

REDACTED- FOR PUBLIC INSPECTION

June 27, 2014

VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

RE: **Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission**

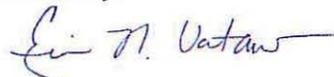
Dear Ms. Dortch:

Moapa Valley Telephone Company, ("Moapa"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,



Eric N. Votaw, Senior Manager for
Moss Adams LLP

Enclosures

cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division

<010> Study Area Code	552353
<015> Study Area Name	MOAPA VALLEY TEL CO.
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Eric N. Votaw
<035> Contact Telephone Number: Number of the person identified in data line <030>	2099556116 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	Eric.Votaw@mossadams.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required

			<i>(check box when complete)</i>	
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">552353NV510.pdf</div>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">552353NV610.pdf</div>	<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; padding: 2px;">552353NV1010.pdf</div>	<i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>			
<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	552353
<015> Study Area Name	MOAPA VALLEY TEL CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035> Contact Telephone Number - Number of person identified in data line <030>	7099556116 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@msadams.com

<110> Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/>	<input checked="" type="radio"/>	
If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/>	<input type="radio"/>	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

552353RV100.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets		<input type="checkbox"/>
<114> Report how much universal service (USF) support was received		<input type="checkbox"/>
<115> How (USF) was used to improve service quality		<input type="checkbox"/>
<116> How (USF) was used to improve service coverage		<input type="checkbox"/>
<117> How (USF) was used to improve service capacity		<input type="checkbox"/>
<118> Provide an explanation of network improvement targets not met in the prior calendar year.		<input type="checkbox"/>

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2013
--------------------------------------------------------------	------------------------------------------------------------------------------------

<010>	Study Area Code	552353
<015>	Study Area Name	MOAPA VALLEY TEL CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric M. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@moesadams.com

<910> Tribal Land(s) on which ETC Serves

Moapa Indian Reservation

<920> Tribal Government Engagement Obligation

552353HV920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes
<input checked="" type="checkbox"/>
Yes

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	552353
<015>	Study Area Name	MOAPA VALLEY TEL CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@moasadans.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	552353
<015>	Study Area Name	MOAPA VALLEY TEL CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@moasada.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

552353HV1200.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	592353
<015>	Study Area Name	MOAPA VALLEY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@mossadams.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

- | | | |
|--------|------------------------------------------------|--------------------------|
| | Incremental Connect America Phase I reporting | |
| <2010> | 2nd Year Certification (47 CFR § 54.313(b)(1)) | <input type="checkbox"/> |
| <2011> | 3rd Year Certification (47 CFR § 54.313(b)(2)) | <input type="checkbox"/> |
- | | | |
|--------|-------------------------------------------------------------------------------|--------------------------|
| | Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) | |
| <2012> | 2013 Frozen Support Certification | <input type="checkbox"/> |
| <2013> | 2014 Frozen Support Certification | <input type="checkbox"/> |
| <2014> | 2015 Frozen Support Certification | <input type="checkbox"/> |
| <2015> | 2016 and future Frozen Support Certification | <input type="checkbox"/> |
- | | | |
|--------|--------------------------------------------------------------------|--------------------------|
| | Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) | |
| <2016> | Certification Support Used to Build Broadband | <input type="checkbox"/> |
- | | | |
|--------|---------------------------------------------------------|--------------------------|
| | Connect America Phase II Reporting (47 CFR § 54.313(e)) | |
| <2017> | 3rd year Broadband Service Certification | <input type="checkbox"/> |
| <2018> | 5th year Broadband Service Certification | <input type="checkbox"/> |
| <2019> | Interim Progress Certification | <input type="checkbox"/> |
- | | | |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| | <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | <input type="checkbox"/> |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
- | | | |
|--|-------------------------------------------------------|-----------------------------------------------------------------------------------------|
| | <2021> Interim Progress Community Anchor Institutions | <div style="border: 1px solid black; width: 100%; height: 50px; margin: 0 auto;"></div> |
|--|-------------------------------------------------------|-----------------------------------------------------------------------------------------|

Name of Attached Document Listing Required Information

[3000] Rate Of Return Carrier Additional Documentation	FCC Form 421
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	552353
<015>	Study Area Name	HOAPA VALLEY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@psandems.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

[3010] Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

[3011] Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

[3012] Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

[3013] Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) Yes No

[3014] If yes, does your company file the RUS annual report Yes No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

[3015] Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

[3016] Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

[3017] If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

[3018] If the response is no on line 3014, is your company audited? Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

[3019] Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

[3020] Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

[3021] Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

[3022] Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

[3023] Underlying information subjected to a review by an independent certified public accountant

[3024] Underlying information subjected to an officer certification.

[3025] Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

552353RW3026.pdf

[3026] Attach the worksheet listing required information

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	552353
<015> Study Area Name	MOAPA VALLEY TEL CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035> Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@mossadams.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
----------------------------------------------------------------	----------------------------------------------------------------------------------

<010>	Study Area Code	552353
<015>	Study Area Name	MOAPA VALLEY TEL CO.
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<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@mossadams.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Moss-Adams LLP</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Moss-Adams LLP
Name of Reporting Carrier:	MOAPA VALLEY TEL CO.
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	John Lyon
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	7023972601 ext.
Study Area Code of Reporting Carrier:	552353
	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	MOAPA VALLEY TEL CO.
Name of Authorized Agent or Employee of Agent:	MOSS ADAMS LLP
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
Printed name of Authorized Agent or Employee of Agent:	ERIC N. VOTAW
Title or position of Authorized Agent or Employee of Agent:	SENIOR MANAGER
Telephone number of Authorized Agent or Employee of Agent:	2099556116 ext.
Study Area Code of Reporting Carrier:	552353
	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

LINE 100 INITIAL FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

REDACTED FOR PUBLIC INSPECTION

Response Line 510
Moapa Valley Telephone Company
Study Area 552353

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Moapa Valley Telephone Company("Moapa") is in compliance with FCC Service Quality Standards and Consumer Protection Rules. Moapa provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. Moapa also conducts subscriber outreach regarding CPNI by place CPNI rules and regulations in its published phonebook. In addition Moapa trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Moapa also outlines its rates, terms, and conditions under which Moapa offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Moapa keeps its tariffs available for public inspection at its business offices.

Response Line 610
Moapa Valley Telephone Company
Study Area 552353

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Moapa Valley Telephone Company ("Moapa") meets the requirements to remain functional in emergency situations and has the following capabilities:

Back-up power is provided to Moapa central offices by use of a generator and batteries that provide it with 8 hours of emergency power. In addition, Moapa field electronics have 8 hours of back-up power. Moapa has sufficient generators to provide additional power to equipment should it sustain a prolonged emergency situation. Lastly, Moapa has deployed Fiber To The Home and its Optical Network Terminals at subscriber premises are equipped with batteries that provide 8 hours of emergency power. Moapa also has SONET & ERPS technology deployed in its core fiber optic network that is a self-healing and will automatically reroute traffic should a fiber cut occur. Moapa has also sufficient spare cards for its fiber optic network to provide almost instantaneous replacement should there ever be a card failure in the core network. Moapa also has proper staff in place to repair any fiber cuts in a timely manner. Moapa has connectivity with neighboring telephone exchanges as well as the LATA tandem to provide diverse options to reroute traffic should an emergency arise. In addition, Moapa as deployed Emergency Stand Alone technology in its network to provide for call completion should a fiber cut occur at remote locations to help insure call completion. Moapa has developed and trained its staff on network preparedness plans in case of emergency situations. Moapa is prepared and capable of managing traffic spikes resulting from emergency situations and has sufficient switching capabilities to handle such situations.

