DE)	379019		USCOC of Nebraska/Kansas LLC DBA U.S. Cellular?

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<811>	Holding Company	Telephone and Data Systems, Inc.		
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	USCOC of Greater Missouri, LLC (IL)	349007		United States Cellular Corporation
	USCOC of Greater Missouri, LLC (MO)	429007		United States Cellular Corporation
	USCOC of Greater North Carolina, LLC	239006		United States Cellular Corporation
	USCOC of Cumberland, LLC			
	MSN Communications, Inc.			
	USCOC of Greater Oklahoma, LLC	439004		United States Cellular Corporation
	USCOC of Greater Oklahoma, LLC	439035		United States Cellular Corp ? CL
	USCOC of Jack/Wil, Inc.			
	USCOC of LaCrosse, LLC	339007		United States Cellular Corporation
	USCOC Nebraska/Kansas, Inc.			
	USCOC Nebraska/Kansas, LLC (KS)	419012		USCOC of Nebraska/Kansas LLC
	USCOC Nebraska/Kansas, LLC (NE)	379019		USCOC of Nebraska/Kansas LLC DBA U.S. Cellular?
	Kansas #15 Limited Partnership			
	USCOC of Pennsylvania RSA No. 10-B2, Inc.			
	Allentown SMSA Limited Partnership			
	USCOC of Richland, Inc.	529001		United States Cellular Corporation
	USCOC of South Carolina RSA #4, Inc.			
	USCOC of Texasoma, Inc.			
	Texasoma Cellular LP	439004		United States Cellular Corporation
	Texasoma Cellular LP	439035		United States Cellular Corp ? CL
	USCOC of Virginia RSA #3, Inc.	199004		United States Cellular Corporation
	Washington RSA #5, Inc.			
	Western Sub-RSA Limited Partnership	529001		United States Cellular Corporation

Winterhaven Telephone Company – Study Area 542323

Quechan Tribe

Conference Calls – January 22, 2013 and January 2014

FCC - 54.313(a)(9)

Meeting Summary

In fulfillment of its §54.313 (a)(9) tribal engagement obligation and in furtherance of the goal of establishing good working relationships with its customers located on tribal lands, Winterhaven Telephone Company d/b/a TDS Telecom (“Winterhaven” or “TDS Telecom”) met with members of the Quechan Tribe on January 22, 2013 and again on January 2014.

Attendees on both calls representing the Quechan Tribe were:

- Brian Golding, Sr., EDA Director

Attendees representing TDS Telecom in January 22, 2013 were:

- Chris Haskin, Network Consultant
- Kevin Berrett, Associate Manager – Route Acquisition
- Gail Long, Manager State Government Affairs
- William Long, Manager Regional Field Services

Attendees representing TDS Telecom in January 2014 were:

- Gail Long, Manager State Government Affairs
- William Long, Manager Regional Field Services
- Garvin Mayer, Network Specialist
- Nate Stanislawski, Manager Route Acquisition
- Matt Wingert, Network Specialist

TDS Telecom serves a portion of the Quechen Tribe in its Winterhaven, California exchange. During the conference calls, participants discussed a range of topics which have been categorized below using the FCC rule and guidance published by the Office of Native Affairs and Policy¹ regarding specific topics that should be covered in these meetings.

I. Introduction

Recently, TDS Telecom completed two conference calls with Brian Golding from the Quechan Tribe. In January 2013, TDS discussed TDS Telecom’s California Advanced Services Fund Infrastructure (CASF) Grant Application. Gail Long from TDS started the January 2013 call with a review of the previous meeting with the tribe, a description of the CASF Grant Program and then Chris Haskin described TDS’s plans if the CASF grant is approved. After meeting in January 2013 with the tribe, TDS Telecom obtained a letter of support from the Quechan Tribe for the CASF broadband application.

During 2013, TDS Telecom stayed in contact with the Quechan tribe by phone and e-mail regarding TDS Telecom’s California Advanced Services Fund Infrastructure (CASF) broadband application in Winterhaven, California.

¹ See Office Of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, WC Docket No. 10-90, DA 12-1165, Released July 19, 2012.

