

Poka Lambro Telephone Cooperative, Inc.

Study Area Code: 442131

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in Poka Lambro Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates⁽¹⁾⁽²⁾:

Exchange Name	R-1 Rate	Res. EAS Charge
Aten	\$ 12.22	\$ 1.25
Ausborne	\$ 12.22	\$ 1.55
Fletcher Carter	\$ 12.22	\$ 1.25
Gail	\$ 13.44	\$ -
Hatch	\$ 12.22	\$ 1.55
Loop	\$ 12.22	\$ 1.25
Nelms	\$ 12.22	\$ 1.25
New Home	\$ 12.22	\$ 1.25
O'Donnell	\$ 13.44	\$ -
Patricia	\$ 12.22	\$ 1.55
Punkin Center	\$ 12.22	\$ 1.55
Southland	\$ 12.22	\$ 1.25
Union	\$ 12.22	\$ 1.55
West Lakes	\$ 12.22	\$ 1.25
Wheatley	\$ 12.22	\$ 1.55

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE

A. General

1. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers.

2. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas). T

3. The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service.

4. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.

5. Lifeline Service rate reductions only apply to basic service and do not apply to non-basic service such as long distance service, 976 and other information provider services, which may or may not be tariffed. Customers may subscribe to such services including bundled service, where available, however, the Lifeline Service reduction only applies to the basic service charge for bundled service.

6. The Lifeline Service rate reductions do not apply to service connection charges. Customers who are residents of Tribal Lands may be eligible for the federal program Link Up support concerning service connection charges. T
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7. Lifeline Service will not be available on a retroactive basis except where directed by the Low Income Discount Administrator (LIDA) or the Commission.

8. The Cooperative shall waive monthly number portability charge, subject to its tariff, for Lifeline customers. D
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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE (Continued)

B. Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.

2. The applicant must certify that their annual household income is at or below 150% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline.

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3. Procedures for Establishing Lifeline Discounts

(a) Consumers within the Cooperative's service area identified as eligible for Lifeline Service by the LIDA through the automatic enrollment process under Commission Substantive Rule 26.412 shall be provided Lifeline Service discounts unless the Cooperative receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list to the Cooperative are responsible for contacting the Cooperative and initiating a request for Link-Up Service from the Cooperative.

(b) The LIDA shall provide the Cooperative with a monthly list of consumers eligible for Lifeline Service.

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LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE (Continued)

B. Eligibility Requirements (Continued)

3. Procedures for Establishing Lifeline Discounts (Continued)

(c) Consumers who do not participate in one of the designated programs but who meet annual income qualifications by having a household income at or below 150% of the federal poverty guidelines, may establish eligibility for Lifeline Service by contacting the LIDA. T

(d) The discontinuance of the Tel-Assistance program effective September 1, 2001 allows the Cooperative to move Tel-Assistance customers to Lifeline Service. The Cooperative has no exchanges where a customer's local service rate under Tel-Assistance is a greater benefit; therefore, customers will be grandfathered at Lifeline rates. Rates will apply until the customer's service is discontinued or the customer is determined ineligible under this Section.

4. Provision of Service

(a) The Cooperative shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area where the consumer is a customer of the Cooperative. Within 30 days after receipt of the list or receipt of customer affidavit, the Cooperative shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.

(b) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.

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LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE (Continued)

B. Eligibility Requirements (Continued)

4. Provision of Service (Continued)

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(c) The Cooperative will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.

(d) The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.

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C. Deposits

1. The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Restriction Service.

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LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE (Continued)

D. Lifeline Service Discounts

1. Eligible consumers who subscribe to Lifeline Service will receive the following discounts:

(a) Federal Lifeline support amount. The Cooperative shall grant qualifying low-income consumers support of \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline support.

(b) Additional state reduction. The Cooperative shall give qualifying low-income consumers an additional state-approved reduction of up to \$3.50 in the monthly amount of intrastate charges due.

E. Service Charges

1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

2. Service charges apply when:

(a) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.

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LOCAL EXCHANGE SERVICE

III. LIFELINE SERVICE (Continued)

E. Service Charges (Continued)

2. Service charges apply when: (Continued)

(b) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.

(c) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges., except new customers who are residents of Tribal Lands and who may qualify for the federal Link Up program. T
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3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges. T
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F. Payments and Disconnection of Service

1. The Cooperative may not disconnect Lifeline Service for nonpayment of toll charges.

2. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.

REDACTED - FOR PUBLIC INSPECTION

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POKA LAMBRO TELEPHONE COOPERATIVE, INC. (SAC 442131)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY