



July 3, 2014

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123—47 C.F.R. § 64.606(f)(2).

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), Sorenson Communications, Inc., (“Sorenson”) hereby notifies the Commission of a substantive change to its TRS service. On May 14, 2014, Sorenson ended SignMail support for its VP-200 phones as part of its plans to end support of VP-200s. Sorenson has made ntouch phones, which continue to receive SignMail support, available to all VP-200 users since 2011, and continues to offer them to any remaining VP-200 users. Sorenson is aware of fewer than 5,000 VP-200s still in use. Sorenson does not believe that this change will affect its ability to meet federal minimum standards.

Sincerely yours,

 /s/

John R. Grimm

Counsel for Sorenson Communications, Inc.