



Austin, TX
5929 Balcones Drive, Suite 200
Austin, TX 78731-4280
Phone: 512.343.2544
Fax: 512.343.0119

June 27, 2014

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

RE: **WC Docket Nos. 10-90 and 11-42**
Annual Report Pursuant to 47 C.F.R. § 54.422

Dear Ms. Dortch:

Wes-Tex Telecommunications, Ltd, Study Area Code 449014, by its authorized representative, files its FCC Form 481 - Carrier Annual Reporting Data Collection Form in compliance with 47 C.F.R. § 54.422. Wes-Tex Telecommunications, Inc. is an ETC for low-income support only.

The FCC Form 481 has been completed, certified, and submitted to the Universal Service Administrative Company.

A copy of the FCC Form 481 is also being submitted to the state regulatory commission pursuant to § 54.422(c).

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Lisa A. McLaughlin". The signature is written in a cursive, flowing style.

Lisa A. McLaughlin
Authorized Representative for
Wes-Tex Telecommunications, Ltd.

LAM/pjf

Attachment

cc: Mr. Bob Wilson - Wes-Tex Telecommunications, Ltd.

<010>	Study Area Code	449014
<015>	Study Area Name	Wes-Tex Telecommunications Ltd.
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Darren Patrick
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4327563393 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	dpatrick@westex.coop

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required

			(check box when complete)	
<100>	Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>		
<200>	Outage Reporting (voice)	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)	<i>(attach descriptive document)</i>		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	<i>(attach descriptive document)</i>		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			
<420>	Mobile			
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>		
<510>		<i>(attached descriptive document)</i>		
<600>	Functionality in Emergency Situations	<i>(check to indicate certification)</i>		
<610>		<i>(attached descriptive document)</i>		
<700>	Company Price Offerings (voice)	<i>(complete attached worksheet)</i>		
<710>	Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		
<800>	Operating Companies and Affiliates	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>		
<1000>	Voice Services Rate Comparability	<i>(check to indicate certification)</i>		
<1010>		<i>(attach descriptive document)</i>		
<1100>	Terrestrial Backhaul (Y/N)? <input type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>		
<1110>		<i>(complete attached worksheet)</i>		
<1200>	Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		<i>(check to indicate certification)</i>		
<2005>		<i>(complete attached worksheet)</i>		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		<i>(check to indicate certification)</i>		
<3005>		<i>(complete attached worksheet)</i>		

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449014
<015>	Study Area Name	Wes-Tex Telecommunications Ltd.
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<030>	Contact Name - Person USAC should contact regarding this data	Darren Patrick
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449014
<015>	Study Area Name	Wes-Tex Telecommunications Ltd.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Darren Patrick
<035>	Contact Telephone Number - Number of person identified in data line <030>	4327563393 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449014
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449014
<015>	Study Area Name	Wes-Tex Telecommunications Ltd.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

449014tx1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449014
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CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010>
2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011>
3rd Year Certification {47 CFR § 54.313(b)(2)}

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012>
2013 Frozen Support Certification
- <2013>
2014 Frozen Support Certification
- <2014>
2015 Frozen Support Certification
- <2015>
2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016>
Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017>
3rd year Broadband Service Certification
- <2018>
5th year Broadband Service Certification
- <2019>
Interim Progress Certification
- <2020>

Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021>
Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0619
		July 2013

