

Appendix A

Exhibit 1

Get any Internet speed for \$29.95 or less when you bundle with new U-verse® Voice or TV

For 12 mos. with 1-yr term. Other charges apply. Geo. & svc. restr. apply.

See offer details, (http://www.att.com/shop/on/Upper_Funnel_Promo_Modals/U-verse_Promo_Modals/Common_U-verse_Offer_Details_Modal_for_Tiles.html)

Check Availability

(<http://www.att.com/shop/availability.html?>

success_token=UR_REFERRAL&offerId=CTUPowerVoice200&referral_app_id=att.com&&saveMo=True)

Overview

Plans & Packages

Key Features

Equipment & Installation

Need help? [Click here](#)

Save a bundle when you bundle – \$29.95/mo. or less

Save on Internet when you bundle with new U-verse TV or Voice

\$29.95/mo
Speeds up to 45Mbps

Price for 12 mos. with 1-yr term req'd. Geographic and service restr. apply. Other charges may apply.

[See offer details](#)

[Check Availability](#)

\$19.95/mo
Speeds up to 18Mbps

Price for 12 mos. with 1-yr term req'd. Geographic and service restr. apply. Other charges may apply.

[See offer details](#)

[Check Availability](#)

\$14.95/mo
Speeds up to 6Mbps

Price for 12 mos. with 1-yr term req'd. Geographic and service restr. apply. Other charges may apply.

[See offer details](#)

[Check Availability](#)

The Right Internet Package for You

If all you want is high-speed Internet, AT&T U-verse gives you great prices for whatever speed you need.

[Collapse All](#)

Pro - 3Mbps

PRO

\$29.95/mo
for 12 mos. with 1-year term req'd

[Check Availability](#)

Elite - 6Mbps

ELITE

\$34⁹⁵
/mo
for 12 mos. with
1-year term req'd

[Check Availability](#)

Max Plus - 18Mbps

MAX PLUS

\$44⁹⁵
/mo
for 12 mos. with
1-year term req'd

[Check Availability](#)

18Mbps + TV with HBO®

\$39
/mo
for 12 mos. with
1-year term req'd

[Check Availability](#)

Power - 45Mbps

POWER

\$64⁹⁵
/mo
for 12 mos. with
1-year term req'd

[Check Availability](#)

Bundle Internet with U-basic TV for \$39/mo

Order Max Plus Internet, with up to 18Mbps downstream speeds, and get U-basic TV plus HBO® and HBOGO® for less than price of Max Plus Internet alone. [See offer details.](#)

For 12 mos. 1-yr term req'd.
Other charges apply. Geo. and svc. restr. apply.

[Check Availability](#)

[Check Availability](#)

[Learn More](#)

Meet the U-verse Family

AT&T U-verse® includes fiber optic technology and computer networking to bring your world together.



Advanced Digital TV

100% digital, access to over 205 HD channels and growing, plus a DVR that records four shows at once.

[Learn more](#)



High Speed Internet

Security, protection, and amazing speed you deserve – along with built-in wireless home networking.

[Learn more](#)



Digital Home Phone

Add U-verse Voice for even more value. More than 20 features, including voicemail and Caller ID displayed on your U-verse TV screen.

[Learn more](#)

Build your ultimate U-verse package today

[Explore Bundles Now](#)

Stay in the know! Sign up for updates on hot deals & new products

Enter your email



Share:



[Shop](#) | Internet



INTERNET

[U-verse Internet](#)
(<http://www.att.com/u-verse/shop/index.jsp?&shopFilterId=500001>)

[DSL High Speed Internet](#)

OTHER AT&T OFFERINGS

[Wireless](#)

[Digital TV](#)

[Bundles](#)

[Home phone](#)

Internet In My Area
(<http://www.att.com/local/>)

LEARN ABOUT INTERNET

EXTRAS

INSTALLATION

Wireless Gateway
(<http://www.att.com/shop/internet/wireless>)
tab=3)

Internet Security Suite
(<http://www.att.com/shop/internet/security>)

U-verse Welcome Center
install modem

Equipment & installation
(<http://www.att.com/shop/internet/equipment>)
tab=3)

Upgrade existing DSL
(<http://www.att.com/shop/internet/upgrade>)
AT&T Dial
([http://localization.att.com/tec/controller?](http://localization.att.com/tec/controller?prod-aria=mys_attvahoo dial))

Install Wireless Gateway
(<http://www.att.com/shop/internet/install-wireless-gateway>)
ConnecTech
(<http://connectesh.att.com/>)

Safety & security

<http://www.att.com/secure>

Email, storage & convenience

AT&T Wi-Fi
(<http://www.attwifi.com/>)

Minimum system requirements

Equipment

(<http://www.att.com/shop/internet/requirements>)
tab=3)

Parental Controls
([http://www.att.net/isd/parental_dsl?](http://www.att.net/isd/parental_dsl?bfromid=19018&oid=7626627&sitecat=35636&catid=0&ectype=article&rendermy&ap=))

Learning Center

(<http://www.att.com/shop/internet/learning-center>)
tab=4)

Internet Speed Test
(<http://www.att.com/speedtest/>)

Support
(<http://localization.att.com/loc/controller?prod-snip=support-ip2-BillingAccount>)

Special offers

Support

Exhibit 2

Get More Speed & Bandwidth with Charter Internet



- Blazing fast Internet, speeds up to 30 Mbps – 10x faster than DSL**
- Provides the speed and bandwidth you need to connect multiple wireless enabled devices in your home
- Free Modem

1-855-229-8591

Hours (CT): M-F 7AM-11PM / Sa 8AM-7PM / Su 9AM-7PM

FIND OUR BEST ONLINE DEALS

from
\$29.99/mo
for 12 mos. when bundled*

[Customer Service Questions](#)

Stuck in a contract? We'll pay your early termination fees up to \$500!*

Charter Internet®
30 Mbps Download
~~\$39.99/mo~~
\$39.99/mo for 12 mos

BUNDLE AND SAVE ON INTERNET, HDTV AND PHONE

For the best value and price, bundle Charter Internet® in the Charter Triple Play and get Unlimited Nationwide Calling and

Internet ~~\$39.99/mo~~ **\$29.99/mo** for 12 mos when bundled*

HDTV starting at ~~\$59.99/mo~~ **\$29.99/mo** for 12 mos when bundled*



- Over 100 HD channels available, including Free HD
- Over 10,000 On Demand choices, 1,500+ in HD
- Access to the Charter app, where you can watch 100 live channels on your mobile devices anywhere in your home

Order Online today with NO CONTRACTS and a 30-Day Money-Back-Guarantee

FIND OUR BEST ONLINE ONLY DEALS

1. Lease of Charter DVR set-top box required for DVR service. Free DVR offer available for new customers only when bundled with TV, Internet & Phone. DVR Service on 1 box Free for 1 yr. DVR service on 2-4 boxes discounted to \$9.99 for 1 year, after year 1 standard service fee applies. Services not available in all areas. Restrictions apply.

Exhibit 3

Deals and Offers on XFINITY® from Comcast

Great offers from Comcast on XFINITY® TV, Internet and Voice service.

