



**Big Bend Telephone Company, Inc.**

**Study Area Code: 442039**

**Rates, Terms and Conditions for Lifeline Service**

**(Response to Form 481, Line 1210)**

Local exchange service rates and charges specified below are for basic local exchange service, including Tone Dialing and access to Caller ID at no charge. Rates and charges for ancillary services and facilities not specifically shown are presented in Big Bend Telephone Company's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a minimum contract period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

**Residential Local Exchange Access Line Rates:<sup>(1)(2)</sup>**

<b>Exchange Name</b>	<b>R-1 Rate</b>	<b>Res. EAS Charge</b>
Alamito	\$ 14.00	\$ -
Big Bend Park	\$ 14.00	\$ -
Big Canyon	\$ 14.00	\$ -
Calamity Creek	\$ 14.00	\$ -
Comstock	\$ 14.00	\$ -
Heath Canyon	\$ 14.00	\$ -
Lajitas	\$ 14.00	\$ -
Langtry	\$ 14.00	\$ -
Presidio	\$ 14.00	\$ -
Redford	\$ 14.00	\$ -
Sanderson	\$ 14.00	\$ -
Sheffield	\$ 14.00	\$ -
Six Shooter	\$ 14.00	\$ -
Terlingua	\$ 14.00	\$ -

<sup>(1)</sup> Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

<sup>(2)</sup> Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

**BIG BEND TELEPHONE COMPANY, INC.**  
Local Exchange Tariff

**SECTION 1**  
2nd Revised Sheet 3.1  
Replacing 1st Sheet 3.1

**LOCAL EXCHANGE SERVICE**

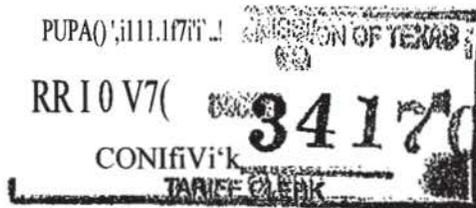
**II. APPLICATION OF RATES**

**C. Lifeline Program**

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

**1. General**

- a. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate and federal subscriber line charge.
- b. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications service.
- c. The Lifeline Program rate reductions apply only to basic network service and do not apply to non-basic services, regulated or non-regulated, such as long distance service or custom calling services. Customers may subscribe to these services, where available, at their discretion. If the customer subscribes to a bundled service, where available, the discount shall only apply to the basic network service portion of the bundled service,



By: Mr. Justin Haynes  
Title: President

**LOCAL EXCHANGE SERVICE**

**APPLICATION OF RATES (Continued)**

**C. Lifeline Program (Continued)**

**1. General (Continued)**

- d. The Lifeline Program rate reductions do not apply to service connection charges, except that customers eligible for the Tribal Link Up Program will receive a 50% reduction, or \$100.00, whichever is less, on applicable service connection charges, as provided in Section 2 of this tariff.
- e. The Company may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason.
- f. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.
- g. The Company will waive number portability charges, subject to the tariff, for the Lifeline customer.
- h. The Lifeline Program rate reductions will not be available on a retroactive basis except as directed by LIDA or the Commission.

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By: Mr. Justin Haynes  
Title: President

**PUBLIC UTILITY COMMISSION OF TEXAS**  
**EFFECTIVE**  
APR 2 '12 CONTROL# TC. NO. 40225  
TARIFF CLERK

**BIG BEND TELEPHONE COMPANY, INC.**  
Local Exchange Tariff

**SECTION 1**  
6<sup>th</sup> Revised Sheet 5  
Replacing 5<sup>th</sup> Revised Sheet 5

**LOCAL EXCHANGE SERVICE**

**IL APPLICATION OF RATES (Continued)**

**C. Lifeline Program (Continued)**

**2. Designated Lifeline Program Services**

The Company shall offer the voice telephony services or functionalities defined to be qualified, or designated, Lifeline Program service as enumerated in 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas).

**3. Eligibility Requirement**

**a. Qualifying Low-income (Eligible) Customer Criteria**

The Lifeline Program rate reductions will be provided per eligible customer. The applicant must certify that their annual household income is at or below 150% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline.

