Attachment 1

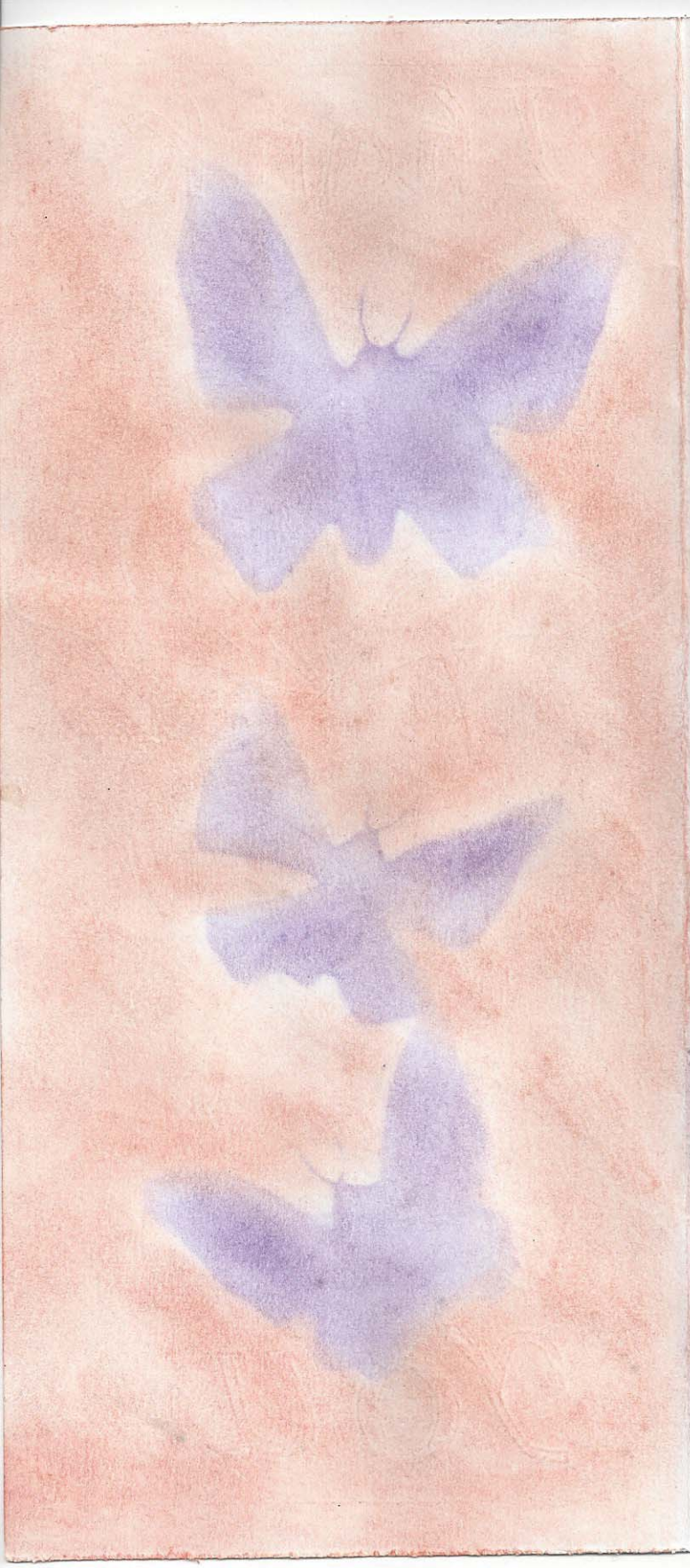
A. Jones 317453D & 32R Unit
215 S. Burlington Rd.
Bridgeton, NJ 08302

SOUTH JERSEY NJ 080
09 APR 2014 PM 6 L

Ms. Mignon Clyburn & F.C.C. staff
ETC Campaign
P.O. Box 2736
Kalamazoo, MI 49003

49003213636

Thank
you



Just to show our Appreciation & Gratitude for your efforts towards helping us get lower Phone Rates...

Thank you again &

GOD BLESS

C.U.R.E

org.

Abdul Aoyu

E. Malcolm 261037E

A. Albert 669055

Armando Suarez

JOHN COLES (B. Williams) 491156 #808439

Mut 849120

T. Murray #278452

D. Kelton #472180D

J. Kerwin #649224

S. Andrews #813433

D. Smalls 558147

T. DORN 776752

D. GOFF 795293

Janar Dawkins 763011

K. Bowden 110904C

Abdulla

L. WYATT #796131-C

A. Torres #169109D

M. Bard

Alexander North 523467

A. GREEN #747447C

Jones #543907

Good Look

J. Storozynsky #240162/417493B
215 Burlington Rd, So. — S.W.S.P.
Bridgeton, N.J. 08302

SOUTH JERSEY NJ 080
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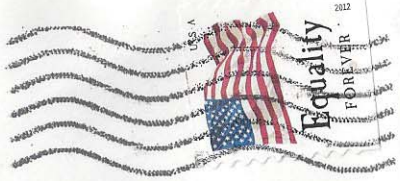

Miss Mignon Clyburn
c/o C.U.R.E., Org.
P.O. Box 2736
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Attachment 2

Prison Phone Rate Caps - Frequently Asked Questions

Q: I have been charged a rate over 25 cents for collect calls or 21 cents for debit or prepaid calls between two different states, what should I do?