<010>	Study Area Code	449014
<015>	Study Area Name	Wes-Tex Telecommunications Ltd.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Darren Patrick
<035>	Contact Telephone Number - Number of person identified in data line <030>	4327563393 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(3014) If yes, does your company file the RUS annual report (Yes/No) Yes No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	449014
<015> Study Area Name	Wes-Tex Telecommunications Ltd.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Darren Patrick
<035> Contact Telephone Number - Number of person identified in data line <030>	4327563393 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dpatrick@westex.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Lisa McLaughlin</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>Lisa McLaughlin</u>
Name of Reporting Carrier:	<u>Wes-Tex Telecommunications Ltd.</u>
Signature of Authorized Officer:	<u>CERTIFIED ONLINE</u> Date: <u>06/26/2014</u>
Printed name of Authorized Officer:	<u>J Wilson</u>
Title or position of Authorized Officer:	<u>Executive Vice President</u>
Telephone number of Authorized Officer:	<u>4327563393 ext.</u>
Study Area Code of Reporting Carrier:	<u>449014</u> Filing Due Date for this form: <u>07/01/2014</u>
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>Wes-Tex Telecommunications Ltd.</u>
Name of Authorized Agent or Employee of Agent:	<u>Lisa A. McLaughlin</u>
Signature of Authorized Agent or Employee of Agent:	<u>CERTIFIED ONLINE</u> Date: <u>06/26/2014</u>
Printed name of Authorized Agent or Employee of Agent:	<u>Lisa McLaughlin</u>
Title or position of Authorized Agent or Employee of Agent:	<u>Authorized Representative</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>5126527709 ext.</u>
Study Area Code of Reporting Carrier:	<u>449014</u> Filing Due Date for this form: <u>07/01/2014</u>
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

Wes-Tex Telecommunications, Ltd., (the Company) provides qualified Lifeline Subscribers a Federal Lifeline discount of \$9.25 applied to the Subscriber Line Charge (SLC) of \$6.50 with the remainder applied to the stand-alone residential monthly rates as outlined in its tariff and a state Lifeline discount of \$3.50. The Company also provides an additional state discount¹ of \$2.95. The local exchange access rate includes an unlimited amount of local calling minutes. Qualified Lifeline customers may also subscribe to a number of packages available for Residential customers in its Stanton and Big Spring exchanges as detailed on Wes-Tex Telecommunications website at <http://www.westex.coop>. The same Lifeline reductions as described above are applied against that portion of the package rate that is for basic network service. These plans includes unlimited local and long distance calling plans, internet and Cable services as well as a choice of optional custom calling features. Attached are the pages from the Company's Telecommunications Tariff describing the terms and conditions of Lifeline service.

¹See attached tariff pages

LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Monthly Local Exchange Access Line Rates

	<u>Residential</u>	<u>Business</u>	
Primary Local Exchange Access Line			
One Party, Single line service	\$12.03	\$21.70	(C)
One Party, Single line service with Touch Tone	\$12.23	\$22.95	(C)
Additional Local Exchange Access Line			
One Party, Single line service	\$12.03	\$25.54	(C)
One Party, Single line service with Touch Tone	\$12.23	\$26.79	(C)
Primary PBX Trunk	N/A	\$27.50	
Primary PBX Trunk with Touch Tone	N/A	\$29.40	
Additional PBX Trunk	N/A	\$27.50	
Additional PBX Trunk with Touch Tone	N/A	\$29.40	

Rates for Access Line Service do not include any charges for instruments or other customer premises equipment.

B. Expanded Local Calling

1. Expanded Local Calling (ELC) is a two-way mandatory service that permits subscribers in one exchange to call customers in certain other exchanges without long-distance charges.
2. The following rates apply in addition to the local exchange access line rate, or residential package rate, for the applicable category of service.

	<u>Monthly Rate</u>		
	<u>Residential</u>	<u>Business</u>	
Big Spring ELC	\$0.15	\$0.15	
Stanton ELC	\$3.50	\$7.00	(N)

Issued: December 30, 2009

Effective: December 30, 2009

J. R. Wilson
General Manager
P. O. Box 1329
Stanton, TX 79782

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES (Continued)

C. Federal Subscriber Line Charge (SLC)

A Federal Subscriber Line Charge may apply per line, per month as follows:

Residential		
Primary Line	\$6.50	(C)
Additional Line	\$7.00	
Business		
Single Line	\$6.50	(C)
Multi-Line	\$9.20	

D. Payphone Compensation Surcharge

The Company may assess a \$0.24 charge for each "dial-around" call (e.g. calling card, prepaid phone card, 800/888/877, 0+, 101-XXXX, 950-XXXX) originated from a payphone and completed using the Company's service.