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/DMB Control No. 3060-0819
July 2013

<010> Study Area Code	552353
<015> Study Area Name	MOAPA VALLEY TEL CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Eric H. Votaw
<035> Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Eric.Votaw@mosadams.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service Download Speed (Mbps)	Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	NV	Glendale	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	NV	Glendale	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	NV	Glendale	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	NV	Glendale	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	NV	Glendale	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	NV	Glendale	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	NV	Glendale	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited
	NV	Glendale	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	NV	Glendale	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	NV	Glendale	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	NV	Glendale	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	NV	Glendale	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	NV	Glendale	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	NV	Glendale	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited
	NV	Lake Mead	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	NV	Lake Mead	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	NV	Lake Mead	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	NV	Lake Mead	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	NV	Lake Mead	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	NV	Lake Mead	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	NV	Lake Mead	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 552353
 <015> Study Area Name MCAPA VALLEY TEL CO.
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Eric H. Votaw
 <035> Contact Telephone Number - Number of person identified in data line <030> 2099556116 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> Eric.Votaw@mcasadams.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	IL	Lake Head	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	IL	Lake Head	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	IL	Lake Head	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	IL	Lake Head	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	IL	Lake Head	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	IL	Lake Head	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	IL	Lake Head	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	IL	Lake Head - 2 pt	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 552153
 <015> Study Area Name MOAPA VALLEY TEL CO.
 <020> Program Year 2013
 <030> Contact Name - Person USAC should contact regarding this data Eric H. Votaw
 <035> Contact Telephone Number - Number of person identified in data line <030> 2099556116 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> Eric.Votaw@mosadama.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	NV	Logandale	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	NV	Logandale	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	NV	Logandale	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	NV	Logandale	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	NV	Logandale	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	NV	Logandale	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	NV	Logandale	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited
	NV	Logandale	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	NV	Logandale	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	NV	Logandale	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	NV	Logandale	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	NV	Logandale	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	NV	Logandale	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	NV	Logandale	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited
	NV	Overton	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	NV	Overton	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	NV	Overton	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	NV	Overton	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	NV	Overton	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	NV	Overton	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	NV	Overton	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited

(710) Broadband Price Offerings
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FCC Form 481
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July 2013

<010> Study Area Code 552153
 <015> Study Area Name MOAPA VALLEY TEL CO.
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 <030> Contact Name - Person USAC should contact regarding this data Eric M. Votaw
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 <039> Contact Email Address - Email Address of person identified in data line <030> Eric.Votaw@moasdana.com

<11>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	NV	Overton	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	NV	Overton	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	NV	Overton	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	NV	Overton	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	NV	Overton	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	NV	Overton	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	NV	Overton	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited
	NV	Upper Muddy	37.95	0.0	37.95	1.5	0.256	0.0	Other, Unlimited
	NV	Upper Muddy	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited
	NV	Upper Muddy	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited
	NV	Upper Muddy	59.95	0.0	59.95	15.0	1.0	0.0	Other, Unlimited
	NV	Upper Muddy	59.95	0.0	59.95	10.0	2.0	0.0	Other, Unlimited
	NV	Upper Muddy	79.95	0.0	79.95	25.0	10.0	0.0	Other, Unlimited
	NV	Upper Muddy	89.95	0.0	89.95	10.0	10.0	0.0	Other, Unlimited
	NV	Upper Muddy	69.95	0.0	69.95	15.0	5.0	0.0	Other, Unlimited
	NV	Upper Muddy	79.95	0.0	79.95	30.0	5.0	0.0	Other, Unlimited
	NV	Upper Muddy	89.95	0.0	89.95	50.0	25.0	0.0	Other, Unlimited
	NV	Upper Muddy	84.95	0.0	84.95	50.0	10.0	0.0	Other, Unlimited
	NV	Upper Muddy	45.95	0.0	45.95	5.0	0.512	0.0	Other, Unlimited
	NV	Upper Muddy	59.95	0.0	59.95	10.0	0.768	0.0	Other, Unlimited
	NV	Upper Muddy	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited

Response Line 920
Moapa Valley Telephone Company
Study Area 552353

Moapa Valley Telephone Company, ("Moapa") respectfully submits the following Tribal Lands Report and submits the attached document for documentation as to Moapa's commitment to serve Tribal Lands.