By: Mr. Justin Haynes  
Title: President

**PUBLIC UTILITY COMMISSION OF TEXAS**  
**EFFECTIVE**

APR 2 '12 CONTROL# TC. NO. 40225

TARIFF CLERK



BIG BEND TELEPHONE COMPANY, INC.  
Local Exchange Tariff

SECTION 1  
2nd Revised Sheet 7  
Replacing 1st Revised Sheet 7

LOCAL EXCHANGE SERVICE

IL APPLICATION OF RATES (Continued)

C. Lifeline Program (Continued)

4. Deposit Requirements

- a. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.
- b. The Company may charge a service deposit if:
  - i. The eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.
  - ii. The Company receives a Commission waiver from having to provide toll blocking due to technical limitations.

5. Service Connection and Charges

- a. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
- b. Service connection charges do apply when:
  - i. Existing eligible customers requesting additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
  - ii. New customers (those without existing local exchange access service) eligible for the Lifeline Program and establishing qualifying service.
  - iii. Any subsequent moves or changes after the initial connection to the Lifeline Program.

By: Mr. Bill Golden  
Title: President

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**LOCAL EXCHANGE SERVICE**

**II APPLICATION OF RATES (Continued)**

**C. Lifeline Program (Continued)**

**5. Service Connection and Charges (Continued)**

- c. In instances where service connection charges apply, customers qualifying for the Lifeline Program may qualify for the Tribal Link-Up Program and may be eligible to receive a reduction in the applicable service connection charges as provided in Section 2 of this tariff.
- d. Applicable service connection charges for the Company are specified in Section 2 of this tariff.

**6. Lifeline Program Rate Reduction**

**a. Implementation**

The Company shall provide reduced billing for all Lifeline Program eligible customers within its service area after receipt of the list of eligible customers from the LIDA. In instances where the customer makes direct inquiries regarding participation in the Lifeline program to the Company, the Company shall make every effort to assist the customer by explaining the necessary steps to become eligible to participate in the Lifeline Program and direct the customer to the LIDA for completion of the required forms for eligibility certification.

- i. If the eligible customer's existing telephone service arrangements meet the Lifeline Program criteria, the Company shall provide reduced billing as indicated above.
- ii. If the eligible customer's existing telephone service arrangements do not meet the Lifeline Program criteria, the Company shall advise the eligible customer by direct mail:
  - (a) The changes necessary to satisfy the Lifeline Program criteria;
  - (b) The waiver of service connection charges for changes in the eligible customer's telephone service arrangements in order to qualify for the Lifeline Program or the transfer of the account to the Lifeline Program;

By: Mr. Justin Haynes  
Title: President

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APR 2 '12 CONTROL# TC. NO. 40225  
TARIFF CLERK

LOCAL EXCHANGE SERVICE

II APPLICATION OF RATES (Continued)

C. Lifeline Program (Continued)

6. Lifeline Program Rate Reduction (Continued)

a. Implementation (Continued)

ii. If the eligible customer's existing telephone service arrangements do not meet the Lifeline Program criteria, the Company shall advise the eligible customer by direct mail: (Continued)

c) If the eligible customer chooses to make the necessary changes to their service arrangements, the eligible customer will receive reduced billing for the Lifeline Program at the time the change is effective or at the time new service is established.

b. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below. Existing Tel-Assistance customers, as of September 1, 2001 receive reduced rates, shown in paragraph C. of subsection II, which were authorized upon discontinuance of the Tel-Assistance program.

(1) The Company shall grant federal support to qualifying low-income consumers up to \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline support.

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2) The Company shall further grant state-approved support up to a maximum reduction of \$3.50 in intrastate charges.

By: Mr. Justin Haynes  
Title: President

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APR 2 '12 CONTROL# TC. NO. 40225

TARIFF CLERK

REDACTED FOR PUBLIC INSPECTION

BIG BEND TELEPHONE COMPANY, INC.  
Local Exchange Tariff

SECTION 1  
1<sup>st</sup> Revised Sheet 7.3  
Replacing Original Sheet 7.3

LOCAL EXCHANGE SERVICE

IL APPLICATION OF RATES (Continued)

C. (Reserved for Future Use)

By: Mr. Justin Haynes  
Title: President

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EFFECTIVE**

APR 2 '12 CONTROL\* TC. NO. 40225

TARIFF CLERK

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**REDACTED – FOR PUBLIC INSPECTION**

**BIG BEND TELEPHONE COMPANY (SAC 442039)**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**