[View Spanish Language Packages](#)

New Customer Offers in 67123

Existing Customer? [See Offers](#)

Find the best deals in your area

Enter your address to view local offers and pricing

XFINITY Triple Play

PACKAGE	X1 PLATFORM™ CHANNELS	INTERNET & VOICE	EXTRAS	PRICE	
Starter Learn More	140+ View Lineup	25 Mbps Unlimited Nationwide Talk & Text	\$100 Visa® Prepaid Card	Online Exclusive! \$79⁹⁹/mo for the first 12 months with 2-year agreement	<input type="button" value="Add to Cart"/> Details and Restrictions

More Triple Play Offers

XFINITY Double Play

PACKAGE	X1 PLATFORM™ CHANNELS	INTERNET	EXTRAS	PRICE	
Preferred SurePrice Double Play Learn More	220+ View Lineup	Up to 25 Mbps download speeds	\$75 Visa® Prepaid Card HBO® included for 24 months	Online Exclusive! \$89⁹⁹/mo for the first 12 months with 2-year agreement	<input type="button" value="Add to Cart"/> Details and Restrictions

More Double Play Offers

XFINITY Internet with Streaming Video

PACKAGE	CHANNELS	INTERNET	EXTRAS	PRICE	
Blast Plus Learn More	45+ View Lineup	Up to 105 Mbps download speeds	HBO® and HBO GO® included Access to 1 million WiFi hotspots nationwide	Online Exclusive! \$59⁹⁹/mo for the first 12 months	<input type="button" value="Add to Cart"/> Details and Restrictions

XFINITY Internet

PACKAGE	DOWNLOAD SPEEDS UP TO	ONLINE PROTECTION: EMAIL AND MORE	EXTRAS	PRICE
Learn More Performance	25 Mbps	CONSTANT GUARD™	XFINITY CONNECT Access to 1 million WiFi hotspots at no extra cost	Online Exclusive! \$39.99/mo <small>for the first 12 months</small>
				Add to Cart Details and Restrictions

Please enter your email address

Submit

Be the first to find out about special XFINITY offers
 Sign up for email alerts and receive deals right in your inbox

Alabama | Alaska | Arizona | Arkansas | California | Colorado | Connecticut | Delaware | District of Columbia | Florida | Georgia | Idaho | Illinois | Indiana | Iowa | Kansas | Kentucky | Louisiana | Maine | Maryland | Massachusetts | Michigan | Minnesota | Mississippi | Missouri | Montana | Nebraska | Nevada | New Hampshire | New Jersey | New Mexico | New York | North Carolina | North Dakota | Ohio | Oklahoma | Oregon | Pennsylvania | Rhode Island | South Carolina | South Dakota | Tennessee | Texas | Utah | Vermont | Virginia | Washington | West Virginia | Wisconsin | Wyoming

Limited to new residential customers satisfying applicable eligibility criteria. Not available in all areas or to customers with unpaid account balances. To qualify for offer, service must be ordered via www.comcast.com. Digital TV and High-Speed Internet service limited to a single outlet. Equipment, installation, taxes, franchise fees, the Regulatory Recovery Fee and other applicable charges extra (e.g., per-call or international charges, extra. May not be combined with other offers. TV: Basic service subscription required to receive other levels of service. On Demand selections subject to charge indicated at time of purchase. Not all programming available in all areas. Internet: Actual speeds vary and are not guaranteed. Not all features, including Constant Guard™ Protection Suite, are available with Macintosh systems. For details about Constant Guard for MAC, visit xfinity.com/CGMAC. Voice: Service (including 911/emergency services) may not function after an extended power outage. Call clarity claim based on January 2012 analysis of traditional phone service by Tokronix Standard. Installation fee waived if service ordered via www.comcast.com. Visa® Prepaid Card offers require activation of Comcast services within 30 days from order date and maintenance of account in good standing for 90 days. Card mailed within 16 weeks from completed installation. Cards issued by Citibank, N.A. pursuant to a license from Visa® U.S.A. Inc. and managed by Citi Prepaid Services. Cards will not have cash access and can be used everywhere Visa® debit cards are accepted. Not available to Comcast employees or their family members. Call for restrictions and complete details. © 2013 Comcast. All rights reserved. Norton™ is a registered mark of Symantec Corporation. IDENTITY GUARD® and associated logos are trademarks or federally registered trademarks of Intersections Inc. CONSTANT GUARD™ and associated logos are trademarks or federally registered trademarks of Comcast Corporation.

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Connect on Facebook

Shop	My Account	My Services	Support	Info
Bundles & Promotions	Why XFINITY?	Pay Bill	Watch TV Online	Comcast Customer Service
TV	Customer Guarantee	Manage My Account	Check TV Listings	Bill & Payments
Internet	Compare the Competition	Manage Users & Alerts	Manage My DVR	TV Help
Voice	Accessories	Move Your Services	Parental Controls	Internet Help
Home	Service in My Area	Constant Guard	Check Email	Voice Help
Comcast Business		Customer Agreement Policy	Check Voicemail	Home Help
Comcast Home Page				Find a Service Center
				Contact Us
				Support Forums
				Press Room
				Careers
				Comcast Social Responsibility
				Privacy Statement
				Visitor Agreement

About EasyChange

Updated on April 08, 2014 at 9:09 PM



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Introduction

What is EasyChange?

Benefits of EasyChange

EasyChange powered by ShuttleCloud, simplifies the process of switching Internet Service Providers (ISPs) and email providers. It transfers information from your current email account to your XFINITY account—keeping you in touch with friends and contacts while your email address is being updated.

- EasyChange accesses your old ISP account and copies your data (email messages, email attachments, email folders, address book contacts and other stored information) into your new Comcast account. Please note, EasyChange powered by ShuttleCloud includes support for, but not necessarily limited to, contacts migration from providers including: Gmail, Verizon, AT&T, and Comcast residential (account to account).
- EasyChange transfers information from your current account to your new Comcast account; however, due to differences in applications at different providers, certain information may be displayed differently and certain fields of information may appear in a different field.
- To run EasyChange, you'll need an Internet connection, a web browser and a Comcast email.

Powered by ShuttleCloud

Comcast has partnered with ShuttleCloud to make it easy to copy your old email to your new Comcast account. ShuttleCloud has extensive experience in powering migrations for individuals to move their email to new email providers. ShuttleCloud supports a variety of email providers and is available for support by clicking on "Support" within the email transfer portal at www.comcast.net/easychange.

Getting Started with EasyChange

You can use EasyChange for free if you are switching to a Comcast account. Just go to www.comcast.net/easychange, to get started. After starting the transfer, you will receive an email, which includes a link to view your transfer's status.

Our Privacy Policy

We require your ID and Password of both your old provider and new one for security purposes, this guarantees you are who you say you are and protects against the transfer of data without your

permission. Since your privacy is a high priority for us, EasyChange powered by ShuttleCloud will not give your information to any third parties - we do not rent, share or trade your personally identifiable information with third parties. Your email address and password are protected using industry recognized encryption standards and your passwords are transmitted and stored in encrypted format at all times. For more information, please see our Privacy Policy.

For additional help, please go to www.comcast.net/easychange and click on Support, which is located on the right-hand side of the page.

Supported Sources

EasyChange includes support for, but not necessarily limited to, email migration from email providers with standard implementations of the IMAP protocol (or POP where required) including:

- AOL
- AT&T Worldnet
- Comcast
- Gmail
- Hotmail (Coming soon!)
- Verizon
- Yahoo!
- Qwest

Please note that MacMail, Apple Mail, Entourage, and Thunderbird are not supported.

Frequently Asked Questions

How does EasyChange work?

EasyChange is an automated system that accesses your old ISP account on your behalf and copies your data (email, address book contacts and other stored information). All this is then duplicated at your new Comcast account.

Note: EasyChange powered by ShuttleCloud includes support for, but not necessarily limited to, contacts migration from providers including: Gmail, Verizon, AT&T, Hotmail and Comcast residential (account to account).

Does EasyChange guarantee the accuracy of information that is transferred to my Comcast account?

EasyChange transfers information from your current account to your new Comcast account; however, due to differences in applications at different providers, certain information may be displayed differently and certain fields of information may appear in a different field.

Does my old email account's data get altered or deleted during the transfer process?

The software performs read-only operations on the source account and the information in your old email account will not be deleted.