Moapa continues to its discussions with the Tribal government regarding the telecommunication needs of the tribe. In addition, Moapa is in compliance with all Tribal licensing, permitting, RoW and other regulatory requirements to operate within the jurisdiction of the Moapa Band of Paiutes Tribal lands.

MOAPA VALLEY TELEPHONE COMPANY

183 South Andersen St PO Box 365
Overton, NV 89040-0365
702-397-2601 Fax 702-397-5656

Dear Customer:

Here is some good news about your telephone service. We have been notified by the Nevada Department of Human Resources that you qualify for "Enhanced Lifeline", a *federally* mandated discount on telephone service for recipients of government assistance. The Nevada legislature has mandated that all eligible persons in the state be offered the opportunity to receive the Enhanced Lifeline discount. This letter explains how you will receive your discount.

Enhanced Lifeline simply saves you money

With Enhanced Lifeline, you will keep the same "basic telephone service" you already have. However, Enhanced Lifeline will save you \$20.35 every month on your basic phone bill. This adds up to \$244.20 a year in savings.

No change to your phone service

You will still be able to make local calls, connect to a long-distance company of your choosing and make calls to toll-free 800 numbers, emergency service and to the telephone company's business office. Just as with your current service, long-distance calls and optional service such as Call Waiting are not discounted by Enhanced Lifeline. The price of these extras is the same as the price without Enhanced Lifeline.

How do you get the Enhanced Lifeline discount?

You don't need to do anything. Twenty days from the date of this postmarked letter, Moapa Valley Telephone Company will start billing you at the lower Enhanced Lifeline rate. There's no fee for Enhanced Lifeline, now or ever.

Some important things you should know about the Enhanced Lifeline program:

- Enhanced Lifeline is a *federal benefit*. Willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Enhanced Lifeline service is available per household. A household is defined, for purposes of the Enhanced Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
A household is not permitted to receive Enhanced Lifeline benefits from multiple providers.
Violation of the one-per-household limitation constitutes a violation of the Commission's rules and will result in the subscriber's de-enrollment from the program.
- The subscriber must notify Moapa Valley Telephone Company within 30 days if for any reason he or she no longer satisfies the criteria for receiving Enhanced Lifeline including, as relevant, if the subscriber is receiving more than one Enhanced Lifeline benefit, or another member of the subscriber's household is receiving a Lifeline benefit.

- Enhanced Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- The subscriber may be required to re-certify his/her continued eligibility for Enhanced Lifeline at any time. The subscriber's failure to re-certify his/her continued eligibility will result in de-enrollment and the termination of Enhanced Lifeline benefits.
- Moapa Valley Telephone Company is prohibited from using the fact that you are eligible for Enhanced Lifeline for any purpose other than offering and administering the Enhanced Lifeline discount rate. If for some reason you do not wish to receive the discounted Enhanced Lifeline rate, just return the enclosed response card within 20 days of the date of this letter and you will not be enrolled in Enhanced Lifeline.

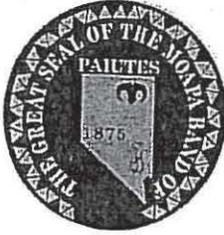
Remember, Moapa Valley Telephone Company will automatically start billing you at the lower Enhanced Lifeline rate, unless for some reason you do not want the Enhanced Lifeline discount and return the enclosed card.

Sincerely,

John W. Lyon
General Manager
Moapa Valley Telephone Company

Encl

Rec 4/7/14 h



MOAPA BAND OF PAIUTES

MOAPA RIVER INDIAN RESERVATION

P.O. BOX 340

MOAPA, NEVADA 89025

TELEPHONE (702) 865-2787

Fax (702) 865-2875

March 4, 2014

Moapa Valley Telephone Company,
183 S. Anderson St.
Overton, NV 89040-0365

Dear Sir or Madam,

As the Tribal Administration empowered by the Moapa Band of Paiutes Tribal Government we are interested in expanding business with your company. The Moapa Band of Paiutes Tribal Government has conducted our annual elections for Tribal Council and have elected from within our own number, pursuant to our Tribal Constitution, myself, Aletha Tom, as Tribal Chairwoman.