In October 2013, TDS was awarded a grant to expand high-speed Internet services in Southeast California, including the Quechan Reservation.

In January 2014, Gail Long scheduled a second conference call with Brian Golding, Senior EDA Director for the Quechan Tribe. The main purpose of the call was to discuss Right of Way (ROW) information and the ROW maps shared between TDS and the Quechan tribe, and the upcoming steps for the TDS broadband expansion project. TDS will need cooperation from the tribe to successfully deploy improved Internet service in the area.

II. Needs Assessment and Deployment Planning

In January 2013, Gail Long detailed the history of the CASF Grant Program. She educated the tribe that the fund was established in 2007 and that \$225 million is available in the fund. The fund has many application requirements, lots, descriptions, maps, costs and audited financials need to be provided to CASF. The timeline for applications to be approved is approximately 90-120 days and the construction timeframe is 24 months.

Brian Golding requested information about the current TDS network in order to focus on the new areas to be served by the broadband project. On December 6 2013, TDS provided the tribe with Right of Way maps for the Quechan reservation. Brian Golding felt the maps provided by TDS did not provide enough detail on the existing Right of Way situation. He was looking for details on size, year granted, and under what authority ROW was granted. Brian indicated that when TDS is ready to upgrade facilities that will open a new process for consent and compensation. He stated that compensation is a cost of doing business.

III. Feasibility and Sustainability Planning

During the 2013 meeting, Chris Haskin of TDS described the details of the project for the tribe. Chris needed some input from the tribe regarding fiber along Arnold Road. Brian Golding had concerns with the proposed route because it would require approval by land allottees and would need to be approved by the Bureau of Indian Affairs (BIA). About \$1.4 million of the grant would include Right of Way acquisition but at least 50% of that will be through county Right of Ways off the reservation. Brian Golding from the Quechan tribe has some ideas he wanted to present to TDS once the engineering phase as started. Chris Haskin shared with the tribe that if the grant is approved, TDS will be contributing \$1.4 million dollars to the project to serve approximately 1900 households.

During the 2014 meeting, the Quechan tribe and TDS Telecom agreed that sharing general network information will aid the planning process and could avert construction conflicts before they arise.

IV. Marketing services in a culturally sensitive manner

In the January, 2013 conference call TDS informed the tribe if the CASF application is approved TDS will strive to provide DSL service with VDSL technology. TDS expects to be able to provide up to 15 mbps download speeds within 7000 feet of the DSA. Chris detailed to Brian that TDS does not plan to build

fiber directly to homes but a majority of fiber will be used in the backhaul near key Quechan Tribe facilities including the healthcare center.

During the 2014 call, marketing of services wasn't discussed but TDS does plan to communicate with the tribe about the new products that will become available to the reservation after the broadband expansion project is completed.

V. Rights of Way and Other Permitting and Review Processes

During the 2013 conference call the tribe explained to TDS that some areas of the reservation are under control of the Tribe as a whole and not privately allotted. A primary concern for both the Tribe and TDS Telecom is the construction process where allotted lands exist. There are approximately 110 ten-acre parcels within the reservation which are privately owned by tribe members. Neither TDS Telecom nor the Tribe can place facilities without consent of land owners. Mr. Golding described a requirement to have at least a majority share of owners within each parcel provide permission before any work can be done.

Nate Stanislawski asked Brian Golding if TDS could create a process to get consent from all allottees. Brian stated the easiest way is to discuss the project at a public meeting for allottees. The allottees could then ask TDS any questions and fill in any appropriate forms at the meeting.

TDS and the tribe had some discussion of where Right of Way maps of the reservation could be found. The group determined that Imperial County has Right of Way maps for roads only. The county may be able to grant Right of Way to utility providers but the tribe argued the county doesn't have authority to do grant ROW to utility providers.

TDS Telecom plans to check with Imperial County for Right of Way records. The Quechan tribe does not have a recording office to store official records, but Brian Golding believed the Bureau of Indian Affairs (BIA) might have some records TDS doesn't have. Nate Stanislawski plans to work with the BIA on existing rights of the cable.

Nate Stanislawski will be gathering the ROW information and will schedule a follow up meeting with the tribe within the next month. At that meeting, the tribal review will make a recommendation for compensation.