Issued: December 30, 2009

Effective: December 30, 2009

J. R. Wilson
General Manager
P. O. Box 1329
Stanton, TX 79782

LOCAL EXCHANGE SERVICE

IV. SERVICE PACKAGES

The Company offers certain services together in packages, providing discounts over the cost of purchasing the services individually. Available packages and rates are specified below. Applicable Service Charges are listed in Section 2.

A. Residential and Business (existing customers only)

(T)

	<u>Monthly Rate</u>
Residence Basic Line	
Single Line, Touch Tone, Subscriber Line Charge (SLC)	\$11.00
Residence Classic Pack	
Residence Basic Line Package plus Inside Wire Maintenance, Call Waiting, Call Forwarding, Caller Id, Call Return and Call Blocker	\$25.95
Residence Ultimate Pack	
Residence Classic Pack plus Three-Way Calling, Speed Calling 8, Call Waiting ID, Auto Redial, Priority Call, Selective Call Forwarding, Voice Mail	\$36.95
Business Basic Line	
Single Line, Touch Tone, SLC	\$22.95
Business Classic Pack	
Business Basic Line plus Call Waiting, Caller ID - Calling Name and Number, Three Way Calling, Call Forwarding, Inside Wire Maintenance, Voice Mail and Call Return	\$44.95
Business Ultimate Pack	
Business Classic Pack plus Speed Call 30, Remote Access to Call Forwarding, Call Waiting ID, Call Blocker, Auto Redial, Priority Call, Selective Call Forwarding and Voice Mail	\$56.95
(1) Additional Residential Line	
Single Line, Touch Tone, SLC	\$14.02
(2) Additional Business Line	
Single Line, Touch Tone, SLC	\$26.79

Issued: March 16, 2004

Effective: March 16, 2004

J. R. Wilson
General Manager
P. O. Box 1329
Stanton, TX 79782

LOCAL EXCHANGE SERVICE

IV. SERVICE PACKAGES (continued)

B. Residential - STANTON

Local Exchange Services	Premium Package	Basic Package
Basic Line Charge	X	X
Caller ID - Calling Name & Number	X	X
Call Waiting	X	X
Call Forwarding	X	X
Auto Redial	X	X
Call Return	X	X
Call Blocker	X	X
Three-Way Calling	X	X
Selective Call Forwarding	X	X
Anonymous Call Rejection	X	X
Remote Access to Call Forwarding	X	*
Simultaneous Call Forwarding	X	*
Caller ID - Call Waiting	X	*
Call Forward Busy Line/No Answer	X	*
Priority Call	X	*
Speed Calling 8	X	*
Voicemail	X	*
Unlimited Long Distance Minutes	X	n/a
Inside Wire Maintenance	*	*
Toll Denial	n/a	n/a
Total Package Price:	\$48.45 per month	\$28.95 per month

x = included in package price

* = priced at tariffed rates

n/a = not applicable

Terms and Conditions

For WESTEX Telecom residential phone customers only. Package pricing is not available with Prepaid Local Service. For Caller ID and Call Waiting ID, some call information may be blocked or unavailable. Display equipment is not included. Inside Wire Maintenance is an optional service plan that covers trouble isolation and repairs to jacks and standard inside wiring, provided that they were functional when the service was ordered. Inside Wire Maintenance coverage is subject to written terms and conditions. Packaged Long Distance minute plan excludes calling card calls, Inbound Toll Free calls, International Long Distance calls. Pricing does not include taxes, surcharges, universal service surcharges, municipal fees, Subscriber Line Charges and installation charges. Availability and terms may change. Services are available separately (at tariffed rates when applicable). Packaged Long Distance minute plans cannot be used for long distance access to the Internet or for business purposes such as telemarketing or autodialing and will be charged standard applicable Long Distance rates. All non-prepay pricing is subject to credit approval. Package pricing requires WESTEX Telecom Local and Long Distance services. Pricing is subject to change at any time.

