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PLEASE RESPOND TO WASHINGTON ADDRESS

June 26, 2014

REDACTED – FOR PUBLIC INSPECTION

ACCEPTED/FILED
JUN 26 2014

Federal Communications Commission
Office of the Secretary

HAND DELIVERED

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, NW
Washington, DC 20554

ORIGINAL

Re: WC Docket No. 10-90
WC Docket No. 11-42
Submission of Redacted Version of FCC Form 481 and Five Year Plan for
Consolidated Telco, Inc. (Study Area Code 371530)

Dear Ms. Dortch:

Attached for filing is one copy of the redacted public version of (1) the FCC Form 481 of Consolidated Telco, Inc. (the "Company") which contains the Company's financial information of required by Section 54.313(f)(2) of the Commission's rules (which is filed in compliance with the Protective Order referenced below) and (2) the Company's initial Section 54.202(a)(1)(ii) five-year plan required by Section 54.313 of the Commission's rules.

The Company's FCC Form 481 has been electronically filed with the Universal Service Administrative Company. Consistent with the Commission's Protective Order, WC Docket No. 10-90 *et al.*, DA 12-1857, released November 12, 2012 (the "Protective Order") and 47 C.F.R. § 0.459 of the Commission's Rules, the Company, under separate letter, has submitted the confidential version of the Company's FCC Form 481 which contains the Company's financial information required by Section 54.313(f)(2) of the Commission's rules and the Company's five-year plan.

Respectfully submitted,



Thomas J. Moorman
James A. Overcash
Counsel to Consolidated Telco, Inc.

Attachment

No. of Copies rec'd 0+3
List ABCDE

FCC Form 481 - Carrier Annual Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 371530
 <015> Study Area Name CONSOLIDATED TELCO
 <020> Program Year 2015
 <030> Contact Name: Person USAC should contact with questions about this data Julie Steinhoff
 <035> Contact Telephone Number: 4024892728 ext. Number of the person identified in data line <030>
 <039> Contact Email Address: Email of the person identified in data line <030> jsteinhoff@nebnet.net

ACCEPTED/FILED
JUN 26 2014

Federal Communications Commission
Office of the Secretary

ANNUAL REPORTING FOR ALL CARRIERS	54,313	54,422
	Completion Required	Completion Required

			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> ← check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 371530ne510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 371530ne610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet				
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Consolidated Telco, Inc.

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

Consolidated Telco, Inc.

Functionality in Emergency Situations

Back-Up Power

All central offices / exchanges in the company are equipped with either propane generators or natural gas powered generators which are capable of providing a minimum of 7 days' of emergency back-up power. Additionally, all company central offices / exchanges are equipped with 12 hours of emergency DC battery backup. The initiation of the Company's battery back-up capability is triggered when the network identifies the existence of a loss of power. Finally, 100% of Digital Loop Carriers (DLCs) deployed in the field are equipped to provide 12 hours of emergency back-up power. The company also has access to approximately 36 portable standby generators that could be used throughout its network to provide emergency power.

Rerouting of Traffic around Damaged Facilities

The company operates a transport system where the main routes consist of a self-healing protected fiber optic ring with redundant facilities between all exchanges and alternate routing capability to meet point locations.

Traffic Spikes

The company's switching system and fiber based transport network is capable of managing traffic spikes within their network in emergency situations. Under normal operating conditions, switching system capacity is available to handle significant traffic spikes that may occur during emergency situations. The company's fiber optic transport network utilizes Ethernet technology with scalable intra-network trunking to handle traffic spikes during emergency situations.

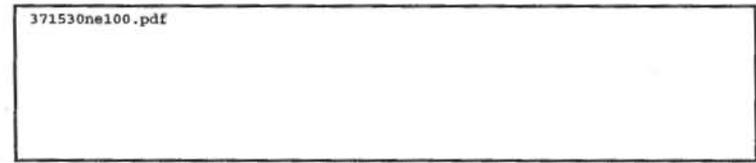
(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	371530
<015> Study Area Name	CONSOLIDATED TELCO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Julie Steinhoff
<035> Contact Telephone Number - Number of person identified in data line <030>	4024092728 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsteinhoff@nebnet.net

<110> Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

OVERVIEW

Pursuant to 47 C.F.R. 54.202(a)(1)(ii), Consolidated Telco, Inc. (“Company”) submits a five-year plan that describes proposed improvements or upgrades to its network throughout its proposed service area. The Company also provides estimates regarding the area and population that will be served as a result of the improvements.