A: First, you should contact the telephone company and attempt to resolve the problem. Tell the company that the Federal Communications Commission has capped interstate calls (calls between states) and that you believe the charge to be too high. Keep records of your telephone bills and your conversations with the telephone company.

Q: I attempted to get a refund from the phone company, but they would not give me a refund, now what?

A: If the phone company won't solve the problem, file a complaint at the FCC. Use the attached guide to help you to file a complaint. You can get help by calling the FCC at 1-888-225-5322. The FCC will send your complaint to the telephone company and require them to respond to you. The FCC should follow up with you to be sure you are satisfied with the outcome.

Q: I live in the same state as the person in prison who I am calling--can I be charged more than 21 cents or 25 cents per minute for a call?

A: Maybe. Some states have adopted limits on the cost of phone calls, but the new rules adopted by the FCC do not cap the cost of a call between two people in the same state. Click here to find your state regulator. See below to learn more about efforts to make more changes to lower prison phone bills.

Q: I have been fighting outrageous calls for years. I have a large phone bill from before 2014 that I am fighting. Can the new rules help me?

A: No. The new rules only apply to telephone calls that occur after February 11, 2014.

Q: I am being charged less than 21 cents per minute for a call between states, but I am also being charged $2.00 for each call. Can I get a refund? What should I do?

A: Yes. The cap for a 15 minute collect call is $3.75 and for a 15-minute debit or prepaid call is $3.15. The cap applies even if your telephone call was not exactly 15 minutes. To find out whether the price is over the cap, figure out the cost of a 15-minute call. For example, if you are charged 19 cents per minute and $2.00 per call, a 15-minute call would cost $4.85, over the cap. You should ask the company for a refund or file a complaint at the FCC if the company won't refund your money, even if your call was for only 5 minutes.

Q: I am being charged very high fees to add money to a prepaid account, or to close an account, or for an inactive account. Can the new rules help me?

A: At this time, a court ruling has stopped the FCC from addressing this kind of fee. Keep your records: you can also try to file a complaint. It is possible that at a future time the FCC may be able to assist you.

Q: I heard that the prison phone companies blocked the new rules in court.

A: Several companies did challenge the new rules in court. The court blocked some of the new rules, but it left the caps of 25 cents per minute for collect calls and 21 cents per minute for debit or prepaid calls. Charges over those caps are prohibited after February 11, 2014.

Q: These new rules sound great, but they don't help me. What can I do?

A: The campaign for phone justice is not over. The following organizations are working to reform high rates at prisons, jails, and detention centers at the FCC and in various states, cities and counties around the country. You can also contact your local elected officials, state representatives or members of Congress to ask them to help.

Organizations working to end predatory prison phone rates:

Campaign for Prison Phone Justice: www.phonejustice.org

United Church of Christ Media Justice Ministry: www.uccmediajustice.org/prisonphones

Citizens United for the Rehabilitation of Errants, Campaign to Promote Equitable Telephone Charges: www.etccampaign.com

OC inc.
UNITED CHURCH OF CHRIST

WORKING FOR MEDIA JUSTICE IN THE DIGITAL AGE

Lower Prison Phone Rates Start Today

For over ten years a coalition of organizations and individuals has been asking the Federal Communications Commission (the FCC) to lower the cost of calling prison, jails, or detention centers. **Finally, last year we won!**

The FCC's new rate caps take effect today, February 11, 2014. The new rates will protect families, pastors, community members and others making phone calls to people in prison, jails, or detention centers.

Starting today, calls between two different states cannot cost more than 25 cents per minute for collect calls and 21 cents per minute for debit or prepaid calls.

We have prepared a summary and resources to help people apply the new rules. Please check out and share our ***Summary***, ***Frequently Asked Questions*** and our guide ***How to File a Complaint at the FCC for Prison Phone Call Charges that are Too High.***

The effort is not over. Join our petition with the United Church of Christ's Justice and Witness Ministry to ask the FCC to finish the job.