Issued: March 16, 2004

Effective: March 16, 2004

J. R. Wilson
General Manager
P. O. Box 1329
Stanton, TX 79782

LOCAL EXCHANGE SERVICE

IV. SERVICE PACKAGES (continued)

C. Residential - BIG SPRING

Local Exchange Services	Premium Package	Basic Package
Basic Line Charge	X	X
Caller ID - Calling Name & Number	X	X
Call Waiting	X	X
Call Forwarding	X	X
Auto Redial	X	X
Call Return	X	X
Call Blocker	X	X
Three-Way Calling	X	X
Selective Call Forwarding	X	X
Anonymous Call Rejection	X	X
Remote Access to Call Forwarding	X	*
Simultaneous Call Forwarding	X	*
Caller ID - Call Waiting	X	*
Call Forward Busy Line/No Answer	X	*
Priority Call	X	*
Speed Calling 8	X	*
Voicemail	X	*
Unlimited Long Distance Minutes per month	X	n/a
Inside Wire Maintenance	*	*
Toll Denial	n/a	n/a
Total Package Price:	\$48.45 per month	\$28.95 per month

x = included in package price

* = priced at tariffed rates

n/a = not applicable

Terms and Conditions

For WESTEX Telecom residential phone customers only. Package pricing is not available with Prepaid Local Service. For Caller ID and Call Waiting ID, some call information may be blocked or unavailable. Display equipment is not included. Inside Wire Maintenance is an optional service plan that covers trouble isolation and repairs to jacks and standard inside wiring, provided that they were functional when the service was ordered. Inside Wire Maintenance coverage is subject to written terms and conditions. Packaged Long Distance minute plan excludes calling card calls, Inbound Toll Free calls, International Long Distance calls. Pricing does not include taxes, surcharges, universal service surcharges, municipal fees, Subscriber Line Charges and installation charges. Availability and terms may change. Services are available separately (at tariffed rates when applicable). Packaged Long Distance minute plans cannot be used for long distance access to the Internet or for business purposes such as telemarketing or autodialing and will be charged standard applicable Long Distance rates. All non-prepay pricing is subject to credit approval. Package pricing requires WESTEX Telecom Local and Long Distance services. Pricing is subject to change at any time.

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LOCAL EXCHANGE SERVICE

IV. SERVICE PACKAGES (continued)

D. Terms and Conditions

Applicable to Stanton and Big Spring Packaged Services:

For WESTEX Telecom residential phone customers only. Package pricing is not available with Prepaid Local Service. For Caller ID and Call Waiting ID, some call information may be blocked or unavailable. Display equipment is not included. Inside Wire Maintenance is an optional service plan that covers trouble isolation and repairs to jacks and standard inside wiring, provided that they were functional when the service was ordered. Inside Wire Maintenance coverage is subject to written terms and conditions. Packaged Long Distance minute plan excludes calling card calls, Inbound Toll Free calls, International Long Distance calls. Pricing does not include taxes, surcharges, universal service surcharges, municipal fees, Subscriber Line Charges and installation charges. Availability and terms may change. Services are available separately (at tariffed rates when applicable). Packaged Long Distance minute plan cannot be used for long distance access to the Internet or for business purposes such as telemarketing or autodialing for which standard tariff, applicable Long Distance rates apply. All non-Prepaid prices are subject to credit approval. Package pricing requires WESTEX Telecom Local and Long Distance services.