How much do I have to pay?

EasyChange is free if you are switching to Comcast account. There are no hidden costs or cancellation

charges if you decide to discontinue any of the features of EasyChange.

What types of data gets transferred?

Labels, folders, stars, read/unread status etc. and also sent messages are transferred. Please note that email settings cannot be transferred.

Will Gmail chat records be transferred?

Yes, we can transfer Google chat logs. These steps must be taken to prepare your account prior to the transfer.

Will attachments, downloads and folders from my old email account be transferred to my new email account?

Yes, All email attachments will be transferred. In addition, all mail and mail folders will be copied into a single top-level hierarchy folder named after the source provider (e.g. "Verizon transferred mail").

Will my contacts be transferred?

Yes.

How long will the transfer take?

Thousands of messages per hour will be transferred, but it is difficult to estimate the total transfer time because there are many factors. The size of the source account has the largest impact on transfer time, and in ideal conditions the toll transfers anywhere from 250-500 MB per hour.

How do I know when my request to transfer to my new Comcast account is complete?

A confirmation email will be sent to the email address you registered with during the transfer process to confirm completion.

Where can I find my transfer's status?

After starting the transfer, you will receive an email which includes a link to view your transfer's status.

Can I use my email during the transfer?

Yes, you will be able to use your old account during the transfer.

How can I use EasyChange Contact Notification service if I don't have an address book?

The current version of EasyChange requires that you have an address book to use the Contact Notification service.

How secure is EasyChange?

We are committed to using the best commercially available technology and procedures to protect the security of your data. The website is SSL-encrypted and the transfer is performed using SSL-encrypted IMAP connections to your email provider server. SSL is a cryptographic protocol that provides communications security over the Internet. SSL encrypts the segments of network connections above the transport layer, using symmetric cryptography for privacy and a keyed message authentication code for message reliability.

We encourage you to carefully review the Security section of our Privacy Policy.

Does my information stay private?

Yes, your privacy is very important to us. We will not give your information to any third party. For additional information, please review our Privacy Policy.

What is the Privacy Policy?

To view the full Privacy Policy, please go to <http://shuttlecloud.com/comcast-privacy>.

Are messages stored anywhere other than the source and destination accounts during the transfer?

Your messages are not stored at all. The tool creates a secure, SSL-encrypted bridge between both accounts. Then all messages are transferred from the original account to the new one.

Are my email address and password safe?

ShuttleCloud takes strong measures to ensure that your information stays private and secure. We do not rent, lease or in any other way share your email address with any third party. We also use the latest security technologies to safeguard it. For more information, please refer to our Privacy Policy.

Why does EasyChange require my user ID and Password?

We require your ID and Password of both your old provider and new one for security purposes, this guarantees you are who you say you are and protects against the transfer of data without your permission. Since your privacy is a high priority for us, EasyChange powered by ShuttleCloud will not give your information to any third parties - we do not rent, share or trade your personally identifiable information with third parties. Your email address and password are protected using industry recognized encryption standards and your passwords are transmitted and stored in encrypted format at all times. For more information, please see our Privacy Policy.

Why do my Gmail and Comcast accounts have different message counts?

Your Gmail account counts conversations, which are groupings of messages, while your new Comcast email account counts individual messages. If you notice that particular messages have not transferred, please submit this information via an escalation from the EasyChange portal, so that we can investigate it. To submit an escalation via the EasyChange portal, please go to www.comcast.net/easychange and click Support, which can be found on the right-hand side of the page.

Why is the size of my source email account different from my Comcast email account?

Different email systems store different information in addition to the actual message data. The system transfers only email data and some providers are more efficient at storing such data. Therefore, it's possible that your Comcast email account is smaller than the old one.

Were messages deleted from my old account?

The transfer system doesn't modify the old email account in any way. Modifications made to your source email account during the transfer will be reflected on your Comcast email account. If messages were

deleted on the source email account while the transfer processed, they may not be available on your Comcast account. If you can find one or more specific missing messages, please submit this information via an escalation from the EasyChange portal with as much information about the messages, so that they can be identified. To submit an escalation via the EasyChange portal, please go to www.comcast.net/easychange and click Support, which can be found on the right-hand side of the page.

Some of my mail did not transfer.

If you notice that some of your mail did not transfer, the first test is to search for those messages you believe are missing in your source email account. If they are there and you are still unable to locate them in your Comcast email account, please submit this information via an escalation from the EasyChange portal. To submit an escalation via the EasyChange portal, please go to www.comcast.net/easychange and click Support, which can be found on the right-hand side of the page.

Gmail users, please see [Some of my mail did not transfer during my migration](#).

Some folders did not transfer.

All mail and mail folders will be copied into a single top-level hierarchy folder named after your previous Internet service provider (e.g. "Verizon transferred email").

Gmail users, please see [Some folders \(labels\) didn't transfer during my migration from a Google Account](#).

My old email account is cancelled or closed.

Unfortunately, we cannot transfer data from cancelled or closed email accounts.

How do I contact customer service if I have a question or need help?

Please submit a support form to ShuttleCloud via the EasyChange portal. To do this, please go to www.comcast.net/easychange and click Support, which can be found on the right-hand side of the page. A representative will get in touch with you within 24 hours.

 Print  Share

Related Articles

Billing

Change or Stop Your Automatic Payments Online

XFINITY Internet

Setting Up Spam Filters and Blocking Emails

Billing

Change your Comcast statement



Recent posts from other customers

Problem with Xfinity Digital Voice app features not working

Posted on June 25, 2014 by **Martinee81**

More from the Xfinity Connect Mobile App

Error trying to add service

Posted on June 25, 2014 by **SonMai**

More from the Xfinity.com Website

the use of port 25

Posted on June 25, 2014 by **moneyunlimited**

More from the Security and Anti-Virus

Power outage then DNS issues

Posted on June 25, 2014 by **tremor_tj**

More from the Home Networking / Router / & WiFi Gateway Help

Can't find what you're looking for?

Contact us



Facebook



Twitter



Forums



Contact Us

> SHOP

> ACCOUNT & BILL

> USERS & SETTINGS

> MANAGE

> SUPPORT

Exhibit 4

High Speed for your entertainment

Are you like the millions of Americans with multiple connected devices, computers and entertainment devices? DSL Extreme has all the speed you'll need to power your home!

- Optimized network for quick access to your media services
- No Bandwidth Caps! We offer truly unlimited Internet
- FREE Equipment Lease & FREE Self-Installation
- 70GB of Email Storage & FREE Online Tools



PREQUALIFY FOR HIGH-SPEED INTERNET ▶

Available Now for California residents in Los Angeles and Sacramento!

FUSION BROADBAND + PHONE Bundle your internet and phone with us! **FOR ONLY \$34.95/mo** **20Mbps INTERNET + HOME PHONE SERVICE** [LEARN MORE ▶](#)

Basic: 768/384Kbps

\$12.95/mo

- 768Kbps Download
- 384Kbps Upload
- 5 Dynamic IPs
- 1 Year Contract

[View More on Basic DSL](#)

Our 768Kbps package is good for users that want basic internet service at the lowest possible price. This is mostly for low usage and offers you the ability to check email, watch online videos and stream music.

Basic+: 1500/384Kbps

\$14.95/mo

- 1.5Mbps Download
- 384Kbps Upload
- 5 Dynamic IPs
- 1 Year Contract

[View More on Basic+ DSL](#)

Our 1.5Mbps package is good if you need a little more speed than our most basic. There is enough download and upload for up to 2 simultaneous devices to use the internet. You should also have no problem streaming media.