According to our Moapa Band of Paiutes Policy and Procedures Manual, adopted by Tribal Council Resolution on June 10, 2008, the Tribal Chairman (or Chairwoman), has the authority to sign procurements resulting in expenditures exceeding one thousand (\$1000.00) dollars. See 39 Purchase and Procurement. Furthermore, the Tribal Council has issued a Tribal Resolution for the chairwoman to sign official documents in behalf of the Tribe (see attached Tribal Resolution M-13-10-64).

I have reviewed the landline telephone services from three service providers and your service is economically advantageous for our Tribal Administration.

Accordingly, I am instructing my staff, pursuant to my stated authority, to arrange services from your company in behalf of the Moapa Band of Paiutes. Once the current arrangement is expanded, please submit and I will authorize this procurement.

Sincerely,

A handwritten signature in cursive script that reads "Aletha Tom".

Aletha Tom
Tribal Chairwoman

cc: File



MOAPA BAND OF PAIUTES

MOAPA RIVER INDIAN RESERVATION

P.O. BOX 340

MOAPA, NEVADA 89025

TELEPHONE (702) 865-2787

Fax (702) 865-2875

Tribal Resolution: M-13-10-64

RESOLUTION OF THE GOVERNING BODY OF THE MOAPA BAND OF PAIUTES

Subject: Designation of Tribal Chairman to sign Official Tribal Documents

WHEREAS, the Moapa Band of Paiutes are organized under the provisions of the Indian Reorganization Act of June 18, 1934, (Stat. 594), as amended to exercise certain rights of home rule and be responsible for the general welfare of its membership; and,

WHEREAS, the Moapa Business Council is the governing body of the Moapa Band of Paiute Indians, by authority of the Tribe's Constitution and By-Laws; and

WHEREAS, the Administration of Tribal affairs requires authentication and signing of official documents, Resolutions, Band deposit signatories, minutes and other Grant/Contracts, etc.

NOW THEREFORE, BE IT RESOLVED that the Moapa Band of Paiute Business Council hereby authorizes Chairman Aletha Tom to sign official Tribal documents on behalf of the Tribe.

CERTIFICATION

We, the undersigned Chairman and Secretary of the Business Council of the Moapa Band of Paiute Indians, do hereby certify that the foregoing resolution was considered and passed at a duly called meeting of the Business Council of the Moapa Band of Paiute Indians, at which a quorum was present, held on the 21st day of October 2013, with (S) For (O) Against, and (C) Abstaining.

Aletha Tom, Chairperson
Chairman

Jessie Simmons
Tribal Council Secretary

Response to Line 1010
MOAPA VALLEY TELEPHONE COMPANY
Study Area 552353

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Moapa Valley Telephone Company ("Moapa") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. Moapa's current total local end-user rate¹ for its all of its exchanges \$12.12 (which includes a local fee of \$12.10, mandated state fees of 0.02 and mandatory extended area service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

www.mossadams.com

209-955-6100
888-957-3266
209-955-6199

September 30, 2010

VIA FED EX

Advice Letter No. 7

Ms. Breanne Breuer
Public Utilities Commission of Nevada
1150 E. William Street
Carson City, Nevada 89701

Dear Breanne:

This filing revises the following tariff sheets for Moapa Valley Telephone Company's Tariff No. 2A:

<u>P.U.C.N. Sheet No.</u>	<u>Title of Sheet</u>	<u>Canceling P.U.C.N. No.</u>
1st Revised Sheet Nos. 63, 66	Schedule No. A-3, Lifeline Service	Original Sheet Nos. 63, 66
1st Revised Sheet No. 80	Schedule No. A-11 Link Up	Original Sheet No. 80

On May 25, 2010, Moapa Valley Telephone Company filed its initial state Lifeline reimbursement report with Solix. This filing reflects the Tariff changes to the Lifeline end user credits effective January 1, 2011 in Schedule No. A-3, Lifeline Service.