For Big Spring only: Due to DSL technology characteristics, service availability and the maximum speed deliverable to the residential premises cannot be guaranteed until the date of the installation. In the event of service speed availability changes, the Customer will automatically receive WESTEX DSL at the applicable lower rate. DSL requires Local Dial Tone service with WESTEX Telecom.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

A. General

1. The rates and charges listed in this Section apply to Local Exchange Service provided by the Company in its certificated service area as specified by the Company's Service Provider Certificate of Operating Authority application approved and on file with the Public Utility Commission of Texas.
2. The local exchange service rates and charges specified in this Section are for Basic Local Exchange Service and facilities only. Rates and charges for ancillary services and facilities not specified in this Section are presented in other sections of this tariff.
3. Unless otherwise specified, the rates and charges quoted in this Section are for a minimum contract period of one month. These rates and charges are payable in advance and provide unlimited flat rate calling within the exchange area.
4. Local access trunks may be required for local access connections terminating in or for use with some types of customer-provided equipment.

B. Lifeline Program

(T)

1. General

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

- a. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line. When a Lifeline customer subscribes to a package of services, those same reductions will apply to that portion of the package rate that is for basic network service. In a two-line package, only one line will receive the Lifeline reductions.
- b. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

1. General (Continued)

c. The Lifeline Program rate reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

d. The Lifeline Program rate reductions do not apply to service connection charges.

e. The Company may not disconnect the local service of a Lifeline Program customer for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Company shall remove the block without additional cost to the customer.

f. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service or to a limited amount of toll calling (in exchanges where technically available); however, the customer is under no obligation to accept the subscription to toll blocking.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

1. General (Continued)

- g. The Company will provide to Customers who apply for or receive Lifeline service access to available vertical services or custom calling features, including Caller ID, Call Waiting, and Call Blocking, at the same price as its other Customers pay, provided that the Company has the capability to provide such services. (T)
- h. The Lifeline Program rate reductions will not be available on a retroactive basis unless approved by the Public Utility Commission of Texas or the Low-Income Discount Administrator (LIDA). (T)

2. Designated Lifeline Program Services

The Company shall offer voice telephony services that provide the following functionalities as designated, Lifeline Program services: (T)

- a. Voice grade access to the public switched network or its functional equivalent
- b. Minutes of use for local service provided at no additional charge to the customer
- c. Access to emergency services
- d. Toll blocking service (T)

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

3. Eligibility Requirement

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives:

- a. Medicaid
- b. Food Stamps (Supplemental Nutrition Assistance Program) (T)
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA)
- e. Low-Income Home Energy Assistance Program (LIHEAP)
- f. State Child Health Plan (CHIP)
- g. National School Lunch Program's Free Lunch Program (N)
- h. Temporary Assistance for Needy Families (N)

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

4. Obligations of the Customer

- a. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP.
- b. Current customers receiving benefits under Medicaid, Food Stamps, SSI, or CHIP programs will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.
- c. A customer who is eligible for the Lifeline Program, but does not have telephone service shall be responsible for initiating a request for the Lifeline Program from the Company.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

5. Obligations of the Company

- a. LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers within 30 days. (T)

6. Discontinuance of Service

- a. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in TDHS benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their TDHS benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.
- b. Discontinuance of Lifeline Discounts for customers who have self-enrolled: Individuals not receiving benefits through TDHS programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

7. Deposit and Credit Requirements

- a. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.
- b. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.
- c. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

8. Service Connection Charges

- a. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
- b. Service connection charges do apply when:
 - 1) Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
 - 2) New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.
 - 3) Customers make subsequent moves or changes after initial connection to the Lifeline Program.

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9. Lifeline Program Rate Reduction

a. Implementation

The Company shall provide reduced billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where the customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

B. Lifeline Program (Continued)

9. Lifeline Program Rate Reduction (Continued)

b. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

	<u>Monthly Rate Reduction</u>	
1) Federal Reduction ¹	\$9.25	(C)
3) Maximum State Reduction to Residential Local Exchange Access Line Rate	\$3.50	
4) Additional State Reduction to Residential Local Exchange Access Line Rate*	\$2.92	(C)

¹ See 47 C.F.R. Section 54.403

*TUSF Settlement Docket No. 40521

(C)

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