Faster: 3000/512Kbps

\$14.95/mo

- 3.0Mbps Download
- 512Kbps Upload
- 5 Dynamic IPs
- 1 Year Contract

[View More on Faster DSL](#)

Our 3.0Mbps package is good for users who have multiple internet connected devices. There is enough download and upload speed for playing games, streaming movies, listening to online music and downloading.

Fastest: 6000/768Kbps

\$19.95/mo

- 6.0Mbps Download
- 768Kbps Upload
- 5 Dynamic IPs
- 1 Year Contract

[View More on Fastest DSL](#)

This is one our fastest DSL packages! With 6.0Mbps of download and plenty of upload you will be able to use all of your internet connected devices. You can easily stream your movies, music and go online.

Pricing above is available to New Clients in select AT&T areas under a 12 Month Contract with a Dynamic IP and does not reflect all applicable taxes and fees. Business, Residence, Static IP and Month-to-Month pricing may vary. Final monthly pricing will be displayed before confirming your Order. **View Verizon Pricing**

[Why choose DSL over cable?](#)

[What is DSL?](#)

[Are you changing ISPs?](#)

[High-Speed Internet FAQs](#)

Use our Express ISP Change to simplify changing Providers

DSL Service involves "Line Share". This is an administrative record that informs the Telephone Company that your phoneline has DSL, and with which Internet Service Provider. This record is in place to prevent conflicting orders from other service providers. Only one service provider may have "Line Share" at a time. This can cause conflicts when changing Internet Service Providers.

We've gone ahead and simplified that process. It's as easy as choosing an option when you place your Order!

When placing a New Order for Internet Service:

- On **Step 1: Order Options** select that you have a current service provider at your location.

2. **Select your provider** or choose Other in the drop down list of ISPs.
3. Select Yes to authorize DSL Extreme to take over service on your existing line.

By selecting the authorize option your downtime will be greatly decreased. *Most customers using the Express ISP Change have less than 24 hours of downtime!*

We will never share or sell any of the information you enter into our Prequalification form. Your information is sent over a secure HTTP connection, as indicated by the  icon in your browser

<p>AVAILABLE SERVICES</p> <ul style="list-style-type: none"> Business Broadband & Fibers Residential Internet DSL Service Business VoIP & Managed Website Hosting Accelerated Load Up 	<p>ABOUT DSL EXTREME</p> <ul style="list-style-type: none"> About our Company Refer-A-Friend How to Open an Account Terms & Conditions Privacy Policy Acceptable Use Policy 	<p>SUPPORT SECTION</p> <ul style="list-style-type: none"> Network Status Knowledge Base - Home Post your account Status Send Us an Email Our Physical Addresses 	<p>CUSTOMER COMMENTS</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 10px 0;"> <p><i>I am extremely, extremely happy with my DSL customer service... and especially the wonderful price of my service!!!</i></p> </div> <p>— Erin Madala K —</p>	<p>DSL EXTREME ON TWITTER</p>  <p>@michaelgreer @DSLExtreme RCIBS! Love what it does and looking for it. I have a new modem installed & running fine! As always, great service!</p>
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©1999-2014 DSL Extreme - All Rights Reserved. Stay connected    

Exhibit 5

- [Support](#)
- [Community](#)
- [Blogs](#)
- [Webmail](#)
- [Member Tools](#)
-



FUSION Broadband + Phone™



Broadband Internet



Local Phone



Long Distance Phone

- [Overview](#)
- [Broadband](#)
- [Phone](#)
- [Equipment & Install](#)
- [FAQ](#)

Broadband + Home Phone

\$39⁹⁵*
mo
NOT an intro price!

Fusion delivers our fastest residential broadband at up to 20Mbps and traditional home phone service with unlimited nationwide calling all for a single low price.

- ✓ Switching from your current carrier is easy, and you can keep your current telephone number.
- ✓ Includes free features like CallerID, Voicemail, and more! See details using the links above.

* See [Voice Taxes and Fees](#)

[Feedback](#)

Enter your AT&T phone number or your street address to see products available to you.

by AT&T Phone Number

I don't have an AT&T phone number!

OR by Street Address Apt # Zip Code

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About Fusion Broadband

First and foremost, our Fusion Broadband services are fast and unlimited. A line is capable of download speeds up to 20Mbps, depending upon distance. Lines run at their maximum possible speed, so with Sonic.net Fusion, you always get the best broadband value.

Customizable profiles allow you to prioritize your traffic for your upstream or downstream speed preference. Upstream speed for a line is up to 1Mbps in the standard configuration (Annex A), or up to 2.5Mbps with upstream priority configuration (Annex M). For details, see the [Annex M FAQ](#).

Now choose Dynamic IPs or a Static IP, at no extra cost! If you need more static IPs, a block of 4 IPs is available for an additional \$10/mo, or 8 for an additional \$20/mo.

Fusion does not require an annual contract, it's simply a month to month term. Finally, the price is our standard monthly rate, not an intro price. Fusion delivers your best broadband and phone service value, month after month.

Includes

Download speeds up to **20Mbps**

Upload speeds up to 2.5Mbps

Static IP included

Free domain and web hosting

15 email accounts

1GB email storage (per account)

250MB Disk Storage

1GB hosted bandwidth

And much more!

About Fusion Phone Services

Fusion delivers our fastest home broadband at up to 20Mbps and traditional home phone service with unlimited nationwide all for a single low price.

Switching from your current carrier is easy, and you can keep your current telephone number.

Telephone service is traditional land-line dial-tone, so it's reliable even in a power outage. Fusion phone includes the features you expect like 911 (emergency) 411 (directory) and 611 (customer service). Our standard voice service works with your existing phones, on your existing phone jacks. No special hardware is required, and it's not "VoIP" - so it's easy and reliable.

The [Fusion Voice Blocklist](#) silently rejects calls from numbers known to have engaged in abusive or fraudulent calling, saving you time and frustration.

Note: Nationwide Unlimited applies to all 50 states, plus Guam, Puerto Rico, and US Virgin Islands.

Fusion Borderless Calling

Destinations included in Borderless Calling are billed at the same rate as a domestic U.S. call would be; free for residential and business users. Free international calls are limited to 8 hours of calling per month. After 8 hours, calls are billed at the standard rate for that country.

See destinations marked as " **Borderless Calling**" at [International Rates](#).

Phone Features

Voicemail (offers email delivery, plus SMS and Twitter notification)

Fusion Voice Blocklist

Caller ID with Name

Call Waiting with Caller ID

Caller ID Blocking

Three way calling (Flash)

Call Forwarding (*72/*73)

Web portal to manage features and access voicemail

International calling
(International Rates)

Unlimited Nationwide Calling
(Usage Policy)

Popular Services:

311, 411, 511, 611, 711, 811, 911

Fusion Broadband Equipment

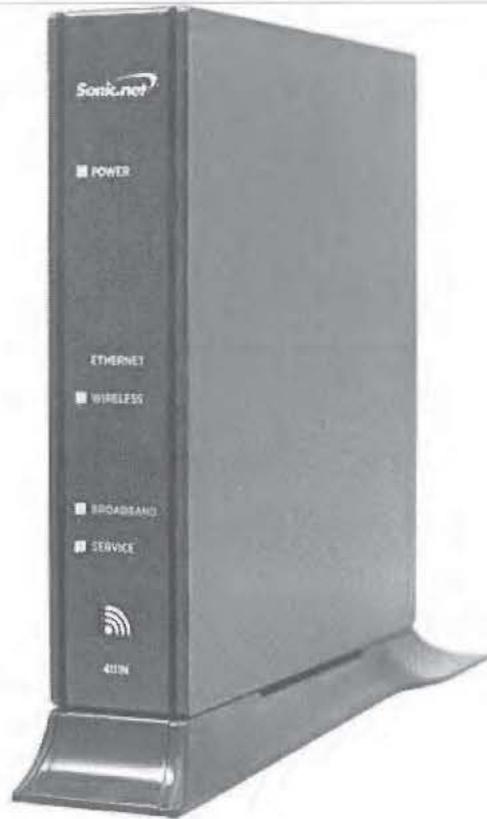
Connect all your devices to your Fusion Broadband connection

Easy Setup

Just plug it in! The modem is preconfigured for your service, and works right out of the box.