Also, this filing changes the Food Stamp description to Supplemental Nutrition Assistance Program along with some text changes.

This filing will not increase any rate or charge, cause the withdrawal of service, or conflict with other schedules.

The effective date will be determined by staff.

Ms. Breanne Breuer
September 30, 2010
Page 2

We have elected to do a paper filing after our conversation with Karen Taylor on September 22, 2010. Enclosed is the original of this filing and a check for \$10 to cover the filing fee. Also enclosed is the required Draft Notice in compliance with Nevada Administrative Code 702.162.

Please call me at 209.955.6103 if you have questions.

Sincerely,



Lorrie Bernstein
For Moss Adams LLP

LB:cg

Enclosures

cc/enc: Mr. Brad Lyon (Via E-mail & hard copy)
Mr. John Lyon (Via E-mail & hard copy)
Mr. Larry Neil (Via E-mail & hard copy)
Mr. Eric Witkoski, Consumer Advocate (Via E-mail)
Ms. Lucille Hill (Via E-mail)
Ms. Marlene Lang (Via E-mail)

Tariff No. 2A

SCHEDULE NO. A-3

LIFELINE SERVICE

A. Description

Applicable to qualifying low-income, one-party residence customers of the Utility who meet the eligibility criteria established by the Federal Communications Commission's Rule 54.409(b).

B. Conditions

1. An applicant must meet all of the following criteria in order to be eligible for Lifeline Service:
 - a. The customer's total household gross income does not exceed 150% of the federally established poverty levels set forth for the number of persons in that customer's household as updated. The applicant must provide documentation of income, or that a member of the household receives, or is eligible to receive, benefits from a public program.
 - b. The customer must provide documentation which demonstrates the total household gross income of the applicant includes:
 - (1) Most recent federal or tribal tax return; or
 - (2) Three consecutive months of all income statements for applicant's household within the same calendar year. Such income statements include all forms of income pursuant to 47 C.F.R. 54.400(f).
 - c. Eligible Public Programs include one or more of the following programs:
 - (1) Medicaid;
 - (2) Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; (T)
 - (3) Supplemental Security Income;
 - (4) Federal Public Housing Assistance;
 - (5) Low-Income Home Energy Assistance Program;
 - (6) Temporary Assistance to Needy Families; or
 - (7) National School Lunch Free Lunch Program.

Issued: October 1, 2010

Issued By:

Effective: January 1, 2011

John W. Lyon

Advice No.: 7

President

Tariff No. 2A

SCHEDULE NO. A-3

LIFELINE SERVICE

C. Rates

		Rate Per <u>Month*</u>	
1.	Federal and State Lifeline Credits for a One-Party line non-Tribal Lands**		(C)
a.	Federal Lifeline Support Credit (Tier 2)	\$1.75	
b.	State Lifeline Support Credit	3.50	
c.	Federal Lifeline Additional Support Credit (Tier 3)	1.75	
2.	Federal and State Lifeline Credits for a One-Party line for customers on Tribal Lands: **		
a.	Federal Lifeline Support Credit (Tier 2)	\$1.75	
b.	State Lifeline Support Credit	3.50	
c.	Federal Lifeline Additional Support Credit (Tier 3)	1.75	
d.	Federal Lifeline Additional Support Credit (Tier 4)	5.35	(C)
3.	Federal End User Common Line Charge (Tier 1) (This charge is waived for qualified customers)	No Charge	(T)

* In addition to the applicable Link Up charges in Schedule No. A-11.

** The following services are included:

One party, voice grade access to the public switched network; a standard white page listing, access to emergency services (e.g., 911, E911), touch calling, access to operator services, access to interexchange services, unless toll blocking is provided; access to directory assistance; and Toll blocking. (T)

Issued: October 1, 2010

Issued By:

Effective: January 1, 2011

John W. Lyon

Advice No.: 7

President

Tariff No. 2A

SCHEDULE NO. A-11

LINK UP

B. Conditions – (Cont'd)

2. (Cont'd)

c. Eligible Public Programs include one or more of the following programs:

- (1) Medicaid;
- (2) Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; (T)
- (3) Supplemental Security Income;
- (4) Federal Public Housing Assistance;
- (5) Low-Income Home Energy Assistance Program;
- (6) Temporary Assistance to Needy Families; or
- (7) National School Lunch Free Lunch Program.

d. The customer must sign, under penalty of perjury, a document certifying the following before the customer can receive Lifeline Service:

- (1) The customer meets the criteria in B.2.a., b., and c., above.
- (2) That the customer will notify the Utility when they no longer participate in the program or programs.

e. The residence premises at which the residence service is requested is the applicant's principal place of residence.

f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

3. Link Up will not be furnished on a Foreign Exchange Service basis.

4. Customers shall be allowed to receive the benefit under this schedule for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

5. The qualifying customer is also entitled to Lifeline Service.

6. A customer's continued eligibility will be verified as stated in Schedule No. A-3, Sections B.8 and B.9.

Issued: October 1, 2010

Issued By:

Effective: January 1, 2011

Lyon W. Lyon

Advice No.: 7

President

Draft Notice Application for Applications, Petitions and Complaints

Page 1 of 2

The Commission requires a draft notice be included with all applications, petitions and complaints. See Nevada Administrative Code 703.162. Please include one copy of this form with your filing.

- I. Include a title that describes the relief requested, or proceeding scheduled pursuant to Nevada Administrative Code ("NAC") 703.160 (5)(a.)

Moapa Valley Telephone Company (Moapa Valley) seeks approval of Advice Letter 7 to establish the new Lifeline credits that will appear on the Lifeline end user bills effective January 1, 2011.

- II. Include the name of the applicant, complainant, petitioner, or the name of the agent for same pursuant to NAC 703.160 (5) (b). Moapa Valley Telephone Company.

- III. Include a paragraph with a brief description of the purpose of the filing or proceeding with an introductory statement in plain English understandable to a person of average knowledge and intelligence, that summarizes the relief requested or proceeding scheduled, **AND** its impact upon consumers, pursuant to NAC 704.160 (5)(c).

Moapa Valley Telephone Company revised the Lifeline Service Tariff to reflect the additional Lifeline credits that their Lifeline end user customers will see on their January 1, 2011 bills. Also the Food Stamp's programs name was updated to say Supplemental Nutrition Assistance Program (SNAP).

- IV. A declaration by the applicant, petitioner, or complainant whether a consumer session is required by Nevada Revised Statute ("NRS") 704.069 (1). NAC 703.162 (2)¹ No consumer session is required.

¹ **NRS 704.069 Commission required to conduct consumer session for certain rate cases; Commission required to conduct general consumer session annually in certain counties.**

1. The Commission shall conduct a consumer session to solicit comments from the public in any matter pending before the Commission pursuant to NRS 704.061 to 704.110, inclusive, in which:

(a) A public utility has filed a general rate application, an application to recover the increased cost of purchased fuel, purchased power, or natural gas purchased for resale or an application to clear its deferred accounts; and

(b) The changes proposed in the application will result in an increase in annual gross operating revenue, as certified by the applicant, in an amount that will exceed \$50,000 or 10 percent of the applicant's annual gross operating revenue, whichever is less.

2. In addition to the case-specific consumer sessions required by subsection 1, the Commission shall, during each calendar year, conduct at least one general consumer session in the county with the largest population in this state and at least one general consumer session in the county with the second largest population in this state. At each general consumer session, the Commission shall solicit comments from the public on issues concerning public

- V. If the draft notice pertains to a tariff filing, please include the tariff number and the section number(s) or schedule number(s) being revised.

Tariff No. 2A, Schedule No. A-3, 1st Revised Sheet Numbers 63 & 66 and Schedule No. A-11, Link Up, 1st Revised Sheet Number 80.

utilities. Not later than 60 days after each general consumer session, the Commission shall submit the record from the general consumer session to the Legislative Commission.

LINE 3005 RATE OF RETURN DATA

REDACTED FOR PUBLIC INSPECTION