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July 9, 2014

EX PARTE

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

RE: Lifeline and Link Up Reform and Modernization Docket No. 11-42

Dear Ms. Dortch:

The Vermont Department of Public Service requests a waiver of the deadline of August 10, 2013 stated in the FCC order released February 15, 2013.

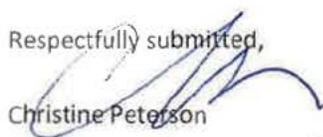
The order required the VPSD to file with the Bureau a written description of the process the Vermont Dept. of Children and Families would provide ETCs electronic notice that a potential Lifeline subscriber has been accepted or rejected due to duplicative support within 5 days of VDCF receiving the subscriber's application. The FCC required that the process be in place by August 1, 2013.

As previously stated in the letter of May 29 by Tamera Pariseau, when an application is received by VDCF, the database used for Lifeline subscribers will not allow duplicate phone numbers to be entered, and therefore it would not allow two persons in the same household to apply for Lifeline using the same phone number. The VDCF system also contains subscriber Social Security numbers, addresses and names of other adults in the household, which further safeguard against duplicative support.

A recent statutory change has further streamlined the Vermont Lifeline application process. Prior to the change, applications were sent to the Vermont Department of Taxes and the agency would forward the applications to VDCF for approval and processing. The change in statute directs the applications to be sent to VDCF directly which will ensure timely certification.

VDCF electronically notifies ETCs if a subscriber is accepted or denied within five business days of receiving an application. Additionally, ETCs are sent reconciliation reports bi-weekly. This process was in place as of August 1, 2013.

Respectfully submitted,


Christine Peterson
Coordinator of Consumer Affairs