Wireless Internet

Wireless N for long range connectivity without dead spots. Four 100Mbit ethernet ports for wired devices.



Safe & Secure

WPA2 to safeguard your wireless connection, and an integrated firewall to protect your devices.

Backed by Support

Our award-winning support is available to provide help and advice. Modem replacement is free of charge.

* **FREE Shipping!** Equipment rental subject to the [Equipment Policy](#).

Fusion Installation



Self Install - Free

Our easy Self Install Kit makes installation a breeze, just plug and play! We've even included a phone and screwdriver with a flip bit for easy troubleshooting.

If you are switching to Sonic.net Fusion from traditional AT&T land-line telephone service, we will re-use your existing line and phone number.

Technician Install - Free

Trouble with the install? Give us a call and we'll send a technician, free!

Fusion FAQ

What's Fusion Broadband + Phone ?

Fast residential broadband plus traditional home phone service, together at a low monthly price.

How fast is Fusion Broadband?

While speeds vary depending on your distance from your friendly neighborhood Central Office, Fusion gets up to **20Mbps** down and 1Mbps up. You can also add an [Annex-M](#) configuration to your line, and you could be seeing uploads at up to 2.5Mbps.

What services are included with the included phone line?

Pretty much [all of them](#).

How is billing for Fusion service managed?

Fusion service is billed monthly to a credit or debit card. Recurring monthly service is billed in advance, and any applicable usage charges are billed in arrears. A credit or debit card is required.

How many years is the contract I have to sign to get this low price?

0 years. There is no contract. Pricing is strictly month-to-month.

Oh I get it, this is "intro pricing". You raise it after a few months.

Nope. This isn't an intro rate. The month-to-month rate is \$39.95 and just \$6.50 for the equipment.

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10

Exhibit 6

To add premium channels and other services call 1-855-838-5475

Triple Plays

Double Plays

TV

Internet

Phone

Home Security

THERE'S NEVER BEEN A BETTER TIME TO SWITCH
High Speed Internet Plans and Packages

No Internet Data Cap | No Early Termination Fees.

Dell Inspiron 11 3000 Series 2-in-1

NEW VALUE



Up to 7-hour battery life



360 hinge design rotates to laptop, easel, tent and tablet

Up to 14 times more storage than a 32 GB tablet

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FREE Dell 2-in-1
 with a qualifying Time Warner Cable package



FREE HOME WiFi
 with Extreme or Ultimate



FREE TWC WiFi®
 with Standard and Above

NEW - FASTER SPEEDS!

100Mbps Internet
 Now Available

Internet

Starting as low as

\$14⁹⁹
per month

Order Now >

*Prices are additional to service's below

FREE Installation On All Bundles Hurry, deal ends in **06 09 23 56**

View more great High Speed Internet offers from Time Warner Cable



\$34⁹⁹
per month for 12 months

Includes TWC WiFi® Hotspots

Download speeds up to 15Mbps
 10 email accounts

Free Internet Security & Parental Controls software



\$44⁹⁹
per month for 12 months

Includes TWC WiFi® Hotspots

Download speeds up to 20Mbps
 Free home WiFi
 5 GB of space

Free Internet Security & Parental Controls software
 25 email accounts



\$64⁹⁹
per month for 12 months

FREE DELL 2-in-1 Tablet/PC

Download speeds up to 50Mbps
 Free home WiFi
 10 GB of space

Free Internet Security & Parental Controls
 30 email accounts
 TWC WiFi® Hotspots



Benefits of Becoming a TWC Customer

- Get innovative features like **Start Over®**, to restart a show in progress, and **Look Back®**, to watch a show up to 72 hours after it first airs.
- Bundle all your services - TV, Internet and Phone - and get a great

Take Your Entertainment On-the-go with the TWC TV® app

LEARN MORE >



deal with **Time Warner Cable**.

- Connect all your devices - laptops, iPads, smartphones and more - to our lightning fast **high-speed Internet**.
- Enjoy hit movies and shows instantly with Time Warner Cable's On Demand library. More than 18,000 titles are available to watch anytime.

Control your home with
IntelligentHome

LEARN MORE >



Dell Inspiron 11 3000 Series 2-in-1 (Dell Inspiron) offer expires 10/19/14 or when supplies run out, whichever occurs first. Dell Inspiron is available to new subscribers, existing Video only subscribers or Phone only subscribers who purchase Ultimate Internet, plus new subscribers and Single Play subscribers who purchase or upgrade to a Starter TV/Ultimate Double Play, a Best Double Play or Best Triple Play, Intelligent Home Best Triple Play or Best Quad Play, SignatureHome® or Signature Home® Premium View. Also available to Existing Double or Triple play subscribers upgrading to SignatureHome® or Signature Home® Premium View. Go to twc.com/delloffers for details on these packages.

Within 30 days of service installation or no later than 11/19/14, whichever comes first, you must go to www.twc.com/betterreward and complete registration using the redemption code you will receive by email and/or mail and by uploading a bill from your previous service provider showing the service(s) you are cancelling (bill must be dated within the last 90 days from date of registration) or proof of current college student enrollment. You must provide proof of switch from previous provider for services comparable to those selected. Comparable services do not include wireless telephone service or online-only video subscriptions. You must remain in good standing and maintain all services for a minimum of 90 days after installation.

Once registration is complete, you will receive an email after the mandatory 90 day service period asking for verification of your shipping address. Once you verify your shipping address, Dell Inspiron will be shipped to the registered address within approximately 10 days. Dell Inspiron is subject to manufacturer's original warranty. See materials accompanying Dell Inspiron for additional important information. Limit one (1) Dell Inspiron per eligible account and this offer may not be combined with any other offers.

Time Warner Cable is not responsible for the operation or performance of Dell Inspiron or the Card ("Dell Reward") or for any products that are lost or stolen. Customers are responsible for ensuring that they are permitted, without restriction, to cancel services from previous provider and are solely responsible for any fees, charges or other expenses which may be associated with any such cancellation. Any claim relating to eligibility or a failure to receive a Dell Reward under this promotion should be received by Time Warner Cable within 60 days after the end date of this promotion and no later than 12/19/14. Claims received outside this period will not be considered. All materials submitted in connection with this offer become property of Time Warner Cable and are non-returnable. Customers are responsible for retaining a copy of their submission. Forged or fraudulent request, bills or documents of any kind not obtained through authorized channels will be void. Time Warner Cable has no obligation to acknowledge, return or redeem any requests that are not in compliance with these terms and conditions. Invalid or duplicate requests will not be honored. Time Warner Cable reserves the right in its sole discretion to modify, suspend or terminate the Dell Reward offers at any time.

By participating in the offer, customers agree to be bound by these terms and conditions and the decisions of Time Warner Cable which are final and binding, including any decisions concerning any violation or non-satisfaction of these terms and conditions. Customer also agrees that Time Warner Cable shall have no obligation to provide, and customer shall have no right to receive, a Dell reward under this promotion unless customer first fulfills all requirements of this promotion, including but not limited to properly completing the registration process and providing Time Warner Cable with the documentation and other information required under the terms of this promotion.

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Thirty-day money-back guarantee is applicable to standard installation and monthly service charges only. Return of all leased equipment required before refund can be issued. Recurring bill pay required to receive promotional Triple Play rate for 2 years, otherwise promotional rate is valid for 1 year. Lease of a Internet Modem or purchase of an approved modem required for Internet service. For currently approved modems go to www.twc.com/approveddevices.