CAMPAIGN FOR PRISON PHONE JUSTICE
www.phonejustice.org

OC inc.
UNITED CHURCH OF CHRIST

http://www.uccmediajustice.org/
info@uccmediajustice.org

Lower Prison Phone Rates Summary

For over ten years a coalition of organizations and individuals has been asking the Federal Communications Commission (the FCC) to lower the cost of calling prison, jail or detention centers. **Finally, last year we won!** The FCC's new rate caps take effect February 11, 2014. The new rates will protect families, pastors, community members and others making phone calls to people in prison, jails, or detention centers. We have prepared a summary and resources to help people apply the new rules.

New Rate Caps

On February 11, 2014, the new rate caps adopted by the Federal Communications Commission for telephone calls to people in prison, jail or detention take effect. The FCC caps for interstate calls (calls between two different states) are:

- 25 cents per minute for collect calls and
- 21 cents per minute for debit or prepaid calls

The FCC also capped the total cost of a call between two states, including per-call charges. Those caps are:

- $3.75 for a 15-minute collect call and
- $3.15 for a 15-minute debit or prepaid calls

For calls after February 11, 2014, a charge over these limits is in violation of federal rules.

See our other resources:

How to file a complaint: http://uccmediajustice.org/content_item/prisonphonecomplain

Frequently Asked Questions: http://uccmediajustice.org/content_item/prisonfaq

Attachment 3

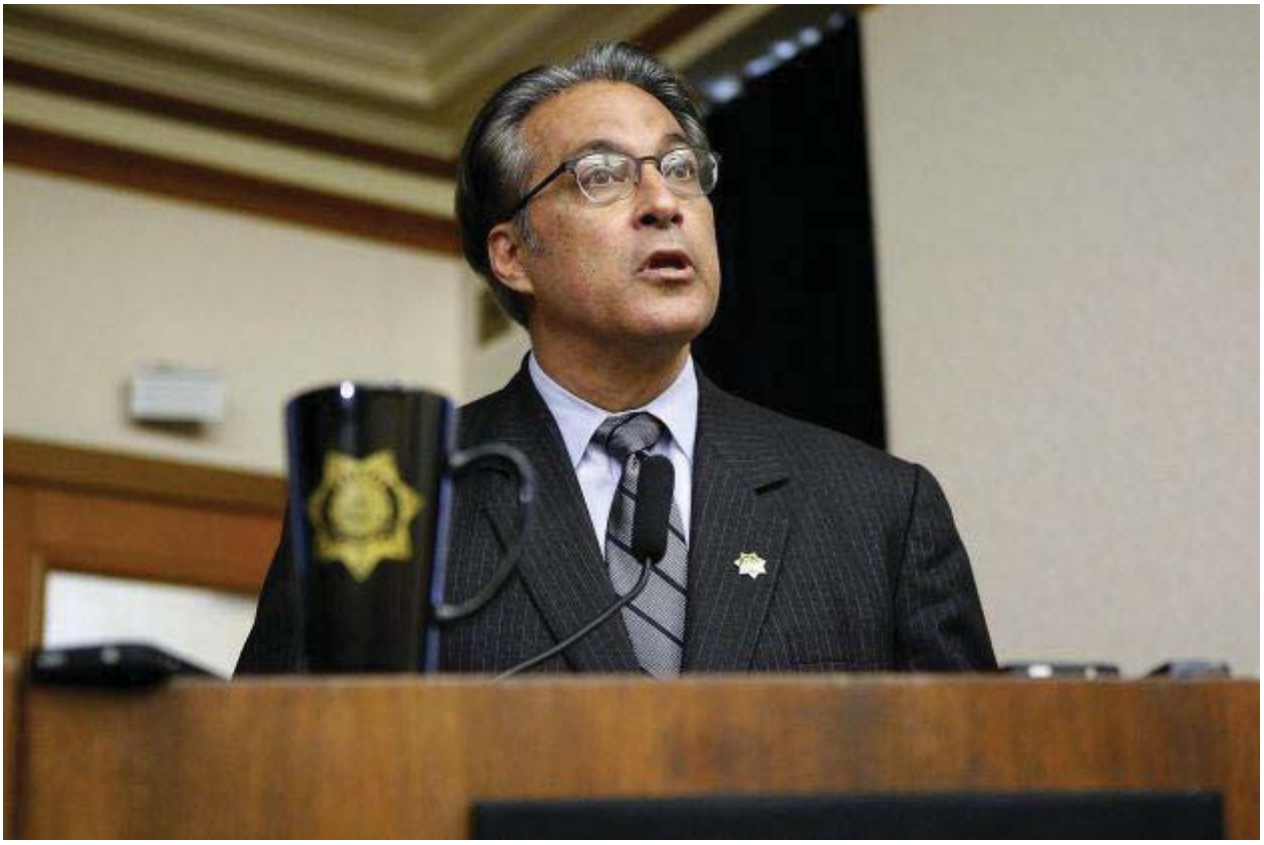
SFGate

Ross Mirkarimi tries to reduce costs of inmates' phone calls

Marisa Lagos

Updated 11:06 pm, Sunday, June 8, 2014

http://www.sfgate.com/bayarea/article/Ross-Mirkarimi-tries-to-reduce-costs-of-inmates-5538086.php#photo-6421849



Sheriff Ross Mirkarimi says lower rates would help inmates keep in touch with loved ones. Photo: Michael Short, The Chronicle

Sheriff Ross Mirkarimi wants to significantly reduce the amount of money jail inmates and their families must pay to talk on the phone, saying the exorbitant rates that have been standard in the incarceration industry are contributing to recidivism and hurting inmates' children.