The Company provides this 5-year plan based upon current and anticipated circumstances. These circumstances include, by way of example, the level of recovery and revenue that the Company believes, in good faith, it has projected in each of the plan years. These projections are based on the Company’s understanding of the regulatory regimes, Universal Service programs and intercarrier compensation requirements applicable to its operations. Should these anticipated circumstances change or the results of such programs and requirements differ from the Company’s projections, the Company’s plans may change.

The Company maintains the following exchanges / wire centers within its study area boundary:

- 1) Paxton
- 2) Madrid
- 3) Wallace
- 4) Wellfleet
- 5) Maywood

Pursuant to 47 C.F.R. 54.313, in each subsequent year, the Company will file a progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year.

The projected planned capital improvement (CapEx) over 5 years for the Company is approximately [REDACTED]. In addition to the capital improvements planned in the wire centers to provide access to facilities that allow subscribers to have service meeting the 4/1 Mbps broadband standard, the Company incurred approximately [REDACTED] in depreciation expense and approximately [REDACTED] in on-going maintenance and operating expenses (OpEx) in calendar year 2013. These types of expense will be incurred by the Company during 2015 to 2019 calendar years.

Schedule A-Sum contains a summary of the CapEx by year, estimated number of square miles served, estimated population served, historical OpEx, and a listing of census blocks affected in the 5 year plan.

Schedules A1 through A5 contain project cost details for material costs, number of units, labor, etc.

WIRE CENTER SUMMARY

Wire Center Name: Paxton

As of January 1, 2014, approximately [REDACTED] of subscribers in the Paxton wire center have access to broadband Internet service through the Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets the 4/1 Mbps broadband standard. While on-going operation and maintenance of facilities will be undertaken, no capital improvements are required for those facilities that would provide subscribers with broadband access that meets the 4/1 Mbps broadband standard. The Company's plan provides for the remaining [REDACTED] of subscribers in the wire center who do not have broadband Internet service meeting the 4/1 Mbps standard through proposed improvements or upgrades to the network by the end of calendar year 2019.

Wire center Name: Madrid

As of January 1, 2014, approximately [REDACTED] of subscribers in the Madrid wire center have access to broadband Internet service through the Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets the 4/1 Mbps broadband standard. While on-going operation and maintenance of facilities will be undertaken, no capital improvements are required for those facilities that would provide subscribers with broadband access that meets the 4/1 Mbps broadband standard. The Company's plan provides for the remaining [REDACTED] of subscribers in the wire center who do not have broadband Internet service meeting the 4/1 Mbps standard through proposed improvements or upgrades to the network by the end of calendar year 2019.

Wire center Name: Wallace

As of January 1, 2014, approximately [REDACTED] of subscribers in the Wallace wire center have access to broadband Internet service through the Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets the 4/1 Mbps broadband standard. While on-going operation and maintenance of facilities will be undertaken, no capital improvements are required for those facilities that would provide subscribers with broadband access that meets the 4/1 Mbps broadband standard. The Company's plan provides for the remaining [REDACTED] of subscribers in the wire center who do not have broadband Internet service meeting the 4/1 Mbps standard through proposed improvements or upgrades to the network by the end of calendar year 2019.

Wire center Name: Wellfleet

As of January 1, 2014, approximately [REDACTED] of subscribers in the Wellfleet wire center have access to broadband Internet service through the Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets the 4/1 Mbps broadband standard. While on-going operation and maintenance of facilities will be undertaken, no capital improvements are required for those facilities that would provide subscribers with broadband access that meets the 4/1 Mbps broadband standard. The Company's plan provides for the remaining [REDACTED] of subscribers in the wire center who do not have broadband Internet service meeting the 4/1 Mbps standard through proposed improvements or upgrades to the network by the end of calendar year 2019.

Wire center Name: Maywood

As of January 1, 2014, approximately [REDACTED] of subscribers in the Maywood wire center have access to broadband Internet service through the Company's fiber optic and or copper facilities. Subscribers served by these facilities have access that meets the 4/1 Mbps broadband standard. While on-going operation and maintenance of facilities will be undertaken, no capital improvements are required for those facilities that would provide subscribers with broadband access that meets the 4/1 Mbps broadband standard. The Company's plan provides for the remaining [REDACTED] of subscribers in the wire center who do not have broadband Internet service meeting the 4/1 Mbps standard through proposed improvements or upgrades to the network by the end of calendar year 2019.