*Most prices exclude applicable taxes, fees and one time charges. See other applicable terms and conditions below. Savings claim based on individual product's non-bundled online price. Pricing available for on-line offers only.

Offers valid for new residential customers in serviceable areas only. Restrictions and equipment charges may apply. Rates are subject to change. Offer is non-transferable. Offer promotional rates apply for 12 months. After 12 months, prices will return to the current rates. Some services may not currently be available for purchase online. To order any of these services, contact us.

To receive all TV services, remote and lease of a Digital, HD or HD-DVR set-top box are required. HDTV set, HD or HD-DVR set-top box required for HD service. Some services are not available to CableCARD customers. Not all equipment supports all services. Select boxes, Premium Channels and Tiers, and any other applicable Premium services are optional services available for an incremental charge. If you have selected a full-season sports package, it will automatically renew at the start of each season, provided Time Warner Cable still carries the service, at that season's full-season early-bird rate. If you do not wish to be renewed, you may cancel the package by contacting Time Warner Cable. Just make sure to let us know before the first game of the season. After the season starts, your selected sports pass package can't be canceled or pro-rated. Blackout and other restrictions apply.

May not be available in all areas. Programming subject to change. Customer-owned equipment, and/or unapproved equipment, may result in diminished service quality. TV includes two outlets and two HD-DVRs with WH DVR Service with offer. All existing outlets must be pre-wired and TV ready. All other equipment and services extra. Additional digital boxes subject to possible additional installation and equipment fees, such as amplifiers, in some locations.

Time Warner Cable Ultimate Internet 50Mbps claim is based on Ultimate Internet's standard maximum download speed of 50Mbps. Subscription to Standard is required. Actual speeds may vary. Not all service tiers are available in all areas. Many factors affect speed. © 2008-2014 Time Warner Cable Inc. All rights reserved. All other trademarks are the property of their respective owners. TM & © Warner Bros. Entertainment, Inc.

Time Warner Cable reserves the right to discontinue any feature or offer at any time. Not all Internet products and services are available to customers using the Microsoft® Windows Vista™ operating system. Free Internet Security Suite from McAfee® must be downloaded and registration is required. Software not available for Macintosh computers. Internet includes one outlet with offer. Service to this outlet is included if customer's outlet is pre-wired in the home and phone-ready. Additional outlets installed by Time Warner Cable are subject to additional installation fees. Actual speeds may vary and are not guaranteed.

Time Warner Cable and the Time Warner Cable logo are trademarks of Time Warner Inc. Used under license. All other corporate brands and logos are trademarks or registered trademarks of their respective companies. TM & © Warner Bros. Entertainment, Inc. TV: TWC TV™ requires Standard Cable TV, iPad and/or iPhone with iOS 4.3 and/or Android 4.0, and WiFi connection to 1.5 Mbps. Internet connection, or a Time Warner Cable-provided video-only modem required. Some functions require compatible set-top box or DVR. Programming is subject to availability and the video package to which you subscribe. Must subscribe to both Digital TV and Phone to get Caller ID on TV. Caller ID on TV is not available in all areas.

Internet. Some Internet services may include Home WiFi and may require installation charges.

Lease of a modem or purchase of an approved modem required for Internet service. Currently approved modems can be found at www.twc.com/approveddevices. Internet offer is available to new residential customers who sign up for Everyday Low Price Internet (up to 2 Mbps), offer may not be combined. By enrolling in this promotion, customer agrees to be bound by the terms of TWC's Subscriber Agreement which can be found at http://help.twcable.com/html/twc_sub_agreement.html. Additional charges apply for equipment, installation, surcharges, taxes & fees and activation fee. Actual speeds may vary. Subject to change without notice. Some restrictions apply. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Inc. Used under license. All other trademarks are property of their respective owners. ©2014 Time Warner Cable Enterprises LLC. All rights reserved.

Home Phone may include jacks with offer. All existing phone jacks must be pre-wired and phone-ready. A one-time phone activation fee may apply.

See other applicable terms and conditions below. To order any services not available online, contact us.

Blackout and other restrictions apply. All services may not be available in all areas. Additional digital boxes subject to possible additional installation and equipment fees, such as amplifiers, in some locations. Internet includes one outlet with offer. To receive Time Warner Cable Internet service you must either lease a modem for a monthly charge or purchase your own modem that is compatible with Time Warner Cable Internet service. Additional charges apply for installation, equipment including modem, applicable taxes and fees.

Time Warner Cable reserves the right to discontinue any feature or offer at any time. Not all Internet products and services are available to customers using the Microsoft® Windows Vista™ operating system. Free Internet Security Suite from McAfee® must be downloaded and registration is required. Software not available for Macintosh computers. All other corporate brands and logos are trademarks or registered trademarks of their respective companies. In certain areas, service to outlets is included only if customer's outlets are pre-wired in the home and phone-ready. Additional outlets installed by Time

Warner Cable are subject to additional installation fees. TM & © Warner Bros. Entertainment, Inc.

Home Phone Unlimited Nationwide does not include back-up power and, as in the case with an electric-powered home cordless phone, should there be a power outage, Home Phone, including the ability to access 9-1-1 services, may not be available. Additional charges apply for taxes, fees, Directory Assistance, Operator Services, Long Distance, and calls to International locations, as applicable. Offer valid for residential customers in Home Phone serviceable areas. Must subscribe to both TV and Phone to get Caller ID on TV. Caller ID on TV is not available in all areas.

In certain areas, service to phone jacks is included if customer's phone jacks are pre-wired in the home and phone-ready. Additional phone jacks installed by Time Warner Cable are subject to additional installation fees.

All services may not be available in all areas. Time Warner Cable may require that you pay a deposit prior to installation or activation of your service(s). Time Warner Cable may also require that you pay a deposit if you add additional equipment or services to your account, if your credit status changes or if you fail to keep your account current. Deposits will be refunded, less any amounts due to Time Warner Cable, within forty-five (45) days of account termination and return of Time Warner Cable equipment, as appropriate, or otherwise as required by applicable law. Subject to change without notice. Some restrictions apply. Offer available online only. Prices may be lower in some areas.

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Triple Play Double Play TV Internet Phone HD DVR Awards Business

DOWNLOADS? DONE!

Only \$14.99
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PLUS
FREE McAfee Anti-Virus
Protection



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Search filters and a 'Find Deals' button

Switch to a qualifying package & get A FREE Dell 2-in-1* more.

Standard Internet

Up to 18 Mbps Download Speed
Recommended for online shopping and banking,
watching videos online, downloading apps & more.

Only \$34.99
per month

Order Now >

Bundle with TV & Phone and get \$100 OFF 1 CARD!

Turbo Internet

Up to 28 Mbps Download Speed
Recommended for download large files, live video,
games and more streaming, more without buffering.

Only \$44.99
per month

Order Now >

Bundle with TV & Phone and get up to \$100 OFF 1 CARD!

Extreme Internet

Up to 36 Mbps Download Speed
Recommended for upload large files, live on video, play
games online and need to work from home with ease.

Only \$54.99
per month

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160+ Channels with Whole Home DVB Service,
HD06 and Showtime-ON-DEMAND and STARZ!
Up to 36 Mbps Internet with Home Wi-Fi

Only \$129.99
per month

Order Now >

PERFORMER AT DISCOUNTED PRICE! FREE 100 Mbps
Switch Now & get A FREE Dell 2-in-1
FREE WITH ALL TIME MONEY CLUB TV!

Exhibit 7



Check for FiOS availability online or call: 1.888.756.0199

Looking for Small Business Solutions?

No tricks. No surprises.

