

Palmetto Rural Telephone Cooperative, Inc.

SAC: 240536

Line Number: 1210

2014 Lifeline Terms & Conditions

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in de-enrollment, fines and prosecution.
- Only one Lifeline benefit is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household may not receive Lifeline benefits from multiple providers.
- If a household receives more than one Lifeline benefit, it will be de-enrolled from the program.
- The Lifeline benefit may not be transferred to any other person.

Qualifying Methods

A subscriber may qualify for Lifeline either because he/she or someone in his/her household participates in one of the programs below or because your income is within the following guidelines. **NOTE: A subscriber may receive Social Security and Medicare benefits, but to qualify for Lifeline, must receive benefits from one of the following programs or income must fall within the guidelines.**

Program Eligibility

- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing/Section 8
- Medicaid
- Supplemental Security Income (SSI)
- National School Lunch (NSL) free lunch program
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)

Income Eligibility for 2014

Annual Income 135% Thresholds Based on Household Size								
1	2	3	4	5	6	7	8	For each add'l person
\$15,755	\$21,236	\$26,717	\$32,198	\$37,679	\$43,160	\$48,641	\$54,122	+ \$5,481/person

(Note: You will need to provide 3 of your most recent paystubs from the previous 12 months, Social Security Benefit Letter or W-2.)

The subscriber understands that:

1. His/Her household meets the income-based or program-based eligibility criteria for receiving Lifeline, shown above. If annual income exceeds 135% of the Federal Poverty Guidelines, the subscriber will notify the provider.
2. He/She will notify the provider within 30 days if for any reason he/she no longer qualifies to receive Lifeline.
3. He/She will notify the provider within 30 days if he/she moves to a new address or he/she will verify every 90 days that the temporary address is still current.
4. He/She must certify that his/her household is not receiving any other Lifeline benefit and will not apply for an additional one from another wireline or wireless carrier.
5. Giving fraudulent information is punishable by law.
6. He/She may be required to re-certify my continued eligibility for Lifeline and that my failure to re-certify will result in de-enrollment.

Before enrolling in Lifeline, the subscriber will authorize the provider to release his/her information contained in his/her Lifeline Application to the FCC or its designee, including the Universal Service Administrative Company, and to any state and federal agency, as required by law.

Pricing

By enrolling in Lifeline, the subscriber will receive \$9.25 credit from Federal and \$3.00 credit from State towards his/her local service of \$14.35. The total credit of \$12.25 will be applied towards local service on POTS or bundle packages. If a subscriber chooses to have toll calls, they can subscribe to 12 cents per minute, 6 cents per minute and \$3.95 per month, or unlimited minutes for \$25.90. The subscriber will be able to make unlimited local calls.

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS

6.1.1 Local Flat Rate Service

- A. Local exchange access service rates and charges as specified in this tariff are for only local exchange service and facilities of the Company within the Company's exchange service area as approved by the Commission.
- B. The furnishing of communications services by the Company is also subject to the rates, charges, rules and regulations of this General Exchange Tariff as it now exists or as it may be revised, added to, or supplemented by superseding issues, and these rates are hereby made a part of these local exchange service tariffs.
- C. This tariff cancels and supersedes all other local exchange service tariffs issued and effective prior to the effective date of these tariffs.
- D. Unless otherwise specified, the rates and charges listed in this tariff are payable for a period of one month, in advance, and entitle the customer to unlimited, flat rate calling.
- E. The Palmetto Rural Telephone Cooperative, Inc. offers single party residence and business service throughout its service area.

Effective, January 1, 2002, local service other than single party service is being discontinued and will not be available to new customers. Existing customers will be able to continue to use two party or local service other than single party service. However, when the customer discontinues local service other than single party service and switches to single party local service, the customer will not be able to switch back to local service other than single party service.

- F. Rates and Charges for this service and other miscellaneous services can be found in Section 16 of this Tariff.

Issued:

Effective: Upon Approval of the Commission

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS (Cont'd)

6.1.2 Local Calling Areas

The local exchange rates authorized by the South Carolina Public Service Commission, listed in Section 16.4, entitle subscribers to access all exchange access lines: (1) bearing the central office designations of the subscriber's exchange, (2) the central office designation(s) of additional exchanges or central offices as follows:

<u>Exchange/NXX</u>	<u>Exchanges in Local Calling Area</u>
COTTAGEVILLE	Hendersonville, Lodge, Walterboro, North Walterboro, South Walterboro, Williams
HENDERSONVILLE	Cottageville, Lodge, Walterboro, North Walterboro, South Walterboro, Williams
LODGE	Cottageville, Hendersonville, Walterboro, North Walterboro, South Walterboro, Williams
WALTERBORO	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro, Williams
NORTH WALTERBORO	Cottageville, Hendersonville, Lodge, Walterboro, South Walterboro, Williams
SOUTH WALTERBORO	Cottageville, Hendersonville, Lodge, Walterboro, North Walterboro, Williams
WILLIAMS	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro, Walterboro