VI. Compliance with Tribal Business and Licensing Requirements

During the 2013 conference call, Brian Golding suggested that TDS consider entering into a Memorandum of Understanding so the tribe and TDS can discuss general requirements. At the very least, TDS would like to increase communication with the tribe.

VII. Follow Up

After the January 2013 call, Brian Golding met with the tribal council members to get permission to sign the letter of support for TDS's CASF application.

TDS plans to schedule additional meetings in 2014 as TDS plans to work closely with the tribe on ROW permitting for the broadband expansion project. TDS Telecom plans to maintain communication with the Tribe and provide updates on the CASF broadband project. Nate Stanislawski, Manager Route Acquisition will be gathering Right of Way information about existing permits in the area. Once Nate has all the information he plans to schedule a meeting with the tribal council and land allottees. Gail Long, Manager State Government Affairs will continue to be the tribe's main point of contact for any questions or concerns.

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54.422(a)(2)

Lifeline Service Overview

1. A Lifeline customer may subscribe to any local service offering available to all residential customers. Such local service offerings include:
 - Basic local exchange telephone flat rate service (R1) which entitles the customer to an unlimited number of telephone calls within the exchange and local calling area (including EAS points) without additional charges. Toll charges do not apply.
 - A local measured service (if offered by the Company). The service is priced lower than R1 service but either a per minute or per message rate also applies. The measured service plan may include an allowance of minutes/messages.
 - An expanded local calling service which is priced higher than R1 service but includes a larger local calling service area without incurring toll charges.
 - Any bundle service that includes residential basic local exchange service.
2. For a list of local exchange services and rates, refer to the Company's Local Exchange tariff posted on its website at <http://www.tdstelecom.com/CustomerService/TariffSearch.aspx> and/or contact the Company at 1-888-CALL TDS (1-888-225-5837). (Note, not all bundles are tariffed)
3. Any of the local service offerings listed above is for a minimum one month period and entitles the customer to telephone calls within the exchange and local calling area (including EAS points). Toll charges do not apply to such calls.
4. Telephone Service including Lifeline service also includes –
 - Touch Tone
 - Access to 911 emergency service along with other N11 services
 - Access to operator services
 - Access to directory assistance
 - Access to toll calling via long distance carrier
 - Toll restriction service at no charge for Lifeline customers
5. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
6. Applicable taxes levied by state, county and local taxing authorities are added to local service rates.

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STAR Packages

STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- 1) 3 STAR Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding (not flat rate service at some companies)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below (not flat rate service at some companies).

- 2) 4 STAR Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of LATA-Wide and/or Long Distance calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below.

- 3) 5 STAR Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited LATA-Wide and/or Long Distance calling

Conditions and Limitations

- a. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- b. STAR Package customers may terminate their Package at any time upon notice to the Company.
- c. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- d. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

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Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

- e. A Package Change Fee will apply when a customer downgrades from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade to a higher STAR Package without incurring a charge.
- f. The Star Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- g. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

Residence

- | | | |
|----|--|--------------------|
| 1) | 3 STAR Package, per line | \$19.99 to \$29.99 |
| 2) | 4 STAR Package, per line | \$29.99 to \$39.99 |
| 3) | 5 STAR Package, per line | \$39.99 to \$49.99 |
| | | |
| a. | Package Upgrade (features added to existing package) | \$5.00 |
| b. | Package Change Fee | \$7.50 |

SECURITY LINE SERVICE

1. General

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data. (Could be an LMS line at companies that provide LMS)

2. Terms and Conditions

- a. Security Line Service will be provisioned where facilities are available.
- b. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- c. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed

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elsewhere in the tariff. As stated in the Lifeline Service Overview, charges for toll restriction do not apply to Lifeline Customers.

- d. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- e. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- f. Any toll calls will be billed at TDS Long Distance toll rates.
- g. Service Connection Charges will not apply.
- h. Optional Call plans are not available with this bundle.
- i. Seasonal Service is not available with this bundle.

3. Rates and Charges

	<u>Monthly Rate</u>
Bundle Base Rate	\$36.95 to 47.20 ¹

¹ Other data speeds may be available for an additional charge.