GET THIS AMAZING PRICE FOR TWO WHOLE YEARS.

Switch to Verizon FiOS with a 2-year price guarantee plus no annual contract.

Order Now



ONLINE ONLY OFFER FiOS® INTERNET, TV & PHONE

\$79⁹⁹/MO

Fixed Taxes (plus taxes, fees, equip. charges & RSN Fee)

WITH NO ANNUAL CONTRACT + 2-YEAR PRICE GUARANTEE



Get even more! Get a \$300 Visa® prepaid card* with a 2-yr agreement.

Check Availability

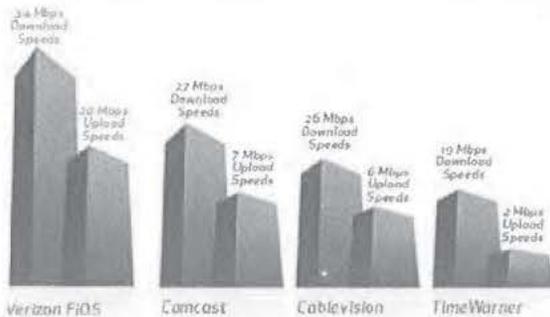
EXTRA BONUS

Sign up for FiOS and get a **FREE LG G Pad 8.3 LTE** or up to **\$200 off any tablet.**

New 2-yr Verizon Wireless activation required.



Is FiOS Faster than Cable? Hands Down Yes!



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Check Availability

How does your provider stack up?	Verizon FiOS	Time Warner Cablevision Comcast
100% fiber-optic network to your home	✓	No
Top-rated Internet in America	✓	No
Fastest Internet in America according to PC Magazine*	✓	No
8 of 10 customers would recommend their Internet Service Provider (ISP) to friends*	✓	No
Internet rated #1 in reliability in a customer satisfaction study*	✓	No
Internet rated #1 in customer satisfaction*	✓	No
TV rated #1 in signal reliability according to the American Customer Satisfaction Index**	✓	No
Brings the most FiOS On Demand titles to the TV screen*	✓	No

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**2014 American Customer Satisfaction Index (ACSI) for Subscription TV

*Based on Jan. 2014 VOD title

FiOS provides customers.

MORE SPEED THAN THEY PAY FOR¹.

That's Powerful.

FiOS TV



Enjoy unbeatable picture quality, backed by the 100% fiber-optic Verizon FIOS network.

FIOS[®] delivers the picture quality of 100% fiber optics straight to your home. You'll get over 200 channels and access to innovative Verizon products. Features like FIOS[®] Mobile App² and FIOS On Demand^{**} take entertainment from your living room straight to your computer and compatible mobile devices. No matter where you go, you'll always stay connected to the latest news and entertainment.

Order Now

FiOS Internet

America's fastest¹, most consistent and most reliable internet. Take your online experience to a faster level with Verizon FIOS speeds. You'll be able to do more - faster - and on more web-enabled devices.

Experts agree that FIOS network technology is the Gold Standard for Internet and entertainment delivery. No network is better equipped than FIOS to support multiple devices and users simultaneously.

- Browse your favorite websites
- Download music
- Stream video with fewer interruptions

Order Now

FiOS Digital Voice

FIOS Digital Voice provides the quality of a 100% fiber-optic network.

PLUS, more than 20 calling features enhance your home phone service - especially when you add Digital Voice to a Verizon FIOS bundle.

FIOS[®] Digital Voice provides the same fiber-optic brilliance that you'll get when you order FIOS[®] TV or Internet. The technology provides solid reliability and crystal-clear calling to anywhere in the country. Complete your FIOS package of Verizon residential services and order Digital Voice today!

Order Now

¹ Measuring Broadband America, FCC Report released Feb. 2013.

² Verizon FIOS TV subscription required and only available on select devices. In-home live TV streaming requires internet and TV subscription and use of FIOS router. Subscription to premium movie channels or highest-tiered TV package required to access certain channels. NFL Network and NFL Redzone streaming only available on tablets. Wireless data charges may apply.

^{**}\$300 via Verizon Visa Prepaid Card issued by MetaBank[®], Member FDIC, pursuant to a license from Visa U.S.A. Inc. Use anywhere Visa debit cards are accepted. Must have service for 60 days with no past-due balance. Card mailed within 90 days of install date. Other card terms and conditions apply.

FIOS Triple Play No Annual Contract: Limited-time offer for new FIOS TV and Internet res. custs. subscribing to a FIOS TV Preferred HD, FIOS 15/5 Mbps Internet and Verizon Freedom[®] Essentials or FIOS[®] Digital Voice (FDV) bundle online. Promo rate via \$45 bill credit for 24 mos., beg. mo. 25, stand. monthly rates apply.

FIOS Triple Play 2-Yr. Agreement: Limited-time offer for new FIOS TV and Internet res. custs. subscribing to a FIOS TV Preferred HD, FIOS 15/5 Mbps Internet and Verizon Freedom Essentials or FDV bundle online. Promo rate via \$45 bill credit for 24 mos., beg. mo. 25, stand. rates apply. 2-yr. agr. req'd. Beginning mo. 2, up to \$230 ETF applies.

General: Price guarantee applies to base monthly rate only, excl. optional services and equip. charges. Rate may increase after 24 mos. Up to \$3.48 Regional Sports Network Fee, \$4.99 wireless router rental fee & other fees, taxes, equip. charges & terms may apply. Activation fee waived via bill credit. Subj. to credit approval & may require a deposit. FIOS avail. in select areas. Actual speeds may vary. Backup battery available for FIOS voice services & E911 (but not data or video). ©2014 Verizon.

Free Tablet Offer: Offer ends 7/19/2014. Consumer wireless accounts only. Not combinable with any other device or service offer. Available only for new or existing FIOS customers that install new FIOS TV and/or internet service by 8/20/2014. Within 30 days of installation, eligible customers will be mailed a unique bar code which must be redeemed by 9/30/2014. Limit one bar code per customer. Bar code may not be copied or transferred and is redeemable only at Verizon Wireless Communications Stores. No cash or credit given if discount exceeds price of tablet after any available rebate. Activation fee/line: Up to \$35. **IMPORTANT CONSUMER INFORMATION:** Subject to Cust Agmt, Calling/Data Plan, & credit approval. Deposit may apply. Up to \$350 early termination fee. Offers & coverage, varying by svc, not available everywhere; see vzw.com. While supplies last. Restocking fee may apply. Limited time offer. In MA, Sales tax based on Verizon Wireless' cost of a device purchased at a discount with service. In CA: Sales tax based on full retail price of tablet. Add'l CA eWaste fee may apply.

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Plans & Pricing

FiOS Business

FiOS Internet

FiOS TV

FiOS Digital Voice

Existing Customers

Direct



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For 2 years
taxes, fees
charges. 2

FiOS® TV Select HD + FiOS® Internet 15M
+ FiOS® Digital Voice Unlimited

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CONTRACT
+ 2-YR PRICE
GUARANTEE**

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14:01:54

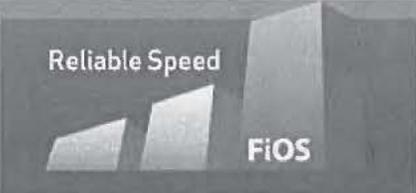
HRS

MIN

SEC

Clock's Ticking! Grab these additional savings before they're gone! Call Now!

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FiOS[®] Internet provides customers more speed than they pay for.³



"If you're fortunate to live in a region where Verizon FiOS is available, get it!"