WIRE CENTER DETAIL

Wire Center Name: Paxton

This wire center utilizes copper and fiber fed network technologies. Due to the [REDACTED], certain subscribers cannot obtain broadband speeds that meet the 4/1 Mbps broadband standard.

The Company plans to make improvements to its network over the next 5 years to meet the 4/1 Mbps broadband standard by [REDACTED].

Detailed information showing currently projected costs by year are included in Schedule A1.

Wire Center Name: Madrid

This wire center utilizes copper and fiber fed network technologies. Due to the [REDACTED], certain subscribers cannot obtain broadband speeds that meet the 4/1 Mbps broadband standard.

The Company plans to make improvements to its network over the next 5 years to meet the 4/1 Mbps broadband standard by [REDACTED].

Detailed information showing currently projected costs by year are included in Schedule A2.

Wire Center Name: Wallace

This wire center utilizes copper and fiber fed network technologies. Due to the [REDACTED], certain subscribers cannot obtain broadband speeds that meet the 4/1 Mbps broadband standard.

The Company plans to make improvements to its network over the next 5 years to meet the 4/1 Mbps broadband standard by [REDACTED].

Detailed information showing currently projected costs by year are included in Schedule A3.

Wire Center Name: Wellfleet

This wire center utilizes copper and fiber fed network technologies. Due to the [REDACTED], certain subscribers cannot obtain broadband speeds that meet the 4/1 Mbps broadband standard.

The Company plans to make improvements to its network over the next 5 years to meet the 4/1 Mbps broadband standard by [REDACTED].

Detailed information showing currently projected costs by year are included in Schedule A4.

Wire Center Name: Maywood

This wire center utilizes copper and fiber fed network technologies. Due to the [REDACTED], certain subscribers cannot obtain broadband speeds that meet the 4/1 Mbps broadband standard.

The Company plans to make improvements to its network over the next 5 years to meet the 4/1 Mbps broadband standard by [REDACTED].

Detailed information showing currently projected costs by year are included in Schedule A5.

Schedule A-Sum through A5

ALL DOLLARS CONTAINED IN SCHEDULES REPRESENT PROJECTED AMOUNTS

Schedule A-Sum

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

ALL DOLLARS CONTAINED IN SCHEDULES REPRESENT PROJECTED AMOUNTS

Schedule A1

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

List of census blocks impacted

ALL DOLLARS CONTAINED IN SCHEDULES REPRESENT PROJECTED AMOUNTS

Material	Units	Number of Units	Cost / Unit	Material Cost
----------	-------	-----------------	-------------	---------------

[REDACTED]				
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COE Materials Cost
Tax
Total Materials Cost

Labor & Overhead / ft
Length of Route(ft)
Cable Labor & Overhead
Engineering Expense
Ancillary Items*

COE Labor & Overhead
Labor & Overhead Total
Total Project Cost

[REDACTED]

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

List of census blocks impacted



Material	Units	Number of Units	Cost /	Unit	Material Cost Project Notes
[REDACTED]					

COE Materials Cost

Tax

Total Materials Cost

Labor & Overhead / ft

Length of Route(ft)

Cable Labor & Overhead

Engineering Expense

Ancillary Items*

COE Labor & Overhead

Labor & Overhead Total

Total Project Cost

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

List of census blocks impacted

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Material	Units	Number of Units	Cost /	Unit	Material Cost Project Notes
			COE Materials Cost		
			Tax		
			Total Materials Cost		
			Labor & Overhead / ft		
			Length of Route(ft)		
			Cable Labor & Overhead		
			Engineering Expense		
			Ancillary Items*		
			COE Labor & Overhead		
			Labor & Overhead Total		
			Total Project Cost		

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5	Depreciation Expense Associated with Network Improvements For Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

List of census blocks impacted



Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company						
1	01/01/2015 to 12/31/2015						
2	01/01/2016 to 12/31/2016						
3	01/01/2017 to 12/31/2017						
4	01/01/2018 to 12/31/2018						
5	01/01/2019 to 12/31/2019						

List of census blocks impacted