Under a new contract with the city's jail telephone provider that will be considered by a Board of Supervisors committee Thursday, the average cost for a 15-minute collect phone call within the city - which make up the vast majority of jail calls - would drop by 38 percent, from $4.45 to $2.75. A 15-minute long distance call within California would plummet by 70 percent, from $13.35 to $4.05.

The sheriff's proposal is part of a growing national movement to rein in inordinately high rates that have for decades benefited governments housing inmates by allowing them to receive a portion of the revenue collected by companies that provide prison and jail phone service. Mirkarimi's proposal, for example, will reduce the city's $700,000 annual commission - some critics call it a kickback - by 25 to 30 percent per year.

Last year, the Federal Communications Commission weighed in, issuing a ruling that barred phone rates from including commissions, requiring rates to reflect the actual cost of providing service and capping interstate calls at 25 cents per minute. That ruling mostly affected prisons, but Mirkarimi's proposal would bring San Francisco in line with the FCC decision.

Costs 'morally indefensible'

In its ruling, the FCC cited numerous studies showing that family contact during incarceration is linked to reduced recidivism, and therefore lower crime rates, and to less prison spending. It also helps the estimated 2.7 million children in the United States with incarcerated parents. Mirkarimi said that allowing phone companies to exploit inmates and their families is "counterproductive and morally indefensible."

"The bottom line is we are bleeding poor people, who make up a high majority of people in our jails, and of those waiting for them on the outside," he said, noting that 39 percent of the men and women in San Francisco's jails are parents. "If this is causing them the choice between staying in touch with their loved ones or putting food on the table, it's self-defeating and a bad covenant."

Mirkarimi said the reduced rates are just one of several initiatives, including increasing visiting hours, that he's undertaken as a way of helping inmates stay in touch with the outside world, and it is hoped, stay there once they are released. Last year, the sheriff rolled out a first-of-its kind program that allows women who give birth in San Francisco County Jail to pump their breast milk for their babies. He said such changes could help "stem the intergenerational tide of incarceration."

The Sheriff's Department also recently signed a contract with five nonprofits, including Community Works West, to provide intensive case management to inmates and their families both while in jail and after their release. Ruth Morgan, executive director of Community Works

West, said all of these programs make a huge difference in the lives of both offenders and their children.

"The evidence shows that maintaining a support system, and maintaining a connection to family, is a huge indicator of success - the need to connect is not just important for parents in jail but is also tremendous for young people," she said. "It's unbelievable how important it is for kids to see them and touch them and know where their parent is, whatever the relationship is. ... Not every single kid wants that, but most of them do."

Judgment against provider

San Francisco has historically used the money raised from its phone commission for inmate programs and services. The sheriff said the reduction will be backfilled for the first few years by a $1 million judgment the city won against its inmate telephone provider, Global Tel*Link, last year.

"That will help offset for several years the hit to the city," Mirkarimi said. "But this forewarns our local government that in the future, we shouldn't be balancing the city's jail budget on the backs of poor people to provide services and programs which should be inherently covered by our local tax system."

The contract will be considered Thursday at the Board of Supervisors Government Audit and Oversight Committee, which meets at City Hall at 10:30 a.m.

Marisa Lagos is a San Francisco Chronicle staff writer. E-mail: mlagos@sfchronicle.com Twitter @mlagos

Placing a phone call from jail

Average cost for 15-minute calls

Collect	Current	Proposed
Local	$4.45	$2.75
Intralata	$5.05	$4.05
Interlata	$13.35	$4.05
Interstate	$3.75	$3.75
Prepaid collect		
Local	$4.45	$2.75
Intralata	$5.05	$4.05
Interlata	$13.35	$4.05
Interstate	$3.15	$3.15
Debit		
Local	$2.75	$2.75
Intralata	$4.03	$4.05
Interlata	$5.98	$4.05
Interstate	$3.15	$3.15

Definitions

Local: within the city of San Francisco
Intralata: generally within the Bay Area
Interlata: generally within California
Interstate: between states

Source: S.F. Sheriff's Department

John Blanchard / The Chronicle