FiOS Internet is a PC Magazine Readers' Choice Award winner 8 years in a row and consistently rated #1 by PC Magazine in speed, reliability and customer satisfaction.⁴



Get 3 Months FREE and 50% OFF for months 4-12! Save on Premium Channels when you order FiOS[®] TV!⁵

FiOS Internet

FiOS TV

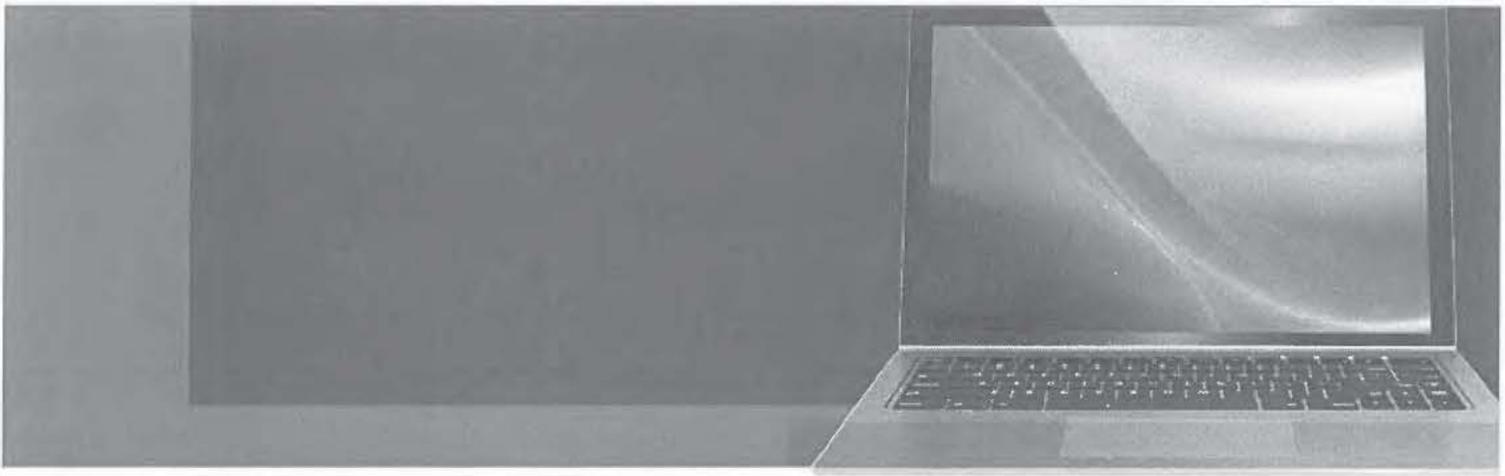
FiOS Digital Voice

FiOS Internet

Is your Internet up to speed? Order today and get America's top rated in email. Browse your favorite websites, download music and stream video with virtually zero lag time.



[Check Availability >](#)



- FiOS Mobile Apps
- FiOS on Xbox 360
- Premium Channels
- Blazing Fast Fiber
- The FiOS Difference



FiOS Mobile App

The Verizon MY FiOS™ App lets you access your home entertainment and technology anywhere. Watch movies with FiOS On Demand, manage your uploaded photos, even change your DVR schedule—all from your phone or tablet!

With the FiOS® Mobile App, you can stream and watch your favorite channels anywhere in the house from your tablet. Enjoy popular channels like TNT, Nickelodeon, HBO, TBS, Comedy Central, HGTV, Food Network and many more.

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	Call Me

By pressing the button above, I consent to receive a phone call from a Verizon Sales Representative at the phone number(s) provided. I understand these calls may be generated using automated technology and my consent does not imply or require that a purchase be made.

Call Now for up to \$400 VISA prepaid card when you order a Triple Play¹



Just 14 hours 1 minute

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Limited-time offer for new FIOS TV and Internet res. custs. subscribing to a FIOS Triple Play bundle. Promo rate via \$45 bill credit for 24 mos.; beg. mo. 25 stand. rates apply. Price guarantee applies to monthly rate only; excl. optional services & equip. charges. Rate may increase after 24 mos. 2-yr. agr. req'd. Beginning mo. 2, up to \$230 ETF applies. Up to \$69.99 activation fee, up to \$3.48 Regional Sports Network Fee, \$4.99 wireless router rental fee, & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. FIOS avail. in select areas. Actual speeds may vary. Backup battery available for FIOS voice services & E911 (but not data or video). © 2014 Verizon.

[2] Limited-time offer for new FIOS TV and Internet res. custs. subscribing to a FIOS Triple Play bundle. Promo rate via \$45 bill credit for 24 mos.; beg. mo. 25 stand. monthly rates apply. Price guarantee applies to base monthly rate only; excl. optional services & equip. charges. Rate may increase after 24 mos. Up to \$69.99 activation fee, up to \$3.48 Regional Sports Network Fee, \$4.99 wireless router rental fee, & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. FIOS avail. in select areas. Actual speeds may vary. Backup battery available for FIOS voice services & E911 (but not data or video). © 2014 Verizon.

[3] Source: Measuring Broadband America, FCC Report released Feb. 2013.

[4] Source: Reprinted from www.pcmag.com with permission. © 2013 Ziff Davis, Inc. All Rights Reserved.

[5] Limited-time offer for new FIOS TV customers subscribing to a premium channel package. Discounts applied via bill credits for first 3 months free offer and 50% off for mos. 4-12; beginning month standard programming rates apply.

[6] Xbox Live Gold membership and Verizon FIOS TV and Internet subscription required. Kinect (sold separately) functionality available with select Xbox Live content and varies by feature and region. www.xbox.com/live.

[7] FIOS available in select areas. 500/100Mbps service availability may be limited in your area based on network qualification requirements.

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Includes a 1-yr price guarantee with phone and Internet to make you small business ready.

FIOS Quantum

Or sign a 2-yr agreement and get a free speed upgrade to 50/25 Mbps and 10,000 Small Business Reward points (\$100 value).

Features

Switching

Equipment

Speed Test Tools

Chat Now



Get a Verizon bundle with NO ANNUAL CONTRACT.

Includes a 1 year guarantee with phone and internet to make you small business ready. Plus, no activation fee!

Or Sign a 2-yr agreement to get a free speed upgrade to 50/25 Mbps and 10,000 Small Business Reward points (a \$100 value!).

Learn about Bundles >



Speeds up to 500Mbps. Click here to learn more.

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Choose the best package for your business. Then go online to place your order.

Pick a date and time that's convenient for you to have your services installed.

After your Verizon installation and your business service is up and running, disconnect your old service.

Find services for your location.

Enter your address to find services for your business.

Enter Business Address

Zip Code

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Are you an existing customer?

Common Installation Questions

How does fiber optic technology work?

When you access the Internet, a fiber optic cable carries the laser-generated pulses of light to transmit the data signal to your business where an Optical Network Terminal (ONT) converts it to an electrical signal that is understood by your computer. The Ethernet cable carries the signal to the D-Link router which provides firewall protection to your computer and can be used as part of a network. Ethernet cable continues to carry the signal to the Network interface Card that is plugged into your computer.

What do I need to do before installation?

Review this checklist before beginning the installation process to ensure you have everything required to install and use the Verizon FIOS Internet Service.

Verify that the date you'd like to install is on or past your Service Ready Date

Ensure that your computer meets the Verizon FIOS Internet Service minimum system requirements

Remove your modem if you had a previous DSL or dial-up Internet connection

Remove all the DSL filters if you had a previous DSL Internet connection.
This is an optional step that may be done now or at any later date.

Will I be reminded of my installation date? How will I be reminded? What happens if I need to change the date?

Yes. Prior to your installation date, you will receive several confirmation calls and emails from Verizon. It is very important that you provide us with a "can be reached" number and email address that enable us to contact you with the latest information on your installation. If you are using someone else's contact information, please be sure they share any updates with you about your order. Another great source of information is business.verizon.net/whatsnext.

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