

TRANSFORMATIVE CHARTER ACADEMY – FCC APPEAL

Billed Entity Number: 199288 * Form 471 Application Number: 867421 * Funding Request Number(s): 2364654

CC Docket No. 02-6

Chronology

03/19/2012	Submitted 471 and Item 21 Attachment online for internet access services
03/27/2012	Date of Receipt Acknowledgement Letter delivered to TCA @ 807 North 8 th Street
08/10/2012	486 filed for Telecom/web hosting service (separate 471 – historically all services had been submitted on one 471, however because the Edlink quote for internet access was received after Telecom and Web Hosting, two separate 471s were filed, and subsequently (and unaware to the applicant), a 486 was not filed for Edlink.
12/26/2013	Date of 486 Notification letter addressed to 807 North 8 th Street indicating we had missed the 486 deadline for Edlink and if we wanted to appeal, it had to be postmarked within 60 days
2/26/2014	Received email from Paula Sheridan, Client Operations, Data Assistant, indicating that the 12/26/2013 letter addressed to “Jason” (not sure who that is) had been returned by the U. S. Postal Service as undeliverable and we had 15 days to respond; response due by close of business March 19, 2014. (NOTE: Prior years’ 471s have the address 807 North 8 th Street and we have never had problems before with mail being returned as undeliverable)
03/03/2014	Letter of Appeal sent via email to appeals@sl.universalservice.org (email screen shot attached)
03/18/2014	Re-sent Letter of Appeal because I never received a confirmation for the March 3 rd email
03/21/2014	Administrator’s Decision on Appeal from SLD denying funding based on “Our records show that your appeal was postmarked more than 60 days after the date of your FCC Form 486 Notification”. We were made aware that the mail had been returned on 02/26 via email. Per the decision letter, Notification sent 12/26/2013; date appeal postmarked 3/18/2014; correspondence dated 3/3/2014. However that is incorrect, the original appeal was emailed 3/3/2014. I contacted SLD again on 3/18/2014 when I had not received a confirmation email from the 3/3/2014 online appeal submission.
04/02/2014	Appealed again based on 486 oversight, undeliverable mail, non-responsive confirmation from 3/3/2014 online appeal submission, and prior chronology of appeals to USAC
06/ /2014	Confused by the explanation of the 06/06/2014 Administrator’s Decision on Appeal letter from SLD: “On 02/07/2013 , USAC mailed an "Urgent Reminder" letter providing Transformative Charter Academy with additional time and a new deadline to submit and/or certify the FCC Form 486. FCC Form 486 Application Number 995534 was postmarked on 12/17/2013 which is after the new deadline. “

Transformative Charter Academy is a small charter school giving students a “second chance” at education. We have consistently applied and been approved for E-rate funding in the past for the most basic services – telephones, internet access, and web hosting. We do not submit exorbitant requests that cannot be verified. These are BASIC services from the same service providers over the last 4-5 years and it is our contention that an oversight, undeliverable mail, non-responsive confirmations for appeals, and prior chronology of appeals within the required time limit are basis for an appeal for **\$12,600 to pay our service provider.**