Issued:

Effective: Upon Approval of the Commission

**PALMETTO RURAL TELEPHONE COOPERATIVE, INC.
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**PALMETTO RURAL TELEPHONE COOPERATIVE, INC.
GENERAL EXCHANGE TARIFF
SOUTH CAROLINA**

**SECTION 6
1st REVISED SHEET NO. 4
CANCELS ORIGINAL SHEET NO. 4**

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM

6.2.1 General

- A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.
- B. Eligible customers will receive a credit not to exceed the current federally-mandated Subscriber Line Charge (End User Common Line Charge). The credit will be applied to Basic Local Exchange Service.
- C. The Lifeline Program reduction to Basic Local Exchange Service shall apply only to residential one-party service.
- D. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- E. The Lifeline Program rate reduction does not apply to Service Connection Charges. (C)
- F. The Lifeline Program rate will not be available on a retroactive basis.

Issued: April 2, 2012

Effective: April 2, 2012

PALMETTO RURAL TELEPHONE COOPERATIVE, INC.

Jason Dandridge, Chief Executive Officer

2471 Jefferies Highway, Walterboro, South Carolina 29488-1577

APPROVED FOR **Email: jason.dandridge@prtc.coop** **Phone: (843) 538-2020** **APRIL 09, 2012**

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM (Cont'd)

6.2.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

Deposit requirements will be waived for all applicants who qualify for Lifeline Service, as long as the applicants continue to qualify for Lifeline Service.

6.2.6 Service Connection Charges

A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.

B. Service Connection Charges will apply when:

1. Existing eligible residential Local Exchange Service customers also convert to a different grade of eligible residential service and/or Optional Calling Services at the time the Lifeline Program billing is initiated.
2. A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
3. New residential applicants (those without existing Local Exchange Service) eligible for the Lifeline Program will be subject to applicable Service Connection Charges.

C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable Service Charges as outlined in Section 16 of this Tariff.

(C)

Issued: April 2, 2012

Effective: April 2, 2012

PALMETTO RURAL TELEPHONE COOPERATIVE, INC.

Jason Dandridge, Chief Executive Officer

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APPROVED FOR FILING **Jason.Dandridge@pctc.com** Phone No. (843) 538-2020 APRIL 09, 2012

**PALMETTO RURAL TELEPHONE COOPERATIVE, INC.
GENERAL EXCHANGE TARIFF
SOUTH CAROLINA**

**SECTION 16
1ST REVISED SHEET NO. 6
CANCELS ORIGINAL SHEET NO. 6**

RATES AND CHARGES

16.3 SERVICE CHARGES (Cont'd)

16.3.9 Returned Check Charge

Per Occasion

The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

16.3.10 Late Payment Charge

The Company may establish a Late Payment Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in South Carolina Public Service Commission Reg. 103-622.2.

16.4 LOCAL EXCHANGE SERVICE CHARGES

The following charges are assessed for the services listed in Section 6 of this tariff.

16.4.1 Flat Rate Service

	<u>Monthly Rate</u>	
A. <u>Business</u>		
One Party	\$28.70	
B. <u>Residence</u>		
One Party	\$14.35	
C. <u>Pay Station</u>		
Public Telephone Access Service (PTAS)	\$28.70	(1)
D. <u>PABX and PBX</u>		
PBX Trunk Lines	\$33.75	
KEY-PBX Trunk Lines	\$28.70	
E. <u>Extensions</u>		
Off-Premises Access	\$ 5.25	
F. <u>Touch Calling Service (Pushbutton Dialing)</u>		
Business (per line)	\$ 0.00	
Residence (per line)	\$ 0.00	

Issued: August 1, 2005

Effective: September 1, 2005

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RATES AND CHARGES

16.4 LOCAL EXCHANGE SERVICE CHARGES (Cont'd)

16.4.2 Verification and Emergency Interrupt Service

- A. Verification Request
 - 1. Each Request..... \$1.25
- B. Emergency Interrupt Request
 - 1. Each Request..... \$1.75

A charge for a Verification Request also applies.

16.5 DIRECTORY LISTING CHARGES

16.5.1 The following charges are assessed for the services listed in Section 7 of this tariff.

	<u>Charges</u>
A. Primary Listing	No Charge
B. Additional Listing	\$0.50
C. Reference Listing	\$0.50
D. Alternate (Directive) Listing	
1. Nights, Sundays and Holidays	\$0.50
2. If No Answer, Dial	\$0.50
E. Foreign Listing	\$0.50
F. Extra Lines of Information in Listing	\$0.50
G. Indented Listing	No Charge
H. Caption Listing	No Charge
I. Temporary Listing	\$0.50
Minimum Charge Per Listing Period	\$2.00
J. Non-Published Number Service	\$1.50

Issued:

Effective: Upon Approval of the Commission

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REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

PALMETTO RURAL TELEPHONE COOPERATIVE, INC. (SAC 240536)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY