

June 26, 2014

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

Re: Notice of Ex Parte Presentation, GN Docket No. 14-28

Dear Ms. Dortch:

Ellen Taverna from the National Association of Consumer Advocates (NACA) and Christine Hines from Public Citizen met with Commissioner Clyburn's advisor, Rebekah Goodheart, on June 24th and Commissioner Rosenworcel's advisor, Priscilla Argeris, on June 25th to discuss the Notice of Proposed Rulemaking in the Matter of Protecting and Promoting the Open Internet.

Both of these meetings covered essentially the same topic, whether the Federal Communications Commission should adopt measures to require or encourage disputes over the legality of broadband provider practices to be resolved through alternative dispute resolution processes, such as arbitration.

NACA and Public Citizen expressed concerns over the proposal on alternative dispute resolution which could require consumers to submit to arbitration to resolve disputes over broadband provider practices. Such pre-dispute arbitration requirements are restrictive of individuals' rights. Consumers must be able to choose how to resolve disputes with corporate entities after the dispute arises.

Sincerely,

Ellen Taverna
(NACA)

Christine Hines
(Public Citizen)

Enclosures:

“Cases That Would Have Been: Three Years After *AT&T Mobility v. Concepcion*, Claims of Corporate Wrongdoing Continue to Pile Up.” In Post-Concepcion Era, Wireless

“In Post-Concepcion Era, Wireless Carriers Escape Accountability.”